



A Touchstone Energy® Cooperative 

April 1, 2025

Ms. Linda Bridwell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

RE: Proposed Tariff Revisions – Sheet 9

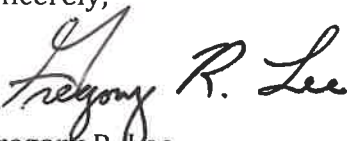
Dear Ms. Bridwell:

Please find attached Nolin RECC's proposed revisions to Tariff Sheet 9. This proposed tariff language will reduce operational costs for the membership by reducing the number of truck rolls by co-op personnel each month to obtain meter readings. While the overwhelming majority of Nolin's meters report readings for billing, there is a subset of meters that do not communicate at all or often enough to obtain readings for billing. Many of these meters are installed in remote areas that have poor communications coverage due to geographical conditions, and a number of these meters are also difficult and time consuming to access.

For post-pay billing, the number of meters that have to be manually read each month has averaged 64 over the last 12 months. In the Summer months, when foliage reduces communications coverage of our advanced metering network, the number of meters requiring manual reads for billing has been as high as 165.

Please contact me if you need any additional information.

Sincerely,

A handwritten signature in black ink that reads "Gregory R. Lee". The signature is written in a cursive, flowing style.

Gregory R. Lee
President & CEO

Enclosure

Nolin RECC
411 Ring Road
Elizabethtown, KY 42701-6767

PSC KY NO. 10
9th Revision Sheet No. 9

CANCELING PSC KY NO. 10
8th Revision Sheet No. 9

RULES AND REGULATIONS

21. FAILURE OF METER TO REGISTER

In the event a member's meter should fail to register, the member shall be billed from the date of such failure with an estimated bill based on the level of consumption that occurred twelve (12) months earlier in accordance with 807 KAR 5:006, Section 11(2).

22. METERS

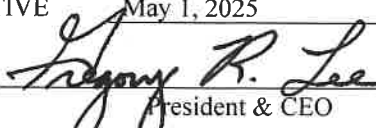
The Cooperative obtains daily readings from electric meters. This data is evaluated and recorded on each member's account. The Cooperative may send a representative to make inspections on Cooperative equipment and to read meters on an unscheduled basis. In accordance with 807 KAR 5:006, Section 20, the Cooperative must have unlimited/unrestricted access to meters, service connections and other property owned by the Cooperative and located on customer's premises. The Cooperative will utilize remote connect/disconnect technology, where applicable, throughout its service territory. This technology allows the Cooperative to remotely connect and disconnect accounts from Cooperative offices during business hours. Connection and reconnection charges shall apply as outlined in Item 12, "Connection and Reconnection Charge" of the Cooperative's Rules and Regulations.

If meters or other Cooperative-owned equipment are tampered or interfered with, the Cooperative shall terminate service in accordance with 807 KAR 5:006, Section 15(g). The member, or applicable responsible party, shall pay all costs deemed necessary by the Cooperative for restorative services rendered, which may include necessary replacement and repairs, protective installations, as well as for costs of inspection, investigation and any other necessary costs. Additionally, the Cooperative shall require the account to be paid in full, to the date of the discovery of the theft of services, before electric service will be restored. No payment arrangements will be made, and the payment must be in the form of cash, money order or credit card.

For any meter for which the Cooperative has not obtained a usable reading for a given billing period, the Cooperative may provide a \$5 bill credit on the next bill to members that submit a photo of their electric meter with current reading to the Cooperative. The photo and meter reading must be collected and submitted within two days of the Cooperative notifying participating members of the need to collect and submit a meter reading for that billing period. The bill credit incentive is offered only once per month, only for the months that a reading is requested by the Cooperative, and does not apply to prepay service which bills daily.

The incentive is offered for meters that fail to read due to limitations in meter communications, and members should not intentionally alter meters in any way in an effort to prevent meter communications. In accordance with the requirements of 807 KAR 5:006, the Cooperative shall manually read such consumer-read meters at least once during each calendar year if at least one automated meter reading has not been reported during that year.

