

RECEIVED

OCT 13 2023

PUBLIC SERVICE
COMMISSION

Lesley Vowels
Case# 2023-00288
1153 Ellerholt Court Louisville, KY 40211
LGE Acct: [REDACTED]

Lesley Vowels, pursuant to 807 KAR 5:001, shall file with the Commission the following information by either mailing the response to the Public Service Commission at 211 Sower Boulevard, Frankfort, Kentucky 40602, or by emailing the response to PSCED@ky.gov. The information requested is due on October 13, 2023.

1. Provide copies of any payment records that demonstrate you made payment on July 5, 2023.

- **LGE Payment Confirmation Number 1056754949 for \$802.50**
- **LGE Payment Confirmation Number 1056756219 for \$676.80**

2. Provide details about your online bill-payment process, including:

(1) how you initiate payment transactions for LG&E bills;

- **Payment initiated by phone call from Lesley Vowels to LGE on 07/05/2023**

(2) whether payment is made via a check created by your bank and mailed to LG&E, or by electronic transfer of funds from your account to LG&E's bank account; and

- **Payment initiated by phone from Lesley Vowels to LGE on 07/05/2023**
- **Lesley Vowels PNC Card Information provided to LGE Agent**
- **PNC Card Payment initiated by phone by LGE Agent**
- **LGE Payment process initiated**
- **Payment Confirmations provided by LGE to Lesley Vowels 07/05/2023**
- ❖ **Confirmation Numbers provided by LGE Agent 1056754949 for \$802.50**
- ❖ **Confirmation Numbers Provided by LGE Agent 1056756219 for \$676.80**

(3) how you are alerted when payment is sent by your bank to LG&E.

1. **PNC's transaction status on mobile banking app was no longer in pending status on 07/06/2023. By PNC's payment processes, payment was posted to my PNC account on 07/06/2023.**
2. **07/05/2023: LGE Payment Confirmation Number 1056754949 for \$802.50**
3. **07/05/2023: LGE Payment Confirmation Number 1056756219 for \$676.80**

Thank you, Have a blessed day,
LLC Consulting 1153 Ellerholt Court Louisville KY 40211
Lesley Vowels [REDACTED]
Ezekiel 3:16-21