



139 East Fourth Street
1303-Main
Cincinnati, Ohio 45202

o: 513-287-4010
f: 513-370-5720

Larisa.Vaysman@duke-energy.com
Larisa M. Vaysman
Associate General Counsel

VIA EMAIL: PSCED@ky.gov

March 20, 2026

Ms. Linda C. Bridwell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

Re: Case No. 2025-00248
In the Matter of: Gary A. Miller v. Duke Energy Kentucky, Inc.

Dear Ms. Bridwell:

Duke Energy Kentucky, Inc. hereby submits electronically pursuant to 807 KAR 5:001, Section 8, its responses to Commission Staff's First Request for Information.

I certify that the electronically filed documents are true and accurate copies of the original documents and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085, no paper copies of this filing will be made.

Respectfully submitted,

/s/Larisa M. Vaysman

Larisa M. Vaysman (98944)
Associate General Counsel
Duke Energy Business Services LLC
139 East Fourth Street, 1303-Main
Cincinnati, Ohio 45202
Phone: (513) 287-4010
Fax: (513) 370-5720
E-mail: larisa.vaysman@duke-energy.com
Counsel for Duke Energy Kentucky, Inc.

Enclosures: As stated

cc: Melissa R. Dixon (via email)
Gary A. Miller (via USPS Certified Mail)

RECEIVED

MAR 20 2026

**PUBLIC SERVICE
COMMISSION**

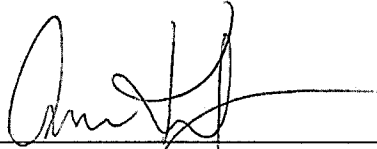
KyPSC Case No. 2025-00248
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VERIFICATION


STATE OF INDIANA)
)
COUNTY OF HENDRICKS) SS:

The undersigned, Amber Kaufman, Consumer Affairs Specialist, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information, and belief.



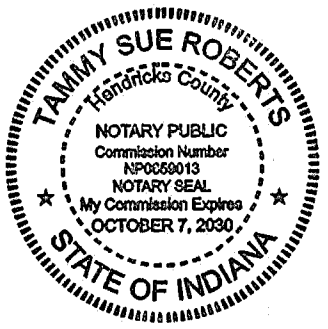
Amber Kaufman, Affiant

Subscribed and sworn to before me by Amber Kaufman on this 4th day of
March, 2026.



NOTARY PUBLIC

My Commission Expires: 10/7/2030



Duke Energy Kentucky
Case No. 2025-00248
STAFF First Request for Information
Date Received: February 27, 2026

STAFF-DR-01-001

REQUEST:

Produce copies of all bills for electric service to 4415 Vermont Avenue, Covington, Kentucky 41015 for the period commencing six months prior to the transfer of the account out of Gary Miller's name to present.

RESPONSE:

Duke Energy Kentucky interprets this as requesting the bills for Mr. Miller at 4415 Vermont Avenue, Latonia, Kentucky 41015.

Attached as STAFF-DR-01-001 Attachment 1 are the last 6 months' billing statements for Mr. Miller's account prior to it being closed in his name, as well as subsequent bills to present as follows:

STAFF-DR-01-001 Attachment 2: Allen Michael Foley, Acct No. xx9151

STAFF-DR-01-001 Attachment 3: Christian Foley, Acct No. xx2695

STAFF-DR-01-001 Attachment 4: Kirsten Foley, Acct No. xx1258

STAFF-DR-01-001 Attachment 5: Gary Miller, Acct No. xx3760

Please note, services at this address were off from 03/03/2025 to 09/17/2025; therefore, no bills were generated.

PERSON RESPONSIBLE: Amber Kaufman



Your Energy Bill

Page 1 of 4

Service address
 GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Feb 17, 2023
For service Jan 18 - Feb 15
 29 days

Account number [REDACTED] **9923**

Billing summary

Previous Amount Due	\$783.52
<i>Payment Received</i>	0.00
Current Electric Charges	104.15
Current Gas Charges	182.14
Taxes	8.58
Amount Owed	\$1,078.39
Monthly Charge for Plan # 100902179232	130.58
Amount Deferred to Plan # 100902179232	-783.52
Total Amount Due Mar 10	\$425.45

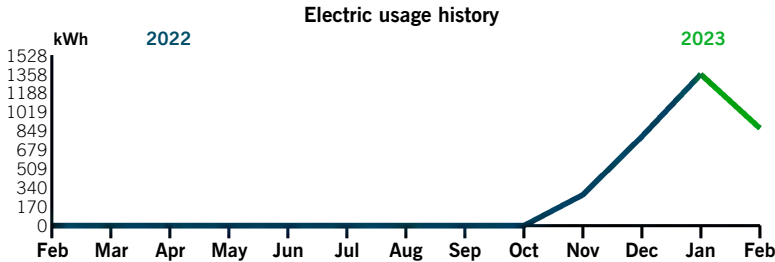
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100902179232 (6-month agreement)

Start date	Jan 23, 2023
Monthly installment charge	\$130.58
Starting balance	\$783.52
Previous balance	\$0.00
Payment received	\$0.00
Plan balance	\$783.52

Your usage snapshot



Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 36°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	875	0	N/A	827
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$425.45
by Mar 10

After Mar 10, the amount due will increase to \$440.19.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000078352000000000000000000000425455



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Mar 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

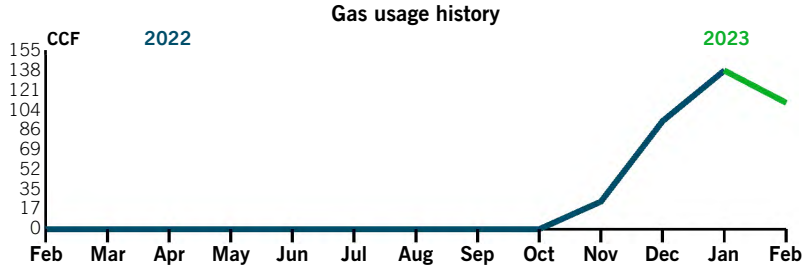
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 36°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	110	0	N/A	92

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Feb 15	3744
Previous reading on Jan 18	- 3634
<hr/>	
Gas Used	110 CCF
Billed CCF	110.000 CCF

Current electric usage for meter number 320370545

Actual reading on Feb 15	55166
Previous reading on Jan 18	- 54291
<hr/>	
Energy Used	875 kWh
Billed kWh	875.000 kWh

Billing details - Gas

Billing Period - Jan 18 to Feb 15	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
110.000 CCF @ \$0.52474000	57.72
Gas DSM Rider	
110.000 CCF @ \$0.01480300	1.63
Gas Cost Recovery	
110.000 CCF @ \$0.70060000	77.07
Gas WNA Rider	
110.000 CCF @ \$0.25380321	27.92
Total Current Charges	\$182.14

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Jan 18 to Feb 15	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
875.000 kWh @ \$0.08099500	\$70.87
Demand Side Management Cost Recovery Program Rider (DSM)	
875.000 kWh @ \$0.00697500	6.10
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
875.000 kWh @ \$-0.00448700	-3.93
Electric Fuel Adjustment	
875.000 kWh @ \$0.00862500	7.55
Environmental Surcharge Mechanism Rider (ESM)	10.66
Total Current Charges	\$104.15

Billing details - Taxes

Franchise Fee	\$8.58
Total Taxes	\$8.58



Your Energy Bill

Page 1 of 6

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Mar 20, 2023
 For service Feb 16 - Mar 16
 29 days

Account number [REDACTED] 9923

Billing summary - Disconnect Notice

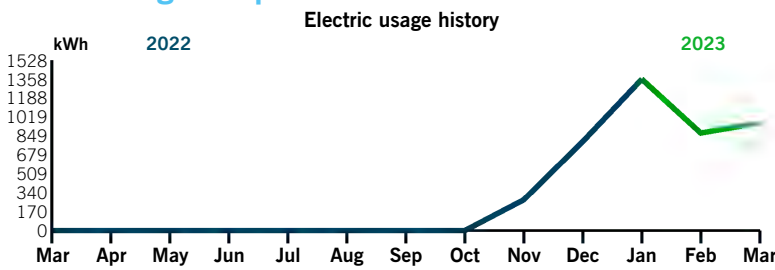
Previous Amount Due	\$425.45
<i>Payment Received</i>	0.00
Current Electric Charges	94.53
Current Gas Charges	98.49
Installment Ending Balance # 100902179232	652.94
Taxes	5.79
Total Amount Due Apr 10	\$1,277.20

IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of **\$1,078.39** must be paid by **April 16, 2023** to avoid possible disconnection of your service on or after **April 17, 2023**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Your usage snapshot



Average temperature in degrees

47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 46°

	Current Month	Mar 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	967	0	N/A	855
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$1,277.20
 by Apr 10

Disconnect Bill

To avoid disconnection, pay \$1,078.39 by April 16, 2023.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000042545000008517500001277209



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Apr 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

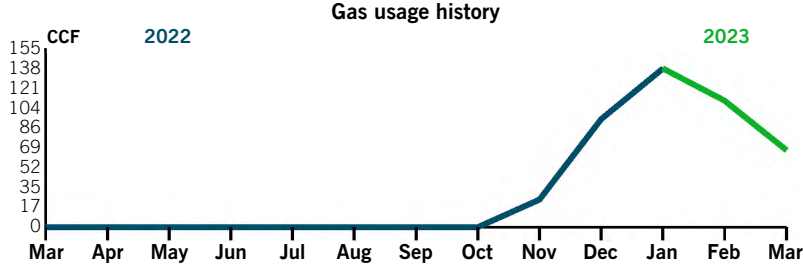
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 46°

	Current Month	Mar 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	67	0	N/A	87

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Mar 16	3811
Previous reading on Feb 16	- 3744
<hr/>	
Gas Used	67 CCF
Billed CCF	67.000 CCF

Current electric usage for meter number 320370545

Actual reading on Mar 16	56133
Previous reading on Feb 16	- 55166
<hr/>	
Energy Used	967 kWh
Billed kWh	967.000 kWh

Billing details - Gas

Billing Period - Feb 16 to Mar 16	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
67.000 CCF @ \$0.52474000	35.16
Gas DSM Rider	
67.000 CCF @ \$0.01480300	0.99
Gas Cost Recovery	
67.000 CCF @ \$0.48820000	32.71
Gas WNA Rider	
67.000 CCF @ \$0.17649766	11.83
Total Current Charges	\$98.49

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Feb 16 to Mar 16	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
967.000 kWh @ \$0.08099500	\$78.32
Demand Side Management Cost Recovery Program Rider (DSM)	
967.000 kWh @ \$0.00697500	6.74
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
967.000 kWh @ \$-0.01137300	-11.00
Electric Fuel Adjustment	
967.000 kWh @ \$-0.00264500	-2.56
Environmental Surcharge Mechanism Rider (ESM)	10.13
Total Current Charges	\$94.53

Billing details - Taxes

Franchise Fee	\$5.79
Total Taxes	\$5.79



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

Boone County CAC	859.586.9250
Pendleton County CAC	859.654.4054
Kenton County CAC	859.291.8607
Grant County CAC	859.824.4768
Gallatin County CAC	859.567.4660
Owen County CAC	502.484.2116
Campbell County CAC	859.431.4177
Carroll County CAC	502.732.5253
United Way Referral Services – call	211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Your Energy Bill

Page 1 of 4

Service address
 GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Apr 19, 2023
For service Mar 17 - Apr 17
 32 days

Account number [REDACTED] **9923**

Billing summary

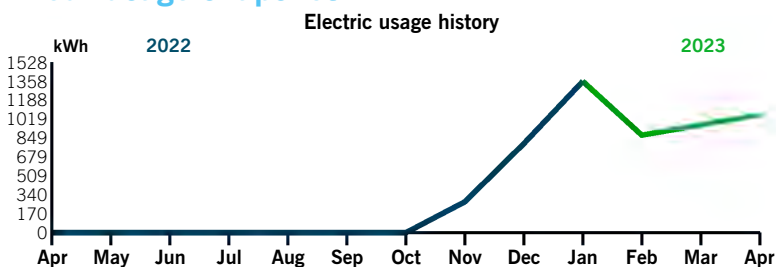
Previous Amount Due	\$1,277.20
<i>Payment Received</i>	0.00
Current Electric Charges	104.57
Current Gas Charges	64.84
Taxes	5.09
Amount Owed	\$1,451.70
Monthly Charge for Plan # 100902417973	212.86
Amount Deferred to Plan # 100902417973	-1,277.20
Total Amount Due May 10	\$387.36

Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100902417973 (6-month agreement)	
Start date	Mar 29, 2023
Monthly installment charge	\$212.86
Starting balance	\$1,277.20
Previous balance	\$0.00
Payment received	\$0.00
Plan balance	\$1,277.20

Your usage snapshot



Average temperature in degrees

52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 50°

	Current Month	Apr 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,056	0	N/A	889
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$387.36
 by May 10

After May 10, the amount due will increase to \$396.09.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

GARY MILLER
 4415 VERMONT AVE
 [REDACTED]

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00033000012772000000000000000000000387361



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: May 16

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

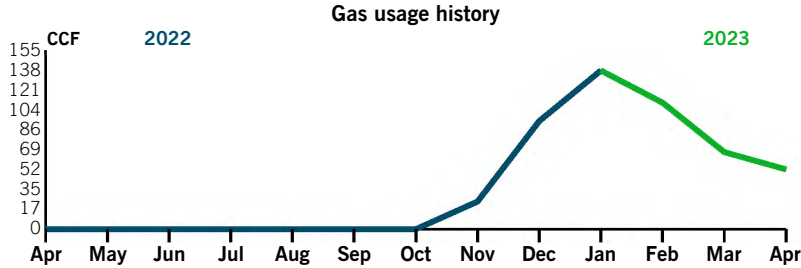
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 50°

	Current Month	Apr 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	52	0	N/A	81

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Apr 17	3863
Previous reading on Mar 17	- 3811
<hr/>	
Gas Used	52 CCF
Billed CCF	52.000 CCF

Current electric usage for meter number 320370545

Actual reading on Apr 17	57189
Previous reading on Mar 17	- 56133
<hr/>	
Energy Used	1,056 kWh
Billed kWh	1,056.000 kWh

Billing details - Gas

Billing Period - Mar 17 to Apr 17	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
52.000 CCF @ \$0.52474000	27.29
Gas DSM Rider	
52.000 CCF @ \$-0.00478400	-0.25
Gas Cost Recovery	
52.000 CCF @ \$0.48820000	25.39
Gas WNA Rider	
52.000 CCF @ \$-0.10358093	-5.39
Total Current Charges	\$64.84

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Mar 17 to Apr 17	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,056.000 kWh @ \$0.08099500	\$85.53
Demand Side Management Cost Recovery Program Rider (DSM)	
1,056.000 kWh @ \$0.00335100	3.54
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,056.000 kWh @ \$-0.01137300	-12.01
Electric Fuel Adjustment	
1,056.000 kWh @ \$0.00380000	4.01
Environmental Surcharge Mechanism Rider (ESM)	10.60
Total Current Charges	\$104.57

Billing details - Taxes

Franchise Fee	\$5.09
Total Taxes	\$5.09



Your Energy Bill

Page 1 of 4

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date May 18, 2023

For service Apr 18 - May 16
 29 days

Account number [REDACTED] 9923

Billing summary

Previous Amount Due	\$387.36
<i>Payment Received May 17</i>	-150.00
Current Electric Charges	93.80
Current Gas Charges	53.09
Installment Ending Balance # 100902417973	1,064.34
Taxes	4.40
Amount Owed	\$1,452.99
Down Payment for Plan # 100902581186	212.93
Monthly Charge for Plan # 100902581186	217.75
<i>Amount Deferred to Plan # 100902581186</i>	-1,301.70
Total Amount Due Jun 08	\$581.97

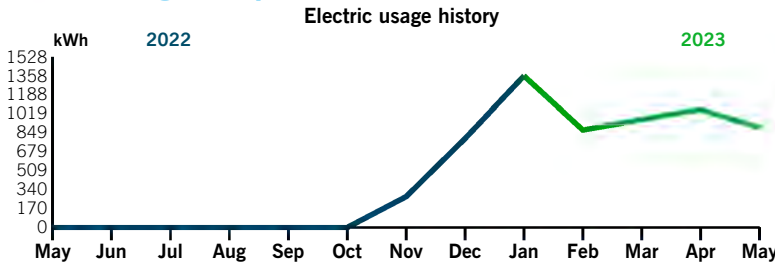
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100902581186 (6-month agreement)

Start date	May 16, 2023
Down Payment	\$362.93
Monthly installment charge	\$217.75
Starting balance	\$1,451.70
Previous balance	\$0.00
Payment received	\$150.00
Plan balance	\$1,301.70

Your usage snapshot



Average temperature in degrees

	Current Month	May 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	893	0	N/A	889

12-month usage based on most recent history



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items and get limited-time offers on LEDs at duke-energy.com/OSS. Enjoy FREE SHIPPING on orders more than \$49.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$581.97
 by Jun 8

After Jun 8, the amount due will increase to \$589.53.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000023736000003446100000581979



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jun 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

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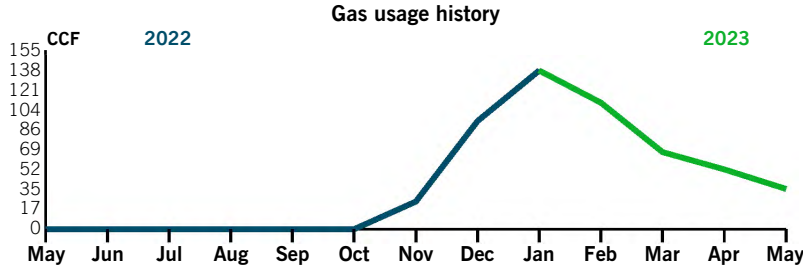
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

66° 74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 57°

	Current Month	May 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	35	0	N/A	74

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on May 16	3898
Previous reading on Apr 18	- 3863
<hr/>	
Gas Used	35 CCF
Billed CCF	35.000 CCF

Current electric usage for meter number 320370545

Actual reading on May 16	58082
Previous reading on Apr 18	- 57189
<hr/>	
Energy Used	893 kWh
Billed kWh	893.000 kWh

Billing details - Gas

Billing Period - Apr 18 23 to May 16 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
35.000 CCF @ \$0.52474000	18.37
Gas DSM Rider	
35.000 CCF @ \$-0.00478400	-0.17
Gas Cost Recovery	
35.000 CCF @ \$0.48820000	17.09
<hr/>	
Total Current Charges	\$53.09

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Apr 18 23 to May 16 23	
Meter - 320370545	
Customer Charge	\$12.90
Energy Charge	
893.000 kWh @ \$0.08099500	72.33

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Demand Side Management Cost Recovery Program Rider (DSM)	
893.000 kWh @ \$0.00335100	\$2.99
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
893.000 kWh @ \$-0.01137300	-10.16
Electric Fuel Adjustment	
893.000 kWh @ \$0.01066600	9.52
Environmental Surcharge Mechanism Rider (ESM)	6.22
Total Current Charges	\$93.80

Billing details - Taxes

Franchise Fee	\$4.40
Total Taxes	\$4.40



Your Energy Bill

Page 1 of 6

Service address
 GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jun 19, 2023
For service May 17 - Jun 15
 30 days

Account number [REDACTED] **9923**

Billing summary - Disconnect Notice

Previous Amount Due	\$581.97
<i>Payment Received Jun 14</i>	-200.00
Current Electric Charges	135.54
Current Gas Charges	33.08
Installment Ending Balance # 100902581186	871.02
Taxes	5.06
Total Amount Due Jul 10	\$1,426.67

IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of **\$1,252.99** must be paid by **July 16, 2023** to avoid possible disconnection of your service on or after **July 17, 2023**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.

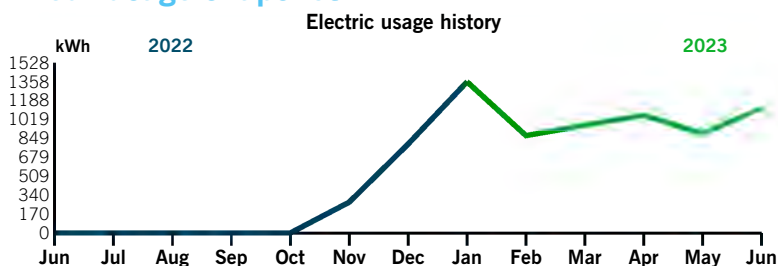


Thank you for your payment.

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

We can help you weather summer weather! Find ways to help lower your energy use and better manage higher summer bills at duke-energy.com/SummerHeat.

Your usage snapshot



Average temperature in degrees

74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 71°

	Current Month	Jun 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,118	0	N/A	918

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$1,426.67
 by Jul 10

Disconnect Bill

To avoid disconnection, pay
\$1,252.99 by July 16, 2023.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000038197000010447000001426672



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jul 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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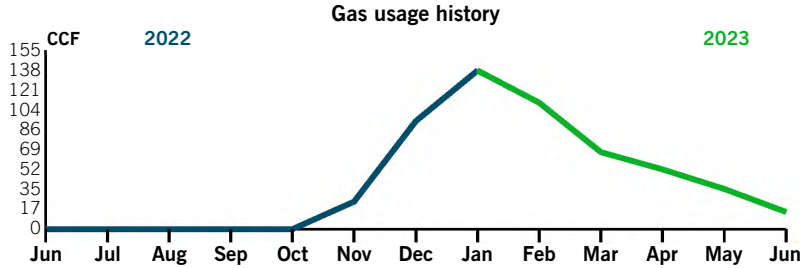
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

74° 77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 71°

	Current Month	Jun 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	15	0	N/A	67

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Jun 15	3913
Previous reading on May 17	- 3898
<hr/>	
Gas Used	15 CCF
Billed CCF	15.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jun 15	59200
Previous reading on May 17	- 58082
<hr/>	
Energy Used	1,118 kWh
Billed kWh	1,118.000 kWh

Billing details - Gas

Billing Period - May 17 23 to Jun 15 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
15.000 CCF @ \$0.52474000	7.87
Gas DSM Rider	
15.000 CCF @ \$-0.00478400	-0.07
Gas Cost Recovery	
15.000 CCF @ \$0.51910000	7.79
PMM Rider - Jun 08 to Jun 15	
1.000 @ \$1.15000000	-0.31
Total Current Charges	\$33.08

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - May 17 23 to Jun 15 23	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,118.000 kWh @ \$0.08099500	\$90.55
Demand Side Management Cost Recovery Program Rider (DSM)	
1,118.000 kWh @ \$0.00335100	3.75
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,118.000 kWh @ \$-0.00490700	-5.49
Electric Fuel Adjustment	
1,118.000 kWh @ \$0.01739700	19.45
Environmental Surcharge Mechanism Rider (ESM)	14.38
Total Current Charges	\$135.54

Billing details - Taxes

Franchise Fee	\$5.06
Total Taxes	\$5.06



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

Boone County CAC	859.586.9250
Pendleton County CAC	859.654.4054
Kenton County CAC	859.655.2959
Grant County CAC	859.824.4768
Gallatin County CAC	859.567.4660
Owen County CAC	502.484.2116
Campbell County CAC	859.431.4177
Carroll County CAC	502.732.5253
United Way Referral Services – call	211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Your Energy Bill

Page 1 of 4

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jul 5, 2023

For service Jun 16 - Jul 2
 17 days

Account number [REDACTED] 9923

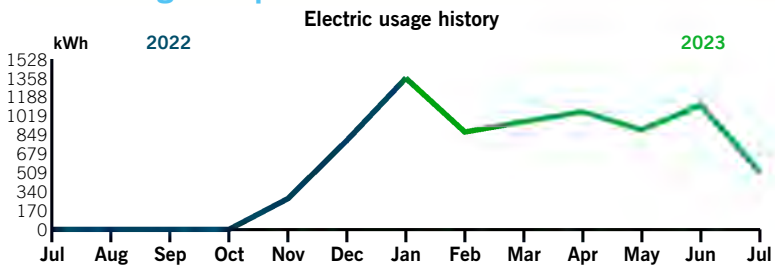
Billing summary - Final Bill

Previous Amount Due	\$1,426.67
Payment Received	0.00
Current Electric Charges	61.90
Current Gas Charges	16.71
Taxes	2.36
Total Amount Due Jul 26	\$1,507.64

This is a final bill. To prevent final bill information from being reported to a credit bureau, please pay the full balance by the due date.

Help lower summer bills by setting your thermostat to the highest comfortable setting. It's less work for your air conditioning system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 0°

	Current Month	Jul 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	518	0	N/A	873

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$1,507.64
 by Jul 26

Final Bill

This is your final bill.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000142667000000809700001507648



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading:

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

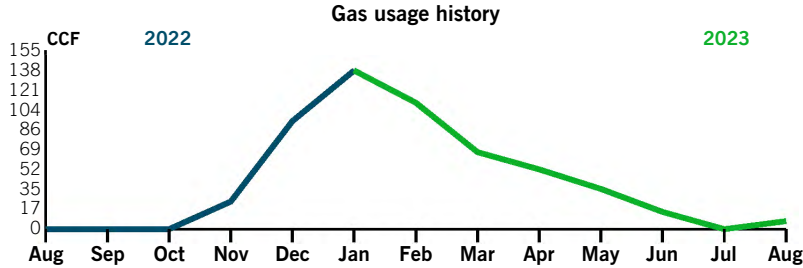
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 77° 0°

	Current Month	Aug 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	7	0	N/A	60
12-month usage based on most recent history				

Current Gas usage for meter number 1107425

Actual reading on Jul 2	3920
Previous reading on Jun 16	- 3913
<hr/>	
Gas Used	7 CCF
Billed CCF	7.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jun 27	59718
Previous reading on Jun 16	- 59200
<hr/>	
Energy Used	518 kWh
Billed kWh	518.000 kWh

Billing details - Gas

Billing Period - Jun 16 23 to Jul 02 23	
Meter - 1107425	
Customer Charge	\$10.09
Gas Delivery Charge	
7.000 CCF @ \$0.52474000	3.67
Gas DSM Rider	
7.000 CCF @ \$-0.00478400	-0.03
Gas Cost Recovery	
7.000 CCF @ \$0.51910000	3.63
PMM Rider	
1.000 @ \$1.15000000	-0.65
Total Current Charges	\$16.71

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Jun 16 23 to Jun 27 23	
Meter - 320370545	
Customer Charge	\$5.16

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
518.000 kWh @ \$0.08099500	\$41.96
Demand Side Management Cost Recovery Program Rider (DSM)	
518.000 kWh @ \$0.00335100	1.74
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
518.000 kWh @ \$-0.00490700	-2.54
Electric Fuel Adjustment	
518.000 kWh @ \$0.01739700	9.01
Environmental Surcharge Mechanism Rider (ESM)	6.57
Total Current Charges	\$61.90

Billing details - Taxes

Franchise Fee	\$2.36
Total Taxes	\$2.36



Your Energy Bill

Page 1 of 4

Service address ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jul 24, 2023
For service Jun 28 - Jul 17
 20 days

Account number [REDACTED] **9151**

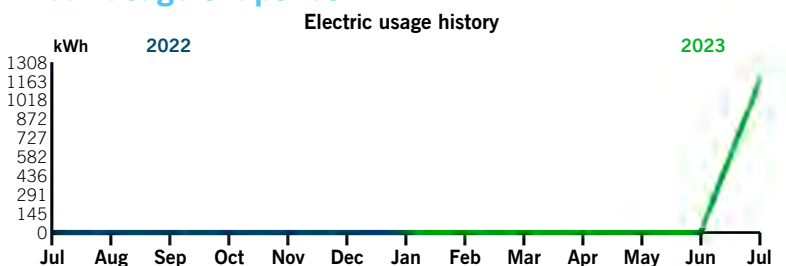
Billing summary

Previous Amount Due	\$0.00
<i>Payment Received</i>	0.00
Current Electric Charges	117.50
Current Gas Charges	16.75
Deposit	440.00
Taxes	12.33
Total Amount Due Aug 14	\$586.58

Help lower summer bills by setting your thermostat to the highest comfortable setting. It's less work for your air conditioning system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

Important: You may be affected by Kentucky's new law charging tax on utilities starting Jan. 1, 2023. To learn more, including how to apply for tax-exempt status, visit duke-energy.com/TaxInfoKY.

