Public Comments Received for Case Number: 2025-00257 Response Wednesday, November 26, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: View Case Filings for: 2025-00257 (ky.gov).

Received through Public Comments Tuesday, November 25, 2025

From: Jennifer Hampton

City: Pikeville State: KY Zip: 41501

Comments:

Thank you for taking my comments.

Eastern Kentucky is one of the poorest regions of the poorest states, yet we are paying some of the highest electricity rates.

When the coal industry collapsed, families had to move away. Years ago, I called Kentucky Power about a rate increase or a fee that had been added and they told me directly that rates were rising because fewer people live here, so the rest of us have to cover the cost of maintaining the infrastructure. We should not be punished for staying in our communities.

We should not be punished for staying home in eastern Kentucky.

We also have no choice in our electric provider. This company has a monopoly. Because I cannot switch to another utility, I rely on this Commission to protect us from monopoly pricing.

A company reporting millions and billions in profits should not be allowed to push another rate increase onto one of the poorest regions of the state.

Utility rates in Ky have risen an average of 4.6% every year for 20 years, including a 34% increase in the last five! If nothing changes, an average bill of \$355 today will climb to nearly \$900 within 25 years! In 25 years I'll probably be on a fixed income and won't be able to afford that. My daughter won't be able to afford that.

Electricity is not something we can do without. If I didn't have electricity someone would be knocking on my door to take my child. It's something we must have.

Wages and Social Security are not rising at that pace, but electricity keeps doing so.

I also want to highlight a cycle that is hurting people even though it looks like charity. When families can't afford their bills, they go to a nonprofit for help. That nonprofit receives donations from the power company — and then uses that money to pay the overdue bills right back to the company. The nonprofit also receives taxpayer-funded grants for the same purpose. Then

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the power company claims the donation as a tax deduction.

The result is that the company benefits twice: from higher rates and from tax write-offs, while families stay trapped in the same struggle. This hides the real harm these rate increases are causing.

I'm asking the Commission to deny this rate increase and require transparency and cost control before further burden is placed on Eastern Kentucky families. We're not asking for special treatment - we're asking for fairness. Please protect the people who have no other option.

Thank you.
-Jennifer Hampton

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Received through Public Comments Tuesday, November 25, 2025

From: LINDA NORTH

City: Hyden State: KY Zip: 41749

Comments:

being on a fixed income, please do not increase prices again for power, with other price increases like food, insurance etc.

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Received through Public Comments Tuesday, November 25, 2025

From: Mary L Tackett

City: Jenkins State: Ky Zip: 41537

Comments:

These rates are getting too high. And on a fixed income it is getting impossible to be able to survive. Especially when in the summer my bill is averaging \$500-\$800 a month and during the winter months it is between \$700-\$1500 per month

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