

Richard H. Jouett
2379 Harrods Pointe Trace
Lexington, Kentucky 40514



May 5, 2023

Public Service Commission
P. O. Box 615
Frankfort, KY 40602-0615

Re: Case No. 2023-00115

The attached is in response to your order dated 5/2/2023.

1. Copies of water bills from January 2022 – Present
2. Copies of written requests to water company for meter to be tested
3. Meter test results
4. Timeline of communication between Complainant and Defendant 2/2/2023 – 3/21/2023

A handwritten signature in cursive script that reads "Richard H. Jouett".

Richard H. Jouett

American Water Appointment Confirmation

From: Appointment Info (appointmentinfo@amwater.com)

To: [REDACTED]

Date: Thursday, February 2, 2023 at 03:55 PM EST



Service

Dear Valued Customer,

Thanks for contacting us. **This confirms that your service appointment has been scheduled for February 17, 2023, between 12:30 PM - 03:30 PM for the f Water Leak.**

During this appointment our Field Service Representative will: Examine the water meter for signs of a leak.

Your water may be tured off during this appointment.

Here are a few tips to help you prepare:

1. Before we arrive, check to make sure there is a clear path to the water meter that can be accessed safely.
2. Please be advised that someone 18 years or older must be present during the appointment in order for the representative to complete the service.
3. **Have pets?** For the safety of our employees and your pets, please keep dogs/pets in a separate, enclosed area away from the utility representative.

If you have to reschedule your appointment, please call us at 1-800-678-6301. We're available M-F, 7 AM - 7 PM.

If you did not schedule a service appointment with **Kentucky American Water**, please contact us immediately.

Thank you,

Kentucky American Water
www.kentuckyamwater.com

Please do not reply to this e-mail, we are not able to respond to messages sent to this address. To ensure the delivery of future emails, please be sure to add [app](#) to your address book.

To opt-out from receiving these appointment reminders, [unsubscribe here](#).

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It was a pleasure to serve you!

From: Appointment Info (appointmentinfo@amwater.com)

To: [REDACTED]

Date: Friday, February 17, 2023 at 02:32 PM EST



Service

Dear Valued Customer,

It was a pleasure to serve you today!

Our field service representative has completed the following service: **Inspect For Water Leak**

If you were unable to speak to the field service representative directly, look for a doorhanger with a summary of the work completed. Should your appointment request from American Water will contact you shortly. If you have questions or concerns regarding this appointment, please call us at 1-800-678-6301.

Thank you,

Kentucky American Water
www.kentuckyamwater.com

Please do not reply to this e-mail, we are not able to respond to messages sent to this address. To ensure the delivery of future emails, please be sure to add [app](#) your address book.

To opt-out from receiving these appointment reminders, [unsubscribe here](#).

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Meter Data Log

From: KAWC - Customer Advocacy (kawc_-_customeradvocacy@amwater.com)

To: [REDACTED]

Date: Thursday, March 9, 2023 at 09:10 AM EST

Mr. Jouett,

Attached you'll find a copy of the meter data log that you requested. If you have any further questions, feel free to reach out to us at the phone number or email below.

Thank you,

Erica Schreffler

Customer Advocacy
Kentucky American Water
2300 Richmond Rd. Lexington, KY 40502
Advocate Office: 859.269.2386 option 6
Advocate Email: KAWC_-_CustomerAdvocacy@amwater.com



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0013252546 2379 Harrods Pointe Tr.csv
304kB

Data Log results

From: Erica Schreffler (erica.schreffler@amwater.com)

To: [REDACTED]

Date: Friday, March 10, 2023 at 10:36 AM EST

Mr. Jouett,

Apologies, when I sent that I meant to simplify the view so we could just work with the time in question. I am sending a detailed version of the data log that deals with the bill specifically from 12-28-22 through 1-30-23. The areas highlighted in the pink color are areas of usage. If you look on the 19th, there appears to be pretty significant consecutive consumption. This one date accounts for a rather large portion of the bill for that month. Unfortunately, we are not able to determine where the water goes inside your property after it passes through the meter, but it does appear there was an event of some sort on that date. If you have any further questions please feel free to reach out via the email or phone number below.