Your usage snapshot



Average temperature in degrees

77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 75°

	Current Month	Jul 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,163	0	N/A	1,163

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$586.58
by Aug 14

After Aug 14, the amount due will increase to \$593.90.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000005865800000586585



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Aug 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

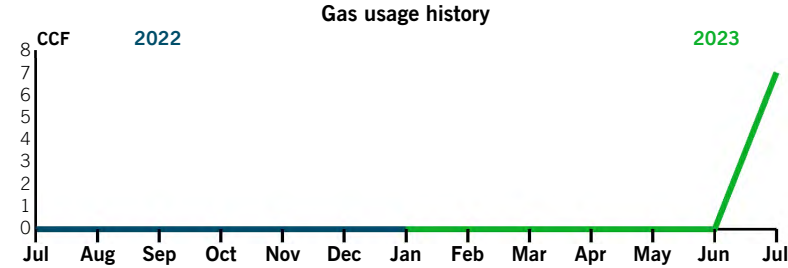
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

77° 74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 75°

	Current Month	Jul 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	7	0	N/A	7

12-month usage based on most recent history

Current Gas usage for meter number 1107425	
Actual reading on Jul 17	3927
Previous reading on Jul 3	- 3920
<hr/>	
Gas Used	7 CCF
Billed CCF	7.000 CCF

Current electric usage for meter number 320370545	
Actual reading on Jul 17	60881
Previous reading on Jun 28	- 59718
<hr/>	
Energy Used	1,163 kWh
Billed kWh	1,163.000 kWh

Billing details - Gas

Billing Period - Jul 03 23 to Jul 17 23	
Meter - 1107425	
Customer Charge	\$8.90
Gas Delivery Charge	
7.000 CCF @ \$0.52474000	3.67
Gas DSM Rider	
7.000 CCF @ \$-0.00478400	-0.03
Gas Cost Recovery	
7.000 CCF @ \$0.51910000	3.63
PMM Rider	
1.000 @ \$1.15000000	0.58
Total Current Charges	\$16.75

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Jun 28 23 to Jul 17 23	
Meter - 320370545	
Customer Charge	\$8.60

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,163.000 kWh @ \$0.08099500	\$94.20
Demand Side Management Cost Recovery Program Rider (DSM)	
1,163.000 kWh @ \$0.00349700	4.07
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,163.000 kWh @ \$-0.00490700	-5.71
Electric Fuel Adjustment	
1,163.000 kWh @ \$0.00693900	8.07
Environmental Surcharge Mechanism Rider (ESM)	8.27
Total Current Charges	\$117.50

Billing details - Deposit

Deposit Request	\$440.00
Total	\$440.00

Billing details - Taxes

Franchise Fee	\$4.03
Kentucky Sales Tax	8.30
Total Taxes	\$12.33



Your Energy Bill

Page 1 of 6

Service address

ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Aug 17, 2023
 For service Jul 18 - Aug 15
 29 days

Account number [REDACTED] **9151**

Billing summary - Disconnect Notice

Previous Amount Due	\$586.58
Payment Received	0.00
Current Electric Charges	190.58
Current Gas Charges	31.42
Taxes	20.38
Total Amount Due Sep 07	\$828.96

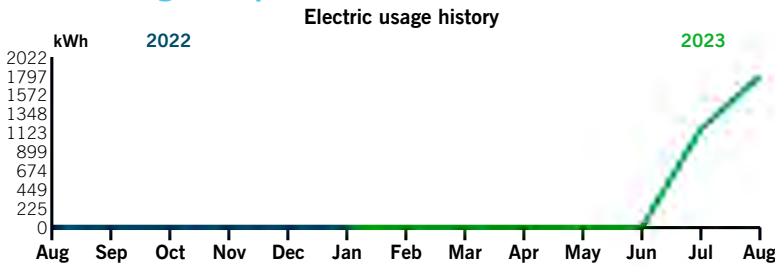
IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of **\$586.58** must be paid by **Sept. 11, 2023** to avoid possible disconnection of your service on or after **Sept. 12, 2023**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Track your energy use to discover ways to help lower your bills. You'll see when your usage is high, so you can adjust habits to help save. Learn how at duke-energy.com/TrackUsage.

Your usage snapshot



Average temperature in degrees

74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 74°

	Current Month	Aug 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,797	0	N/A	1,480
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$828.96
 by Sep 7

Disconnect Bill

To avoid disconnection, pay \$586.58 by Sept. 11, 2023.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000058658000002423800000828960



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Sep 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

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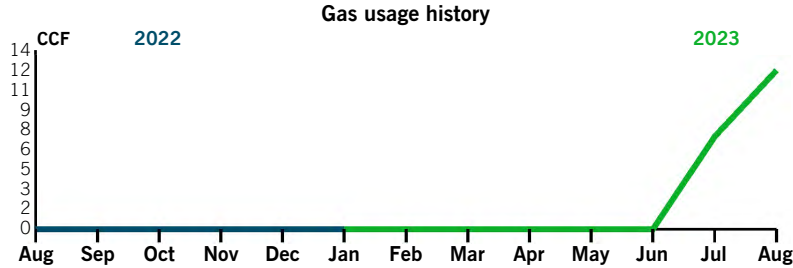
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

74° 68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 74°

	Current Month	Aug 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	12	0	N/A	10
12-month usage based on most recent history				

Current Gas usage for meter number 1107425	
Actual reading on Aug 15	3939
Previous reading on Jul 18	- 3927
<hr/>	
Gas Used	12 CCF
Billed CCF	12.000 CCF

Current electric usage for meter number 320370545	
Actual reading on Aug 15	62678
Previous reading on Jul 18	- 60881
<hr/>	
Energy Used	1,797 kWh
Billed kWh	1,797.000 kWh

Billing details - Gas

Billing Period - Jul 18 23 to Aug 15 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
12.000 CCF @ \$0.52474000	6.30
Gas DSM Rider	
12.000 CCF @ \$-0.00478400	-0.06
Gas Cost Recovery	
12.000 CCF @ \$0.51910000	6.23
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$31.42

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Jul 18 23 to Aug 15 23	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,797.000 kWh @ \$0.08099500	\$145.55
Demand Side Management Cost Recovery Program Rider (DSM)	
1,797.000 kWh @ \$0.00349700	6.28
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,797.000 kWh @ \$-0.00490700	-8.82
Electric Fuel Adjustment	
1,797.000 kWh @ \$0.00949300	17.06
Environmental Surcharge Mechanism Rider (ESM)	17.61
Total Current Charges	\$190.58

Billing details - Taxes

Franchise Fee	\$6.66
Kentucky Sales Tax	13.72
Total Taxes	\$20.38



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

- Boone County CAC859.586.9250
- Pendleton County CAC859.654.4054
- Kenton County CAC859.655.2959
- Grant County CAC859.824.4768
- Gallatin County CAC859.567.4660
- Owen County CAC502.484.2116
- Campbell County CAC859.431.4177
- Carroll County CAC502.732.5253
- United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Your Energy Bill

Page 1 of 4

Service address

ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Sep 19, 2023

For service Aug 16 - Sep 15
 31 days

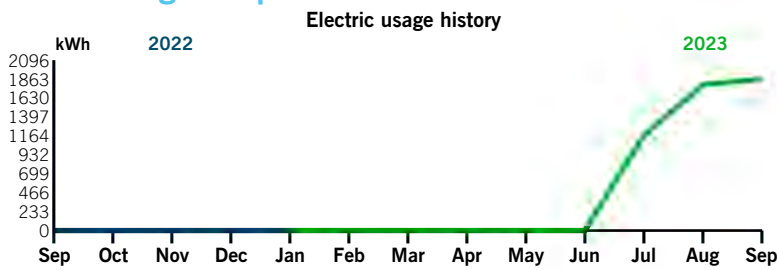
Account number [REDACTED] 9151

Billing summary

Previous Amount Due	\$828.96
Payment Received	0.00
Current Electric Charges	210.61
Current Gas Charges	31.69
Other Charges and Credits	12.12
Taxes	22.24
Total Amount Due Oct 10	\$1,105.62

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

Your usage snapshot



Average temperature in degrees

68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 73°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,863	0	N/A	1,608

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$1,105.62
by Oct 10

After Oct 10, the amount due will increase to \$1,118.85.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

ALLEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000082896000002766600001105626



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Oct 17

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

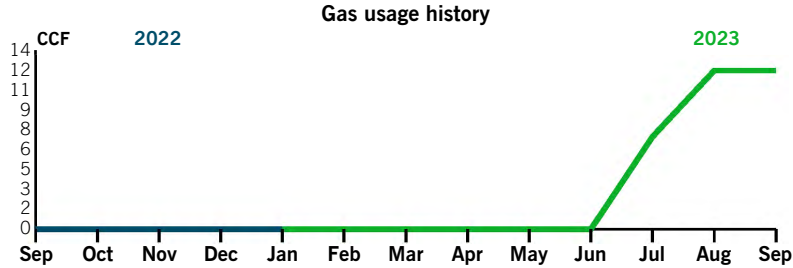
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

68° 54° 46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 73°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	12	0	N/A	10

12-month usage based on most recent history

Current Gas usage for meter number 1107425	
Actual reading on Sep 15	3951
Previous reading on Aug 16	- 3939
<hr/>	
Gas Used	12 CCF
Billed CCF	12.000 CCF

Current electric usage for meter number 320370545	
Actual reading on Sep 15	64541
Previous reading on Aug 16	- 62678
<hr/>	
Energy Used	1,863 kWh
Billed kWh	1,863.000 kWh

Billing details - Gas

Billing Period - Aug 16 23 to Sep 15 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
12.000 CCF @ \$0.52474000	6.30
Gas DSM Rider	
12.000 CCF @ \$-0.00478400	-0.06
Gas Cost Recovery	
12.000 CCF @ \$0.54130000	6.50
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$31.69

Your current rate is Residential Service (RS).

Billing details - Electric

Billing Period - Aug 16 23 to Sep 15 23	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Page 4 of 4
 Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,863.000 kWh @ \$0.08099500	\$150.89
Demand Side Management Cost Recovery Program Rider (DSM)	
1,863.000 kWh @ \$0.00349700	6.51
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,863.000 kWh @ \$0.00259600	4.84
Electric Fuel Adjustment	
1,863.000 kWh @ \$0.00792900	14.77
Environmental Surcharge Mechanism Rider (ESM)	
	20.70
Total Current Charges	\$210.61

Billing details - Other Charges and Credits

Late Fee	\$12.12
Total Other Charges and Credits	\$12.12

Billing details - Taxes

Franchise Fee	\$7.27
Kentucky Sales Tax	14.97
Total Taxes	\$22.24



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading:

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

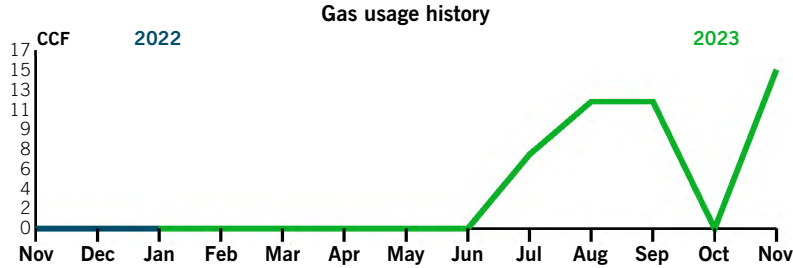
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 62° 0°

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	15	0	N/A	12
12-month usage based on most recent history				

Current Gas usage for meter number 1107425

Actual reading on Oct 13	3966
Previous reading on Sep 16	- 3951
<hr/>	
Gas Used	15 CCF
Billed CCF	15.000 CCF

Current electric usage for meter number 320370545

Actual reading on Oct 12	65638
Previous reading on Sep 16	- 64541
<hr/>	
Energy Used	1,097 kWh
Billed kWh	1,097.000 kWh

Billing details - Gas

Billing Period - Sep 16 23 to Oct 13 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
15.000 CCF @ \$0.52474000	7.87
Gas DSM Rider	
15.000 CCF @ \$-0.00478400	-0.07
Gas Cost Recovery	
15.000 CCF @ \$0.54130000	8.12
PMM Rider	
1.000 @ \$1.15000000	1.15
<hr/>	
Total Current Charges	\$34.87

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Sep 16 23 to Oct 12 23	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,097.000 kWh @ \$0.08099500	\$88.86
Demand Side Management Cost Recovery Program Rider (DSM)	
1,097.000 kWh @ \$0.00349700	3.84
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,097.000 kWh @ \$0.00259600	2.85
Electric Fuel Adjustment	
1,097.000 kWh @ \$0.00909100	9.98
Environmental Surcharge Mechanism Rider (ESM)	11.52
Total Current Charges	\$129.95

Billing details - Other Charges and Credits

Late Fee	\$6.37
Total Other Charges and Credits	\$6.37

Billing details - Deposit

Deposit Released	\$-440.00
Total	\$-440.00

Billing details - Taxes

Franchise Fee	\$4.95
Kentucky Sales Tax	10.18
Total Taxes	\$15.13



Your Energy Bill

Page 1 of 4

Service address

CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Nov 15, 2023

For service Oct 13 - Nov 13
 32 days

Account number [REDACTED] **2695**

Billing summary

Previous Amount Due	\$0.00
<i>Payment Received</i>	0.00
Current Gas Charges	62.32
Current Electric Charges	133.93
Deposit	390.00
Taxes	18.01
Amount Owed	\$604.26
Monthly Charge for Plan # 100903220962	195.00
Amount Deferred to Plan # 100903220962	-390.00
Total Amount Due Dec 06	\$409.26

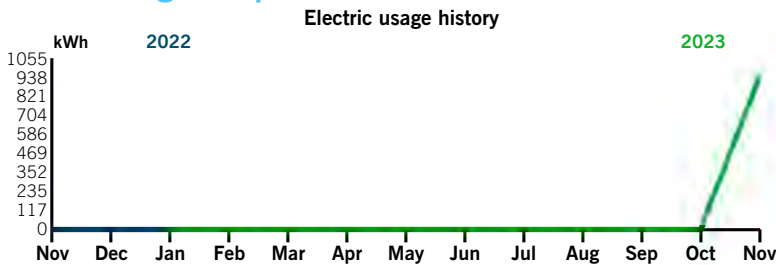
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100903220962 (2-month agreement)

Start date	Oct 13, 2023
Monthly installment charge	\$195.00
Starting balance	\$390.00
Previous balance	\$0.00
Payment received	\$0.00
Plan balance	\$390.00

Your usage snapshot



Average temperature in degrees

46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 51°

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	938	0	N/A	938

12-month usage based on most recent history

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Important: You may be affected by Kentucky's new law charging tax on utilities starting Jan. 1, 2023. To learn more, including how to apply for tax-exempt status, visit duke-energy.com/TaxInfoKY.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$409.26
 by Dec 6

After Dec 6, the amount due will increase to \$414.18.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000004092600000409260



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Dec 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

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Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

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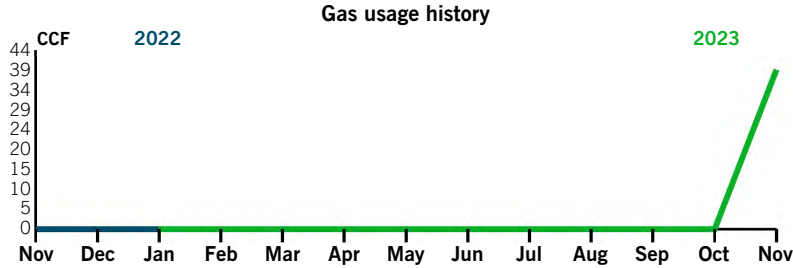
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 51°

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	39	0	N/A	39

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Nov 13	4005
Previous reading on Oct 14	- 3966
<hr/>	
Gas Used	39 CCF
Billed CCF	39.000 CCF

Current electric usage for meter number 320370545

Actual reading on Nov 13	66576
Previous reading on Oct 13	- 65638
<hr/>	
Energy Used	938 kWh
Billed kWh	938.000 kWh

Billing details - Gas

Billing Period - Oct 14 23 to Nov 13 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
39.000 CCF @ \$0.52474000	20.46
Gas DSM Rider	
39.000 CCF @ \$-0.00478400	-0.19
Gas Cost Recovery	
39.000 CCF @ \$0.54130000	21.11
Gas WNA Rider	
39.000 CCF @ \$0.05091674	1.99
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$62.32

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Oct 13 23 to Nov 13 23

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
938.000 kWh @ \$0.09965400	93.48
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
938.000 kWh @ \$0.00349700	3.28
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
938.000 kWh @ \$0.00259600	2.44
Electric Fuel Adjustment	
938.000 kWh @ \$0.00940400	8.82
Environmental Surcharge Mechanism Rider (ESM)	12.61
Total Current Charges	\$133.93

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Deposit

Deposit Request	\$390.00
Total	\$390.00

Billing details - Taxes

Franchise Fee	\$5.89
Kentucky Sales Tax	12.12
Total Taxes	\$18.01



Your Energy Bill

Page 1 of 4

Service address

CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Dec 14, 2023

For service Nov 14 - Dec 12
 29 days

Account number [REDACTED] 2695

Billing summary

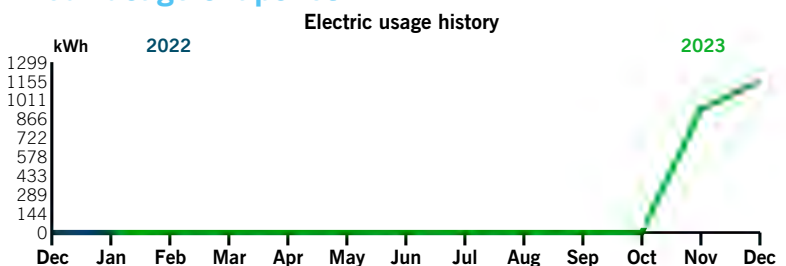
Previous Amount Due	\$409.26
Payment Received	0.00
Current Gas Charges	115.23
Current Electric Charges	159.20
Installment Ending Balance # 100903220962	195.00
Taxes	25.19
Total Amount Due Jan 04	\$903.88

Share the Light Fund® is a local program that helps customers who are struggling to pay their energy bills and gives those who can a chance to share the power. Learn more at duke-energy.com/ShareTheLight.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at duke-energy.com/LowerBills.

The Online Savings Store offers discounts on energy-efficient products 24/7 to help you reduce energy use and save money. Shop anytime at duke-energy.com/OSSDiscounts. Orders over \$49 ship FREE. Save now!

Your usage snapshot



Average temperature in degrees

36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 44°

	Current Month	Dec 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,155	0	N/A	1,047

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$903.88
by Jan 4

After Jan 4, the amount due will increase to \$910.77.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000040926000004946200000903886



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jan 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

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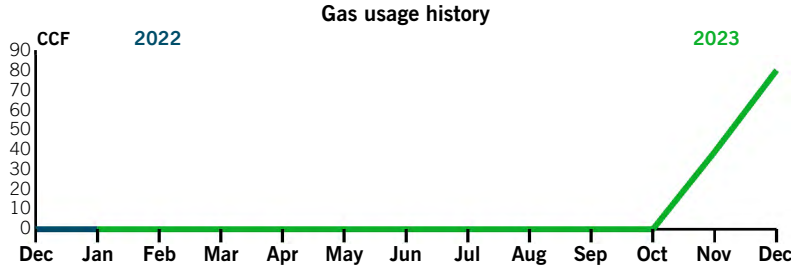
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 44°

	Current Month	Dec 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	80	0	N/A	60
12-month usage based on most recent history				

Current Gas usage for meter number 1107425	
Actual reading on Dec 12	4085
Previous reading on Nov 14	- 4005
<hr/>	
Gas Used	80 CCF
Billed CCF	80.000 CCF

Current electric usage for meter number 320370545	
Actual reading on Dec 12	67731
Previous reading on Nov 14	- 66576
<hr/>	
Energy Used	1,155 kWh
Billed kWh	1,155.000 kWh

Billing details - Gas

Billing Period - Nov 14 23 to Dec 12 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
80.000 CCF @ \$0.52474000	41.98
Gas DSM Rider	
80.000 CCF @ \$-0.00353600	-0.28
Gas Cost Recovery	
80.000 CCF @ \$0.59710000	47.77
Gas WNA Rider	
80.000 CCF @ \$0.08516448	6.81
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$115.23

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Nov 14 23 to Dec 12 23

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
1,155.000 kWh @ \$0.09965400	115.10
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,155.000 kWh @ \$0.00398800	4.61
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,155.000 kWh @ \$0.00370000	4.27
Electric Fuel Adjustment	
1,155.000 kWh @ \$0.01111700	12.84
Environmental Surcharge Mechanism Rider (ESM)	9.08
Total Current Charges	\$159.20

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$8.23
Kentucky Sales Tax	16.96
Total Taxes	\$25.19



Your Energy Bill

Page 1 of 6

Service address CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jan 16, 2024
For service Dec 13 - Jan 12
 31 days

Account number [REDACTED] 2695

Billing summary - Disconnect Notice

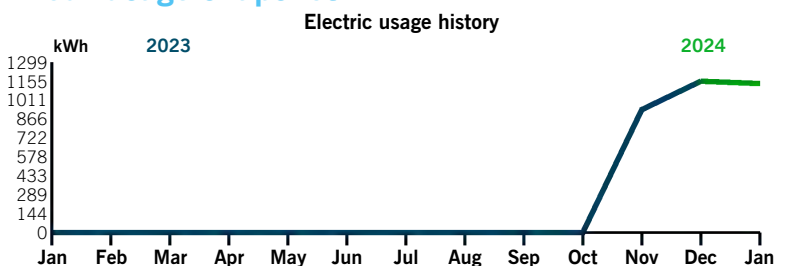
Previous Amount Due	\$903.88
Payment Received	0.00
Current Gas Charges	155.27
Current Electric Charges	164.64
Other Charges and Credits	6.89
Taxes	29.36
Total Amount Due Feb 06	\$1,260.04

IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of **\$903.88** must be paid by **Feb. 11, 2024** to avoid possible disconnection of your service on or after **Feb. 12, 2024**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.

Winter's cold weather can bring higher energy bills. Get lots of ideas and resources to help control your energy use and save at duke-energy.com/LowerBills.

Your usage snapshot



Average temperature in degrees

40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 34°

	Current Month	Jan 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,137	0	N/A	1,077

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$1,260.04
 by Feb 6

Disconnect Bill

To avoid disconnection, pay \$903.88 by Feb. 11, 2024.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

CHRISTIAN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000090388000003561600001260040



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Feb 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

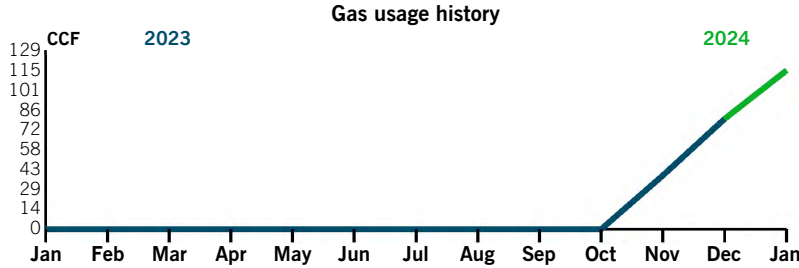
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

40° 42° 43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 34°

	Current Month	Jan 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	115	0	N/A	78

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Jan 12 4200
 Previous reading on Dec 13 - 4085

Gas Used 115 CCF
 Billed CCF 115.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jan 12 68868
 Previous reading on Dec 13 - 67731

Energy Used 1,137 kWh
 Billed kWh 1,137.000 kWh

Billing details - Gas

Billing Period - Dec 13 23 to Jan 12 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
115.000 CCF @ \$0.52474000	60.35
Gas DSM Rider	
115.000 CCF @ \$-0.01003000	-1.15
Gas Cost Recovery	
115.000 CCF @ \$0.59710000	68.67
Gas WNA Rider	
115.000 CCF @ \$0.07344239	8.45
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$155.27

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Dec 13 23 to Jan 12 24

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
1,137.000 kWh @ \$0.09965400	113.31
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,137.000 kWh @ \$0.00135200	1.54
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,137.000 kWh @ \$0.00370000	4.21
Electric Fuel Adjustment	
1,137.000 kWh @ \$0.01457000	16.57
Environmental Surcharge Mechanism Rider (ESM)	15.71
Total Current Charges	\$164.64

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$6.89
Total Other Charges and Credits	\$6.89

Billing details - Taxes

Franchise Fee	\$9.60
Kentucky Sales Tax	19.76
Total Taxes	\$29.36



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

- Boone County CAC859.586.9250
- Pendleton County CAC859.654.4054
- Kenton County CAC859.655.2959
- Grant County CAC859.824.4768
- Gallatin County CAC859.567.4660
- Owen County CAC502.484.2116
- Campbell County CAC859.431.4177
- Carroll County CAC502.732.5253
- United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900

SECURITY DEPOSIT RECEIPT

PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS

Duke Energy received your security deposit of for your account on .

Interest for this deposit will be paid or credited to your account at an interest rate of percent or as otherwise ordered by the state regulatory commission. If for any reason satisfactory credit is not established and your service is discontinued, your deposit (plus interest) will be applied to your final bill.