(N)

DATE OF ISSUE April 1, 2025
DATE EFFECTIVE May 1, 2025
ISSUED BY 
President & CEO

**AFFIDAVIT OF MAILING
OF FILING NOTICE**

Notice is hereby given that the April 2025 issue of *KENTUCKY LIVING*, bearing a notice for intent to file with the Public Service Commission for the purposes of requesting approval to add terms and conditions for a meter reading incentive for **NOLIN RECC**, was entered as direct mail on March 28, 2025.



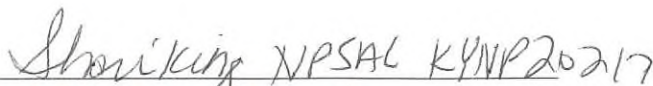
Shannon Brock
Editor
Kentucky Living

County of Jefferson
State of Kentucky

Sworn to and subscribed before me, a Notary Public,

This 28th day of March, 2025.

My commission expires 1-31-2029


Notary Public, State of Kentucky

Kentucky Electric Cooperatives Inc.
P.O. Box 32170 | Louisville, KY 40232
1630 Lyndon Farm Court | Louisville, KY 40223

(502) 451-2430
(800) KY-LIVING (800) 595-4846
www.kentuckyliving.com

NOTICE

Pursuant to the Kentucky Public Service Commission's ("Commission") regulation 807 KAR 5:011, Section 8, Nolin Rural Electric Cooperative Corporation (RECC) gives notice that a tariff requesting approval to add terms and conditions for a meter reading incentive will be submitted to the Commission on April 1, 2025. If Nolin RECC's requests are approved, the tariff will be effective May 1, 2025, at which time the terms and conditions set below will be implemented:

For any meter for which the Cooperative has not obtained a usable reading for a given billing period, the Cooperative may provide a \$5 bill credit on the next bill to members that submit a photo of their electric meter with current reading to the Cooperative. The photo and meter reading must be collected and submitted within two days of the Cooperative notifying participating members of the need to collect and submit a meter reading for that billing period. The bill credit incentive is offered only once per month, only for the months that a reading is requested by the Cooperative, and does not apply to prepaid service which bills daily.

The incentive is offered for meters that fail to read due to limitations in meter communications, and members should not intentionally alter meters in any way in an effort to prevent meter communications. In accordance with the requirements of 807 KAR 5:006, the Cooperative shall manually read such consumer-read meters at least once during each calendar year if at least one automated meter reading has not been reported during that year.

A person may examine this tariff filing upon request at the Nolin RECC office located at 411 Ring Road, Elizabethtown, KY 42701. A person may also examine this tariff filing at the Commission's office located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the Commission's website at <https://psc.ky.gov>. Comments regarding this tariff filing may be submitted to the Commission through its website at <https://psc.ky.gov>, or by mail to Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602. The terms and conditions contained in this tariff filing are the terms and conditions proposed by Nolin RECC, but the Commission may order terms and conditions that differ from the proposed terms and conditions contained in this tariff filing. A person may submit a timely written request for intervention in this tariff filing to the Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602, establishing the grounds for the request and including the status and interest of the person requesting intervention. If the Commission does not receive a written request for intervention within thirty (30) days of this notice, the Commission may take final action on the tariff filing.

Beware of scams

Scams are an unfortunate reality of life, but they seem to be popping up around our area more frequently this spring. They each differ in details, but there are some more common characteristics that can help you spot a scam and avoid falling victim:

- You receive an unexpected contact (text, email, call, person at the door).
- They tell you something is wrong or requires your urgent attention. Often there is a short window in which you need to address the issue.
- It directly or indirectly involves money.

- They will ask that you share personal or account information with them or purchase a gift card to resolve the issue.
- They may get aggressive if you question or delay them, sometimes threatening collection or arrest.

Protect yourself and educate your loved ones about common red flags. It is always safest to discontinue communication without giving any information or clicking links. If you have a question about any account, it is safest to contact the business in a way you know is legitimate.

