

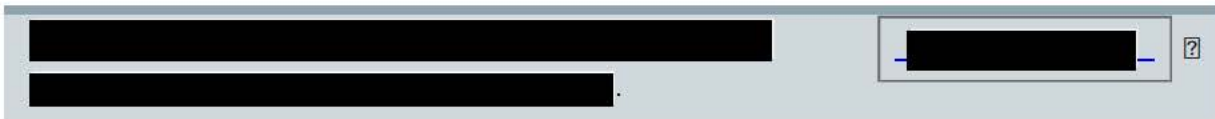
From: [PSC Public Comment](#)
To: ["Cdm clan Tech reviews"](#)
Subject: RE: AEP rate increase proposal.
Date: Wednesday, November 19, 2025 1:03:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Cdm clan Tech reviews [REDACTED]
Sent: Sunday, November 16, 2025 6:01 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: AEP rate increase proposal.



To whom it may concern;

The proposed increase is unconsonable. Each winter for years, I have read and spoke with fellow citizens about the difficulties each family has to stay reasonably warm and still pay their bill. Seniors and individuals with limited means are struggling already with grocery prices and these proposed hikes will make these situations even more tenuous. No more rate increases to an area and people that are already struggling!

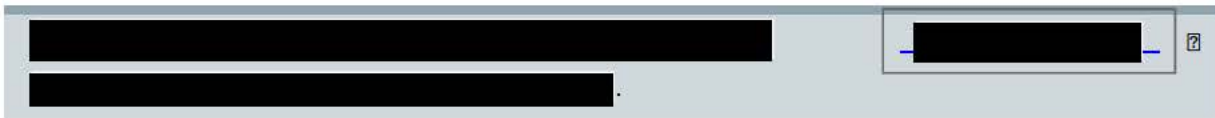
From: [PSC Public Comment](#)
To: [Savannah Parsons](#)
Subject: RE: Case No. 2025-00257
Date: Wednesday, November 19, 2025 1:03:00 PM

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Thank you for your interest in this matter.

From: Savannah Parsons [REDACTED]
Sent: Monday, November 17, 2025 10:56 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257



Savannah Hankins
I am a ky power customer.
Case No. 2025-00257

I am very displeased with the inexplainable increase of our power bills. I had to switch over to the averaged monthly amount because I could not afford my winter electric bills, although I wasn't using any more power then than I was in the spring, summer, or fall. I wasn't even home for a week one month, with all power off and that was my highest bill of the year. This is outrageous and unacceptable.

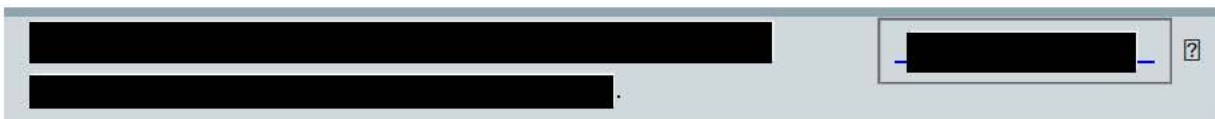
From: [PSC Public Comment](#)
To: ["Jazmine Fannon"](#)
Subject: RE: KY Power Increase
Date: Wednesday, November 19, 2025 1:02:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Jazmine Fannon [REDACTED]
Sent: Tuesday, November 18, 2025 10:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: KY Power Increase



From the residence of Cody Hampton and Jazmine Fannon ([REDACTED] in Jackhorn, KY 41825)

Hi,

I'm reaching out because I'm really worried about the 14.9% increase to our electric bill that's supposed to start in March. I know prices go up and things change, but this increase is honestly going to hit people in our area really hard—my family included.

Right now, our central air system is completely out and can't be fixed, and there's no way we can afford a new heat pump. We're having to rely on electric heaters to stay warm, which already raises our bill a lot more than usual. With almost a 15% increase stacked on top, I honestly don't know how we're supposed to keep up.

We also have a baby at home, and all of our extra income goes toward him and what he needs. Adding more to our electric bill every single month would make life that much harder for us. It's scary to think about going into winter like this.

And it's not just us. Eastern Kentucky is one of the poorest parts of the state, and our community is still trying to recover from the terrible floods in 2022. A lot of people lost everything and are still rebuilding their lives. Raising electric rates right now will make things even worse for families who are barely staying afloat.