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

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Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading:

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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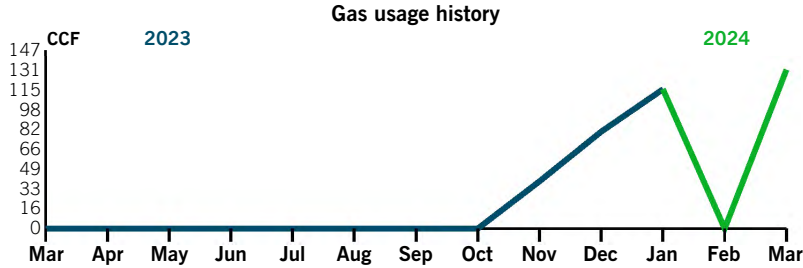
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Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 39° 0°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	131	0	N/A	91

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Feb 7	4331
Previous reading on Jan 13	- 4200
<hr/>	
Gas Used	131 CCF
Billed CCF	131.000 CCF

Current electric usage for meter number 320370545

Actual reading on Feb 4	69755
Previous reading on Jan 13	- 68868
<hr/>	
Energy Used	887 kWh
Billed kWh	887.000 kWh

Billing details - Gas

Billing Period - Jan 13 24 to Feb 07 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
131.000 CCF @ \$0.52474000	68.74
Gas DSM Rider	
131.000 CCF @ \$-0.01003000	-1.31
Gas Cost Recovery	
131.000 CCF @ \$0.59710000	78.22
Gas WNA Rider	
131.000 CCF @ \$0.09481158	12.42
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$177.02

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Jan 13 24 to Feb 04 24

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$9.97
Energy Charge	
887.000 kWh @ \$0.09965400	88.39
Home Energy Assistance Prgm	0.23
Demand Side Management Cost Recovery Program Rider (DSM)	
887.000 kWh @ \$0.00135200	1.20
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
887.000 kWh @ \$0.00370000	3.28
Electric Fuel Adjustment	
887.000 kWh @ \$0.00549500	4.87
Environmental Surcharge Mechanism Rider (ESM)	14.64
Total Current Charges	\$122.58

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$8.03
Total Other Charges and Credits	\$8.03

Billing details - Deposit

Reversed Deposit Request	\$-390.00
Total	\$-390.00

Billing details - Taxes

Franchise Fee	\$8.99
Kentucky Sales Tax	18.51
Total Taxes	\$27.50



Your Energy Bill

Page 1 of 5

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Mar 15, 2024
 For service Feb 5 - Mar 13
 38 days

Account number [REDACTED] **1258**

Billing summary

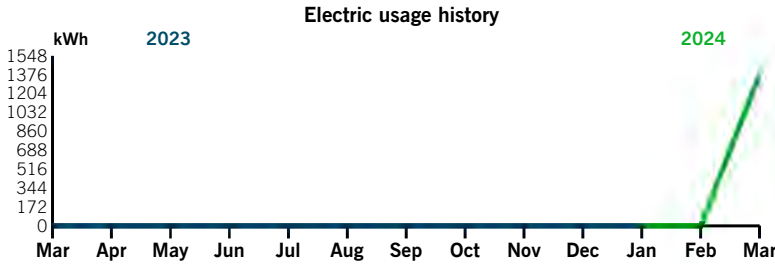
Previous Amount Due	\$0.00
Payment Received Mar 06	-390.00
Current Budget Billing Plan Charges	249.00
Deposit	390.00
Total Amount Due Apr 05	\$249.00



Thank you for your payment.

Thank you for enrolling in our Budget Billing Plan (BBP). **Your quarterly BBP amount will be \$249.** At each quarterly review, we may adjust your BBP amount for the next quarter to better reflect your actual usage. If an adjustment occurs, we will notify you with a message on your bill before the change. Questions? Call 800.544.6900.

Your usage snapshot



Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Important: You may be affected by Kentucky's new law charging tax on utilities starting Jan. 1, 2023. To learn more, including how to apply for tax-exempt status, visit duke-energy.com/TaxInfoKY.

Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 51°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,376	0	N/A	1,376
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$249.00
by Apr 5

After Apr 5, the amount due will increase to \$254.73.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000006390000000249006



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

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Charlotte, NC 28201

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For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Apr 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$8.25 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

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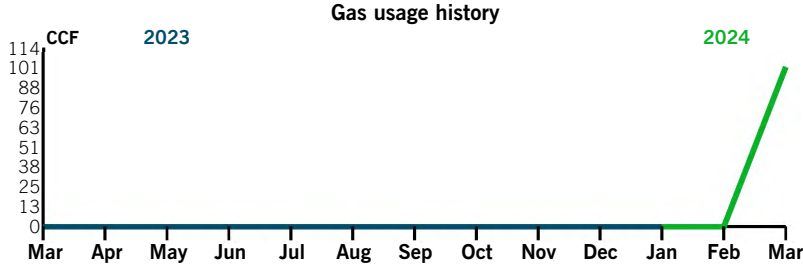
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 51°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	101	0	N/A	101
12-month usage based on most recent history				

Your Quarterly Budget Billing Plan

	Current quarter Mar'24-May
Monthly charge	\$249.00
Quarterly Plan charges	\$249.00
Actual costs	\$359.85



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$110.85 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Mar 13	4432
Previous reading on Feb 8	- 4331
<hr/>	
Gas Used	101 CCF
Billed CCF	101.000 CCF

Current electric usage for meter number 320370545

Actual reading on Mar 13	71131
Previous reading on Feb 5	- 69755
<hr/>	
Energy Used	1,376 kWh
Billed kWh	1,376.000 kWh

Billing details - Gas

Billing Period - Feb 08 24 to Mar 13 24	
Meter - 1107425	
Customer Charge	\$20.77
Gas Delivery Charge	
101.000 CCF @ \$0.52474000	53.00
Gas DSM Rider	
101.000 CCF @ \$-0.01003000	-1.01
Gas Cost Recovery	
101.000 CCF @ \$0.47450000	47.92
Gas WNA Rider	
101.000 CCF @ \$0.29439585	29.73

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Page 4 of 5
 Account number [REDACTED]

Billing details - Gas continued

PMM Rider	
1.000 @ \$1.15000000	\$1.34
Total Current Charges	\$151.75

Billing details - Electric

Billing Period - Feb 05 24 to Mar 13 24	
Meter - 320370545	
Customer Charge	\$16.47
Energy Charge	
1,376.000 kWh @ \$0.09965400	137.12
Home Energy Assistance Prgm	0.38
Demand Side Management Cost Recovery Program Rider (DSM)	
1,376.000 kWh @ \$0.00135200	1.86
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,376.000 kWh @ \$0.00123700	1.70
Electric Fuel Adjustment	
1,376.000 kWh @ \$0.00937200	12.90
Environmental Surcharge Mechanism Rider (ESM)	7.41
Total Current Charges	\$177.84

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Deposit

Deposit Request	\$390.00
Total	\$390.00

Billing details - Taxes

Franchise Fee	\$9.89
Kentucky Sales Tax	20.37
Total Taxes	\$30.26



Account number [REDACTED]

SECURITY DEPOSIT RECEIPT

PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS

Duke Energy received your security deposit of 390.00 for your account on 03/06/2024.

Interest for this deposit will be paid or credited to your account at an interest rate of 2.64 percent or as otherwise ordered by the state regulatory commission. If for any reason satisfactory credit is not established and your service is discontinued, your deposit (plus interest) will be applied to your final bill.



Your Energy Bill

Page 1 of 4

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Apr 15, 2024
 For service Mar 14 - Apr 11
 29 days

Account number [REDACTED] 1258

Billing summary

Previous Amount Due	\$249.00
Payment Received Apr 08	-249.00
Current Budget Billing Plan Charges	249.00
Total Amount Due May 06	\$249.00

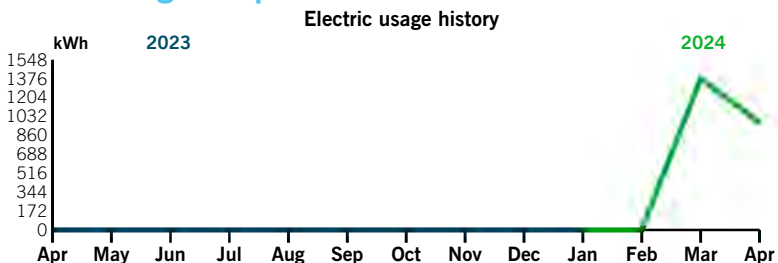


Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Kentucky811.org

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at duke-energy.com/OnlineShop. Enjoy FREE SHIPPING on orders over \$49.

Your usage snapshot



Average temperature in degrees

55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 52°

	Current Month	Apr 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	974	0	N/A	1,175
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$249.00
by May 6

After May 6, the amount due will increase to \$254.73.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00033000000000000000002490000000249009



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
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Convenient ways to pay your bill

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For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

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Important to know

Your next meter reading: May 14

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

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Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

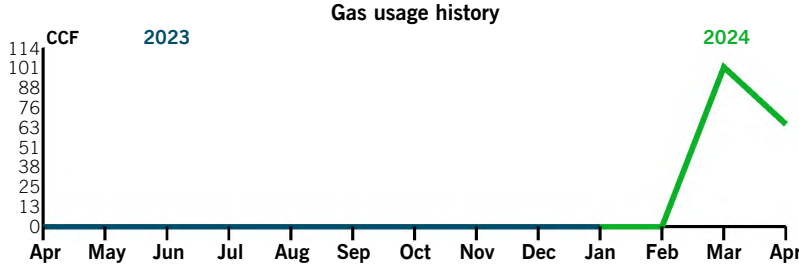
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 52°

	Current Month	Apr 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	65	0	N/A	83

12-month usage based on most recent history

Your Quarterly Budget Billing Plan

	Current quarter
	Mar'24-May
Monthly charge	\$249.00
Quarterly Plan charges	\$498.00
Actual costs	\$590.74



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$92.74 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Apr 11	4497
Previous reading on Mar 14	- 4432
<hr/>	
Gas Used	65 CCF
Billed CCF	65.000 CCF

Current electric usage for meter number 320370545

Actual reading on Apr 11	72105
Previous reading on Mar 14	- 71131
<hr/>	
Energy Used	974 kWh
Billed kWh	974.000 kWh

Billing details - Gas

Billing Period - Mar 14 24 to Apr 11 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
65.000 CCF @ \$0.52474000	34.11
Gas DSM Rider	
65.000 CCF @ \$-0.01003000	-0.65
Gas Cost Recovery	
65.000 CCF @ \$0.47450000	30.84
Gas WNA Rider	
65.000 CCF @ \$0.01571981	1.02

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

PMM Rider	
1.000 @ \$1.15000000	\$1.15
Total Current Charges	\$84.27

Billing details - Electric

Billing Period - Mar 14 24 to Apr 11 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
974.000 kWh @ \$0.09965400	97.06
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
974.000 kWh @ \$0.00135200	1.32
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
974.000 kWh @ \$0.00123700	1.20
Electric Fuel Adjustment	
974.000 kWh @ \$0.00349100	3.40
Environmental Surcharge Mechanism Rider (ESM)	10.92
Total Current Charges	\$127.20

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$6.35
Kentucky Sales Tax	13.07
Total Taxes	\$19.42



Your Energy Bill

Page 1 of 4

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date May 16, 2024

For service Apr 12 - May 14
 33 days

Account number [REDACTED] 1258

Billing summary

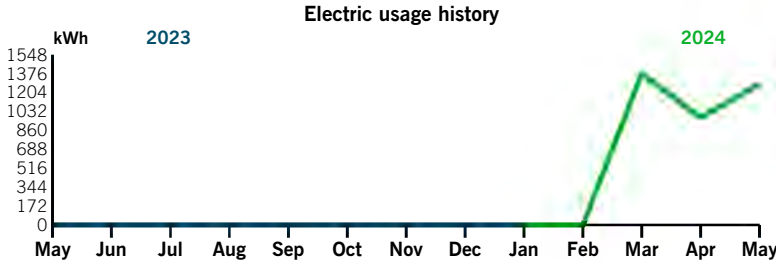
Previous Amount Due	\$249.00
Payment Received May 06	-249.00
Current Budget Billing Plan Charges	249.00
Total Amount Due Jun 06	\$249.00



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Your usage snapshot



Average temperature in degrees

63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 69°

	Current Month	May 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,285	0	N/A	1,212
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$249.00
by Jun 6

After Jun 6, the amount due will increase to \$254.73.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00033000000000000000002490000000249009



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jun 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

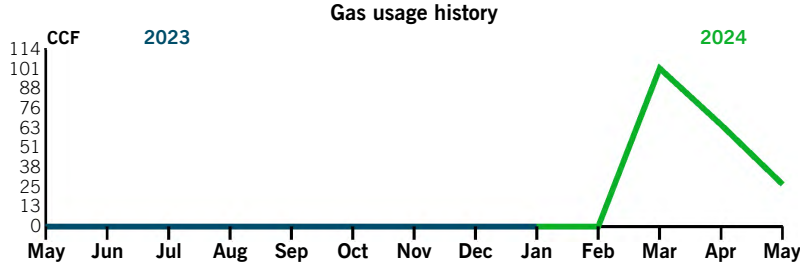
Para nuestros clientes que hablan Español

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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

63° 70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 69°

	Current Month	May 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	27	0	N/A	64
12-month usage based on most recent history				

Your Quarterly Budget Billing Plan

	Current quarter May-Jul
Monthly charge	\$249.00
Quarterly Plan charges	\$249.00
Actual costs	\$240.21



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$83.95 between plan charges and actual usage costs.

Thank you for participating in our Budget Billing Plan (BBP). After reviewing your account, we have determined that your BBP amount will need to be adjusted to better reflect your actual energy usage. Your monthly BBP amount will be changed from **\$249.00** to **\$243.00**. Your new BBP amount will be reflected on your next month's bill. Questions? Call 800.544.6900.

Current Gas usage for meter number 1107425

Actual reading on May 14	4524
Previous reading on Apr 12	- 4497
<hr/>	
Gas Used	27 CCF
Billed CCF	27.000 CCF

Current electric usage for meter number 320370545

Actual reading on May 14	73390
Previous reading on Apr 12	- 72105
<hr/>	
Energy Used	1,285 kWh
Billed kWh	1,285.000 kWh

Billing details - Gas

Billing Period - Apr 12 24 to May 14 24

Meter - 1107425

Customer Charge	\$17.80
Gas Delivery Charge	
27.000 CCF @ \$0.52474000	14.17
Gas DSM Rider	
27.000 CCF @ \$-0.01003000	-0.27

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Gas Cost Recovery	
27.000 CCF @ \$0.47450000	\$12.81
PMM Rider - Apr 12 to Apr 25	
1.000 @ \$1.15000000	0.49
PMM Rider - Apr 26 to May 14	
16.000 CCF @ \$0.14000000	2.24
Total Current Charges	\$47.24

Billing details - Electric

Billing Period - Apr 12 24 to May 14 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
1,285.000 kWh @ \$0.09965400	128.06
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,285.000 kWh @ \$0.00135200	1.74
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,285.000 kWh @ \$0.00123700	1.59
Electric Fuel Adjustment	
1,285.000 kWh @ \$0.00872100	11.21
Environmental Surcharge Mechanism Rider (ESM)	16.87
Total Current Charges	\$172.77

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$6.60
Kentucky Sales Tax	13.60
Total Taxes	\$20.20



Your Energy Bill

Page 1 of 4

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jun 14, 2024

For service May 15 - Jun 12
 29 days

Account number [REDACTED] 1258

Billing summary

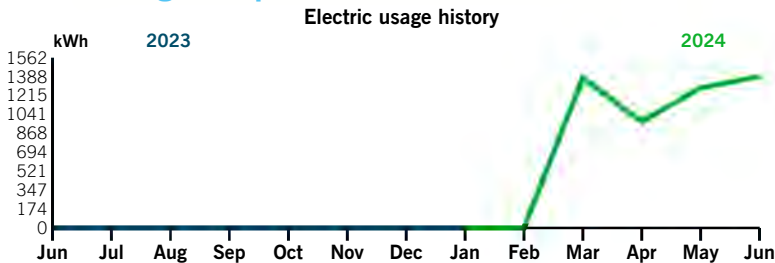
Previous Amount Due	\$249.00
Payment Received May 19	-62.25
Current Budget Billing Plan Charges	243.00
Total Amount Due Jul 05	\$429.75



Thank you for your payment.

Your monthly payment is past due. Prompt payment is needed to continue on the Budget Billing Plan. As a reminder, removal from the plan will result in your next monthly statement reflecting your actual energy usage, plus any balance currently accumulated on the Budget Billing program.

Your usage snapshot



If you have questions, please call us at 800.774.1202 during the hours of 7 a.m. to 7 p.m., Monday through Friday. We look forward to serving you.

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Average temperature in degrees

70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 70°

	Current Month	Jun 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,388	0	N/A	1,256
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$429.75
by Jul 5

After Jul 5, the amount due will increase to \$435.34.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000018675000002430000000429756



Account number [REDACTED]
200722743745

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
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For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jul 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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Electric service does not depend on payment for other products or services

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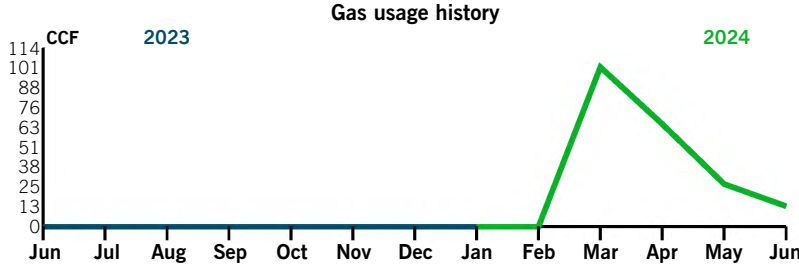
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

70° 76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 70°

	Current Month	Jun 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	13	0	N/A	52
12-month usage based on most recent history				

Your Quarterly Budget Billing Plan

	Previous 2 months Mar'24-Apr	Current quarter Jun-Aug
Monthly charge	\$249.00	\$243.00
Quarterly Plan charges	\$498.00	\$243.00
Actual costs	\$590.74	\$215.03



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$55.98 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Jun 12	4537
Previous reading on May 15	- 4524
<hr/>	
Gas Used	13 CCF
Billed CCF	13.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jun 12	74778
Previous reading on May 15	- 73390
<hr/>	
Energy Used	1,388 kWh
Billed kWh	1,388.000 kWh

Billing details - Gas

Billing Period - May 15 24 to Jun 12 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
13.000 CCF @ \$0.52474000	6.82
Gas DSM Rider	
13.000 CCF @ \$-0.01003000	-0.13
Gas Cost Recovery	
13.000 CCF @ \$0.49410000	6.42
PMM Rider	
13.000 CCF @ \$0.14000000	1.82

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Total Current Charges	\$32.73
------------------------------	----------------

Billing details - Electric

Billing Period - May 15 24 to Jun 12 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge - May 15 to May 31	
813.000 kWh @ \$0.09965400	81.02
Home Energy Assistance Prgm	0.30
Energy Charge - Jun 01 to Jun 12	
575.000 kWh @ \$0.10803300	62.12
Demand Side Management Cost Recovery Program Rider (DSM)	
1,388.000 kWh @ \$0.00135200	1.88
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,388.000 kWh @ \$-0.00209700	-2.91
Electric Fuel Adjustment	
1,388.000 kWh @ \$-0.00260200	-3.61
Environmental Surcharge Mechanism Rider (ESM)	12.42
Total Current Charges	\$164.22

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$5.91
Kentucky Sales Tax	12.17
Total Taxes	\$18.08



duke-energy.com
 800.544.6900

Your Energy Bill

Page 1 of 4

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jul 16, 2024

For service Jun 13 - Jul 12
 30 days

Account number [REDACTED] **1258**

Billing summary

Previous Amount Due	\$429.75
Payment Received	0.00
Current Budget Billing Plan Charges	243.00
Amount Owed	\$672.75
Monthly Charge for Plan # 100904206716	71.62
Amount Deferred to Plan # 100904206716	-429.75
Total Amount Due Aug 06	\$314.62

Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

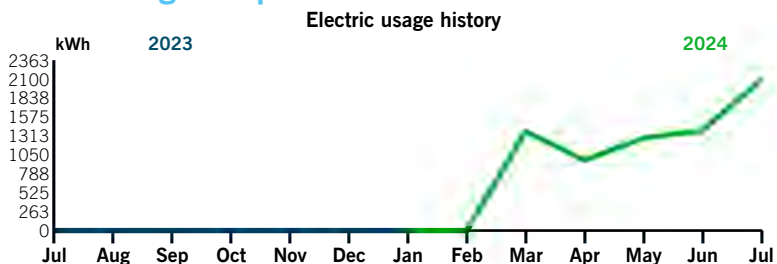
Plan number 100904206716 (6-month agreement)

Start date	Jun 27, 2024
Monthly installment charge	\$71.62
Starting balance	\$429.75
Previous balance	\$0.00
Payment received	\$0.00
Plan balance	\$429.75

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at duke-energy.com/Savings2024. Enjoy FREE SHIPPING on orders over \$49.

Your summer of savings begins. Discover ways to reduce your energy use and save this summer with our helpful solutions and tips at duke-energy.com/SummerTips

Your usage snapshot



Average temperature in degrees

76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76°

	Current Month	Jul 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	2,100	0	N/A	1,425

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$314.62
 by Aug 6

After Aug 6, the amount due will increase to \$320.21.

\$ _____ \$ _____
 Add here, to help others with a contribution to Share the Light **Amount enclosed**

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00033000004297500000000000000000314626



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

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Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
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For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Aug 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

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When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

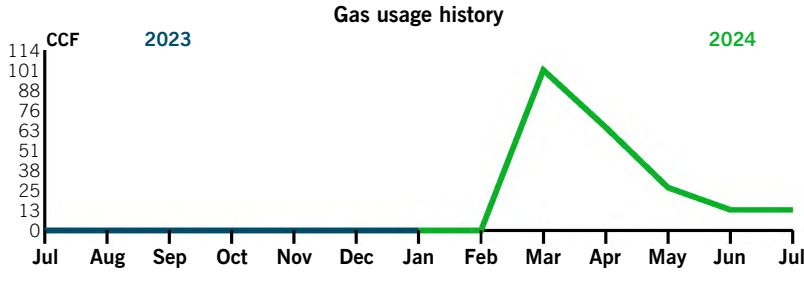
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

76° 75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76°

	Current Month	Jul 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	13	0	N/A	44

12-month usage based on most recent history

Your Quarterly Budget Billing Plan

	Previous 2 months Mar24-Apr	Current quarter Jun-Aug
Monthly charge	\$249.00	\$243.00
Quarterly Plan charges	\$498.00	\$486.00
Actual costs	\$590.74	\$552.54



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$150.49 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Jul 12	4550
Previous reading on Jun 13	- 4537
Gas Used	13 CCF
Billed CCF	13.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jul 12	76878
Previous reading on Jun 13	- 74778
Energy Used	2,100 kWh
Billed kWh	2,100.000 kWh

Billing details - Gas

Billing Period - Jun 13 24 to Jul 12 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
13.000 CCF @ \$0.52474000	6.82
Gas DSM Rider	
13.000 CCF @ \$-0.01003000	-0.13
Gas Cost Recovery	
13.000 CCF @ \$0.49410000	6.42
PMM Rider	
13.000 CCF @ \$0.14000000	1.82

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Total Current Charges	\$32.73
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Billing details - Electric

Billing Period - Jun 13 24 to Jul 12 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
2,100.000 kWh @ \$0.10803300	226.87
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
2,100.000 kWh @ \$0.00135200	2.84
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
2,100.000 kWh @ \$-0.00209700	-4.40
Electric Fuel Adjustment	
2,100.000 kWh @ \$0.01099400	23.09
Environmental Surcharge Mechanism Rider (ESM)	14.71
Total Current Charges	\$276.41

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$9.27
Kentucky Sales Tax	19.10
Total Taxes	\$28.37



Your Energy Bill

Page 1 of 4

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Aug 15, 2024
For service Jul 13 - Aug 13
 32 days

Account number [REDACTED] **1258**

Billing summary

Previous Amount Due	\$314.62
<i>Payment Received Aug 09</i>	-314.62
Current Budget Billing Plan Charges	243.00
Other Charges and Credits	5.59
Monthly Charge for Plan # 100904206716	71.62
Total Amount Due Sep 05	\$320.21

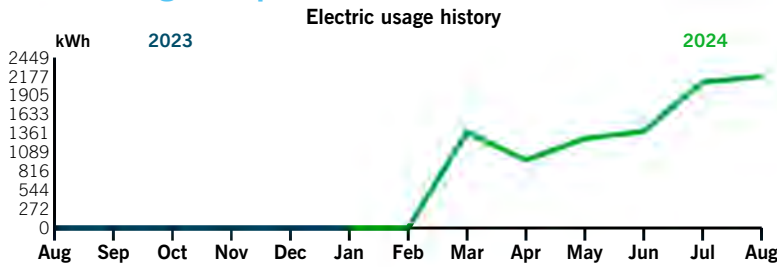
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904206716 (6-month agreement)

Start date	Jun 27, 2024
Monthly installment charge	\$71.62
Starting balance	\$429.75
Previous balance	\$429.75
Payment received	\$71.62
Plan balance	\$358.13

Your usage snapshot



Average temperature in degrees

75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 78°

	Current Month	Aug 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	2,177	0	N/A	1,550
12-month usage based on most recent history				



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Take charge of your home's energy use this summer. Discover ways you can save with our helpful solutions and tips at duke-energy.com/SummerTips

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$320.21
by Sep 5

After Sep 5, the amount due will increase to \$325.80.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000003202100000320212



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Sep 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

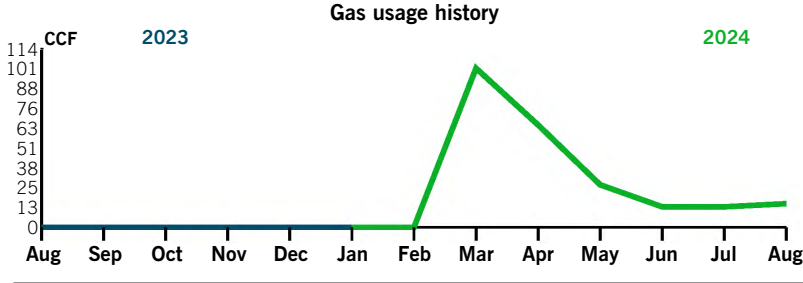
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

75° 69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 78°

	Current Month	Aug 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	15	0	N/A	39

12-month usage based on most recent history

Your Quarterly Budget Billing Plan

	Previous 1 months May'24- May	Current quarter Aug-Oct
Monthly charge	\$249.00	\$243.00
Quarterly Plan charges	\$249.00	\$243.00
Actual costs	\$240.21	\$331.07



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$238.56 between plan charges and actual usage costs.

