

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 26, 2025 9:52:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Monday, March 24, 2025 12:45 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 24, 2025 at 12:44 PM

-----  
Name: David Wells

Address: [REDACTED]

City: Corbin, KY

State: KENTUCKY

Zip Code: 40701-9504

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: CVRECC

State the nature of your concern: i would like to make a complaint against the proposed utility increases that CVRECC is proposing. The rate increase is not needed. People can't afford them as it is. There is no reason for a customer charge to go from 17.92 to 25.00, this has been increasing the last few years, higher and higher. Also they waste money on services like Philips Tree Experts, paying them to clear the right of ways, but every time you see a truck, the workers are sitting on the ground doing nothing. Then first wind or

storm, electricity is out. Also the rate increase should be on high consumption users, not the low end residential consumers. They are doing this because it is like car insurance, they know people have to have electric to live and survive, so they charge whatever they want, and either you pay it or get your electric turned off. No options. I think the federal government needs to step in and send some DOGE to the area and investigate these crooks.

Have you contacted the utility about the problem: No

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 26, 2025 9:51:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, March 25, 2025 10:07 AM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Tuesday, March 25, 2025 at 10:07 AM

-----  
Name: Tabatha Shelton Justice

Address: [REDACTED]

City: Williamsburg

State: Ky

Zip Code: 40769

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Cumberland Valley Recc

State the nature of your concern: I do not agree with the proposed rate increase filed by CVRECC 2024-00388. Services have not changed nor improved and rates are already high. We have no options for other services and raising causes them to be less affordable than they are now.

Have you contacted the utility about the problem: No

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Public Comments for Case: 2024-00388 - Cumberland Valley Electric, Inc.  
**Date:** Wednesday, March 26, 2025 9:51:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

---

**From:** KY Public Service Commission Public Comments <psc.comment@ky.gov>  
**Sent:** Monday, March 24, 2025 11:53 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Public Comments for Case: 2024-00388 - Cumberland Valley Electric, Inc.

Public Comments for Case 2024-00388 submitted by [REDACTED] on  
Monday, March 24, 2025 at 11:53 PM

-----  
Name: Tiffany Smith

Address: [REDACTED]

City: Woollum

State: KY

Zip Code: 40906

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: To: Kentucky Public Service Commission RE: Case No. 2024-00388 –  
Cumberland Valley Electric Rate Adjustment Dear Kentucky Public Service Commission,  
My name is Tiffany and I am a customer of Cumberland Valley Electric living in  
Barbourville/Knox County. I am writing to express my concern about the proposed rate  
increase scheduled to go into effect on or after April 23, 2025. This increase will make it  
harder for me and others in my community to afford our electric bills. The proposed  
jump in the monthly customer charge, especially for residential users, is too high and  
unfairly affects people with low or fixed incomes. I urge the Commission to carefully  
review this request and consider the impact it will have on working families, seniors, and  
small businesses. Please reject or reduce the proposed increases and protect

Kentuckians from unnecessary financial hardship. Thank you for your time and attention. Sincerely, Tiffany Smith

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Cumberland Valley Electric increase  
**Date:** Wednesday, March 26, 2025 9:50:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** Jeanine Mattison [REDACTED]  
**Sent:** Monday, March 24, 2025 3:23 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** Cumberland Valley Electric increase

**This Message Originated from Outside the Organization**

You have not previously corresponded with this sender.

[Report Suspicious](#)



To: Kentucky Public Service Commission  
RE: Case No. 2024-00388 – Cumberland Valley Electric Rate Adjustment  
Dear Kentucky Public Service Commission,  
My name is John S Mattison and I am a customer of Cumberland Valley Electric living in Williamsburg, Whitley County.

I am writing to express my concern about the proposed rate increase scheduled to go into effect on or after April 23, 2025.

This increase will make it harder for me and others in my community to afford our electric bills. The proposed jump in the monthly customer charge, especially for residential users, is too high and unfairly affects people like me with a very low fixed income. I can barely afford my current bills.

I urge the Commission to carefully review this request and consider the impact it will have on working families, seniors, and small businesses. Please reject or reduce the proposed increases and protect Kentuckians from unnecessary financial hardship.

Thank you for your time and attention.

Sincerely,

Name: John S Mattison

Address:

Williamsburg KY 40769

Phone or Email (optional):

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 26, 2025 9:49:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Monday, March 24, 2025 1:14 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Monday, March 24, 2025 at 1:14 PM

-----  
Name: Jon Green

Address: [REDACTED]

City: Corbin

State: Ky

Zip Code: 40791

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Cumberland Calley RECC

State the nature of your concern: I filed a complaint about the environmental surcharge and the customer charge a few months back. Well, now RECC is issuing rate increases for everyone. I find it a big coincidence that they're doing this after there was a petition going around for them to be investigated. I've already spoken with the office manager at RECC and they said the only options were to email the PSC or call and talk to the CEO of RECC. I will be doing that directly



Have you contacted the utility about the problem: Yes

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 26, 2025 9:48:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Monday, March 24, 2025 1:12 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Monday, March 24, 2025 at 1:11 PM

-----  
Name: Stephen Gadwah

Address: [REDACTED]

City: Williamsburg

State: Kentucky

Zip Code: 40769

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Cumberland Valley Electric

State the nature of your concern: A rate increase is not something that we can afford. Expecting us to somehow come up with more money when we are already struggling with the increase of everything else is criminal and crooked in my opinion. And what other option do we have? Either we pay the bill or have no electricity, yet the service or the equipment doesn't get any better. How is that an acceptable or ethical trade off?