On top of that, wages here are some of the lowest around. Good jobs are hard to find unless you have a degree or are able to drive out of state for work. Most people here are doing the best they can, but the cost of living keeps going up while paychecks don't. The poor make up most of the population here, and our area already gets overlooked enough as it is.

A rate increase this big could push people over the edge. It could mean more shut-offs, more families going without heat, and more people falling behind. That's not something our community can handle right now.

I'm asking that you please reconsider this increase or at least look at ways to help families who truly can't afford it—like more assistance programs, better payment options, or anything that could ease the blow. We just want to be heard and not forgotten in decisions like this.

Thank you for taking the time to read this.

Sincerely,

Jazmine and Cody Hampton

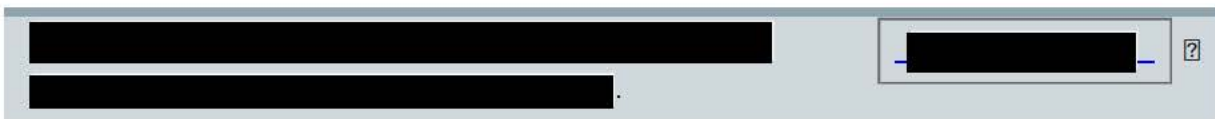
From: [PSC Public Comment](#)
To: [Robert Hatch](#)
Subject: RE: Kentucky Power Rate Case.
Date: Wednesday, November 19, 2025 1:02:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Robert Hatch [REDACTED]
Sent: Tuesday, November 18, 2025 10:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Kentucky Power Rate Case.



To whom it may concern.

I work a professional job, 40 hours a week, 8 hours a day, 5 days a week, and the outrageous rates of Kentucky Power are breaking my budget. I am not sure how the PSC can keep giving this company constant rate increases with the company's history in this region.

Just a few short years ago, LIHEP discovered KY Power used the wrong numbers to figure out the rates of the fuels they use this caused people's bills to skyrocket, when it came to light, KY power just said "oops" and nothing was done.

The rates they already have are higher than anyone around us, Just over the state line in Virginia, AEP (Ky power's parent company) has much more reasonable rates, in some cases the power bills there are half what many here pay.

My own bill states my power usage is lower than last year yet my bill is nearly twice as much. Once I was away from home and no one was in my house for 3 weeks of a 4 week month, yet my power bill for that month was \$45 higher than the previous month. I was told it was christmas lights but since I wasn't home I did not decorate for christmas at which point I was told it was someone near me "Pulling the resources" and then I was hung up on.

Today I have to pay my bill increments to keep up, it is ludicrous that I cannot pay the bill out of one paycheck. I have no idea how people on fixed incomes manage these bills but enough is enough, they are breaking this area. I once believed the PSC was in place to protect us from predatory practices of utilities. KY Power has shown nothing but contempt for this region and I cannot believe another rate hike is even being entertained at this point. This is not sustainable. .

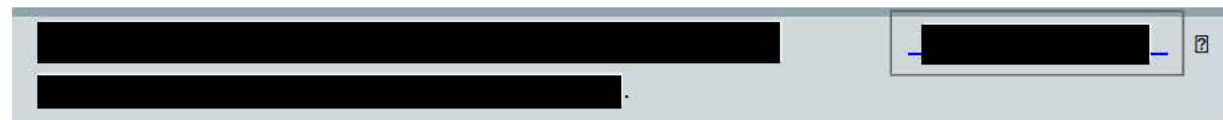
From: [PSC Public Comment](#)
To: ["Ashley Johnson"](#)
Subject: RE: Ky power increase
Date: Wednesday, November 19, 2025 1:02:00 PM

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Thank you for your interest in this matter.

From: Ashley Johnson [REDACTED]
Sent: Tuesday, November 18, 2025 11:16 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Ky power increase



I am writing concerning the proposed rate increase for residential customers in eastern ky. This increase significantly impacts our low-income area residents whom are already struggling with high energy costs. We are struggling here.. no matter the income. My husband and I both work and are still struggling with the price increases. My grandmother is a widow on fixed income.. she worries all the time about paying her bill. Something has to be done! We can't keep going on like this.. our people are moving out of here due to this. We can go a few hrs away and be much better off.. and quite frankly I don't blame them. It's not fair that our folks here, where income is low, has the highest cost of living. My family lives 1.5 hrs away and make more money that is and their power bill is about half of ours. It's not fair. Eastern ky will be off the map if something doesn't change. We need help. We're struggling. Please decrease rates.

