

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF EAST CASEY	)	
COUNTY WATER DISTRICT TO REVISE THE	)	CASE NO.
CUSTOMER BILL DUE DATE AND ADD	)	2025-00155
CREDIT/DEBIT CARD PAYMENT LANGUAGE TO	)	
ITS TARIFF	)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION  
TO EAST CASEY COUNTY WATER DISTRICT

East Casey County Water District (East Casey District), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due on July 7, 2025. The Commission directs East Casey District to the Commission's July 22, 2021 Order in Case No. 2020-00085<sup>1</sup> regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

East Casey District shall make timely amendment to any prior response if East Casey District obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which East Casey District fails or refuses to furnish all or part of the requested information, East Casey District shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, East Casey District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Confirm that prior to the May 1, 2025 filing that is the subject of this case that East Casey required payment for monthly water service to be received, not postmarked, before the close of business on the tenth day from the date of issue of the bill. If not, explain the response.

2. Refer to the response to Item 1 in this request. Confirm that, if payment was not received on or before the close of business on the tenth day from the date of

issue of the bill, a late payment penalty was charged to the customer. If not confirmed, explain why not.

3. For calendar year 2023, 2024, and 2025 to date, provide by month, in Excel spreadsheet format with all formulas, columns, and rows unprotected and fully accessible, a list of customers whose payment was received after the tenth day from the date of bill issue but before the 20<sup>th</sup> day from the date of bill issue. The list should include the amount of the late payment penalty charged in each instance.

4. Explain whether shifting the due date to the fifteenth or twentieth day from the date of issue of the bill or requiring payments to be postmarked prior to the tenth day from the date of issue of the bill would have an adverse effect on East Casey District.



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Linda C. Bridwell, PE  
Executive Director  
Public Service Commission  
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DATED JUN 20 2025

cc: Parties of Record

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