Have you contacted the utility about the problem: Yes

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 26, 2025 9:47:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Monday, March 24, 2025 1:07 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Monday, March 24, 2025 at 1:07 PM

-----  
Name: Jimmy Hoffman

Address: [REDACTED]

City: Williamsburg

State: Kentucky

Zip Code: 40769

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Cumberland Valley electric

State the nature of your concern: Cumberland valley electric (RECC) has proposed an increase to everyone's utilities , people can barely afford them now, they already are one of the highest charging utility companies in our area and it goes out constantly flickering on and off daily where we live . In January our bill was over 800.00 which I ridiculous they are no way our bill could amount to so much and we wasn't the only one being charge this . We have 2 pole, one house and the other a building which nothing ls in except a freezer and the bill was over 200 just for it how can that be . Please look into there office

and how they charge people we are being ripped off and please stop the rate increase,  
RECC area is a poor community it serves and we definitely can't keep affording this .

Sincerely Jimmy Hoffman and all RECC customers

Have you contacted the utility about the problem: Yes

-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2024-00388 – Cumberland Valley Electric Rate Adjustment  
**Date:** Wednesday, March 26, 2025 9:47:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** Rebecca Chastain [REDACTED]  
**Sent:** Monday, March 24, 2025 1:04 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** Case No. 2024-00388 – Cumberland Valley Electric Rate Adjustment

[REDACTED]

Dear Kentucky Public Service Commission,

My name is Rebecca Chastain and I am a customer of Cumberland Valley Electric living in Knox County/Gray KY.

I am writing to express my concern about the proposed rate increase scheduled to go into effect on or after April 23, 2025.

This increase will make it harder for me and others in my community to afford our electric bills. We already live in an impoverished area. The proposed jump in the monthly customer charge, especially for residential users, is too high and unfairly affects people with low or fixed incomes.

I urge the Commission to carefully review this request and consider the impact it will

have on working families, seniors, and small businesses. Please reject or reduce the proposed increases and protect Kentuckians from unnecessary financial hardship.

Thank you for your time and attention.

Sincerely,

Name: Rebecca Chastain

Address: [REDACTED], Gray, KY 40734

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Opposition to Proposed Rate Increase by Cumberland Valley Electric, Inc  
**Date:** Wednesday, March 26, 2025 9:46:00 AM

---

Case No. 2024-00388

Thank you for your comments on the application of Cumberland Valley Electric, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00388 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00388 \(ky.gov\)](#).

Thank you for your interest in this matter.

[REDACTED]

---

**From:** Eddie Farmer [REDACTED]  
**Sent:** Monday, March 24, 2025 12:54 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** Opposition to Proposed Rate Increase by Cumberland Valley Electric, Inc

[REDACTED]

Dear Kentucky Public Service Commission,

I hope this message finds you well. I am writing to express my concerns regarding the proposed rate increase by Cumberland Valley Electric, Inc. As a resident of Kentucky, I understand the importance of maintaining reliable energy services; however, I believe that this proposed increase could pose significant challenges, particularly for individuals and families living on fixed incomes.

Many residents, including seniors and those with disabilities, rely on a stable financial situation to meet their essential needs. An increase in electric rates would exacerbate their financial burdens, potentially leading to difficult choices between paying for utilities and other necessary expenses such as food and medical care.

I urge the Commission to consider the impact of this rate increase on vulnerable populations and to prioritize affordable access to electricity for all Kentuckians. It is crucial that we support our communities, especially those who are already facing economic hardships.

Thank you for considering my concerns. I hope the Commission will act in the best interests of the residents of Kentucky by rejecting this proposed rate increase.

Sincerely,



Eddie R Farmer

[REDACTED]

Corbin, Kentucky, 40701

[REDACTED]

[REDACTED]

\*L. Allyson Honaker  
Honaker Law Office, PLLC  
1795 Alysheba Way  
Suite 1203  
Lexington, KY 40509

\*Meredith L. Cave  
Honaker Law Office, PLLC  
1795 Alysheba Way  
Suite 1203  
Lexington, KY 40509

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*J. Michael West  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Brian Chaney  
Cumberland Valley Electric, Inc.  
Highway 25E  
P. O. Box 440  
Gray, KY 40734

\*Cumberland Valley Electric, Inc.  
Highway 25E  
P. O. Box 440  
Gray, KY 40734

\*Barbara Elliott  
Cumberland Valley Electric, Inc.  
Highway 25E  
P. O. Box 440  
Gray, KY 40734

\*Robert Tolliver  
Officer Manager  
Cumberland Valley Electric, Inc.  
Highway 25E  
P. O. Box 440  
Gray, KY 40734

\*Heather Temple  
Honaker Law Office, PLLC  
1795 Alysheba Way  
Suite 1203  
Lexington, KY 40509

\*Tolad Lacy  
Office of the Attorney General  
700 Capital Avenue  
Frankfort, KY 40601

\*John G Horne, II  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Larry Cook  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204