Thank you
Sent from my iPhone

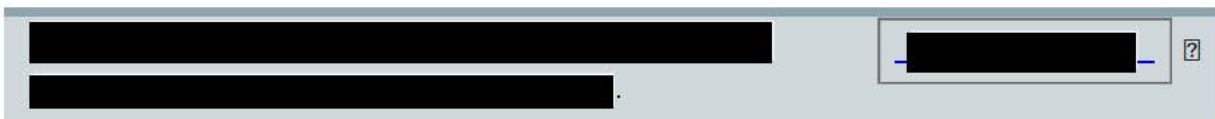
From: [PSC Public Comment](#)
To: ["Heidi Brown"](#)
Subject: RE: Power rate increase
Date: Wednesday, November 19, 2025 1:01:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Heidi Brown [REDACTED]
Sent: Tuesday, November 18, 2025 3:26 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Power rate increase



We are living on a fixed income i have been battling cancer my husband died what he can. He is also disabled. This year we are getting a 2.8% rate increase on our SS checks that's not a lot considering the price of food and all the other bills we have to pay besides the house payment the power bill is the most expensive bill we have. They got a rate increase not to long ago. Those of us that live on a fixed income just cant make it with the price of everything going up so much. Please dont raise our power bill any more. Thank you for your time.

Rick and Heidi Brown

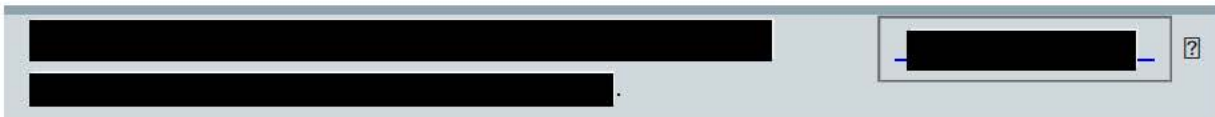
From: [PSC Public Comment](#)
To: [Daisy Boggs](#)
Subject: RE: Case # 2025-00257
Date: Wednesday, November 19, 2025 1:01:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Daisy Boggs [REDACTED]
Sent: Wednesday, November 19, 2025 5:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257



Please stop raising the power bills, we are on a fixed income and the high power bills are getting to the point we can't pay them and eat too. I know none of you have to worry about money and the ability to pay for anything. Would you please try to put yourself in our place when you just live from month to month on Social Security. We and the people of Eastern KY cannot afford the high Electricity Bills, the people with different power companies pay much lower power rates. Please I beg you to stop raising the power bills. Thank you!

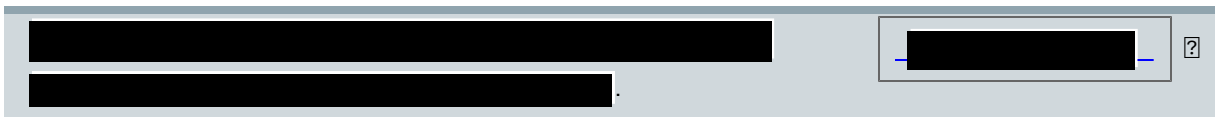
From: [PSC Public Comment](#)
To: ["Beverly"](#)
Subject: RE: rate increase
Date: Wednesday, November 19, 2025 1:18:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Beverly [REDACTED]
Sent: Wednesday, November 19, 2025 9:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: rate increase



Name: Beverly Collins
Address: [REDACTED]; Mayking, KY 41837
Case: 2025-00257

I strongly oppose the proposed rate increase. I am retired and on a fixed income. I simply cannot afford higher power rates, especially at a time when everything is getting more expensive and my income is not keeping up. Further, consumers should not pay the price for utility speculation or investments in outdated technology, or for facilities that will never be built or will pose an additional burden for everyday consumers.

I further oppose the Trees Outside of Right of Way Program. This program allowed KY Power to fell trees almost to the top of the hill - far outside the right of way - under mistaken identification that they were ash trees. They were, in fact, tulip poplars. Further, KY Power did this while we were not present and we were given no warning. The program requires KY Power discuss these cuttings with the homeowner. Simply put, this

program does not work and allows KY Power to illegally cut trees on property beyond their authority.

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