

the months of October, November, and December 2024 because the Complainant's meter stopped transmitting via radio frequency (RF) in July 2024.⁵ Kentucky Power stated that the failure of the RF transmission required the meter to be read manually and its meter reader was unable collect the actual usage data from the meter until January 2025 due to dogs on the property creating a safety issue, which prevented access to the meter.⁶ Kentucky Power explained that based upon the January 2025 reading, the Complainant's actual usage was higher than the estimated and billed usage, therefore the difference was applied to her January 2025 statement.⁷ Kentucky Power responded to two rounds of requests for information issued by Commission Staff on February 5, 2026,⁸ and March 11, 2026.⁹

After reviewing the record, the Commission, on its own motion, finds that a procedural schedule should be established to give the parties the opportunity to exchange written discovery and for the orderly processing of this case. The procedural schedule is attached as an Appendix to this Order. The Commission also directs the parties to the Commission's July 22, 2021 Order in Case No. 2020-00085¹⁰ regarding filings with the Commission.

⁵ Kentucky Power's Answer to Complaint (Answer) (filed Oct. 13, 2025) at 1.

⁶ Answer at 1-2.

⁷ Answer at 2.

⁸ Kentucky Power's Response to Commission Staff's First Request for Information (Staff's First Request) (filed Feb. 24, 2026).

⁹ Kentucky Power's Response to Commission Staff's Second Request for Information (Staff's Second Request) (filed Apr. 8, 2026).

¹⁰ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

IT IS THEREFORE ORDERED that:


1. The procedural schedule set forth in the Appendix to this Order shall be followed.
2. The Parties shall respond to all requests for information propounded by Commission Staff, whether identified on the procedural schedule or otherwise, as provided in those requests.
3. Witnesses who sponsor schedules, testimony, or responses to requests for information shall participate in person at any hearing, if any, scheduled in this matter.
4. Motions for extensions of time with respect to the schedule herein shall be made in writing and will be granted only upon a showing of good cause.
5. A copy of this Order shall be served by the Executive Director or their designee on Terri Maxine Hurley by U.S. Postal Service First Class mail at 1834 Rockhouse Rd., Phelps, KY 41553.

Entered on this 14th day of May, 2026.

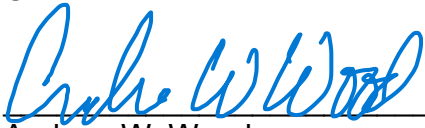
PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Commissioner



Andrew W. Wood
Commissioner

ATTEST:



Linda C. Bridwell, PE
Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00058 DATED MAY 14 2026

All parties shall file any requests for information to Kentucky Power or
Terri Maxine Hurley no later than..... 05/27/2026

Kentucky Power and Terri Maxine Hurley shall file responses to
requests for information from other parties no later than 06/10/2026

Last day for parties to request an evidentiary hearing or submit a request
for the matter be decided based upon the written record shall be..... 06/15/2026

Service List for 2025-00058

* Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

* Terri M. Hurley
1834 Rockhouse Road
Phelps, KY 41553

* Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

* Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507