RECEIVED

AUG 30 2023

From: <u>Lesley Vowels</u>
To: <u>PSC Executive Director</u>

Subject: \$1474.30 LGE Payment Dispute Lesley Vowels 1153 Ellerholt Court 40211

Date: Wednesday, August 30, 2023 3:14:18 PM

PUBLIC SERVICE COMMISSION

This Message Originated from Outside the Organization

This Message Is From an External Sender.

Report Suspicious

Dear Public Service Commission,

I am being further harassed by LGE for a second time regarding this uncollectible bill from 2013 they wrote off on their taxes in 2021.

I was forced to make payment on 07/05/2023 as I could no longer sleep in my car after surgery. Payment posted on 07/06/2023.

Conf#: 1056754948 \$802.50 Conf# 1056756219 \$676.80

This payment receipt ended the payment dispute between LGE and I for \$1474.30 on 07/06/2023 when they received payment on 07/06/2023.

The payment they received was 55 days ago and I am again being threatened with disconnection by US Mail, phone and email for this bill.

Along with several other charges LGE has transferred. They have transferred \$122 dollars for billing dates while my services were off. How could a bill be incurred during that time?

They also charged me a new account fee \$260.00 stating I have a new account. And they are only "transferring the old charges.

And now they are again transferring this bill of \$1474.30.

I have opened an investigation of Disability Discrimination with Louisville and Kentucky Human Relations Commission. Jessica Gardner will investigating. I have included her in this email for your convenience.

Due to providing proof of payment AND receipt of payment this case should be closed.

LGE and Public Service Commission will need to speak to PNC directly regarding this matter as my account states payment was made on 07/05/2023 and that payment was also received by LGE on 07/06/2023 55 days ago and PNC has not returned any checks to my account unpaid.

Also, Due to my disability, all contact will need to be through email or mail.

Any further contact by LGE regarding this bill will need to go through PNC or The Public

Service Commission; else it will be considered harassment as I have proven payment and receipt.



Thank you,
Lesley Vowels
LLC Consulting
lesleyvowels@gmail.com

Ezekiel 3:16-21

--

Thank you, Lesley Vowels 502.435.0934 LesleyVowels@gmail.com