

October 10th, 2023

Robert Lee Askew Jr – Complainant

Louisville Gas & Electric - Defendant

IN RE: Case number 2023-00327

SECOND SUPPLEMENT

As a second supplement, I offer for this Commissions' consideration, information of some of the ways that LG&E illegal billing was desperate to me, and worked to my substantial detriment.

Specifically, that energy assistance programs would not give me utility assistance for the two accounts **at the same property**. They said that I could only receive assistance on 1 of the accounts. Meanwhile time, I needed the gas and electricity to have heat and power, because this property is just a house. This irregularity by LG&E which compelled me to open two accounts, rendered me ineligible for the same assistance that other citizens received.

This is what I was told by the local utility assistance programs located at The Edison Center, 701 W. Ormsby Ave., Louisville, KY. 40203, and the Bridges Of Hope Neighborhood Place located at 1411 Algonquin Pkwy, Louisville, KY. 40210.

Respectfully Submitted,

Robert L. Askew Jr