Thank you,

Erica Schreffler

Customer Advocacy

Kentucky American Water

2300 Richmond Rd. Lexington, KY 40502

Advocate Office: 859.269.2386 option 6

Advocate Email: KAWC - CustomerAdvocacy@amwater.com

Direct Email: Erica.Schreffler@amwater.com



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Richard Jouett Data Log.xlsx

178.3kB

RFID	RecordID	Date	Reading	Consumpti	Status	Status Des	RawRecord
13252546	0	#####	55618	0	0	Good Mete HL:H2	13252546
13252546	1	#####	55618	0	0	Good Mete	55618 0
13252546	2	#####	55616	0	0	Good Mete	55616 0
13252546	3	#####	55611	0	0	Good Mete	55611 0
13252546	4	#####	55611	0	0	Good Mete	55611 0
13252546	5	#####	55610	0	0	Good Mete	55610 0
13252546	6	#####	55610	0	0	Good Mete	55610 0
13252546	7	#####	55610	0	0	Good Mete	55610 0
13252546	8	#####	55610	0	0	Good Mete	55610 0
13252546	9	#####	55610	0	0	Good Mete	55610 0
13252546	10	#####	55610	0	0	Good Mete	55610 0
13252546	11	#####	55610	0	0	Good Mete	55610 0
13252546	12	#####	55609	0	0	Good Mete	55609 0
13252546	13	#####	55609	0	0	Good Mete	55609 0
13252546	14	#####	55609	0	0	Good Mete	55609 0
13252546	15	#####	55609	0	0	Good Mete	55609 0
13252546	16	#####	55609	0	0	Good Mete	55609 0
13252546	17	#####	55609	0	0	Good Mete	55609 0
13252546	18	#####	55609	0	0	Good Mete	55609 0
13252546	19	#####	55608	0	0	Good Mete	55608 0
13252546	20	#####	55608	0	0	Good Mete	55608 0
13252546	21	#####	55608	0	0	Good Mete	55608 0
13252546	22	#####	55608	0	0	Good Mete	55608 0
13252546	23	#####	55608	0	0	Good Mete	55608 0
13252546	24	#####	55608	0	0	Good Mete	55608 0
13252546	25	#####	55608	0	0	Good Mete	55608 0
13252546	26	#####	55608	0	0	Good Mete	55608 0
13252546	27	#####	55608	0	0	Good Mete	55608 0
13252546	28	#####	55604	0	0	Good Mete	55604 0
13252546	29	#####	55603	0	0	Good Mete	55603 0
13252546	30	#####	55603	0	0	Good Mete	55603 0
13252546	31	#####	55603	0	0	Good Mete	55603 0
13252546	32	#####	55603	0	0	Good Mete	55603 0
13252546	33	#####	55602	0	0	Good Mete	55602 0
13252546	34	#####	55602	0	0	Good Mete	55602 0
13252546	35	#####	55602	0	0	Good Mete	55602 0
13252546	36	#####	55602	0	0	Good Mete	55602 0
13252546	37	#####	55602	0	0	Good Mete	55602 0
13252546	38	#####	55602	0	0	Good Mete	55602 0
13252546	39	#####	55601	0	0	Good Mete	55601 0
13252546	40	#####	55601	0	0	Good Mete	55601 0
13252546	41	#####	55601	0	0	Good Mete	55601 0
13252546	42	#####	55599	0	0	Good Mete	55599 0
13252546	43	#####	55598	0	0	Good Mete	55598 0
13252546	44	#####	55598	0	0	Good Mete	55598 0
13252546	45	#####	55597	0	0	Good Mete	55597 0

Advocate Email: KAWC - CustomerAdvocacy@amwater.com

Direct Email: Erica.Schreffler@amwater.com



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From: [REDACTED]
Sent: Monday, March 20, 2023 12:45 PM
To: Erica Schreffler <Erica.Schreffler@amwater.com>
Subject: Re: Data Log results

EXTERNAL EMAIL: The Actual Sender of this email is [REDACTED] "Think before you click!".