Thank you for participating in our Budget Billing Plan (BBP). After reviewing your account, we have determined that your BBP amount will need to be adjusted to better reflect your actual energy usage. Your monthly BBP amount will be changed from **\$243.00** to **\$270.00**. Your new BBP amount will be reflected on your next month's bill. Questions? Call 800.544.6900.

Current Gas usage for meter number 1107425	
Actual reading on Aug 13	4565
Previous reading on Jul 13	- 4550
Gas Used	15 CCF
Billed CCF	15.000 CCF

Current electric usage for meter number 320370545	
Actual reading on Aug 13	79055
Previous reading on Jul 13	- 76878
Energy Used	2,177 kWh
Billed kWh	2,177.000 kWh

Billing details - Gas

Billing Period - Jul 13 24 to Aug 13 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
15.000 CCF @ \$0.52474000	7.87
Gas DSM Rider	
15.000 CCF @ \$-0.01003000	-0.15

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Gas Cost Recovery		
15.000 CCF @ \$0.49410000		\$7.41
PMM Rider		
15.000 CCF @ \$0.14000000		2.10
Total Current Charges		\$35.03

Billing details - Electric

Billing Period - Jul 13 24 to Aug 13 24		
Meter - 320370545		
Customer Charge		\$13.00
Energy Charge		
2,177.000 kWh @ \$0.10575500		230.23
Home Energy Assistance Prgm		0.30
Demand Side Management Cost Recovery Program Rider (DSM)		
2,177.000 kWh @ \$0.00135200		2.94
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
2,177.000 kWh @ \$-0.00209700		-4.57
Electric Fuel Adjustment		
2,177.000 kWh @ \$-0.00365900		-7.97
Environmental Surcharge Mechanism Rider (ESM)		34.27
Total Current Charges		\$268.20

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee		\$5.59
Total Other Charges and Credits		\$5.59

Billing details - Taxes

Franchise Fee		\$9.10
Kentucky Sales Tax		18.74
Total Taxes		\$27.84



Your Energy Bill

Page 1 of 4

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Sep 16, 2024
 For service Aug 14 - Sep 13
 31 days

Account number [REDACTED] 1258

Billing summary

Previous Amount Due	\$320.21
Payment Received Sep 04	-320.21
Current Budget Billing Plan Charges	270.00
Other Charges and Credits	-17.41
Taxes	-1.60
Monthly Charge for Plan # 100904206716	71.62
Total Amount Due Oct 07	\$322.61

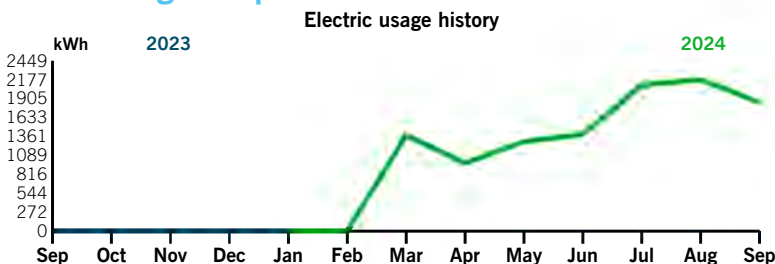
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904206716 (6-month agreement)

Start date	Jun 27, 2024
Monthly installment charge	\$71.62
Starting balance	\$429.75
Previous balance	\$358.13
Payment received	\$71.62
Plan balance	\$286.51

Your usage snapshot



Average temperature in degrees

69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 76° 69°

	Current Month	Sep 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,847	0	N/A	1,592

12-month usage based on most recent history



Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Call811.com.

Beginning Sep. 3, convenience fees for select payment locations will increase to \$2.00; however, fee-free locations will also be available starting the same day at 16 authorized N. Kentucky Kroger stores. Visit duke-energy.com/location to learn more.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$322.61
by Oct 7

After Oct 7, the amount due will increase to \$328.82.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00033000000000000000000003226100000322616



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Oct 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

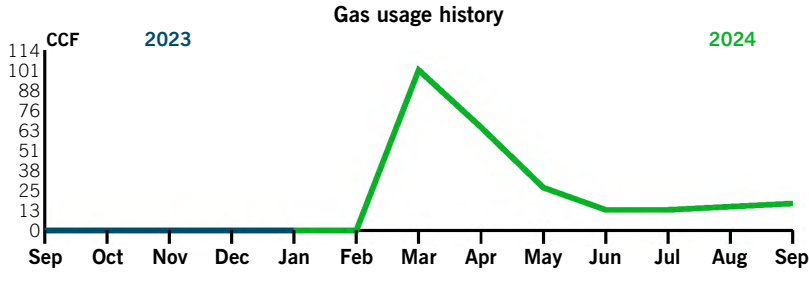
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

69° 58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 76° 69°

	Current Month	Sep 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	17	0	N/A	36

12-month usage based on most recent history

Your Quarterly Budget Billing Plan

	Previous 4 months		Current quarter
Monthly charge	Mar24-Apr	Jun-Jul	Sep-Nov
Quarterly Plan charges	\$498.00	\$486.00	\$270.00
Actual costs	\$590.74	\$552.54	\$284.23



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$252.79 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Sep 13	4582
Previous reading on Aug 14	- 4565
Gas Used	17 CCF
Billed CCF	17.000 CCF

Current electric usage for meter number 320370545

Actual reading on Sep 13	80902
Previous reading on Aug 14	- 79055
Energy Used	1,847 kWh
Billed kWh	1,847.000 kWh

Billing details - Gas

Billing Period - Aug 14 24 to Sep 13 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
17.000 CCF @ \$0.52474000	8.92
Gas DSM Rider	
17.000 CCF @ \$-0.01003000	-0.17
Gas Cost Recovery	
17.000 CCF @ \$0.51830000	8.81
PMM Rider	
17.000 CCF @ \$0.14000000	2.38

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Total Current Charges	\$37.74
------------------------------	----------------

Billing details - Electric

Billing Period - Aug 14 24 to Sep 13 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge	
1,847.000 kWh @ \$0.10575500	195.33
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,847.000 kWh @ \$0.00135200	2.50
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,847.000 kWh @ \$-0.00247500	-4.57
Electric Fuel Adjustment	
1,847.000 kWh @ \$-0.00185300	-3.42
Environmental Surcharge Mechanism Rider (ESM)	19.46
Total Current Charges	\$222.60

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Rate Adjustment	\$-17.41
Total Other Charges and Credits	\$-17.41

Billing details - Taxes

Franchise Fee	\$7.29
Kentucky Sales Tax	15.00
Total Taxes	\$22.29



Your Energy Bill

Page 1 of 6

Service address

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Oct 15, 2024
 For service Sep 14 - Oct 11
 28 days

Account number [REDACTED] 1258

Billing summary - Disconnect Notice

Previous Amount Due	\$322.61
Payment Received Oct 01	-215.38
Current Gas Charges	30.70
Current Electric Charges	193.67
Budget Billing Plan Year End Balance	252.79
Installment Ending Balance # 100904206716	214.89
Other Charges and Credits	2.47
Taxes	20.60
Total Amount Due Nov 05	\$822.35

IMPORTANT DISCONNECTION INFORMATION

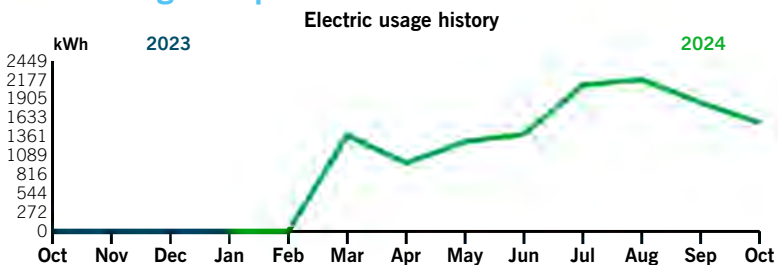
Your past-due amount of **\$221.30** must be paid by **Nov. 10, 2024** to avoid possible disconnection of your service on or after **Nov. 11, 2024**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.



Thank you for your payment.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Your usage snapshot



Average temperature in degrees

58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 76° 71° 64°

	Current Month	Oct 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,551	0	N/A	1,587
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$822.35

by Nov 5

Disconnect Bill

To avoid disconnection, pay \$221.30 by Nov. 10, 2024.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000010723000007151200000822357



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

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Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Nov 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

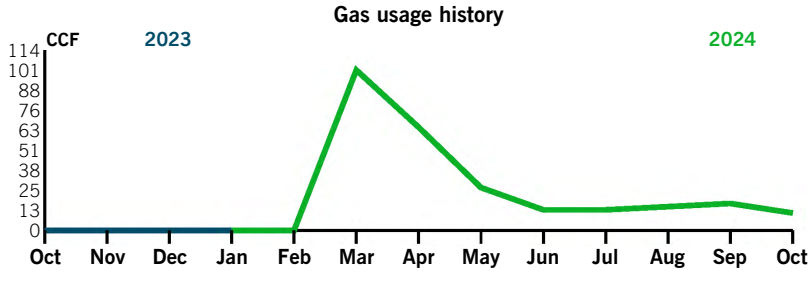
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

58° 46° 42° 31° 42° 48° 57° 68° 74° 76° 76° 71° 64°

	Current Month	Oct 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	11	0	N/A	33

12-month usage based on most recent history

Your Quarterly Budget Billing Plan

	Previous 5 months			Current quarter
	Mar24-Apr	Jun-Jul	Sep-Sep	-Feb
Monthly charge	\$249.00	\$243.00	\$270.00	\$0.00
Quarterly Plan charges	\$498.00	\$486.00	\$270.00	\$0.00
Actual costs	\$590.74	\$552.54	\$284.23	\$244.97



Your Quarterly Budget Billing plan keeps your monthly charge steady throughout the quarter, even as your usage goes up or down. At each quarterly review, we may adjust the amount of your monthly charge based on your usage over the previous 12 months. So far this year, you have a difference of \$252.79 between plan charges and actual usage costs.

Current Gas usage for meter number 1107425

Actual reading on Oct 11	4593
Previous reading on Sep 14	- 4582
Gas Used	11 CCF
Billed CCF	11.000 CCF

Current electric usage for meter number 320370545

Actual reading on Oct 11	82453
Previous reading on Sep 14	- 80902
Energy Used	1,551 kWh
Billed kWh	1,551.000 kWh

Billing details - Gas

Billing Period - Sep 14 24 to Oct 11 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
11.000 CCF @ \$0.52474000	5.77
Gas DSM Rider	
11.000 CCF @ \$-0.01003000	-0.11
Gas Cost Recovery	
11.000 CCF @ \$0.51830000	5.70
PMM Rider	
11.000 CCF @ \$0.14000000	1.54

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

Total Current Charges	\$30.70
------------------------------	----------------

Billing details - Electric

Billing Period - Sep 14 24 to Oct 11 24	
Meter - 320370545	
Customer Charge	\$13.00
Energy Charge - Sep 14 to Sep 30	
941.000 kWh @ \$0.10575500	99.52
Home Energy Assistance Prgm	0.30
Energy Charge - Oct 01 to Oct 11	
610.000 kWh @ \$0.11163900	68.10
Demand Side Management Cost Recovery Program Rider (DSM)	
1,551.000 kWh @ \$0.00135200	2.10
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,551.000 kWh @ \$-0.00247500	-3.84
Electric Fuel Adjustment	
1,551.000 kWh @ \$-0.00040900	-0.63
Environmental Surcharge Mechanism Rider (ESM)	15.12
Total Current Charges	\$193.67

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$2.47
Total Other Charges and Credits	\$2.47

Billing details - Taxes

Franchise Fee	\$6.73
Kentucky Sales Tax	13.87
Total Taxes	\$20.60



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

- Boone County CAC859.586.9250
- Pendleton County CAC859.654.4054
- Kenton County CAC859.655.2959
- Grant County CAC859.824.4768
- Gallatin County CAC859.567.4660
- Owen County CAC502.484.2116
- Campbell County CAC859.431.4177
- Carroll County CAC502.732.5253
- United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Dec 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

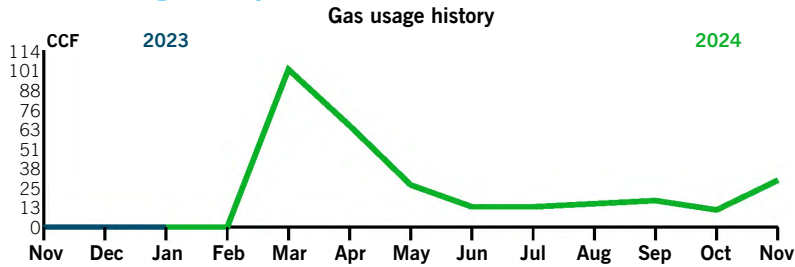
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

46° 42° 31° 42° 48° 57° 68° 74° 76° 76° 71° 59° 58°

	Current Month	Nov 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	30	0	N/A	32

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Nov 12	4623
Previous reading on Oct 12	- 4593
Gas Used	30 CCF
Billed CCF	30.000 CCF

Current electric usage for meter number 320370545

Actual reading on Nov 12	83652
Previous reading on Oct 12	- 82453
Energy Used	1,199 kWh
Billed kWh	1,199.000 kWh

Billing details - Gas

Billing Period - Oct 12 24 to Nov 12 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
30.000 CCF @ \$0.52474000	15.74
Gas DSM Rider	
30.000 CCF @ \$-0.01003000	-0.30
Gas Cost Recovery	
30.000 CCF @ \$0.51830000	15.55
Gas WNA Rider	
30.000 CCF @ \$0.31061610	9.32
PMM Rider	
30.000 CCF @ \$0.14000000	4.20
Total Current Charges	\$62.31

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Oct 12 24 to Nov 12 24	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$13.00
Energy Charge	
1,199.000 kWh @ \$0.11163900	133.86
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,199.000 kWh @ \$0.00135200	1.62
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,199.000 kWh @ \$-0.00247500	-2.97
Electric Fuel Adjustment	
1,199.000 kWh @ \$-0.00163700	-1.96
Environmental Surcharge Mechanism Rider (ESM)	8.89
Total Current Charges	\$152.74

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Deposit

Deposit Interest	\$-13.10
Total	\$-13.10

Billing details - Taxes

Franchise Fee	\$6.45
Kentucky Sales Tax	13.29
Total Taxes	\$19.74



Your Energy Bill

Page 1 of 4

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Dec 13, 2024
For service Nov 13 - Dec 11
 29 days

Account number [REDACTED] **1258**

Billing summary

Previous Amount Due	\$84.62
Payment Received Dec 05	-84.62
Current Gas Charges	146.13
Current Electric Charges	146.62
Taxes	26.87
Monthly Charge for Plan # 100904705271	137.05
Total Amount Due Jan 03	\$456.67

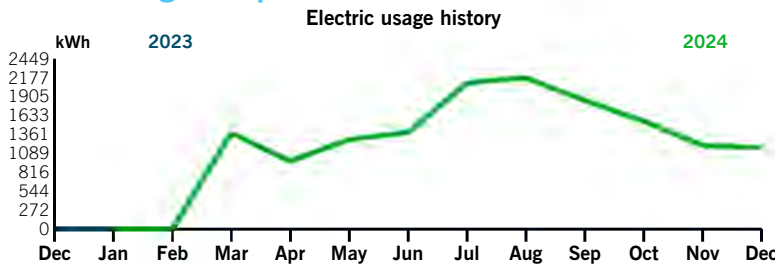
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904705271 (6-month agreement)

Start date	Oct 17, 2024
Monthly installment charge	\$137.05
Starting balance	\$822.35
Previous balance	\$822.35
Payment received	\$137.05
Plan balance	\$685.30

Your usage snapshot



Average temperature in degrees

42° 31° 42° 48° 57° 68° 74° 76° 76° 71° 59° 50° 30°

	Current Month	Dec 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,167	0	N/A	1,506
12-month usage based on most recent history				



Thank you for your payment.

Share the Light Fund® is a support program that helps customers who are struggling to pay their energy bills and gives those who can a chance to share the power. Learn more at duke-energy.com/ShareTheLight

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at duke-energy.com/SaveMore24. Enjoy FREE SHIPPING on orders over \$49.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$456.67
by Jan 3

After Jan 3, the amount due will increase to \$464.02.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000000000000000004566700000456675



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jan 14

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

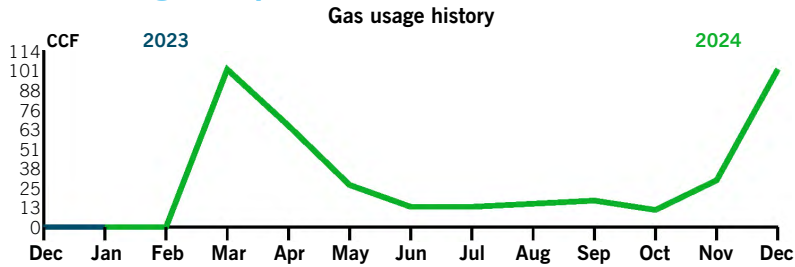
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

42° 31° 42° 48° 57° 68° 74° 76° 76° 71° 59° 50° 30°

	Current Month	Dec 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	101	0	N/A	39

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Dec 11	4724
Previous reading on Nov 13	- 4623
Gas Used	101 CCF
Billed CCF	101.000 CCF

Current electric usage for meter number 320370545

Actual reading on Dec 11	84819
Previous reading on Nov 13	- 83652
Energy Used	1,167 kWh
Billed kWh	1,167.000 kWh

Billing details - Gas

Billing Period - Nov 13 24 to Dec 11 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
101.000 CCF @ \$0.52474000	53.00
Gas DSM Rider	
101.000 CCF @ \$-0.01003000	-1.01
Gas Cost Recovery	
101.000 CCF @ \$0.59030000	59.62
Gas WNA Rider	
101.000 CCF @ \$0.02552671	2.58
PMM Rider	
101.000 CCF @ \$0.14000000	14.14
Total Current Charges	\$146.13

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Nov 13 24 to Dec 11 24	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$13.00
Energy Charge	
1,167.000 kWh @ \$0.11163900	130.28
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,167.000 kWh @ \$0.00135200	1.58
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,167.000 kWh @ \$-0.00058100	-0.68
Electric Fuel Adjustment	
1,167.000 kWh @ \$0.00317200	3.70
Environmental Surcharge Mechanism Rider (ESM)	-1.56
Total Current Charges	\$146.62

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$8.78
Kentucky Sales Tax	18.09
Total Taxes	\$26.87



Your Energy Bill

Page 1 of 4

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jan 16, 2025
For service Dec 12 - Jan 14
 34 days

Account number [REDACTED] **1258**

Billing summary

Previous Amount Due	\$456.67
<i>Payment Received Jan 04</i>	<i>-456.67</i>
Current Gas Charges	270.31
Current Electric Charges	170.51
Taxes	40.46
Monthly Charge for Plan # 100904705271	137.05
Total Amount Due Feb 06	\$618.33

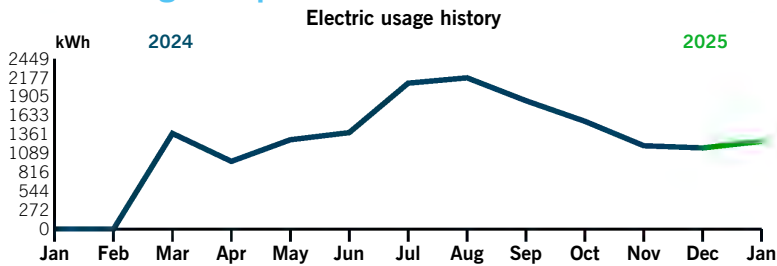
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904705271 (6-month agreement)

Start date	Oct 17, 2024
Monthly installment charge	\$137.05
Starting balance	\$822.35
Previous balance	\$685.30
Payment received	\$137.05
Plan balance	\$548.25

Your usage snapshot



Average temperature in degrees

31° 42° 48° 57° 68° 74° 76° 76° 71° 59° 50° 37° 27°

	Current Month	Jan 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,264	0	N/A	1,484

12-month usage based on most recent history



Thank you for your payment.

Get tips and solutions to help you save this winter at duke-energy.com/WinterEnergySavings

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$618.33
by Feb 6

After Feb 6, the amount due will increase to \$629.40.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000006183300000618338



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Feb 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

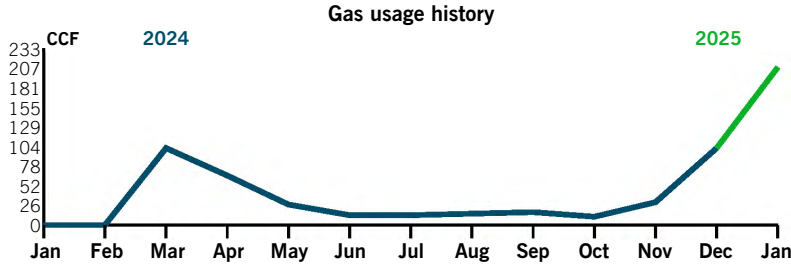
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

31° 42° 48° 57° 68° 74° 76° 76° 71° 59° 50° 37° 27°

	Current Month	Jan 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	207	0	N/A	55
12-month usage based on most recent history				

Current Gas usage for meter number 1107425

Actual reading on Jan 14 4931
 Previous reading on Dec 12 - 4724

Gas Used 207 CCF
 Billed CCF 207.000 CCF

Current electric usage for meter number 320370545

Actual reading on Jan 14 86083
 Previous reading on Dec 12 - 84819

Energy Used 1,264 kWh
 Billed kWh 1,264.000 kWh

Billing details - Gas

Billing Period - Dec 12 24 to Jan 14 25	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
207.000 CCF @ \$0.52474000	108.62
Gas DSM Rider	
207.000 CCF @ \$-0.01003000	-2.08
Gas Cost Recovery	
207.000 CCF @ \$0.59030000	122.19
Gas WNA Rider	
207.000 CCF @ \$-0.02509847	-5.20
PMM Rider	
207.000 CCF @ \$0.14000000	28.98
Total Current Charges	\$270.31

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Dec 12 24 to Jan 14 25	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$13.00
Energy Charge	
1,264.000 kWh @ \$0.11163900	141.11
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
1,264.000 kWh @ \$0.00135200	1.71
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,264.000 kWh @ \$-0.00058100	-0.73
Electric Fuel Adjustment	
1,264.000 kWh @ \$0.00783500	9.90
Environmental Surcharge Mechanism Rider (ESM)	5.22
Total Current Charges	\$170.51

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$13.22
Kentucky Sales Tax	27.24
Total Taxes	\$40.46



Your Energy Bill

Page 1 of 4

Service address KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Feb 17, 2025
For service Jan 15 - Feb 13
 30 days

Account number [REDACTED] **1258**

Billing summary

Previous Amount Due	\$618.33
<i>Payment Received Feb 04</i>	-618.33
Current Gas Charges	298.25
Current Electric Charges	123.95
Taxes	38.76
Monthly Charge for Plan # 100904705271	137.05
Total Amount Due Mar 10	\$598.01

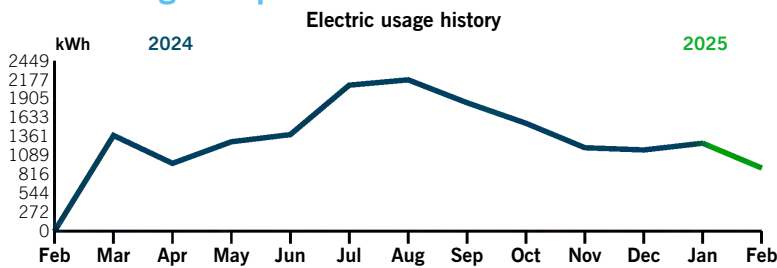
Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904705271 (6-month agreement)

Start date	Oct 17, 2024
Monthly installment charge	\$137.05
Starting balance	\$822.35
Previous balance	\$548.25
Payment received	\$137.05
Plan balance	\$411.20

Your usage snapshot



Average temperature in degrees

42°	48°	57°	68°	74°	76°	76°	71°	59°	50°	37°	26°	40°
Current Month		Feb 2024	12-Month Usage	Avg Monthly Usage								
Electric (kWh)		907	0	17,235								
12-month usage based on most recent history												



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Want to save energy and money this winter? Get tips at duke-energy.com/WinterEnergySavings

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at Duke-Energy.com/Save2Day. Enjoy FREE SHIPPING on orders over \$49.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$598.01
by Mar 10

After Mar 10, the amount due will increase to \$608.61.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0003300000000000000000005980100000598014



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Mar 13

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

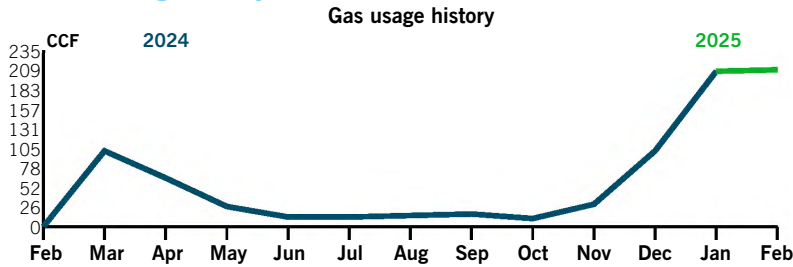
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

42° 48° 57° 68° 74° 76° 76° 71° 59° 50° 37° 26° 40°

	Current Month	Feb 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	209	0	809	67

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Feb 13 5140
 Previous reading on Jan 15 - 4931

Gas Used 209 CCF
 Billed CCF 209.000 CCF

Current electric usage for meter number 320370545

Actual reading on Feb 13 86990
 Previous reading on Jan 15 - 86083

Energy Used 907 kWh
 Billed kWh 907.000 kWh

Billing details - Gas

Billing Period - Jan 15 25 to Feb 13 25	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
209.000 CCF @ \$0.52474000	109.67
Gas DSM Rider	
209.000 CCF @ \$-0.01003000	-2.10
Gas Cost Recovery	
209.000 CCF @ \$0.59030000	123.37
Gas WNA Rider	
209.000 CCF @ \$0.09687189	20.25
PMM Rider	
209.000 CCF @ \$0.14000000	29.26
Total Current Charges	\$298.25

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Jan 15 25 to Feb 13 25	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$13.00
Energy Charge	
907.000 kWh @ \$0.11163900	101.26
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
907.000 kWh @ \$0.00150500	1.37
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
907.000 kWh @ \$-0.00058100	-0.53
Electric Fuel Adjustment	
907.000 kWh @ \$0.00271500	2.46
Environmental Surcharge Mechanism Rider (ESM)	6.09
Total Current Charges	\$123.95

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$12.67
Kentucky Sales Tax	26.09
Total Taxes	\$38.76



Your Energy Bill

Page 1 of 4

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Mar 5, 2025
For service Feb 14 - Mar 3
 18 days

Account number [REDACTED] **1258**

Billing summary - Final Bill

Previous Amount Due	\$598.01
<i>Payment Received</i>	0.00
Current Gas Charges	160.90
Current Electric Charges	75.27
Deposit	-390.00
Taxes	21.68
Monthly Charge for Plan # 100904705271	274.15
Total Amount Due Mar 26	\$740.01

Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904705271 (6-month agreement)

Start date	Oct 17, 2024
Monthly installment charge	\$274.15
Starting balance	\$822.35
Previous balance	\$411.20
Payment received	\$0.00
Plan balance	\$411.20

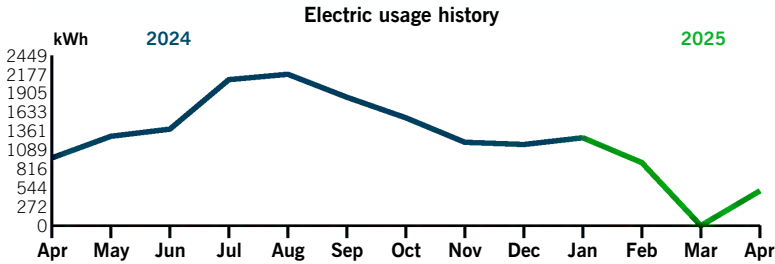
Please note that all unpaid balances are transferred to a third-party collection agency along with account contact information, which may include email. If the email address we have on file is accessible by others (i.e., family members, employees, etc.) it's possible they could view any future correspondence from this third-party. To opt-out of email communications, please contact Duke Energy within thirty-five days from the date this bill was issued.

