

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

VIRGINIA HUDDLESTON)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2024-00288
)	
SOUTH KENTUCKY RURAL ELECTRIC)	
COOPERATIVE CORPORATION)	
)	
DEFENDANT)	

ORDER

On August 2, 2024, Virginia Huddleston filed a complaint against South Kentucky Rural Electric Cooperative Corporation (South Kentucky RECC) in which she alleged that South Kentucky RECC billed her intentionally inflated charges and made-up numbers, then assessed her late fees.

By Order entered September 20, 2024, the Commission found that the complaint did not comply with 807 KAR 5:001, Section 20(1)(c), as it lacked sufficient information regarding the allegations, and (d), a prayer for relief.¹ The Commission found that Ms. Huddleston should be afforded an opportunity to amend her complaint to cure these deficiencies.² The Commission ordered that any amendment to the complaint must be

¹ Order (Ky. PSC Sept. 20, 2024) at 2.

² Sept. 20, 2024 Order at 2.

filed within 20 days of the date of the Order and must identify the specific bills and charges that are alleged to have been unjust, unreasonable, or otherwise improper.³

On October 28, 2024, Ms. Huddleston filed a response to the Order that included copies of some bills, bank account statements, and correspondence. Ms. Huddleston claimed in her response that she was overcharged \$80-100 every month since 2023 and is owed \$2,400.⁴ Ms. Huddleston did not, however, identify any specific bills or charges that she contends were improper, nor claim that the utility failed to credit any payment to her account. While Ms. Huddleston's response may be imperfect, by Order entered January 28, 2025, the Commission ordered South Kentucky RECC to either satisfy or answer Ms. Huddleston's complaint.⁵

On February 7, 2025, South Kentucky RECC filed an answer and motion to dismiss the complaint (Answer). South Kentucky RECC stated that Ms. Huddleston's son has two accounts with South Kentucky RECC, and that Ms. Huddleston is an authorized person on both accounts. South Kentucky RECC stated that when Ms. Huddleston contacted it claiming discrepancies on the bills, it reviewed both accounts and provided Huddleston with a spreadsheet containing all the bills, fees, payments made on both accounts from January 2023 until February 2024.⁶ South Kentucky RECC filed a copy of

³ Sept. 20, 2024 Order at 2.

⁴ Virginia Huddleston's Response to Order (Response) (filed Oct. 28, 2024) at 3.

⁵ Order (Ky. PSC Jan. 28, 2025) at 1-2.

⁶ South Kentucky RECC's Answer and Motion to Dismiss (Answer) (filed Feb. 27, 2025) at 1.

this spreadsheet as Attachment 1 to its answer.⁷ South Kentucky RECC also filed copies of Ms. Huddleston's bills for electric service.⁸

South Kentucky REEC stated in its answer that Ms. Huddleston provided no bank statements or any other evidence showing there are additional payments on the bills. South Kentucky RECC also alleged that Ms. Huddleston failed to show any evidence that it improperly calculated her bills.⁹ South Kentucky RECC argued that for these reasons, Ms. Huddleston's complaint should be dismissed with prejudice.¹⁰ Ms. Huddleston did not file a response to the motion to dismiss.

The Commission finds the bills indicate that Ms. Huddleston was consistently late making payments on the accounts. The Commission further finds that Ms. Huddleston has not provided evidence of any payment made that was not properly credited to her account and has not disputed the accuracy of the calculation of any charges for electric usage. Pursuant to KRS 278.260, the Commission finds that hearing in this matter is not necessary either for the public interest or for the protection of substantial rights. Accordingly, the Commission therefore finds that the complaint of Ms. Huddleston should be dismissed.

IT IS THEREFORE ORDERED that:

1. South Kentucky RECC's motion to dismiss is granted in part and denied in part.

⁷ Answer, Attachment 1.

⁸ Answer, Attachments 2 and 3.

⁹ Answer at 3.

¹⁰ Answer at 3-4

2. Virginia Huddleston's complaint is dismissed without prejudice.
3. This case is closed and removed from the Commission's docket.

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PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:

 
Executive Director



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