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DEC 19 2023

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COMMISSION

**From:** [REDACTED]  
**To:** [Hornung, Mike](#)  
**Cc:** [PSC Electronic Filings Mailbox](#); [PSC Executive Director](#); [ada.complaint@usdoj.gov](mailto:ada.complaint@usdoj.gov)  
**Subject:** Re: Case No. 2023-00288 - Customer Complaint LG&E vs Vowels  
**Date:** Tuesday, December 19, 2023 10:17:20 AM

**This Message Originated from Outside the Organization**

This Message Is From an External Sender.

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Good morning Mike,

This is why it is so beneficial for customers to know their rights.

Under the process of Appeals I have 7 days to file Notice of Appeal for the order on 12/01/2023 you so kindly attached.

I have also kindly attached the confirmation email from the Public Service Commission confirming receipt of my Notice of Appeal. Which indicates the dispute with LGE is still open. As my Notice of Appeal was filed on December 07, 2023.

I also have 30 days to perfect and complete my statement of appeal which is due Jan 07, 2024. This disconnect incident will surely be included.

I added you to the Cease and Desist email as well yesterday providing 24 hours to Cease and Desist as any further attempts to collect or disconnect this bill as it is against my Federal FDCPA rights as well as the PSC Customer Bill of Rights.

As of this morning LGE is still threatening disconnect. Which will also be included in my statement of appeal.

Please remove any attempts or threats of disconnect immediately.

This collection attempt is abusive and against Federal FDCPA, ADA rights and my Customer Bill of Rights stated on PSC's website.

Thank you, Have a blessed day.

**THE UTILITY WILL NOT DISCONTINUE YOUR SERVICE** if you have a billing complaint pending before the Commission as long as you pay the undisputed amount of your bill and continue to pay your regular monthly bills.

9:51



RE: Motion To Stay and Notice of



# Appeal for Case 2023-00288

Inbox



← PSC Executive Director Dec 8



to me ▾

We have received your above referenced filing. If you need further assistance please contact us.

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**From:** Lesley Vowels <[REDACTED]>  
**Sent:** Thursday, December 7, 2023 4:24 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** Motion To Stay and Notice of Appeal for Case 2023-00288

**\*\*CAUTION\*\*** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk [ServiceCorrespondence@ky.gov](mailto:ServiceCorrespondence@ky.gov) for any assistance.

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Hello,

I am resending the Motion to Stay and the Notice of Appeal. Please confirm you have received it.

Thank you. Have a blessed day

9:51



## Motion To Stay and Notice of Appeal for Case 2023-00288



me Dec 7

to PSC, bcc: me ▾



Hello,

I am resending the Motion to Stay and the Notice of Appeal. Please confirm you have received it.

Thank you, Have a blessed day,  
LLC Consulting



Public Service

Public Service

Commission Mo...

 PDF

Commission No...

 PDF

 Reply

 Forward

2:22



**Account Ending in** [REDACTED]  
[REDACTED] 1153 ELLERHOLT CT



### Disconnection Notice

Please make a payment today of \$1560.98 to avoid a disconnection of service and any

additional fees.

# Bill

**\$0.00**



**Disconnection Notice**

**\$1560.98 Due Now**

**Pay My Bill**

## Balance Breakdown —

**Most Recent Bill**

\$1,707.59



**Needed to Prevent Disconnection**

\$1,560.98

**Bill & Payment History**





Bill



Outage



Usage



More

Thank you,  
Lesley Vowels

[REDACTED]  
Ezekiel 3:16-21

On Tue, Dec 19, 2023 at 9:05 AM Hornung, Mike <[Mike.Hornung@lge-ku.com](mailto:Mike.Hornung@lge-ku.com)> wrote:

Please find enclosed and accept for filing Louisville Gas and Electric Company's ("LG&E") Response to Complainant's Motion to Stay in the above-referenced case.

In addition, a copy of this response has been sent via electronic mail to Ms. Vowels at [REDACTED]

Sincerely,

**Michael E. Hornung**

Manager | Pricing & Tariffs | LG&E and KU  
[220 West Main Street, Louisville, KY 40202](https://www.lge-ku.com)  
O: 502-627-4671

[lge-ku.com](https://www.lge-ku.com)

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