PLEASE NOTE: This is your final bill for electric service at 4415 VERMONT AVE LATONIA KY 41015. We appreciate the opportunity to have served you. You have established an excellent credit rating with Duke Energy. If you are initiating service with another utility, you may use this message as a credit reference.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at Duke-Energy.com/Save2Day. Enjoy FREE SHIPPING on orders over \$49.

Your usage snapshot



Average temperature in degrees

57° 68° 74° 76° 76° 71° 59° 50° 37° 26° 34° 35° 0°

	Current Month	Apr 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	499	974	15,384	1,282
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$740.01
 by Mar 26

Final Bill

This is your final bill.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000059801000001420000000740012



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

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Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading:

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.60 for electric service that may be reconnected remotely, \$8.25 for electric service that is not eligible to be reconnected remotely, \$18 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

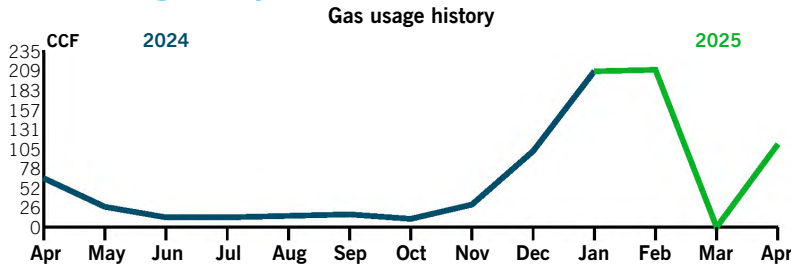
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

57° 68° 74° 76° 76° 71° 59° 50° 37° 26° 34° 35° 0°

	Current Month	Apr 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	110	65	753	63

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Mar 3 5250
 Previous reading on Feb 14 - 5140

Gas Used 110 CCF
 Billed CCF 110.000 CCF

Current electric usage for meter number 320370545

Actual reading on Mar 3 87489
 Previous reading on Feb 14 - 86990

Energy Used 499 kWh
 Billed kWh 499.000 kWh

Billing details - Gas

Billing Period - Feb 14 25 to Mar 03 25	
Meter - 1107425	
Customer Charge	\$10.68
Gas Delivery Charge	
110.000 CCF @ \$0.52474000	57.72
Gas DSM Rider	
110.000 CCF @ \$0.00124900	0.14
Gas Cost Recovery	
110.000 CCF @ \$0.82800000	91.08
Gas WNA Rider	
110.000 CCF @ \$-0.12839486	-14.12
PMM Rider	
110.000 CCF @ \$0.14000000	15.40
Total Current Charges	\$160.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Feb 14 25 to Mar 03 25	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$7.80
Energy Charge	
499.000 kWh @ \$0.11163900	55.71
Home Energy Assistance Prgm	0.18
Demand Side Management Cost Recovery Program Rider (DSM)	
499.000 kWh @ \$0.00241800	1.21
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
499.000 kWh @ \$0.00150800	0.75
Electric Fuel Adjustment	
499.000 kWh @ \$0.01124500	5.61
Environmental Surcharge Mechanism Rider (ESM)	4.01
Total Current Charges	\$75.27

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Deposit

Deposit Released	\$-390.00
Total	\$-390.00

Billing details - Taxes

Franchise Fee	\$7.09
Kentucky Sales Tax	14.59
Total Taxes	\$21.68



Your Energy Bill

Page 1 of 4

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Oct 16, 2025
 For service Sep 17 - Oct 14
 28 days

Account number [REDACTED] **3760**

Billing summary

Previous Amount Due	\$0.00
<i>Payment Received</i>	0.00
Current Gas Charges	21.76
Current Electric Charges	45.45
Deposit	570.00
Taxes	6.17
Amount Owed	\$643.38
Monthly Charge for Plan # 100905774736	285.00
Amount Deferred to Plan # 100905774736	-570.00
Total Amount Due Nov 06	\$358.38

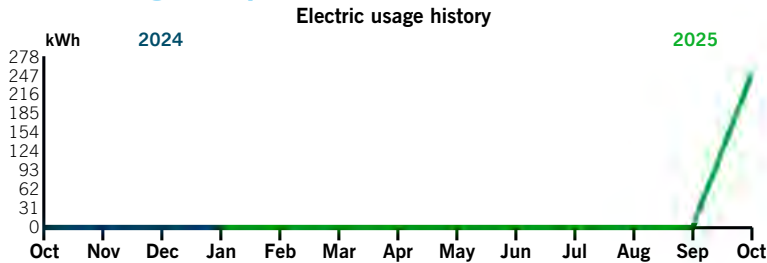
Installment Plan Tracker

Thank you for setting up an installment plan to help satisfy your past-due balance. This bill includes current energy charges and your monthly installment amount. If you are unable to make this payment by the date due, you will be removed from the installment plan and payment of your total balance will be required. You can track your plan(s) below.

Plan number 100905774736 (2-month agreement)

Start date	Sep 17, 2025
Monthly installment charge	\$285.00
Starting balance	\$570.00
Previous balance	\$0.00
Payment received	\$0.00
Plan balance	\$570.00

Your usage snapshot



Average temperature in degrees

59° 50° 37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 69°

	Current Month	Oct 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	247	0	N/A	247

12-month usage based on most recent history

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Schedule a FREE home energy assessment today and save energy and money this fall! The assessment will include a check for air leaks, examination of insulation levels, appliance review and more. Call 844.346.4366 or visit duke-energy.com/EnergyPro.

Important: You may be affected by Kentucky's new law charging tax on utilities starting Jan. 1, 2023. To learn more, including how to apply for tax-exempt status, visit duke-energy.com/TaxInfoKY.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$358.38
 by Nov 6

After Nov 6, the amount due will increase to \$360.07.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 00003300000000000000000003583800000358384



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
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Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Nov 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$6.50 for electric service that may be reconnected remotely, \$5.80 for electric service that is not eligible to be reconnected remotely, \$16.50 for electric service that was disconnected at the pole and \$90.00 for gas service. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

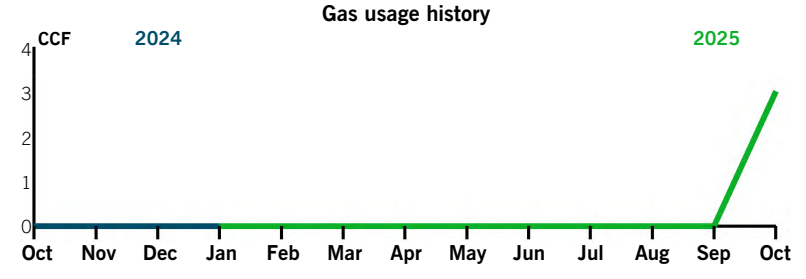
When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

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Your usage snapshot - Continued



Average temperature in degrees

59° 50° 37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 69°

	Current Month	Oct 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	3	0	N/A	3

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Oct 14	5276
Previous reading on Sep 17	- 5273
Gas Used	3 CCF
Billed CCF	3.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Oct 14	87736
Previous reading on Sep 17	- 87489
Energy Used	247 kWh
Billed kWh	247.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Sep 17 25 to Oct 14 25

Meter - 1107425

Customer Charge	\$17.80
Gas Delivery Charge	
3.000 CCF @ \$0.52474000	1.57
Gas Cost Recovery	
3.000 CCF @ \$0.67740000	2.03
PMM Rider	
3.000 CCF @ \$0.12000000	0.36
Total Current Charges	\$21.76

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Sep 17 25 to Oct 14 25

Meter - 320370545

Customer Charge	\$14.75
Energy Charge	
247.000 kWh @ \$0.12239900	30.23
Home Energy Assistance Prgm	0.30

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Demand Side Management Cost Recovery Program Rider (DSM)		
247.000 kWh @ \$0.00241800		\$0.60
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
247.000 kWh @ \$-0.00327200		-0.81
Electric Fuel Adjustment		
247.000 kWh @ \$-0.00082300		-0.20
Environmental Surcharge Mechanism Rider (ESM)		0.58
Total Current Charges		\$45.45

Billing details - Deposit

Deposit Request		\$570.00
Total		\$570.00

Billing details - Taxes

Franchise Fee		\$2.01
Kentucky Sales Tax		4.16
Total Taxes		\$6.17



Your Energy Bill

Page 1 of 5

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Nov 14, 2025
 For service Oct 15 - Nov 12
 29 days

Account number [REDACTED] 3760

Billing summary

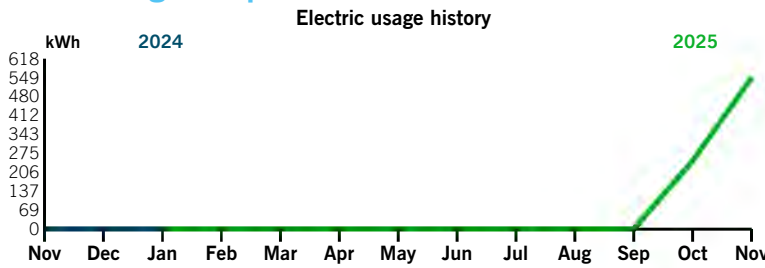
Previous Amount Due	\$358.38
Payment Received Nov 06	-300.00
Current Gas Charges	54.47
Current Electric Charges	84.26
Installment Ending Balance # 100905774736	285.00
Taxes	12.74
Total Amount Due Dec 05	\$494.85



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Your usage snapshot



Awareness for My Account/App Users: On Nov. 14, we're moving to a more secure digital platform. Be sure you know your username (email) and password for your initial login on or after Nov. 14. Find out what's changing at duke-energy.com/yourprofile.

Average temperature in degrees

50° 37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 49°

	Current Month	Nov 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	549	0	N/A	398

12-month usage based on most recent history

Find ways to save.
duke-energy.com/FindWays

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$494.85
 by Dec 5

After Dec 5, the amount due will increase to \$498.34.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0000330000005838000004364700000494858



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

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Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

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Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Dec 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$6.50 for electric service that may be reconnected remotely, \$5.80 for electric service that is not eligible to be reconnected remotely, \$16.50 for electric service that was disconnected at the pole and \$90.00 for gas service. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

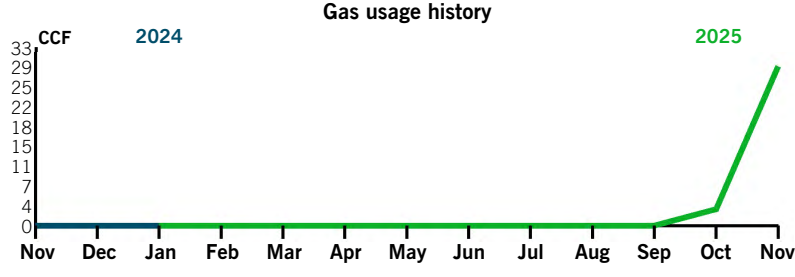
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

50° 37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 49°

	Current Month	Nov 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	29	0	N/A	16

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Nov 12	5305
Previous reading on Oct 15	- 5276
Gas Used	29 CCF
Billed CCF	29.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Nov 12	88285
Previous reading on Oct 15	- 87736
Energy Used	549 kWh
Billed kWh	549.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Oct 15 25 to Nov 12 25

Meter - 1107425

Customer Charge	\$17.80
Gas Delivery Charge	
29.000 CCF @ \$0.52474000	15.22
Gas DSM Rider	
29.000 CCF @ \$0.00124900	0.04
Gas Cost Recovery	
29.000 CCF @ \$0.67740000	19.64
Gas WNA Rider	
29.000 CCF @ \$-0.05912090	-1.71
PMM Rider	
29.000 CCF @ \$0.12000000	3.48
Total Current Charges	\$54.47

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Oct 15 25 to Nov 12 25

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$14.75
Energy Charge	
549.000 kWh @ \$0.12239900	67.20
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
549.000 kWh @ \$0.00241800	1.33
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
549.000 kWh @ \$-0.00327200	-1.80
Electric Fuel Adjustment	
549.000 kWh @ \$0.00683600	3.75
Environmental Surcharge Mechanism Rider (ESM)	-1.27
Total Current Charges	\$84.26

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Taxes

Franchise Fee	\$4.16
Kentucky Sales Tax	8.58
Total Taxes	\$12.74



Account number [REDACTED]

SECURITY DEPOSIT RECEIPT

PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS

Duke Energy received your security deposit of 285.00 for your account on 11/06/2025.

Interest for this deposit will be paid or credited to your account at an interest rate of 2.64 percent or as otherwise ordered by the state regulatory commission. If for any reason satisfactory credit is not established and your service is discontinued, your deposit (plus interest) will be applied to your final bill.



Your Energy Bill

Page 1 of 5

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Dec 15, 2025

For service Nov 13 - Dec 11
 29 days

Account number [REDACTED] 3760

Billing summary

Previous Amount Due	\$494.85
<i>Payment Received Dec 05</i>	-285.00
Current Gas Charges	126.05
Current Electric Charges	115.69
Other Charges and Credits	3.49
Taxes	22.19
Total Amount Due Jan 05	\$477.27

REMINDER

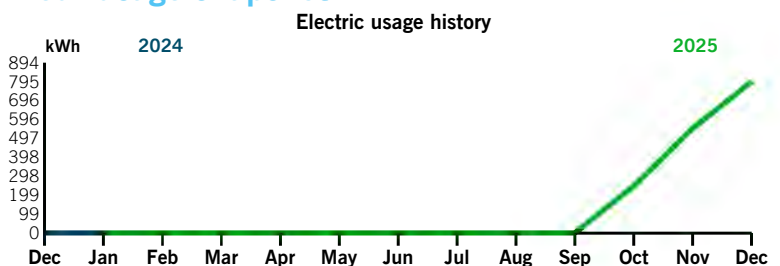
Did you overlook paying last month's bill? If payment has been made, please accept our thanks. If not, please make a payment promptly to avoid further collection activity. If you have any questions about your account, please contact us at the customer service number listed on this bill.



Thank you for your payment.

Help lower your energy bill. Shop the Online Savings Store to save \$50 instantly on energy-efficient items at Duke-Energy.com/ClaimSavings. Enjoy FREE SHIPPING on orders over \$49.

Your usage snapshot



Average temperature in degrees

37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 29°

	Current Month	Dec 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	795	0	N/A	530

12-month usage based on most recent history

Find ways to save.
 duke-energy.com/FindWays

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$477.27
 by Jan 5

After Jan 5, the amount due will increase to \$483.35.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0000330000020985000002674200000477275



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

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Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Jan 14

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

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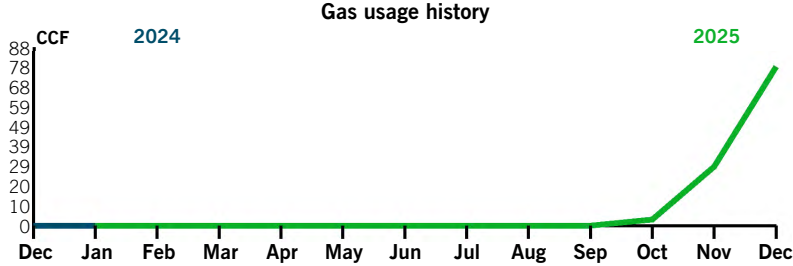
Para nuestros clientes que hablan Español

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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

37° 26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 29°

	Current Month	Dec 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	78	0	N/A	37

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Dec 11	5383
Previous reading on Nov 13	- 5305
Gas Used	78 CCF
Billed CCF	78.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Dec 11	89080
Previous reading on Nov 13	- 88285
Energy Used	795 kWh
Billed kWh	795.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Nov 13 25 to Dec 11 25	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
78.000 CCF @ \$0.52474000	40.93
Gas DSM Rider	
78.000 CCF @ \$0.00124900	0.10
Gas Cost Recovery	
78.000 CCF @ \$0.75080000	58.56
Gas WNA Rider	
78.000 CCF @ \$-0.00902386	-0.70
PMM Rider	
78.000 CCF @ \$0.12000000	9.36
Total Current Charges	\$126.05

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Nov 13 25 to Dec 11 25

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$14.75
Energy Charge	
795.000 kWh @ \$0.12239900	97.31
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
795.000 kWh @ \$0.00241800	1.92
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
795.000 kWh @ \$-0.00644400	-5.12
Electric Fuel Adjustment	
795.000 kWh @ \$0.01113600	8.85
Environmental Surcharge Mechanism Rider (ESM)	-2.32
Total Current Charges	\$115.69

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$3.49
Total Other Charges and Credits	\$3.49

Billing details - Taxes

Franchise Fee	\$7.25
Kentucky Sales Tax	14.94
Total Taxes	\$22.19



Account number [REDACTED]

SECURITY DEPOSIT RECEIPT

PLEASE RETAIN THIS STATEMENT FOR YOUR RECORDS

Duke Energy received your security deposit of 285.00 for your account on 12/05/2025.

Interest for this deposit will be paid or credited to your account at an interest rate of 2.64 percent or as otherwise ordered by the state regulatory commission. If for any reason satisfactory credit is not established and your service is discontinued, your deposit (plus interest) will be applied to your final bill.



Your Energy Bill

Page 1 of 6

Service address
 GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Jan 16, 2026
For service Dec 12 - Jan 14
 34 days

Account number [REDACTED] 3760

Billing summary - Disconnect Notice

Previous Amount Due	\$477.27
<i>Payment Received Jan 03</i>	-277.27
Current Gas Charges	207.56
Current Electric Charges	77.24
Other Charges and Credits	4.52
Taxes	26.14
Total Amount Due Feb 06	\$515.46

IMPORTANT DISCONNECTION INFORMATION

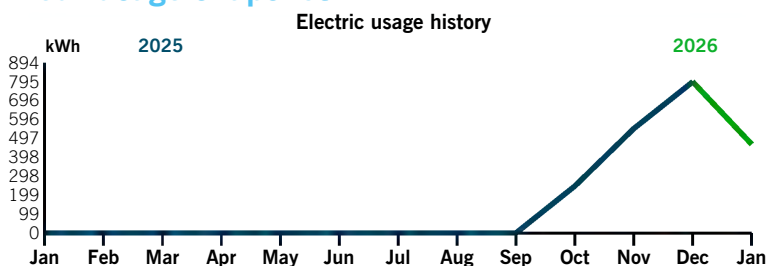
Your past-due amount of **\$200** must be paid by **Feb. 10, 2026** possible disconnection of your service on or after **Feb. 11, 2026**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.



Thank you for your payment.

Schedule a FREE home energy assessment today and save energy and money this winter! The assessment will include a check for air leaks, examination of insulation levels, appliance review and more. Call 844.346.4366 or visit duke-energy.com/EnergyPro.

Your usage snapshot



Average temperature in degrees

26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 38°

	Current Month	Jan 2025	12-Month Usage	Avg Monthly Usage
Electric (kWh)	467	0	N/A	515

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$515.46
 by Feb 6

Disconnect Bill

To avoid disconnection, pay \$200 by Feb. 10, 2026.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0000330000020000000003154600000515460



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

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Speedpay (fee may apply)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

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Charlotte, NC 28201

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For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

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Important to know

Your next meter reading: Feb 11

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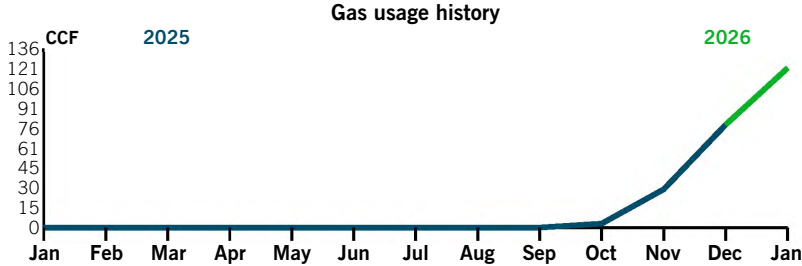
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

26° 34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 38°

	Current Month	Jan 2025	12-Month Usage	Avg Monthly Usage
Gas (CCF)	121	0	N/A	58

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Jan 14	5504
Previous reading on Dec 12	- 5383
Gas Used	121 CCF
Billed CCF	121.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Jan 14	89547
Previous reading on Dec 12	- 89080
Energy Used	467 kWh
Billed kWh	467.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Dec 12 25 to Jan 14 26

Meter - 1107425

Customer Charge - Dec 12 to Jan 02	\$11.62
Customer Charge - Jan 03 to Jan 14	7.06
Gas Delivery Charge - Dec 12 to Jan 02	
78.000 CCF @ \$0.52474000	40.93
Gas Delivery Charge - Jan 03 to Jan 14	
43.000 CCF @ \$0.70339000	30.25
Gas DSM Rider	
121.000 CCF @ \$0.00124900	0.15
Gas Cost Recovery	
121.000 CCF @ \$0.75080000	90.85
Gas WNA Rider - Dec 12 to Jan 02	
78.000 CCF @ \$0.05921015	4.62
Gas WNA Rider - Jan 03 to Jan 14	
43.000 CCF @ \$0.02591174	1.11
PMM Rider - Dec 12 to Jan 02	

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Gas continued

78.000 CCF @ \$0.12000000	\$9.36
PMM Rider - Jan 03 to Jan 14	
43.000 CCF @ \$0.27000000	11.61
Total Current Charges	\$207.56

Billing details - Electric

Billing Period - Dec 12 25 to Jan 14 26	
Meter - 320370545	
Customer Charge	\$14.75
Energy Charge	
467.000 kWh @ \$0.12610400	58.89
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
467.000 kWh @ \$0.00241800	1.13
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
467.000 kWh @ \$-0.00644400	-3.01
Electric Fuel Adjustment	
467.000 kWh @ \$0.00631300	2.95
Environmental Surcharge Mechanism Rider (ESM)	2.23
Total Current Charges	\$77.24

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$4.52
Total Other Charges and Credits	\$4.52

Billing details - Taxes

Franchise Fee	\$8.55
Kentucky Sales Tax	17.59
Total Taxes	\$26.14



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

Boone County CAC859.586.9250
Pendleton County CAC859.654.4054
Kenton County CAC859.655.2959
Grant County CAC859.824.4768
Gallatin County CAC859.567.4660
Owen County CAC502.484.2116
Campbell County CAC859.431.4177
Carroll County CAC502.732.5253
United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Your Energy Bill

Page 1 of 6

Service address GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Feb 13, 2026
For service Jan 15 - Feb 11
 28 days

Account number [REDACTED] **3760**

Billing summary - Disconnect Notice

Previous Amount Due	\$515.46
<i>Payment Received Feb 05</i>	-250.00
Current Gas Charges	352.51
Current Electric Charges	53.98
Other Charges and Credits	6.00
Taxes	37.32
Total Amount Due Mar 06	\$715.27

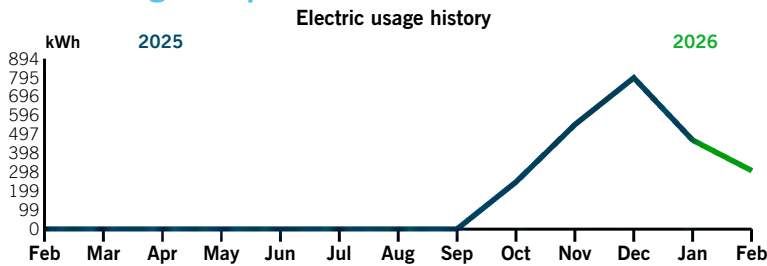
IMPORTANT DISCONNECTION INFORMATION

Your past-due amount of **\$265.46** must be paid by **March 10, 2026** possible disconnection of your service on or after **March 11, 2026**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.



Thank you for your payment.

Your usage snapshot



Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Schedule a FREE home energy assessment today and save energy and money this winter! The assessment will include a check for air leaks, examination of insulation levels, appliance review and more. Call 866.518.1575 or visit duke-energy.com/EnergyPro.