Erica:

On the attached data log you sent for the period 12/28/22 - 1/30/23 the area highlighted in pink indicates the level of consumption for that hour. What do those numbers mean in terms of quantity?

Rick Jouett

On Friday, March 10, 2023 at 10:36:03 AM EST, Erica Schreffler <erica.schreffler@amwater.com> wrote:

Mr. Jouett,

Apologies, when I sent that I meant to simplify the view so we could just work with the time in question. I am sending a detailed version of the data log that deals with the bill specifically from 12-28-22 through 1-30-23. The areas highlighted in the pink color are areas of usage. If you look on the 19th, there appears to be pretty significant consecutive consumption. This one date accounts for a rather large portion of the bill for that month. Unfortunately, we are not able to determine where the water goes inside your property after it passes through the meter, but it does appear there was an event of some sort on that date. If you have any further questions please feel free to reach out via the email or phone number below.

Thank you,

13252546	905	1/24/2023 19:47	55140	2	0	Good Meter Reading	55140
13252546	906	1/24/2023 18:47	55138	2	0	Good Meter Reading	55138
13252546	907	1/24/2023 17:47	55136	2	0	Good Meter Reading	55136
13252546	908	1/24/2023 16:47	55134	1	0	Good Meter Reading	55134
13252546	909	1/24/2023 15:47	55133	0	0	Good Meter Reading	55133
13252546	910	1/24/2023 14:47	55133	1	0	Good Meter Reading	55133
13252546	911	1/24/2023 13:47	55132	0	0	Good Meter Reading	55132
13252546	912	1/24/2023 12:47	55132	1	0	Good Meter Reading	55132
13252546	913	1/24/2023 11:47	55131	0	0	Good Meter Reading	55131
13252546	914	1/24/2023 10:47	55131	1	0	Good Meter Reading	55131
13252546	915	1/24/2023 9:47	55130	0	0	Good Meter Reading	55130
13252546	916	1/24/2023 8:47	55130	0	0	Good Meter Reading	55130
13252546	917	1/24/2023 7:47	55130	1	0	Good Meter Reading	55130
13252546	918	1/24/2023 6:47	55129	0	0	Good Meter Reading	55129
13252546	919	1/24/2023 5:47	55129	0	0	Good Meter Reading	55129
13252546	920	1/24/2023 4:47	55129	0	0	Good Meter Reading	55129
13252546	921	1/24/2023 3:47	55129	0	0	Good Meter Reading	55129
13252546	922	1/24/2023 2:47	55129	1	0	Good Meter Reading	55129
13252546	923	1/24/2023 1:47	55128	11	0	Good Meter Reading	55128
13252546	924	1/24/2023 0:47	55117	21	0	Good Meter Reading	55117
13252546	925	1/23/2023 23:47	55096	13	0	Good Meter Reading	55096
13252546	926	1/23/2023 22:47	55083	0	0	Good Meter Reading	55083
13252546	927	1/23/2023 21:47	55083	1	0	Good Meter Reading	55083
13252546	928	1/23/2023 20:47	55082	0	0	Good Meter Reading	55082
13252546	929	1/23/2023 19:47	55082	1	0	Good Meter Reading	55082
13252546	930	1/23/2023 18:47	55081	1	0	Good Meter Reading	55081
13252546	931	1/23/2023 17:47	55080	2	0	Good Meter Reading	55080
13252546	932	1/23/2023 16:47	55078	0	0	Good Meter Reading	55078
13252546	933	1/23/2023 15:47	55078	1	0	Good Meter Reading	55078
13252546	934	1/23/2023 14:47	55077	0	0	Good Meter Reading	55077
13252546	935	1/23/2023 13:47	55077	0	0	Good Meter Reading	55077
13252546	936	1/23/2023 12:47	55077	10	0	Good Meter Reading	55077
13252546	945	1/23/2023 3:47	55067	1	0	Good Meter Reading	55067
13252546	946	1/23/2023 2:47	55066	0	0	Good Meter Reading	55066
13252546	947	1/23/2023 1:47	55066	0	0	Good Meter Reading	55066
13252546	948	1/23/2023 0:47	55066	0	0	Good Meter Reading	55066
13252546	949	1/22/2023 23:47	55066	1	0	Good Meter Reading	55066
13252546	950	1/22/2023 22:47	55065	1	0	Good Meter Reading	55065
13252546	951	1/22/2023 21:47	55064	1	0	Good Meter Reading	55064
13252546	952	1/22/2023 20:47	55063	1	0	Good Meter Reading	55063
13252546	953	1/22/2023 19:47	55062	2	0	Good Meter Reading	55062
13252546	954	1/22/2023 18:47	55060	0	0	Good Meter Reading	55060
13252546	955	1/22/2023 17:47	55060	1	0	Good Meter Reading	55060
13252546	956	1/22/2023 16:47	55059	1	0	Good Meter Reading	55059
13252546	957	1/22/2023 15:47	55058	1	0	Good Meter Reading	55058
13252546	958	1/22/2023 14:47	55057	1	0	Good Meter Reading	55057
13252546	959	1/22/2023 13:47	55056	1	0	Good Meter Reading	55056

