

From: [Lesley Vowels](#)
To: [PSC Executive Director](#)
Cc: [REDACTED]
Subject: Re: PSC Formal Complaint I: Lesley Vowels 1153 Ellerholt Court 40211 Formal Complaint
Date: Monday, August 28, 2023 5:25:15 PM

This Message Originated from Outside the Organization

This Message Is From an External Sender.

[Report Suspicious](#)

Thank you for your recognition of my Public Service Commission formal complaint. Please advise LG&E **THE UTILITY WILL NOT DISCONTINUE YOUR SERVICE** if you have a billing complaint pending before the Commission as long as you pay the undisputed amount of your bill and continue to pay your regular monthly bills.

LGE Old Account

1. [REDACTED]
2. Payment Amount: \$1474.30
3. Payment Date: 07/05/2023
4. Payment Posted to Account: 07/06/2023
5. **Payment Confirmation Numbers**
 1. 1056754949 \$802.50
 2. 1053756219 \$676.80

LGE New Account Number

1. [REDACTED].

Transferred Amounts from Old Account to New Account, when old account had to be paid in full before new account would be opened. I do not owe this.

1. \$122.00 (unknown amount transferred as the bill had to be paid in full before a new account opened)
2. \$260.00 (This is a forced new account fee)
3. \$1474.30 (Wrote off on taxes in 2021)

Thank you, Have a blessed day,
LLC Consulting
Lesley Vowels
502 435 0934
lesleyvowels@gmail.com
Ezekiel 3:16-21

On Mon, Aug 28, 2023 at 3:44 PM PSC Executive Director <PSCED@ky.gov> wrote:

Hello,

We have received the formal complaint by mail and is under review.

From: Lesley Vowels <lesleyvowels@gmail.com>

Sent: Saturday, August 26, 2023 12:38 PM

To: PSC Executive Director <PSCED@ky.gov>

Subject: Re: PSC Formal Complaint I: Lesley Vowels 1153 Ellerholt Court 40211 Formal Complaint

Hello,

Have you received my formal complaint regarding the past due balance of 1479.00 to LGE at address 3330 Bohannon Ave 40215 disconnecting services at 1153 Ellerholt Court 40211 due to it?

If not,

What are my next steps to ensure my complaint is formal to ensure they cannot disconnect during the this dispute process?

As I have paid the balance in full on 7/5/2023 and they are transferring that amount again to my new account. And threatening disconnect.

On Mon, Jul 3, 2023 at 3:12 PM PSC Executive Director <PSCED@ky.gov> wrote:

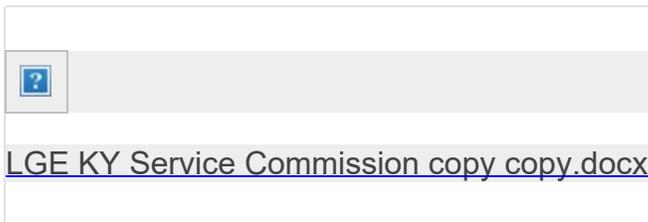
We have received the above-referenced filing. Please contact us with any questions.

From: Lesley Vowels <lesleyvowels@gmail.com>
Sent: Monday, July 3, 2023 1:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: PSC Formal Complaint I: Lesley Vowels [1153 Ellerholt Court 40211](#) Formal Complaint

Dear Public Service Commission,

Please accept this updated copy of my Formal complaint. Thank you.

Have a Happy 4th of July weekend. Hod bless America.



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Thank you,
Lesley Vowels
502.435.0934
LesleyVowels@gmail.com

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Lesley Vowels
502.435.0934
LesleyVowels@gmail.com