Average temperature in degrees

34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 27° 21°

	Current Month	Feb 2025	12-Month Usage	Avg Monthly Usage
Electric (kWh)	307	0	N/A	473

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$715.27
 by Mar 6

Disconnect Bill

To avoid disconnection, pay \$265.46 by March 10, 2026.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0000330000026546000004498100000715273



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Mar 12

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$6.50 for electric service that may be reconnected remotely, \$5.80 for electric service that is not eligible to be reconnected remotely, \$16.50 for electric service that was disconnected at the pole and \$110.00 for gas service. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

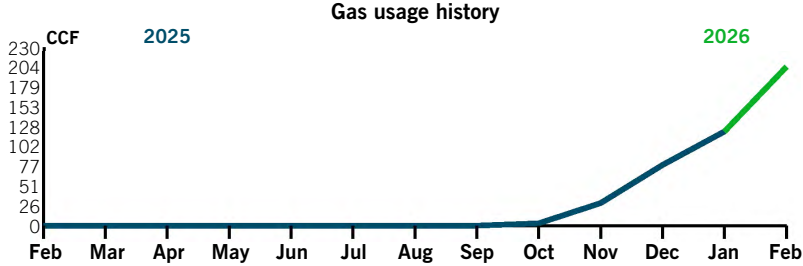
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

34° 49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 27° 21°

	Current Month	Feb 2025	12-Month Usage	Avg Monthly Usage
Gas (CCF)	204	0	N/A	87
12-month usage based on most recent history				

Current Gas usage for meter number 1107425

Actual reading on Feb 11	5708
Previous reading on Jan 15	- 5504
Gas Used	204 CCF
Billed CCF	204.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Feb 11	89854
Previous reading on Jan 15	- 89547
Energy Used	307 kWh
Billed kWh	307.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Jan 15 26 to Feb 11 26	
Meter - 1107425	
Customer Charge	\$20.30
Gas Delivery Charge	
204.000 CCF @ \$0.70339000	143.49
Gas DSM Rider	
204.000 CCF @ \$0.00124900	0.25
Gas Cost Recovery	
204.000 CCF @ \$0.75080000	153.16
Gas WNA Rider	
204.000 CCF @ \$-0.09692740	-19.77
PMM Rider	
204.000 CCF @ \$0.27000000	55.08
Total Current Charges	\$352.51

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Jan 15 26 to Feb 11 26
--

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$14.75
Energy Charge	
307.000 kWh @ \$0.12610400	38.71
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM) - Jan 15 to Feb 01	
197.000 kWh @ \$0.00241800	0.48
Demand Side Management Cost Recovery Program Rider (DSM) - Feb 02 to Feb 11	
110.000 kWh @ \$0.00164100	0.18
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
307.000 kWh @ \$-0.00644400	-1.98
Electric Fuel Adjustment	
307.000 kWh @ \$-0.00211600	-0.65
Environmental Surcharge Mechanism Rider (ESM)	2.19
Total Current Charges	\$53.98

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$6.00
Total Other Charges and Credits	\$6.00

Billing details - Taxes

Franchise Fee	\$12.20
Kentucky Sales Tax	25.12
Total Taxes	\$37.32



Account number [REDACTED]

Kentucky Residential Disconnection Notice

According to our records, your account is past due. To avoid disconnection of your natural gas and/or electric service(s), please pay the amount noted on the enclosed bill. Please see the "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill for the amount to pay and the date the payment needs to be made to avoid disconnection.

A Duke Energy employee may not visit your home on the day electric service is scheduled for disconnection. Rather, we will attempt to contact you by text and/or phone message.

As a reminder, Duke Energy will never demand payment in the form of a prepaid debit or prepaid credit card. If you have concerns about the authenticity of a request for payment, please contact Duke Energy directly.

AVOIDING DISCONNECTION

To avoid disconnection, it will be necessary to satisfy one or more of the following options by the date noted on the bill:

- Pay the amount shown on the enclosed bill (see "IMPORTANT DISCONNECTION INFORMATION" message in the body of the bill).
- Pay the entire past-due balance.
- Pay the past-due amount of any extended payment plan.
- Pay any past-due security deposit.
- Pay the required amount to set up an extended payment plan (applicable to qualified customers only).
- Provide a Medical Certification (see Medical Certification section).

To learn more about how to maintain your gas and/or electric service(s), please review the additional information in this notice and/or contact our Credit Department at 800.544.6900.

SPECIAL WINTER PROVISIONS (November 1 through March 31)

CAC ENERGY ASSISTANCE PROGRAM

If you have been certified by your local Community Action Commission (CAC) as being eligible for the state's Energy Assistance Program (EAP), you may apply for a 30-day extension and an extended payment plan on your gas and/or electric bill. Present Duke Energy the certificate, which verifies your eligibility for EAP assistance, and you must satisfy the following:

- Make a good faith payment toward your indebtedness.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.

WINTER HARDSHIP RECONNECTION

Customers who are disconnected for nonpayment and are income eligible may qualify for this reconnection program.

- Obtain a certificate of financial need from the Community Action Commission (CAC). See Page list at the end of this notice to find the CAC contact information for your county.
- Pay one-third (1/3) of your outstanding bill or \$200, whichever is less.
- Set up a payment plan to bring your account current as soon as possible, but no later than October 15.
- If your balance exceeds \$600, pay the current charges, make a good faith reduction in the remaining balance and set up a payment plan to bring your account current as soon as possible.
- Pay a reconnection fee.

MEDICAL CERTIFICATION



Account number [REDACTED]

If a member of your household is presently under the care of a physician, and the disconnection of your residential gas and/or electric service(s) would aggravate the medical condition, you may request a Medical Certification form to postpone disconnection of your services. You may apply for a Medical Certification by:

- Having a medical professional call our Credit Department.
- Requesting a Medical Certification form be sent to your medical professional.

PAYMENT OPTIONS

Payments can be made by any of the following methods:

- Pay by phone with electronic check or credit card. Please call 877.596.5068.
- Pay at one of our pay stations. Please contact our Credit Department to locate a pay station near you or visit our website at duke-energy.com.
- Pay online at duke-energy.com.

ENERGY ASSISTANCE

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

- Boone County CAC859.586.9250
- Pendleton County CAC859.654.4054
- Kenton County CAC859.655.2959
- Grant County CAC859.824.4768
- Gallatin County CAC859.567.4660
- Owen County CAC502.484.2116
- Campbell County CAC859.431.4177
- Carroll County CAC502.732.5253
- United Way Referral Services – call 211

RESTORING SERVICE

If your service has been disconnected, you will be required to satisfy all of the following in order to restore service(s):

- Pay the entire past-due balance or the past-due amount of any extended payment plan.
- Pay a reconnection charge.
- Pay a security deposit (if applicable).

CONTACT INFORMATION

Credit Department

Our customer care specialists are available Monday through Friday 7 a.m. to 7 p.m. For added convenience, you can get information anytime using our automated system.

Telephone number: 800.544.6900



Your Energy Bill

Page 1 of 4

Service address

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Mar 16, 2026

For service Feb 12 - Mar 12
 29 days

Account number [REDACTED] 3760

Billing summary

Previous Amount Due	\$715.27
Payment Received Mar 05	-265.46
Current Gas Charges	159.31
Current Electric Charges	32.34
Other Charges and Credits	10.21
Taxes	17.59
Total Amount Due Apr 06	\$669.26



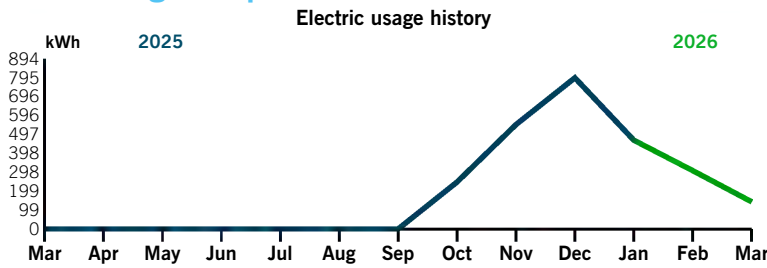
Thank you for your payment.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Schedule a FREE home energy assessment today and save energy and money this spring! The assessment will include a check for air leaks, examination of insulation levels, appliance review and more. Call 866.518.1575 or visit duke-energy.com/EnergyPro.

National Renewable Energy Day is March 21, making it the perfect time to GoGreen Kentucky. You'll support renewable energy generation - no installation required! Learn more at duke-energy.com/GoGreenToday.

Your usage snapshot



Average temperature in degrees

49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 27° 35° 53°

	Current Month	Mar 2025	12-Month Usage	Avg Monthly Usage
Electric (kWh)	143	0	N/A	418

12-month usage based on most recent history

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$669.26
 by Apr 6

After Apr 6, the amount due will increase to \$674.07.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

GARY MILLER
 4415 VERMONT AVE
 LATONIA KY 41015-1836

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 0000330000044981000002194500000669264



Account number [REDACTED]
[REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1327
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
------------------------	--------------

Important to know

Your next meter reading: Apr 14

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$6.50 for electric service that may be reconnected remotely, \$5.80 for electric service that is not eligible to be reconnected remotely, \$16.50 for electric service that was disconnected at the pole and \$110.00 for gas service. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

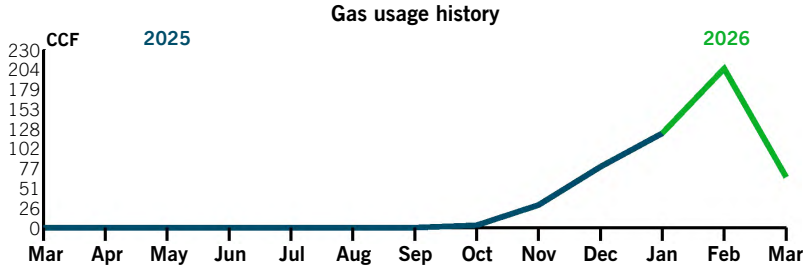
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

49° 56° 62° 74° 79° 74° 71° 59° 45° 35° 27° 35° 53°

	Current Month	Mar 2025	12-Month Usage	Avg Monthly Usage
Gas (CCF)	65	0	N/A	83
12-month usage based on most recent history				

Current Gas usage for meter number 1107425

Actual reading on Mar 12	5773
Previous reading on Feb 12	- 5708
Gas Used	65 CCF
Billed CCF	65.000 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Current electric usage for meter number 320370545

Actual reading on Mar 12	89997
Previous reading on Feb 12	- 89854
Energy Used	143 kWh
Billed kWh	143.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Gas

Billing Period - Feb 12 26 to Mar 12 26

Meter - 1107425

Customer Charge	\$20.30
Gas Delivery Charge	
65.000 CCF @ \$0.70339000	45.72
Gas DSM Rider	
65.000 CCF @ \$0.00124900	0.08
Gas Cost Recovery	
65.000 CCF @ \$0.77730000	50.52
Gas WNA Rider	
65.000 CCF @ \$0.38675826	25.14
PMM Rider	
65.000 CCF @ \$0.27000000	17.55
Total Current Charges	\$159.31

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Feb 12 26 to Mar 12 26

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$14.75
Energy Charge	
143.000 kWh @ \$0.12610400	18.03
Home Energy Assistance Prgm	0.30
Demand Side Management Cost Recovery Program Rider (DSM)	
143.000 kWh @ \$0.00164100	0.23
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
143.000 kWh @ \$-0.00589300	-0.84
Electric Fuel Adjustment	
143.000 kWh @ \$0.00038800	0.06
Environmental Surcharge Mechanism Rider (ESM)	-0.19
Total Current Charges	\$32.34

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$10.21
Total Other Charges and Credits	\$10.21

Billing details - Taxes

Franchise Fee	\$5.75
Kentucky Sales Tax	11.84
Total Taxes	\$17.59

Duke Energy Kentucky
Case No. 2025-00248
STAFF First Request for Information
Date Received: February 27, 2026

STAFF-DR-01-002

REQUEST:

Produce all copies of correspondence and records of communications with Gary Miller, Allen Michael Foley, Kayla Foley, Christian Foley, Kirsten Foley, and/or any other resident of the subject property.

RESPONSE:

Please see the following attachments which outline all written communications with each of the customers:

STAFF-DR-01-002 Attachments 1 to 4: Gary Miller, Acct No. xx9923

STAFF-DR-01-002 Attachment 5: Allen Michael Foley, Acct No. xx9151

STAFF-DR-01-002 Attachment 6: Christian Foley, Acct No. xx2695

STAFF-DR-01-002 Attachment 7: Kirsten Foley, Acct No. xx1258

STAFF-DR-01-002 Attachment 8: Gary Miller, Acct No. xx3760

There is no communication history for Michaela Plugh, Acct No. xx8857.

See also the Company's response to STAFF-DR-01-003.

PERSON RESPONSIBLE: Amber Kaufman



Account Number
**9923

Confirmation of request to stop service

We've received a request to stop service or transfer service to a new party at 4415 VER** on June 27, 2023. Please review the details of the request below.

Service Details

Service Address: 4415 VER**

Request Type: Stop Service

Date service to stop (or transfer): June 27, 2023

Type of service: Electric and Gas

If the above information is accurate, no additional action is required of you at this time. If, however, you feel this request was made in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

BUILDING A SMARTER ENERGY FUTURE®



Privacy Policy | duke-energy.com

Duke Energy | 526 South Church Street | Charlotte, NC 28202

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Account Number
**9923

Your payment has not been received

This is a final notice that your payment of \$1,509.74 for energy service at 4415 VER** has not been received. Although the account is no longer active, this balance is still unpaid and is therefore scheduled to be sent to a collection agency.

To pay your bill, please [visit us online](#) or call us at [800.544.6900](tel:800.544.6900). We are also available to answer any questions by phone from 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al [800.544.6900](tel:800.544.6900) para hablar con un representante que habla español.

Sincerely,
Duke Energy

BUILDING A SMARTER ENERGY FUTURE®



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Duke Energy | 525 South Tryon Street | Charlotte, NC 28202

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Duke Energy: This is a final notice. Your payment of \$1,509.74 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel.



Account Number
**9923

Your payment has not been received

This is a final notice that your payment of \$1,509.74 for energy service at 4415 VER** has not been received. Although the account is no longer active, this balance is still unpaid and is therefore scheduled to be sent to a collection agency.

To pay your bill, please [visit us online](#) or call us at [800.544.6900](tel:800.544.6900). We are also available to answer any questions by phone from 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al [800.544.6900](tel:800.544.6900) para hablar con un representante que habla español.

Sincerely,
Duke Energy

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Duke Energy | 525 South Tryon Street | Charlotte, NC 28202

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Duke Energy: This is a final notice. Your payment of \$1,509.74 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel.

Duke Energy: On June 28, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.



Account Number
**9923

Your service has been stopped

On July 3, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property.

We'd like to thank you for your business and hope to have the opportunity to serve your energy needs again in the future.

Duke Energy continually strives to improve the services we provide our customers and would appreciate feedback about your recent experience.

[BEGIN SURVEY](#)

If you feel you have received this notice in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite [duke-energy.com/español](https://www.duke-energy.com/español) o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

BUILDING A SMARTER ENERGY FUTURE®



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Duke Energy | 526 South Church Street | Charlotte, NC 28202

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Duke Energy: On July 3, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.



Account Number
**9923

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$300

Date Posted: May 6, 2025

Remaining Account Balance: \$1,159.74

Due Date for Remaining Balance: Aug. 28, 2023

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



[Privacy Policy](#) | duke-energy.com

525 South Tryon Street | Charlotte, NC 28202

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Account Number
**9923

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$150

Date Posted: May 17, 2023

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

BUILDING A SMARTER ENERGY FUTURE®



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Duke Energy: Thank you for your payment of \$150 for service address 4415 VER**. This payment was posted to your account on May 17, 2023. Sign in or register for My Account at duk.us/64 to manage your account & preferences. Text STOP to cancel.



Account Number
**9923

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$1.25

Date Posted: June 4, 2025

Remaining Account Balance: \$0

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

BUILDING A SMARTER ENERGY FUTURE[®]





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Account Number
**9923

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$159.74

Date Posted: June 4, 2025

Remaining Account Balance: \$0

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**9923

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Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$998.75

Date Posted: June 4, 2025

Remaining Account Balance: \$0

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

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Account Number
**9923

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Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$200

Date Posted: June 14, 2023

Remaining Account Balance: \$1,252.99

Due Date for Remaining Balance: June 8, 2023

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Duke Energy: Thank you for your payment of \$200 for service address 4415 VER**. This payment was posted to your account on June 14, 2023. The remaining balance on your account is \$1,252.99 and is due June 8, 2023. Depending on timing, your remaining balance may also include next month's bill amount. Sign in or register for My Account at duk.us/64 to manage your account & preferences. Text STOP to cancel.



Account Number
**9923

Payment coming due

Your payment to Duke Energy is coming due. Your bill in the amount of \$387.36 is due on May 10, 2023 for service at 4415 VER**.

This amount includes your current energy charges, plus your monthly installment of \$212.86. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required.

For payment options, please visit us [online](#). If you have already paid, please accept our thanks.

Thank you for your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,
Duke Energy

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Duke Energy: Your bill in the amount of \$387.36 for service at 4415 VER** is coming due on May 10, 2023. This amount includes your current energy charges, plus your monthly installment of \$212.86. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Visit duk.us/105 for payment options. If you have already paid, please accept our thanks. Text STOP to cancel



Account Number
**9923

Your service has been stopped

On June 28, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property.

We'd like to thank you for your business and hope to have the opportunity to serve your energy needs again in the future.

Duke Energy continually strives to improve the services we provide our customers and would appreciate feedback about your recent experience.

[BEGIN SURVEY](#)

If you feel you have received this notice in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite [duke-energy.com/español](https://www.duke-energy.com/español) o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Duke Energy: Service at address 4415 VER** was asked to be either discontinued or transferred to another party on June 27, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.



Account Number
**9923

Your upcoming stop service request

This is a courtesy reminder of the request to stop service or transfer service to another party at 4415 VER** on July 3, 2023. Please review the information below.

Service Details

Service Address: 4415 VER**

Order Type: Stop Service

Date Service to Stop (or transfer): July 3, 2023

Service to be Stopped: Gas

If you feel you have received this in error, have questions, or would like to make a change, please visit us [online](#) or call us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday. We appreciate your business and hope to have another opportunity to serve your energy needs again in the future.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

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Duke Energy: Friendly reminder that service at 4415 VER** is scheduled to be stopped or transferred to another party on July 3, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.



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Account Number
**9923

Your upcoming stop service request

This is a courtesy reminder of the request to stop service or transfer service to another party at 4415 VER** on July 3, 2023. Please review the information below.

Service Details

Service Address: 4415 VER**

Order Type: Stop Service

Date Service to Stop (or transfer): July 3, 2023

Service to be Stopped: Gas

If you feel you have received this in error, have questions, or would like to make a change, please visit us [online](#) or call us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday. We appreciate your business and hope to have another opportunity to serve your energy needs again in the future.

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Case ID	Page	Request ID	Requester	Requester Email	Requester Phone	Requester Address	Requester City	Requester State	Requester Zip	Requester Agency	Requester Title	Requester Date	Requester Time	Requester Status	Requester Description	Requester Response	Requester Action	Requester Date	Requester Time
171116749	618	27	SV065198_0050568CEB461EE85E7011D252C70FC	[REDACTED]	9923	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6/30/23 11:19 AM	6/30/23 12:03 PM	GV_TX1-4415 VERMONT AVE.GV_DATE2=July 3, 2023.GV_SPANISH_WEB=duke energy.com/esp/v00f10r/{"string":["app.in.duke.address","duke.address","duke.address"],"string":["app.in.phone_spanish"],"response":{"EMAIL_SUCCESSFUL","email_status":"EMAIL_SUCCESSFUL","response_data":{"email_complete":"","email_status_msg":"","email_flow_status":"","sms_status_msg":"","sms_flow_status":"","duke_logical_disable":"","duke_logical_disable":"true"},"duke_logical_disable":"true"/>	6/30/23 12:03 PM	6/30/23 12:03 PM			
171126144	618	27	SV065198_0050568CEB461EE85E7011D252C70FC	[REDACTED]	9923	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6/30/23 11:19 AM	6/30/23 12:38 PM	GV_TX1-4415 VERMONT AVE.GV_DATE2=July 3, 2023.GV_TX19=duke.GV_CONT_ACCT1=9923.GV_START_DAY+M ONDAY.GV_END_DAY+FRIDAY.GV_HOURS_AM+7.GV_HOURS_PM+7.GV_CUST_CARE_NUM+800.544.6900.GV_COMP_NAM+Duke Energy.GV_SPANISH_WEB=duke energy.com/esp/v00f10r/{"string":["app.in.duke.address","duke.address","duke.address"],"string":["app.in.phone_spanish"],"response":{"NO_RESPONSE","sms_status":"","sms_status_msg":"","sms_flow_status":"","sms_flow_status":"","duke_logical_disable":"","duke_logical_disable":"true"/>	6/30/23 12:38 PM	6/30/23 12:38 PM			
172057658	612	27	SV065131_0050568C770B1ED68683F7AC57328E	[REDACTED]	9923	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7/3/23 12:47 PM	7/3/23 12:47 PM	GV_TX1-4415 VERMONT AVE.GV_COMP_NAM+Duke Energy.GV_DATE2=July 3, 2023.GV_CUST_CARE_NUM+800.544.6900.GV_START_DAY+MONDAY.GV_END_DAY+FRIDAY.GV_SPANISH_WEB=duke energy.com/esp/v00f10r/{"string":["app.in.duke.address","duke.address","duke.address"],"string":["app.in.phone_spanish"],"response":{"EMAIL_SUCCESSFUL","email_status":"EMAIL_SUCCESSFUL","response_data":{"email_complete":"","email_status_msg":"","email_flow_status":"","sms_status_msg":"","sms_flow_status":"","duke_logical_disable":"","duke_logical_disable":"true"/>	7/3/23 12:47 PM	7/3/23 12:47 PM			
1000155292538	612	27	SV065131_0050568C770B1ED68683F7AC57328E	[REDACTED]	9923	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7/3/23 12:47 PM	7/3/23 12:22 PM	GV_TX1-4415 VERMONT AVE.GV_DATE1=July 3, 2023.GV_START_DAY+MONDAY.GV_END_DAY+FRIDAY.GV_HOURS_AM+7.GV_HOURS_PM+7.GV_CUST_CARE_NUM+800.544.6900.GV_COMP_NAM+Duke Energy.GV_SPANISH_WEB=duke energy.com/esp/v00f10r/{"string":["app.in.duke.address","duke.address","duke.address"],"string":["app.in.phone_spanish"],"response":{"NO_RESPONSE","sms_status":"","sms_status_msg":"","sms_flow_status":"","sms_flow_status":"","duke_logical_disable":"","duke_logical_disable":"true"/>	7/3/23 12:22 PM	7/3/23 12:22 PM			

id	original_active_id	history_id	campaign_id	contact_id	ocm_server	request_id	email_server_name	to_uri	from_uri	direction	template	subject	message	status	app_identifier	session_id	message_data	delivery_status_code	time_stamp	last_update
86058674	245744323	171116749	618	OCM-673176703	lctstwebp12	OCM-673176703-1	Silverpop-API_StartService	KA [REDACTED]	H3@GMAIL.COM	alerts@duke-energyalert.com	TO	SVO65198_Service_Confirmation	Important: Stop service reminder	SENT		OCM-673176703-1 {}			6/30/23 12:03 PM	6/30/23 12:03 PM
													<pre> <!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <!--SVO65198--> <!--Service Confirmation--> <!--Version 2--> <!--2020-01-08 - access: Batch 3 from Duke 2019-10-21 --> <!--2021-11-29 - pmehta: Stop service messaging enhancements --> <html xmlns="http://www.w3.org/1999/xhtml" xmlns:vc="urn:schemas-microsoft-com:vmml" xmlns:o="urn:schemas-microsoft-com:office:office" lang="en" xml:lang="en"> <head> <meta http-equiv="Content-Type" content="text/html; charset=utf-8" /> <!--[if !msj]><!--> </pre>							
86373072	246366417	172057658	612	OCM-674592996	lctstwebp11	OCM-674592996-1	Silverpop-API_StartService	KA [REDACTED]	H3@GMAIL.COM	alerts@duke-energyalert.com	TO	SVO65131_Move_Out_Service_Confirmation	Your service has been stopped	SENT		OCM-674592996-1 {}			7/3/23 12:47 PM	7/3/23 12:47 PM
													<pre> <!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <!-- SVO65131_Move Out Service Confirmation --> <!-- Version 4 --> <!-- 2019-09-29 - psharma - Batch 2 from Duke 2019-09-20 --> <!-- 2020-07-20 access - add survey html, w.app.in.link_survey=GV_LINK --> <!-- 2021-11-17 pmehta - update language for Stop Service Comms improvements --> <!-- <html xmlns="http://www.w3.org/1999/xhtml" xmlns:vc="urn:schemas-microsoft-com:vmml" xmlns:o="urn:schemas-microsoft-com:office:office" lang="en" xml:lang="en"> <head> <meta http-equiv="Content-Type" content="text/html; charset=utf-8" /><!--[if !msj]><!--> </pre>							

10000082245781	244968605 10000153767056	618 OCM-670911533 ladcsfwebp13 OCM-670911533-1 Silverpop-API_StartService KA [REDACTED]	H3@GMAIL.COM alerts@duke-energyalert.com TO	SVO65197_Service_Confirmation	Important: Stop service requested	<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <!--SVO65197--> <!--Service Confirmation--> <!--Version 2--> <!--2020-01-08 - access: Batch 3 from Duke 2019-10-21 --> #!--2021-11-22 - pmehta1: Stop service message enhancements--> <html xmlns="http://www.w3.org/1999/xhtml" xmlns:v="urn:schemas-microsoft-com:vml" xmlns:o="urn:schemas-microsoft-com:office:office" lang="en" xml:lang="en"> <head> <meta http-equiv="Content-Type" content="text/html; charset=utf-8" /> <!--[if !mso]><!--> <meta http-equiv="X-UA-Compatible" content="IE=edge" /> </if !mso></--> </head> <!-- DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <!-- SVO65197 Move Out Service Confirmation --> <!-- Version 4 --> <!-- 2019-09-29 - psharma - Batch 2 from Duke 2019-09-20 --> <!-- 2020-07-20 access - add survey html, w app.in.link_survey=GV_LINK --> <!-- 2021-11-17 pmehta - update language for Stop Service Comms improvements --> Ⓜ <html xmlns="http://www.w3.org/1999/xhtml" xmlns:v="urn:schemas-microsoft-com:vml" xmlns:o="urn:schemas-microsoft-com:office:office" lang="en" xml:lang="en"> <head> <meta http-equiv="Content-Type" content="text/html; charset=utf-8" /><!--[if !mso]><!--> </if !mso></--> </head>	OCM-670911533-1 {}	6/28/23 12:00 PM 6/28/23 12:00 PM
85666341	244974968 170209022	612 OCM-671722731 lctsfwebp12 OCM-671722731-1 Silverpop-API_StartService KA [REDACTED]	H3@GMAIL.COM alerts@duke-energyalert.com TO	SVO65131_Move_Out_Service_Confirmation	Your service has been stopped	<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> <!-- SVO65131 Move Out Service Confirmation --> <!-- Version 4 --> <!-- 2019-09-29 - psharma - Batch 2 from Duke 2019-09-20 --> <!-- 2020-07-20 access - add survey html, w app.in.link_survey=GV_LINK --> <!-- 2021-11-17 pmehta - update language for Stop Service Comms improvements --> Ⓜ <html xmlns="http://www.w3.org/1999/xhtml" xmlns:v="urn:schemas-microsoft-com:vml" xmlns:o="urn:schemas-microsoft-com:office:office" lang="en" xml:lang="en"> <head> <meta http-equiv="Content-Type" content="text/html; charset=utf-8" /><!--[if !mso]><!--> </if !mso></--> </head>	OCM-671722731-1 {}	6/28/23 12:33 PM 6/28/23 12:33 PM

id	original_active_id	history_id	campaign_id	contact_id	ocm_server	request_id	channel_code	device	direction
10000064736587	212677573	10000153772924	618	OCM-670911534	lcltsfwebp12	OCM-670911534-2	57810	859 [REDACTED]	397 TO
76878741	212682665	170217861	612	OCM-671722716	lcltsfwebp12	OCM-671722716-2	57810	859 [REDACTED]	97 TO
77394404	213574135	171126144	618	OCM-673176687	ladcsfwebp13	OCM-673176687-2	57810	859 [REDACTED]	397 TO
10000065538363	214590573	10000155292538	612	OCM-674592998	lcltsfwebp11	OCM-674592998-2	57810	859 [REDACTED]	397 TO

message	status	keyword	keyword_tag	provider_keyword	app_identifier
Duke Energy: Service at address 4415 VER** was asked to be either discontinued or transferred to another party on June 27, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.	DELIVERED				SVO65197_Service_Confirmation
Duke Energy: On June 28, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.	DELIVERED				SVO65131_Move_Out_Service_Confirmation
Duke Energy: Friendly reminder that service at 4415 VER** is scheduled to be stopped or transferred to another party on July 3, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.	DELIVERED				SVO65198_Service_Confirmation
Duke Energy: On July 3, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.	DELIVERED				SVO65131_Move_Out_Service_Confirmation

session_id	message_data	carrier	delivery_status_code	time_stamp	last_update
649c20e1d9276588046854	{"result": "OK", "session_id": "649c20e1d9276588046854", "status_code": "00", "count_invalid": "0", "count_accepted": "83", "count_received": "83", "status_message": "Submitted ok", "display_message": "Submitted ok (Session ID: 649c20e1d9276588046854): 83 Received, 83 Accepted for Processing, 0 Invalid", "valid_one_to_many": "0", "invalid_recipients": "", "valid_many_to_many": "0"}	TMobile	20	6/28/23 12:00 PM	6/28/23 12:23 PM
649c289967b2a310637344	{"result": "OK", "session_id": "649c289967b2a310637344", "status_code": "00", "count_invalid": "0", "count_accepted": "5", "count_received": "5", "status_message": "Submitted ok", "display_message": "Submitted ok (Session ID: 649c289967b2a310637344): 5 Received, 5 Accepted for Processing, 0 Invalid", "valid_one_to_many": "0", "invalid_recipients": "", "valid_many_to_many": "0"}	TMobile	20	6/28/23 12:33 PM	6/28/23 1:01 PM
649ec48a52ad1486874113	{"result": "OK", "session_id": "649ec48a52ad1486874113", "status_code": "00", "count_invalid": "0", "count_accepted": "125", "count_received": "125", "status_message": "Submitted ok", "display_message": "Submitted ok (Session ID: 649ec48a52ad1486874113): 125 Received, 125 Accepted for Processing, 0 Invalid", "valid_one_to_many": "0", "invalid_recipients": "", "valid_many_to_many": "0"}	TMobile	20	6/30/23 12:03 PM	6/30/23 12:30 PM
64a2c3669b976008772597	{"result": "OK", "session_id": "64a2c3669b976008772597", "status_code": "00", "count_invalid": "0", "count_accepted": "4", "count_received": "4", "status_message": "Submitted ok", "display_message": "Submitted ok (Session ID: 64a2c3669b976008772597): 4 Received, 4 Accepted for Processing, 0 Invalid", "valid_one_to_many": "0", "invalid_recipients": "", "valid_many_to_many": "0"}	TMobile	20	7/3/23 12:47 PM	7/3/23 1:10 PM

Duke Energy: This is a final notice. Your payment of \$751.94 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel.

