

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|---------------------------------|---|------------|
| VICKI ANN ANSERMET |) | |
| |) | |
| COMPLAINANT |) | |
| |) | |
| V. |) | CASE NO. |
| |) | 2023-00255 |
| |) | |
| DELTA NATURAL GAS COMPANY, INC. |) | |
| |) | |
| DEFENDANT |) | |

ORDER

On July 27, 2023, Vicki Ann Ansermet filed a complaint alleging that Delta Natural Gas Company, Inc. (Delta) failed to send her a final notice prior to disconnection in the fall and winter of 2022-2023, despite her having a negative balance on her account, thereby preventing her from receiving assistance through the Low-Income Home Energy Assistance Program (LIHEAP). On October 26, 2023, the Commission issued an Order finding that the complaint failed to establish a *prima facie* case and allowing Ms. Ansermet 20 days to amend the complaint to establish a *prima facie* case, or the complaint would be dismissed.

As of the date of this Order, Ms. Ansermet has failed to amend the complaint within 20 days of the October 26, 2023, Order. Consequently, the Commission finds that this case should be dismissed with prejudice.

IT IS THEREFORE ORDERED that this case is dismissed with prejudice and removed from the Commission's docket.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner



ATTEST:


Executive Director

Vicki Ansermet
210 Boone Street
Berea, KENTUCKY 40403

*John B Brown
Chief Financial Officer
Delta Natural Gas Company, Inc.
3617 Lexington Road
Winchester, KY 40391

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Winchester, KY 40391