

Public Comments Received for Case Number: 2025-00257
Response Friday, November 21, 2025

Thank you for your comments. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

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Received through Public Comments

Thursday, November 20, 2025

From: Gavin Hall
City: Deane
State: KY
Zip: 41812

Comments:

I am concerned the increase in power bills will cause a significant strain on an already struggling population. While AEP has done several great things in our community and helped several non profits, raising utilities by this magnitude will have an extremely detrimental effect on our area.

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Thursday, November 20, 2025

From: Dwight isaac
City: Vicco
State: KY
Zip: 41773

Comments:

I have lived at my residence since 2016. During the winter months my electric bill averaged around 60.00 a month. I have a gas fireplace and furnace to heat my home with no central heat and air. My electric bill now averages 120. These rate increases are destroying people financially. I cant imagine the amount that people with central heat and air are seeing. Hold them accountable and deny these continued rate increases.

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Thursday, November 20, 2025

From: Villa Lewis
City: Smilax
State: Ky
Zip: 41864

Comments:
Our rates are already higher than what is reasonable.

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Thursday, November 20, 2025

From: Madison couch
City: Hoskinston
State: Ky
Zip: 40844

Comments:
Don't raise the prices. It's already too expensive

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Thursday, November 20, 2025

From: Elizabeth Robinett
City: PHELPS, KY
State: KY
Zip: 41553

Comments:

Please don't give them a rate hike. Our power bills are huge. It's getting to where people have to decide between power and food and medications. They say it's causing the population in eastern Kentucky to decrease, then it shouldn't cost as much less electricity to supply less manpower. Why is it costing more. Please vote no for us the people.

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From: Jered
City: hoskinston
State: KY
Zip: 40844

Comments:

Do not raise rates there already too high for an impoverished region this is just greed

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Thursday, November 20, 2025

From: Kaitlin Turner
City: Emmalena
State: Kentucky
Zip: 41740

Comments:

I am opposed to the proposed price increase AEP is requesting. They have had multiple recent price increase already along with record profits this year. 2024/2025 power bills have been concerning for middle class families. Last winter my power bills were 300 to 400 dollars. I live in a 950 square foot home, my home should never be that high. My highest power bill before the price increases was around 250, and that was during a harsh winter. My 300/400 dollar power bills in 2024 were during a mild 60 degree December, where our heating was turned off for half the month.

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Thursday, November 20, 2025

From: Melissa
City: Yeaddiss
State: Ky
Zip: 41777

Comments:
People on fixed income can't afford a increase

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Thursday, November 20, 2025

From: Zack Mullins
City: Hazard
State: KY
Zip: 41701

Comments:

I would like transparency from AEP showing us what it costs them to provide a kilowatt of power and what they charge us.

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From: Hershella
City: Viper
State: KY
Zip: 41774

Comments:
I'm on a fixed income in it's all ready high enough as it's

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Thursday, November 20, 2025

From: Jennifer Coots
City: Viper
State: KY
Zip: 41774

Comments:

Eastern Ky is being robbed other cities like Lexington have multiple suppliers therefore the people there can choose the provider. Here in Hazard, Ky we don't have any other options and the power company knows it so they charge us way more than other places. It's not right people are already struggling. Raise rates in big cities for a change give us poor people a chance. You shouldn't have to choose between food and electricity but here we do.

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Thursday, November 20, 2025

From: Shannon Wesley Carty
City: Salyersville
State: KY
Zip: 41465

Comments:

Complaint regarding Securitized Surcharge (Kentucky Power Company)

I am a residential customer of Kentucky Power and I am filing this comment in Case No. 2025-00257. My most recent bill was approximately \$391.54, and an additional \$114.71 in fees was applied. One line item was described as the "Securitized Surcharge" (the securitized sub-rider) Case number 2023-00159 and is estimated by Kentucky Power to be roughly \$14 for residential customers using 1300 kWh for the next 20 years. My fee was \$29.89

I object to the lack of transparency and the apparent cost-shifting that this surcharge represents. The company and the PSC claim securitization will save customers over the long run, but: The charge is non-bypassable and will remain on bills for decades, burdening customers who can least afford it today. KY PSC

I have seen public filings and news reports indicating concerns by Kentucky officials that Kentucky Power customers have already subsidized projects outside Kentucky; I ask the Commission to confirm that this securitized charge is fairly allocated and not reinstating past subsidies. <https://www.wymt.com>

If net savings are projected, please provide clear, customer-facing evidence (in plain language) showing the present-value savings to a typical residential customer, the assumptions used, and the protections for low-income or vulnerable households. KY PSC

Requested relief: I request the Commission require Kentucky Power to (a) publish a clear affordability impact analysis for residential customers, (b) provide a mechanism for refunds if projected savings are not realized, and (c) include protections (such as credits or exemptions) for low-income households. Thank you for considering this comment.

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Thursday, November 20, 2025

From: Donnie Craft
City: Kimper
State: KY
Zip: 41539

Comments:

Please do not grant Ky Power a rate increase. I live in Pike County and I am retired and live on a fixed income. The rates for Ky Power are already higher than other electric utilities in central Kentucky.

Also I just read an article that Ky Power's parent company AEP just had reported \$972 million dollars for 3 months period ending September 30.

So please tell me why a rate increase is needed!

Thank you!

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