Duke Energy: On Oct. 14, 2023, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.



Account Number
**9151

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$205

Date Posted: April 2, 2025

Remaining Account Balance: \$546.94

Due Date for Remaining Balance: Oct. 10, 2023

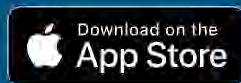
Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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Account Number
**9151

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Payment Details

Service Address: 4415 VER**

Payment Amount: \$100

Date Posted: Oct. 6, 2023

Remaining Account Balance: \$1,005.62

Due Date for Remaining Balance: Oct. 10, 2023

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business.

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Sincerely,

Duke Energy

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Account Number
**9151

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Payment Details

Service Address: 4415 VER**

Payment Amount: \$1,005.62

Date Posted: Oct. 16, 2023

Remaining Account Credit: \$253.68

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**9151

Payment coming due

Your payment to Duke Energy is coming due. Your bill in the amount of \$440 is due on July 19, 2023 for service at 4415 VER**.

For payment options, please visit us [online](#). If you have already paid, please accept our thanks.

Thank you for your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,
Duke Energy

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Account Number
**2695

Your payment has not been received

This is a final notice that your payment of \$1,205.17 for energy service at 4415 VER** has not been received. Although the account is no longer active, this balance is still unpaid and is therefore scheduled to be sent to a collection agency.

To pay your bill, please [visit us online](#) or call us at [800.544.6900](tel:800.544.6900). We are also available to answer any questions by phone from 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al [800.544.6900](tel:800.544.6900) para hablar con un representante que habla español.

Sincerely,
Duke Energy

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Duke Energy: This is a final notice. Your payment of \$1,205.17 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel

Duke Energy: This is a final notice. Your payment of \$1,205.17 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel



Account Number
**2695

Your service has been established

As you requested, we have established service at 4415 VER**. Your request was completed on Oct. 13, 2023.

Service should currently be active. However, if you do not have power, please check your inside and outside circuit breakers before calling us.

We continually strive to improve our service and would appreciate feedback about your recent experience.

BEGIN SURVEY

For additional assistance, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Thank you for your business, and we look forward to serving you.

Para español, visite [duke-energy.com/español](https://www.duke-energy.com/español) o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Your service has been established

As you requested, we have established service at 4415 VER**. Your request was completed on Oct. 14, 2023.

Service should currently be active. However, if you do not have power, please check your inside and outside circuit breakers before calling us.

We continually strive to improve our service and would appreciate feedback about your recent experience.

BEGIN SURVEY

For additional assistance, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Thank you for your business, and we look forward to serving you.

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Account Number
**2695

Your service has been stopped

On Feb. 5, 2024, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property.

We'd like to thank you for your business and hope to have the opportunity to serve your energy needs again in the future.

Duke Energy continually strives to improve the services we provide our customers and would appreciate feedback about your recent experience.

[BEGIN SURVEY](#)

If you feel you have received this notice in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Your service has been stopped

On Feb. 8, 2024, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property.

We'd like to thank you for your business and hope to have the opportunity to serve your energy needs again in the future.

Duke Energy continually strives to improve the services we provide our customers and would appreciate feedback about your recent experience.

[BEGIN SURVEY](#)

If you feel you have received this notice in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

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Sincerely,

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Important information from Duke Energy about a power outage in your area.



We are alerting you to a power outage near your address of 4415 VER**.

We estimate that power will be restored by 05:45 PM on October 24.

We will continue to provide you with further updates as they become available. In the meantime, we appreciate your patience as we work to resolve this outage as quickly and safely as possible.

Please click [POWER ON](#) if you have power. To check the status of outages in your area click [here](#). For assistance, or if there is a hazardous condition regarding your outage, please contact us at [800.544.6900](tel:800.544.6900).

To change your outage alert preferences, log in to our site at duke-energy.com.

This is a post-only message. Please do not reply to this email, as we are unable to respond to messages sent to this address.



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Duke Energy | 526 South Church Street | Charlotte, NC 28202

Important information from Duke Energy about a power outage in your area.



We have restored power to the area near your address of 4415 VER**.

This outage was reported at 02:13 PM on October 24. Approximately 2820 customers were affected by this outage. Power was restored at 02:35 PM on October 24.

Please click [POWER OFF](#) if you do not have power at this location.

To change your outage alert preferences, log in to our site at duke-energy.com. To view outage maps click [here](#).

This is a post-only message. Please do not reply to this email, as we are unable to respond to messages sent to this address.



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Duke Energy | 526 South Church Street | Charlotte, NC 28202



Account Number
**2695

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$300

Date Posted: July 21, 2025

Remaining Account Balance: \$893.90

Due Date for Remaining Balance: Jan. 4, 2024

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$200

Date Posted: Aug. 16, 2025

Remaining Account Balance: \$998.90

Due Date for Remaining Balance: Jan. 4, 2024

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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Account Number
**2695

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$998.90

Date Posted: Sept. 18, 2025

Remaining Account Balance: \$0

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

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Account Number
**2695

Your installment plan has been set up

Your new installment plan has been set up successfully.

For the next 6 months, you will be paying \$145 each month in addition to your regular energy bill. Please remember that if you are unable to make this payment by the specified date, you will be removed from the installment plan and payment of your total balance will be required. For payment options, visit us [online](#).

If you need additional information or have any questions about this installment plan, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Your installment plan has been set up

Your new installment plan has been set up successfully.

Your initial payment of \$217.51 is due by Jan. 31, 2024. For the next 5 months, you will be paying \$130.51 each month in addition to your regular energy bill. Please remember that if you are unable to make this payment by the specified date, you will be removed from the installment plan and payment of your total balance will be required. For payment options, visit us [online](#).

If you need additional information or have any questions about this installment plan, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Your installment plan has been set up

Your new installment plan has been set up successfully.

For the next 6 months, you will be paying \$85.64 each month in addition to your regular energy bill. Please remember that if you are unable to make this payment by the specified date, you will be removed from the installment plan and payment of your total balance will be required. For payment options, visit us [online](#).

If you need additional information or have any questions about this installment plan, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

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Account Number
**2695

Payment coming due

Your payment to Duke Energy is coming due. Your bill in the amount of \$409.26 is due on Dec. 6, 2023 for service at 4415 VER**.

This amount includes your current energy charges, plus your monthly installment of \$195. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required.

For payment options, please visit us [online](#). If you have already paid, please accept our thanks.

Thank you for your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,
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Account Number
**2695

Please resubmit payment for your account

Your recent payment of \$300 submitted toward your Duke Energy bill was returned.

Therefore, this amount remains as a charge on your account. In addition, a \$5 service charge will appear on your next bill as a "return fee."

Please resubmit your payment as soon as possible. You can find all acceptable payment methods on [our website](#).

If you have questions, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Thank you. As always, we appreciate the opportunity to serve you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**2695

Your upcoming stop service request

This is a courtesy reminder of the request to stop service or transfer service to another party at 4415 VER** on Feb. 8, 2024. Please review the information below.

Service Details

Service Address: 4415 VER**

Order Type: Stop Service

Date Service to Stop (or transfer): Feb. 8, 2024

Service to be Stopped: Gas

If you feel you have received this in error, have questions, or would like to make a change, please visit us [online](#) or call us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday. We appreciate your business and hope to have another opportunity to serve your energy needs again in the future.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Confirmation of request to stop service

We've received a request to stop service or transfer service to a new party at 4415 VER** on Feb. 4, 2024. Please review the details of the request below.

Service Details

Service Address: 4415 VER**

Request Type: Stop Service

Date service to stop (or transfer): Feb. 4, 2024

Type of service: Electric and Gas

If the above information is accurate, no additional action is required of you at this time. If, however, you feel this request was made in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**2695

Welcome to the neighborhood

This email is verification that CHRISTIAN FOLEY is scheduled to begin service with Duke Energy at the following address:

Service Address: 4415 VER**

Account Number: **2695

Service Provided: Gas,Electricity

Date Service Begins: Oct. 14, 2023

Initial Connection Fee: \$0

Have solar panels?

If your new location has solar panels, you have one more step. To complete your account setup, you must submit an Interconnection Agreement. This will allow you to receive credit for solar energy generated. Visit our [Generate Your Own Renewable Energy](#) page to learn more.

Want to save some time?

For 24/7 access to many of our services and programs, [visit us online](#) where you can sign in or set up an online profile. You can also download the Duke Energy mobile application.

Check out some of the most popular features available online:

- View your current bill and make payments
- Manage account settings and notifications
- Enroll in billing and payment programs, like Auto Pay
- Analyze your energy usage, get energy-saving tips

If you need additional information or have questions about your energy service, please [visit us online](#) or call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business, and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Duke Energy: This is a final notice. Your payment of \$740.01 for energy service at 4415 VER** has not been received. To avoid collection activity, please make a payment today at duk.us/28. Text STOP to cancel.



Account Number
**1258

Your service has been stopped

On March 3, 2025, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property.

We'd like to thank you for your business and hope to have the opportunity to serve your energy needs again in the future.

Duke Energy continually strives to improve the services we provide our customers and would appreciate feedback about your recent experience.

[BEGIN SURVEY](#)

If you feel you have received this notice in error, please contact us at 800.544.6900, during the hours of 7 a.m. to 7 p.m., Monday through Friday.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Duke Energy: On March 3, 2025, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.

Duke Energy: On March 4, 2025, your service was discontinued at address 4415 VER**, either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.



Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$228.34

Date Posted: Jan. 4, 2025

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$228.33

Date Posted: Jan. 4, 2025

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$309.17

Date Posted: Feb. 4, 2025

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$309.16

Date Posted: Feb. 4, 2025

Thank you for your payment. We appreciate your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$36.50

Date Posted: July 25, 2025

Remaining Account Balance: \$703.51

Due Date for Remaining Balance: Nov. 5, 2024

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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Account Number
**1258

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$4.35

Date Posted: Aug. 14, 2025

Remaining Account Balance: \$699.16

Due Date for Remaining Balance: Nov. 5, 2024

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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Account Number
**1258

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Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$48

Date Posted: Aug. 16, 2025

Remaining Account Balance: \$651.16

Due Date for Remaining Balance: Nov. 5, 2024

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

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Account Number
**1258

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Payment Details

Service Address: 4415 VER**

Payment Amount: \$651.16

Date Posted: Sept. 6, 2025

Remaining Account Balance: \$0

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**1258

Payment coming due

Your payment to Duke Energy is coming due. Your bill in the amount of \$618.33 is due on Feb. 6, 2025 for service at 4415 VER**.

This amount includes your current energy charges, plus your monthly installment of \$137.05. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required.

For payment options, please visit us [online](#). If you have already paid, please accept our thanks.

Thank you for your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,
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Duke Energy: Service is now active at 4415 VER**, effective Sept. 17, 2025. Questions? Contact us at 800.544.6900 or visit duk.us/33. Text STOP to cancel.

Duke Energy: Service is now active at 4415 VER**, effective Sept. 18, 2025. Questions? Contact us at 800.544.6900 or visit duk.us/33. Text STOP to cancel.



Account Number
**3760

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$277.27

Date Posted: Jan. 3, 2026

Remaining Account Balance: \$200

Due Date for Remaining Balance: Jan. 5, 2026

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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525 South Tryon Street | Charlotte, NC 28202

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Account Number
**3760

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$250

Date Posted: Feb. 5, 2026

Remaining Account Balance: \$265.46

Due Date for Remaining Balance: Feb. 6, 2026

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

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Sincerely,

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Account Number
**3760

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$300

Date Posted: Nov. 6, 2025

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Account Number
**3760

Your recent payment was processed.

Your payment to Duke Energy has been successfully processed and applied to your account. Sign in or register for [My Account](#), where you can check your balance or manage your billing and payment preferences.

Payment Details

Service Address: 4415 VER**

Payment Amount: \$285

Date Posted: Dec. 5, 2025

Remaining Account Balance: \$209.85

Due Date for Remaining Balance: Dec. 5, 2025

Please note: depending on the timing of your payment and your next invoice date, your remaining account balance may include your next month's bill amount.

Thank you for your payment. We appreciate your business. Avoid missing payments or incurring late fees with [Auto Pay](#).

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy



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Account Number
**3760

Your installment plan has been set up

Your new installment plan has been set up successfully.

For the next 2 months, you will be paying \$285 each month in addition to your regular energy bill. Please remember that if you are unable to make this payment by the specified date, you will be removed from the installment plan and payment of your total balance will be required. For payment options, visit us [online](#).

If you need additional information or have any questions about this installment plan, please call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

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Account Number
**3760

Payment coming due

Your payment to Duke Energy is coming due. Your bill in the amount of \$358.38 is due on Nov. 6, 2025 for service at 4415 VER**.

This amount includes your current energy charges, plus your monthly installment of \$285. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required.

For payment options, please visit us [online](#). Avoid missing payments or incurring late fees with [Auto Pay](#). If you have already paid, please accept our thanks.

Thank you for your business.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,
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Account Number
**3760

Welcome to the neighborhood

This email is verification that GARY MILLER is scheduled to begin service with Duke Energy at the following address:

Service Address: 4415 VER**

Account Number: **3760

Service Provided: Gas,Electricity

Date Service Begins: Sept. 17, 2025

Initial Connection Fee: \$0

Have solar panels?

If your new location has solar panels, you have one more step. To complete your account setup, you must submit an Interconnection Agreement. This will allow you to receive credit for solar energy generated. Visit our [Generate Your Own Renewable Energy](#) page to learn more.

Want to save some time?

For 24/7 access to many of our services and programs, [visit us online](#) where you can sign in or set up an online profile. You can also download the Duke Energy [mobile application](#).

Check out some of the most popular features available online:

- View your current bill and make payments
- Manage account settings and notifications
- Enroll in billing and payment programs, like Auto Pay
- Analyze your energy usage, get energy-saving tips

If you need additional information or have questions about your energy service, please [visit us online](#) or call us at 800.544.6900 during the hours of 7 a.m. to 7 p.m., Monday through Friday. Thank you for your business, and we look forward to serving you.

Para español, visite duke-energy.com/español o bien, llame al 800.544.6900 para hablar con un representante que habla español.

Sincerely,

Duke Energy

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Duke Energy: Welcome to the neighborhood. Your service is scheduled to begin on Sept. 17, 2025. You can manage your new account easily through the Duke Energy app. Just text APP to download. Questions? Contact us at 800.544.6900 or visit duk.us/33. Text STOP to cancel.

**Duke Energy Kentucky
Case No. 2025-00248
STAFF First Request for Information
Date Received: February 27, 2026**

STAFF-DR-01-003

REQUEST:

Produce any and all other materials and information that Duke Kentucky believes are relevant to the allegations set forth in the Complaint.

RESPONSE:

Please see STAFF-DR-01-003 Attachment 1 containing, for each customer who had service in their name, any account notes and/or communications sent. Please see STAFF-DR-01-003 Attachment 2 for copies of each account's final bill. Finally, please see STAFF-DR-01-003 Attachment 3 for additional text messages that were sent.

PERSON RESPONSIBLE: Amber Kaufman

Gary Miller

Communication Type:	Date Sent:	Time Sent:	Sent To:	Comments:
Email	6/28/2023	8:33 a.m.	[REDACTED]@gmail.com	Notification of Move Out Completed
Text Message	6/28/2023	8:33 a.m.	[REDACTED] 5397	Notification of Move Out Completed
Email	6/30/2023	7:19 a.m.	[REDACTED]@gmail.com	TMS Stop Service Request
Text Message	6/30/2023	7:19 a.m.	[REDACTED] 5397	TMS Stop Service Request
Email	7/3/2023	8:47 a.m.	[REDACTED]@gmail.com	Notification of Move Out Completed
Text Message	7/3/2023	8:47 a.m.	[REDACTED] 5397	Notification of Move Out Completed

Date:	Phone Number:	Account Note:
11/4/2022	[REDACTED]-5397	Move In is Scheduled for 11/04/2022 for Premise 520 [REDACTED] 16 Mailing Address: 4415,VERMONT AVE.,LATONIA,41015-1836,US Service Order: Moves Read 100004667986 SO Notes/SO Comments: Appointment: 11/04/2022 00:00:01 A Connection Fee of 0.00 USD was charged
1/11/2023	Not noted	CCI billing inquiry, The balance on this account is \$370.28 due 01/09/2023 which includes a prior balance of \$370.28 due 01/09/2023. Adv cust that next meter read is sched. for Jan 17 and if his balance \$370.28 is not paid by Jan 17, it will carry over to his next bill and he will be subject to taxes and late fees.
3/3/2025	[REDACTED]-4900	BILL AVOIDANCE **EP** NOT CLEAR TO SSNAME: Shailla Bishop BP ID [REDACTED] Per L has been here since 06/2014 Stated Kristen Foley granddaughter of the owner Current CA# [REDACTED] 1258 PREMISE: 520 [REDACTED] 16 DNP 2/27/2025 CALLING FROM # [REDACTED] 4900 RENTING FROM Grandfather Gary Miller Per L owner since Jan 2023 QTD the past due bal of \$411.20 CA# [REDACTED] 1258 \$ 751.94 CA# [REDACTED] 9151 & \$1,193.90 CA# [REDACTED] 2695 & \$1,459.74 CA# [REDACTED] 9923 Gary TOTAL BAL \$3816.78 NEEDS TO BE PAID & back bill from Jan 15
3/3/2025	[REDACTED]-3938	gary miller gave consent to John to speak regarding the acct balance
3/5/2025	[REDACTED]-3786	Kathy William not list as auth user cx request a Sup this account is EP account tran to EP
3/5/2025	Not noted	Advised Katie calling for Gary Miller to reco svc in his name, TOTAL BAL OF \$3816.78 NEEDS TO BE PAID to reco of service in property owner Gary Miller's name.
3/7/2025	Not noted	Adv. Ariel/NKCAC for Gary Miller to reco svc in his name, TOTAL BAL OF \$3816.78 NEEDS TO BE PAID to reco of service in property owner Gary Miller's name per EP notes.
3/20/2025	Not noted	gary miller gave consent to his niece Kettie to speak on his behalf regarding balance
4/28/2025	Not noted	2nd ESCAL// Jayla Bishop ci abt Gary Miller act and wants act to be active to recv assistance on pd bal 1459.74 due 8/28/24 xfer to EP per cus and premise alerts
4/28/2025	Not noted	Jayla Bishop ci wants acct to be active so her grandfather can get energy assistance adv caller acct has to be brought current before acct can become active...caller requested my sup
5/5/2025	[REDACTED]-5397	shayla // billing inq / EP
5/5/2025	Not noted	gary miller/ verified/ paid 301.25/ CF# 261490355/ ci to ask to restart serv/ advised per notes full amount owed in order to activate account and restart serv/ sent last bill reprint via adhoc/
5/15/2025	[REDACTED]-4900	Gary Miller/ ci to make pd balance payment of 1159.74 to get serv back on/ advised per notes 3 accounts are associated therefore total balance of 3816.78 is required to start serv/ cx req supervisor/ offered call back/
5/29/2025	[REDACTED]-5397	Cci, account status Caller: GARY MILLER- verified C.a: [REDACTED] 9923- 4415 VERMONT AVE LATONIA KY 41015 - Energy Protection-Customer
5/29/2025	[REDACTED]-5397	gary miller Called in wanting to know when his service will be turned on, Last payment of 300.00 was posted on 5/6 Mr. Miller began to Cuss at me and continue to State that he made a payment of 1400.00 but I was unable to located the payment he again began CUSSING AT ME So i asked customer not to use Foul Language at me as I was trying to assist him.
7/4/2025	Not noted	7/3 T2025070300HA, "Melissa Dixon" <mdixon@lablaw.org> recvd Authorization for release of information doc. **fwrdr to Duke.EnergySOP@wolterskluwer.com**
7/10/2025	[REDACTED]-8200	Melissa Dickson attorney for legal aid will File a complaint with the Kentucky public commission if she has to wait 10 business days to receive an update to release information on Mr. Millers behalf due to Mr. miller owes the property at one point his granddaughter changed the services over to her boyfriend as Christian Fowley incurred charges that he cannot afford done without his consent and calling in to assist him today

Allen Foley

Communication Type:	Date Sent:	Time Sent:	Sent To:	Comments:
	6/28/2023			Service Started
Text	10/14/2023	9:41 a.m.	██████████ 6462	Notification of Move Out Completed

Date:	Phone Number:	Account Note:
6/28/2023		A security deposit of \$440.000 was posted on this account
9/15/2023	██████████-6462	Allen Foley service is in a disconnected state transfer to eap
9/15/2023	██████████-6462	Applicant Legal Name: Starr Kuntz Phone Number: ██████████ 3459 Rent or Own: Rent Premise #: ██████████ 1316 Email Address: ██████████@gmail.com Advised we need VP or payment for the account in order to transfer services. COR is brother in law that has recently moved out if the address
10/13/2023	██████████-6462	Allen Foley requesting to end services // services already ended today and showing inactive acct but says that lights at Premise ██████████ 1316 are still on // submitted BPEM for possible Ghost Meter
10/13/2023	██████████-6462	Allen Foley ci to cancel the move out date for the acct, premise & customer has EP alert, xfer to fraud
10/13/2023	██████████-6462	Kirsten Foley ci to get the service started in her name for the EP premise , xfer to EP per alerts
10/13/2023	██████████-6462	Pmt of \$1005.62 received, 0 balance on acct, Checked pmt type, not in speedpay, must have been paid at vendor with cash, approved flag clear and restart of acct.
10/13/2023	██████████-4133	Allen Foley talk to eap was told to go ahead an start service for Christian foley at this address flag not remove on ██████████ 1316
3/3/2025	██████████-4900	BILL AVOIDANCE **EP** NOT CLEAR TO SS NAME: Shaila Bishop BP ID ██████████ 1877 Per L has been here since 06/2014 Stated Kristen Foley granddaughter of the owner Current CA# ██████████ 1258 PREMISE: ██████████ 1316 DNP 2/27/2025 CALLING FROM # ██████████ 4900 RENTING FROM Grandfather Gary Miller Per L owner since 2023 QTD the past due bal of \$411.20 CA# ██████████ 1258 \$ 751.94 CA# ██████████ 9151 & \$1,193.90 CA# ██████████ 2695 & \$1,459.74 CA# ██████████ 9923 Gary TOTAL BAL \$3816.78 NEEDS TO BE PAID
3/20/2025	██████████-9227	Bp/Cx name: Michaely Foley Phone no used: ██████████ 9227 Acct no: ██████████ 9151 Acct insights: This is an inactive account. The total balance is \$751.94 due 09/07/2023. Concern: asking for payment plan for inactive acct RESO: -Acct verified, offer sso -Prov info reg cx acct status and concern -out of scope > Energy Protection-Customer -transfer to EP
3/20/2025	██████████-9227	Bp ci to req add AU to CA. successfully assisted
6/5/2025	██████████-9227	Bp/Cx name: Michaela Foley Phone no used: ██████████ 9227 Acct no: ██████████ 9151 Acct insights: This is a closed account with no balance due. Therefore; no payment can be accepted on this account. Concern: supervisor on set of call/ the landlord is harassing their family, she want us to contact the landlord to let the landlord know that she dont leave any balances on this acct RESO: -Acct verified, offer sso -Prov info reg cx acct status and concern -recommend to file charges on police stations and assure that no balances left on the acct/ final bill is already settled , cx understood

