

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOHN ELWOOD RUSSELL	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2024-00411
GRAYSON RURAL ELECTRIC COOPERATIVE	)	
CORPORATION	)	
	)	
DEFENDANT	)	

ORDER

On December 23, 2024, John Elwood Russell (Complainant) tendered a formal complaint against Grayson Rural Electric Cooperative Corporation (Grayson RECC), alleging that his bills have tripled and requesting that his bills go down to where they were.

LEGAL STANDARD

Commission regulation 807 KAR 5:001, Section 20, governs the filing of a formal complaint. In accordance with 807 KAR 5:001, Section 20(1)(c), a complaint must state “[f]ully, clearly, and with reasonable certainty, the act or omission” that the complaint alleges the utility failed to comply with and facts, with details, of the alleged failure. In accordance with 807 KAR 5:001, Section 20(4)(a), the Commission examines a complaint to determine whether the complaint establishes a *prima facie* case and conforms to the administrative regulation. A complaint establishes a *prima facie* case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant to the requested relief.

If a complaint fails to establish a *prima facie* case or conform to the administrative regulation, 807 KAR 5:001, Section 20(4)(a)(1) provides that the complainant be notified and provided an opportunity to amend the complaint within a specified time. Additionally, 807 KAR 5:001, Section 20(4)(a)(2) provides that if the complaint is not amended within the time that the Commission grants, then the complaint shall be dismissed.

#### DISCUSSION AND FINDINGS

Based on a review of the complaint, in its March 4, 2025 Order the Commission found that complaint failed to establish a *prima facie* case. Pursuant to Section 20 of 807 KAR 5:001, the Commission found that the Complainant should file, within 20 days of service of the Order, certain information to establish a *prima facie* case or the complaint be dismissed. No new information to establish a *prima facie* case has been filed. Accordingly, the Commission finds this complaint should be dismissed without prejudice.

#### IT IS THEREFORE ORDERED THAT:

1. The Complainants' formal complaint and this case shall be dismissed without prejudice.
2. This matter shall be removed from the Commission's docket.
3. A copy of this Order will be mailed via certified mail to the Complainant at 190 Tar Camp Road, Garrison, Kentucky 41141.

PUBLIC SERVICE COMMISSION

  
Chairman

Vice Chairman

  
Commissioner

✓

ATTEST:

  
Executive Director



John E. Russell  
190 Tar Camp Road  
Garrison, KY 41141

\*Grayson R.E.C.C.  
109 Bagby Park  
Grayson, KY 41143