Michaela Pflugh

Communication Type:	Date Sent:	Sent To:	Comments:
Email	11/4/2022	[REDACTED]@gmail.com	Notification of Move Out Completed
Email	2/27/2025	[REDACTED]@gmail.com	Start Service Request (New Address)
			No other relevant communications
			No account note records

Christian Foley

Communication Type:	Date Sent:	Time Sent:	Sent To:	Comments:
	10/13/2023			Service Started
Email	10/13/2023	8:18 a.m.	[REDACTED]@gmail.com	Notification of Move In Complete
Email	10/13/2023	12:04 p.m.	[REDACTED]@gmail.com	Notification of Move In Complete
Email	10/14/2023	9:33 a.m.	[REDACTED]@gmail.com	Notification of Move In Complete
Email	2/7/2024	7:06 a.m.	[REDACTED]@gmail.com	TMS Stop Service Request
Email	2/8/2024	8:43 a.m.	[REDACTED]@gmail.com	Notification of Move Out Complete

Date:	Phone Number:	Account Note:
10/13/2023	Not noted	Christian Foley move in 10/13/2023 security dep The balance on this account is \$390.00 due 11/03/2023. installment plan talk to eap was told to go head and start service flag will be remove on address
3/3/2025	[REDACTED]-4900	BILL AVOIDANCE **EP** NOT CLEAR TO SS NAME: Shaila Bishop BP ID [REDACTED] 1877 Per L has been here since 06/2014 Stated Kristen Foley granddaughter of the owner Current CA# [REDACTED] 1258 PREMISE: [REDACTED] 1316 DNP 2/27/2025 CALLING FROM # [REDACTED] 4900 RENTING FROM Grandfather Gary Miller Per L owner since Jan 2023 QTD the past due bal of \$411.20 CA# [REDACTED] 1258 \$ 751.94 CA# [REDACTED] 9151 & \$1,193.90 CA# [REDACTED] 2695 & \$1,459.74 CA# [REDACTED] 9923 Gary TOTAL BAL \$3816.78 NEEDS TO BE PAID
4/28/2025	Not noted	SHAYLA BISHOP [REDACTED] 1258 Service Address: 4415 VERMONT AVE LATONIA Kentucky 41015-1836 US GRANDFATHER ACCOUNT HAVE A BALANCE LEFT COMMUNITY ACTION THIS ADDRESS IS NOT CLEAR TO START SERVICES

Kirsten Foley

Communication Type:	Date Sent:	Time Sent:	Sent To:	Comments:
	2/5/2024			Service Started
Email	3/3/2025	9:21 a.m.	[REDACTED]@gmail.com	Notification of Move Out Complete
Text	3/3/2025	9:21 a.m.	[REDACTED] 9238	Notification of Move Out Complete
Email	3/4/2025	8:17 a.m.	[REDACTED]@gmail.com	Notification of Move Out Complete

Date:	Phone Number:	Account Note:
3/3/2025	[REDACTED]-4900	Shayla Bishop called to start service to 4412/ Vermont ave states emailed DEED to EP
3/3/2025	[REDACTED]-4900	BILL AVOIDANCE **EP** NOT CLEAR TO SS NAME: Shaile Bishop BP ID [REDACTED] 1877 Per L has been here since 06/2014 Stated Kristen Foley granddaughter of the owner Current CA# [REDACTED] 1258 PREMISE: [REDACTED] 1316 DNP 2/27/2025 CALLING FROM # [REDACTED] 4900 RENTING FROM Grandfather Gary Miller PER L owner since Jan 2023 QTD the past due bal of \$411.20 CA# [REDACTED] 1258 \$ 751.94 CA# [REDACTED] 9151 & \$1,193.90 CA# [REDACTED] 2695 & \$1,459.74 CA# [REDACTED] 9923 Gary TOTAL BAL \$3816.78 NEEDS TO BE PAID
3/4/2025	[REDACTED]-4900	Shayna Watters c/i to start srv at [REDACTED] 1316 review sent due to previous notes: Kirsten Foley [REDACTED] 1258 This is an inactive account. The total balance is \$598.01 due 03/10/2025. BILL AVOIDANCE **EP** NOT CLEAR TO SS NAME: Shaile Bishop BP ID [REDACTED] 1877 Per L has been here since 06/2014 Stated Kristen Foley granddaughter of the owner Current CA# [REDACTED] 1258 PREMISE: [REDACTED] 1316 DNP 2/27/2025 CALLING FROM # [REDACTED] 4900 RENTING FROM Grandfather Gary Miller Per L owner since Jan 2023 QTD the past due bal of \$411.20 CA# [REDACTED] 1258 \$ 751.94 CA# [REDACTED] 9151 & \$1,193.90 CA# [REDACTED] 2695 & \$1,459.74 CA# [REDACTED] 9923 Gary TOTAL BAL \$3816.78 NEEDS TO BE PAID & back bill from Jan 15
3/5/2025	[REDACTED]-6913	BILL AVOIDANCE **EP** NOT CLEAR TO SS NAME: Shana Watters Current CA# [REDACTED] 1258 PREMISE: 520 DNP 2/28/2025 CALLING FROM # [REDACTED] 6913 QTD: ****TOTAL BAL AT THIS PREMISE NEEDS TO BE PAID****

Text	3/4/2025	8:17 a.m.	[REDACTED] 9238	Notification of Move Out Complete

3/20/2025	Not Noted	<p>Gary Miller- called in trying to get service back in his name</p> <p>[REDACTED] advised of full balance owed</p> <p>QTD the past due bal of \$411.20 CA# [REDACTED] 1258 \$ 751.94 CA# [REDACTED] 9151 & \$1,193.90 CA# [REDACTED] 2695 & \$1,459.74</p> <p>CA# [REDACTED] 9923 Gary</p> <p>TOTAL BAL \$3816.78 NEEDS TO BE PAID</p> <p>we can have gary pay his balance to restore service submit a bpem to transfer his grandchildren's balances over</p>
3/20/2025	Not Noted	<p>ESC* GARY MILLER AND KATIE WILLIAMS called in regarding the start services in his name , transfer to EP</p>
4/1/2025	[REDACTED]-4900	<p>SHAYLA BISHOP</p> <p>[REDACTED] 1258</p> <p>Service Address:</p> <p>4415 VERMONT AVE LATONIA Kentucky 41015-1836 US</p> <p>GRANDFATHER OWN THE HOUSE AND HAS NO ELEC AND HAS BEEN STAYING SOMEONE ELSE</p> <p>3 ACCOUNT ALL KNOW EACH OTHER AFFILATED</p> <p>Customer Name</p> <p>Christian Foley</p> <p>Account Number</p> <p>[REDACTED] 2695</p> <p>The total balance is \$1,193.90 due 01/04/2024.</p> <p>Customer Name</p> <p>Allen Foley</p> <p>Account Number</p> <p>[REDACTED] 9151</p> <p>The total balance is \$751.94 due 09/07/2023.</p> <p>Customer Name</p> <p>gary miller</p> <p>Account Number</p> <p>[REDACTED] 9923</p> <p>The total balance is \$1,459.74 due 08/28/2023.</p> <p>TOTAL BAL \$3816.78 NEEDS TO BE PAID We cannot clear this address until we receive pymt for the services we have provided</p> <p>CALLER HUNG UP</p>
5/15/2025	Not Noted	<p>Gary Miller/ ci to make pd balance payment of 1159.74 to get serv back on/ advised per notes 3 accounts are associated therefore total balance of 3816.78 is required to start serv/ cx req supervisor/ offered call back/</p>
6/3/2025	[REDACTED]-5397	<p>gary miller</p> <p>[REDACTED] 9923</p> <p>This is an inactive account. The total balance is \$1,159.74 due 08/28/2023.</p> <p>Gary Miller/ ci to make pd balance payment of 1159.74 to get serv back on/ advised per notes 3 accounts are associated therefore total balance of 3816.78 is required to start serv/ cx req supervisor/ offered call back/</p> <p>CX PAID HIS \</p> <p>BALANCE ADVISED CX REM AMOUNT IS NEEDED TO START SERVICES \$2,657.04</p>

6/5/2025	Not Noted	<p>BENJAMIN THOMAS [REDACTED] 1316 External ID: [REDACTED] 3349 Service Address: 4415 VERMONT AVE LATONIA Kentucky 41015-1836 US LL Gary miller, [REDACTED] 3049 STATED PREV TENANT LEFT AND LIVE IN ERLANDER We cannot clear this address until we receive pymt for the services we have provided</p>
6/19/2025	[REDACTED]-5397	Gary Miller advised customer per notes on 6/3/ ci to make pd balance payment of 1159.74 to get serv back on/ advised per notes 3 accounts are associated therefore total balance of 3816.78 is required to start serv customer request a call back at [REDACTED] 5397
6/23/2025	Outbound Call	EP CALLBACK-ret call to Gar Miller, no answer, left msg to call back, when cust calls back, after review the bal needs to be paid.
7/14/2025	Not Noted	Gary Miller ci to get serv. explnd bal still has to be pd in order to start serv. Looked over the accts and bal owed still is 1933.91 for this address. he argued abt this and sd his lawyer has gotten involved



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading:

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

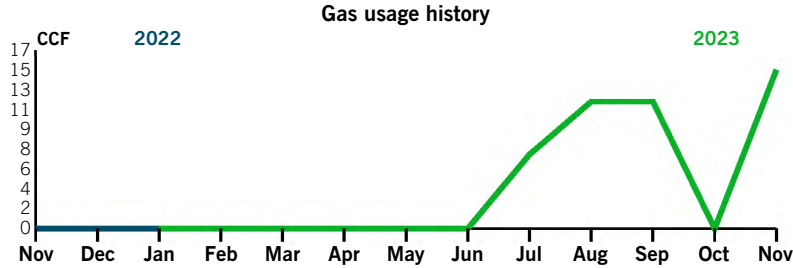
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

46° 36° 40° 42° 43° 55° 63° 70° 76° 75° 69° 62° 0°

	Current Month	Nov 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	15	0	N/A	12

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Oct 13	3966
Previous reading on Sep 16	- 3951
<hr/>	
Gas Used	15 CCF
Billed CCF	15.000 CCF

Current electric usage for meter number 320370545

Actual reading on Oct 12	65638
Previous reading on Sep 16	- 64541
<hr/>	
Energy Used	1,097 kWh
Billed kWh	1,097.000 kWh

Billing details - Gas

Billing Period - Sep 16 23 to Oct 13 23	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
15.000 CCF @ \$0.52474000	7.87
Gas DSM Rider	
15.000 CCF @ \$-0.00478400	-0.07
Gas Cost Recovery	
15.000 CCF @ \$0.54130000	8.12
PMM Rider	
1.000 @ \$1.15000000	1.15
<hr/>	
Total Current Charges	\$34.87

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Sep 16 23 to Oct 12 23	
Meter - 320370545	
Customer Charge	\$12.90

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates



Account number [REDACTED]

Billing details - Electric continued

Energy Charge	
1,097.000 kWh @ \$0.08099500	\$88.86
Demand Side Management Cost Recovery Program Rider (DSM)	
1,097.000 kWh @ \$0.00349700	3.84
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,097.000 kWh @ \$0.00259600	2.85
Electric Fuel Adjustment	
1,097.000 kWh @ \$0.00909100	9.98
Environmental Surcharge Mechanism Rider (ESM)	11.52
Total Current Charges	\$129.95

Billing details - Other Charges and Credits

Late Fee	\$6.37
Total Other Charges and Credits	\$6.37

Billing details - Deposit

Deposit Released	\$-440.00
Total	\$-440.00

Billing details - Taxes

Franchise Fee	\$4.95
Kentucky Sales Tax	10.18
Total Taxes	\$15.13



Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.) 800.544.6900

Important to know

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Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

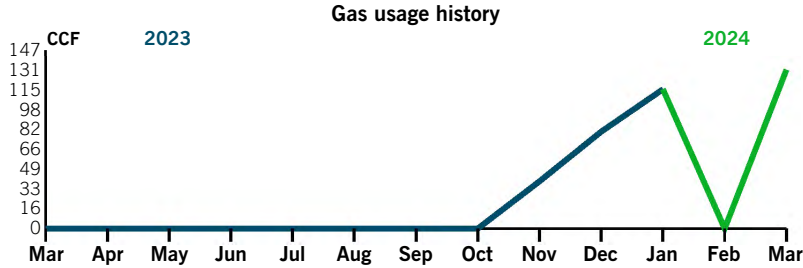
Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

43° 55° 63° 70° 76° 75° 69° 58° 46° 42° 31° 39° 0°

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	131	0	N/A	91

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Feb 7	4331
Previous reading on Jan 13	- 4200
<hr/>	
Gas Used	131 CCF
Billed CCF	131.000 CCF

Current electric usage for meter number 320370545

Actual reading on Feb 4	69755
Previous reading on Jan 13	- 68868
<hr/>	
Energy Used	887 kWh
Billed kWh	887.000 kWh

Billing details - Gas

Billing Period - Jan 13 24 to Feb 07 24	
Meter - 1107425	
Customer Charge	\$17.80
Gas Delivery Charge	
131.000 CCF @ \$0.52474000	68.74
Gas DSM Rider	
131.000 CCF @ \$-0.01003000	-1.31
Gas Cost Recovery	
131.000 CCF @ \$0.59710000	78.22
Gas WNA Rider	
131.000 CCF @ \$0.09481158	12.42
PMM Rider	
1.000 @ \$1.15000000	1.15
Total Current Charges	\$177.02

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Electric

Billing Period - Jan 13 24 to Feb 04 24

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Meter - 320370545	
Customer Charge	\$9.97
Energy Charge	
887.000 kWh @ \$0.09965400	88.39
Home Energy Assistance Prgm	0.23
Demand Side Management Cost Recovery Program Rider (DSM)	
887.000 kWh @ \$0.00135200	1.20
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
887.000 kWh @ \$0.00370000	3.28
Electric Fuel Adjustment	
887.000 kWh @ \$0.00549500	4.87
Environmental Surcharge Mechanism Rider (ESM)	14.64
Total Current Charges	\$122.58

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	\$8.03
Total Other Charges and Credits	\$8.03

Billing details - Deposit

Reversed Deposit Request	\$-390.00
Total	\$-390.00

Billing details - Taxes

Franchise Fee	\$8.99
Kentucky Sales Tax	18.51
Total Taxes	\$27.50



Your Energy Bill

Page 1 of 4

Service address
 KIRSTEN FOLEY
 4415 VERMONT AVE
 LATONIA KY 41015

Bill date Mar 5, 2025
For service Feb 14 - Mar 3
 18 days

Account number [REDACTED] **1258**

Billing summary - Final Bill

Previous Amount Due	\$598.01
<i>Payment Received</i>	0.00
Current Gas Charges	160.90
Current Electric Charges	75.27
Deposit	-390.00
Taxes	21.68
Monthly Charge for Plan # 100904705271	274.15
Total Amount Due Mar 26	\$740.01

Installment Plan Tracker

Thank you for setting up an installment plan to help pay off your past-due balance. Please note that this bill includes your current energy charges plus your installment payment. If you are unable to make this payment by the specified date due, you will be removed from the installment plan and payment of your total balance will be required. Track your plan(s) each month below.

Plan number 100904705271 (6-month agreement)

Start date	Oct 17, 2024
Monthly installment charge	\$274.15
Starting balance	\$822.35
Previous balance	\$411.20
Payment received	\$0.00
Plan balance	\$411.20

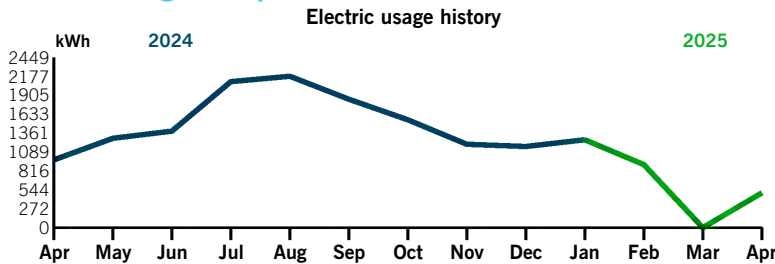
Please note that all unpaid balances are transferred to a third-party collection agency along with account contact information, which may include email. If the email address we have on file is accessible by others (i.e., family members, employees, etc.) it's possible they could view any future correspondence from this third-party. To opt-out of email communications, please contact Duke Energy within thirty-five days from the date this bill was issued.

PLEASE NOTE: This is your final bill for electric service at 4415 VERMONT AVE LATONIA KY 41015. We appreciate the opportunity to have served you. You have established an excellent credit rating with Duke Energy. If you are initiating service with another utility, you may use this message as a credit reference.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Help lower your energy bill. Shop the Online Savings Store to save big on energy-efficient items at Duke-Energy.com/Save2Day. Enjoy FREE SHIPPING on orders over \$49.

Your usage snapshot



Average temperature in degrees

57° 68° 74° 76° 76° 71° 59° 50° 37° 26° 34° 35° 0°

	Current Month	Apr 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	499	974	15,384	1,282
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 2.3% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
 PO Box 1090
 Charlotte, NC 28201-1090

Account number [REDACTED]

Amount due

\$740.01
 by Mar 26

Final Bill

This is your final bill.

\$ _____ \$ _____

Add here, to help others with a contribution to Share the Light

Amount enclosed

KIRSTEN FOLEY
 [REDACTED]

Duke Energy Payment Processing
 PO Box 1094
 Charlotte, NC 28201-1094

88 [REDACTED] 000330000059801.000001420000000740012



Account number [REDACTED]

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	Electric	800.543.5599
	Gas	800.634.4300

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Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

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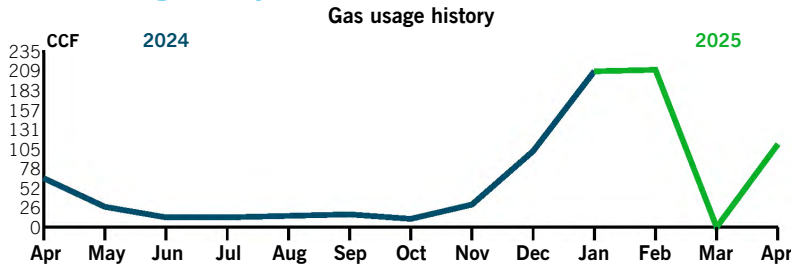
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

57° 68° 74° 76° 76° 71° 59° 50° 37° 26° 34° 35° 0°

	Current Month	Apr 2024	12-Month Usage	Avg Monthly Usage
Gas (CCF)	110	65	753	63

12-month usage based on most recent history

Current Gas usage for meter number 1107425

Actual reading on Mar 3 5250
 Previous reading on Feb 14 - 5140

Gas Used 110 CCF
 Billed CCF 110.000 CCF

Current electric usage for meter number 320370545

Actual reading on Mar 3 87489
 Previous reading on Feb 14 - 86990

Energy Used 499 kWh
 Billed kWh 499.000 kWh

Billing details - Gas

Billing Period - Feb 14 25 to Mar 03 25	
Meter - 1107425	
Customer Charge	\$10.68
Gas Delivery Charge	
110.000 CCF @ \$0.52474000	57.72
Gas DSM Rider	
110.000 CCF @ \$0.00124900	0.14
Gas Cost Recovery	
110.000 CCF @ \$0.82800000	91.08
Gas WNA Rider	
110.000 CCF @ \$-0.12839486	-14.12
PMM Rider	
110.000 CCF @ \$0.14000000	15.40
Total Current Charges	\$160.90

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Billing details - Electric

Billing Period - Feb 14 25 to Mar 03 25	
Meter - 320370545	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Electric continued

Customer Charge	\$7.80
Energy Charge	
499.000 kWh @ \$0.11163900	55.71
Home Energy Assistance Prgm	0.18
Demand Side Management Cost Recovery Program Rider (DSM)	
499.000 kWh @ \$0.00241800	1.21
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
499.000 kWh @ \$0.00150800	0.75
Electric Fuel Adjustment	
499.000 kWh @ \$0.01124500	5.61
Environmental Surcharge Mechanism Rider (ESM)	4.01
Total Current Charges	\$75.27

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Deposit

Deposit Released	\$-390.00
Total	\$-390.00

Billing details - Taxes

Franchise Fee	\$7.09
Kentucky Sales Tax	14.59
Total Taxes	\$21.68



Account number [REDACTED]

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Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
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Charlotte, NC 28201

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Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

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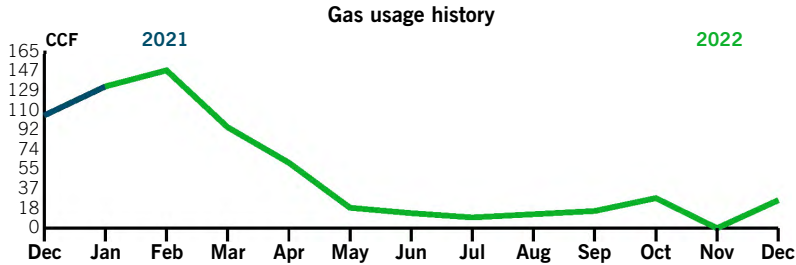
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Account number [REDACTED]

Your usage snapshot - Continued



Average temperature in degrees

44° 29° 34° 47° 52° 66° 74° 77° 74° 68° 54° 58° 0°

	Current Month	Dec 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	26	105	560	47
12-month usage based on most recent history				

Current electric usage for meter number 320370545

Actual reading on Nov 3	51857
Previous reading on Oct 18	- 51481
<hr/>	
Energy Used	376 kWh
Billed kWh	376.000 kWh

Current Gas usage for meter number 1107425

Actual reading on Nov 3	3378
Previous reading on Oct 18	- 3352
<hr/>	
Gas Used	26 CCF
Billed CCF	26.000 CCF

Billing details - Electric

Billing Period - Oct 18 to Nov 03	
Meter - 320370545	
Customer Charge	\$7.31
Energy Charge	
376.000 kWh @ \$0.08099500	30.45
Demand Side Management Cost Recovery Program Rider (DSM)	
376.000 kWh @ \$0.00697500	2.62
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
376.000 kWh @ \$-0.00472700	-1.78
Electric Fuel Adjustment	
376.000 kWh @ \$0.03607100	13.56
Environmental Surcharge Mechanism Rider (ESM)	0.22
Total Current Charges	\$52.38

Your current rate is Residential Service (RS).

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Billing details - Gas

Billing Period - Oct 18 to Nov 03	
Meter - 1107425	

Your current rate is Residential Service (RS).



Account number [REDACTED]

Billing details - Gas continued

Customer Charge	\$10.09
Gas Delivery Charge	
26.000 CCF @ \$0.52474000	13.64
Gas DSM Rider	
26.000 CCF @ \$0.01480300	0.38
Gas Cost Recovery	
26.000 CCF @ \$1.03860000	27.00
Gas WNA Rider	
26.000 CCF @ \$0.13847026	3.60
Total Current Charges	\$54.71

Billing details - Deposit

Deposit Interest	\$-0.31
Deposit Released	-370.00
Total Deposit	\$-370.31

Billing details - Taxes

Franchise Fee	\$3.21
Total Taxes	\$3.21

Text messages sent to the phone number associated to Mr. Miller's

Service_Confirmation - OCM-670911534 - Work 2 - Microsoft Edge

https://ocmp.duke-energy.com/ocm/resources/reports/smsDetails.xhtml?contactId=OCM-670911534&campaignName=Service_Confirmation&...

Service_Confirmation - OCM-670911534

Date and Time	Request ID	Channel Code	Device	Direction	Message	Message ID	Keyword	Keyword Tag	Status	Session ID	Carrier	Delivery Status Code
06/28/2023 08:00:32 AM	OCM-670911534-2	57810	859 [REDACTED]	TO	Duke Energy: Service at address 4415 VER** was asked to be either discontinued or transferred to another party on June 27, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.	SVO65197_Service_Confirmation			DELIVERED	649c20e1d9276588046854	TMobile	20

Service_Confirmation - OCM-670911534 - Work 2 - Microsoft Edge

https://ocmp.duke-energy.com/ocm/resources/reports/smsDetails.xhtml?contactId=OCM-670911534&campaignName=Service_Confirmation&...

Service_Confirmation - OCM-670911534

Date and Time	Request ID	Channel Code	Device	Direction	Message	Message ID	Keyword	Keyword Tag	Status	Session ID	Carrier	Delivery Status Code
06/28/2023 08:00:32 AM	OCM-670911534-2	57810	859 [REDACTED]	TO	Duke Energy: Service at address 4415 VER** was asked to be either discontinued or transferred to another party on June 27, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.	SVO65197_Service_Confirmation			DELIVERED	649c20e1d9276588046854	TMobile	20

Service_Confirmation - OCM-673176687 - Work 2 - Microsoft Edge

https://ocmp.duke-energy.com/ocm/resources/reports/smsDetails.xhtml?contactId=OCM-673176687&campaignName=Service_Confirmation&...

Service_Confirmation - OCM-673176687

Date and Time	Request ID	Channel Code	Device	Direction	Message	Message ID	Keyword	Keyword Tag	Status	Session ID	Carrier	Delivery Status Code
09/30/2023 08:03:17 AM	OCM-673176687-2	57810	859 [REDACTED]	TO	Duke Energy: Friendly reminder that service at 4415 VER** is scheduled to be stopped or transferred to another party on July 3, 2023. If you feel you received this in error, have questions, or would like to make a change, please call 800.544.6900. Thank you. Text STOP to cancel.	SVO65198_Service_Confirmation			DELIVERED	649ec48a52ad1486874113	TMobile	20

Move_Out_Service_Confirmation - OCM-674592998 - Work 2 - Microsoft Edge

https://ocmp.duke-energy.com/ocm/resources/reports/smsDetails.xhtml?contactId=OCM-674592998&campaignName=Move_Out_Service_Con...

Move_Out_Service_Confirmation - OCM-674592998

Date and Time	Request ID	Channel Code	Device	Direction	Message	Message ID	Keyword	Keyword Tag	Status	Session ID	Carrier
07/03/2023 08:47:29 AM	OCM-674592998-2	57810	859 [REDACTED]	TO	Duke Energy: On July 3, 2023, your service was discontinued at address 4415 VER** either at your request or at the request of another party moving into the property. If you feel you have received this notice in error, please call 800.544.6900. Thank you. Text STOP to cancel.	SVO65131_Move_Out_Service_Confirmation			DELIVERED	64a2c3669b976008772597	TMobile