13252546	960	1/22/2023 12:47	55055	1	0	Good Meter Reading	55055
13252546	961	1/22/2023 11:47	55054	1	0	Good Meter Reading	55054
13252546	962	1/22/2023 10:47	55053	1	0	Good Meter Reading	55053
13252546	963	1/22/2023 9:47	55052	5	0	Good Meter Reading	55052
13252546	964	1/22/2023 8:47	55047	0	0	Good Meter Reading	55047
13252546	965	1/22/2023 7:47	55047	0	0	Good Meter Reading	55047
13252546	966	1/22/2023 6:47	55047	0	0	Good Meter Reading	55047
13252546	967	1/22/2023 5:47	55047	1	0	Good Meter Reading	55047
13252546	968	1/22/2023 4:47	55046	0	0	Good Meter Reading	55046
13252546	969	1/22/2023 3:47	55046	0	0	Good Meter Reading	55046
13252546	970	1/22/2023 2:47	55046	0	0	Good Meter Reading	55046
13252546	971	1/22/2023 1:47	55046	1	0	Good Meter Reading	55046
13252546	972	1/22/2023 0:47	55045	0	0	Good Meter Reading	55045
13252546	973	1/21/2023 23:47	55045	0	0	Good Meter Reading	55045
13252546	974	1/21/2023 22:47	55045	1	0	Good Meter Reading	55045
13252546	975	1/21/2023 21:47	55044	0	0	Good Meter Reading	55044
13252546	976	1/21/2023 20:47	55044	1	0	Good Meter Reading	55044
13252546	977	1/21/2023 19:47	55043	0	0	Good Meter Reading	55043
13252546	978	1/21/2023 18:47	55043	0	0	Good Meter Reading	55043
13252546	979	1/21/2023 17:47	55043	0	0	Good Meter Reading	55043
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13252546	981	1/21/2023 15:47	55042	1	0	Good Meter Reading	55042
13252546	982	1/21/2023 14:47	55041	2	0	Good Meter Reading	55041
13252546	983	1/21/2023 13:47	55039	1	0	Good Meter Reading	55039
13252546	984	1/21/2023 12:47	55038	4	0	Good Meter Reading	55038
13252546	985	1/21/2023 11:47	55034	0	0	Good Meter Reading	55034
13252546	986	1/21/2023 10:47	55034	3	0	Good Meter Reading	55034
13252546	987	1/21/2023 9:47	55031	0	0	Good Meter Reading	55031
13252546	988	1/21/2023 8:47	55031	0	0	Good Meter Reading	55031
13252546	989	1/21/2023 7:47	55031	0	0	Good Meter Reading	55031
13252546	990	1/21/2023 6:47	55031	0	0	Good Meter Reading	55031
13252546	991	1/21/2023 5:47	55031	1	0	Good Meter Reading	55031
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13252546	993	1/21/2023 3:47	55030	1	0	Good Meter Reading	55030
13252546	994	1/21/2023 2:47	55029	0	0	Good Meter Reading	55029
13252546	995	1/21/2023 1:47	55029	0	0	Good Meter Reading	55029
13252546	996	1/21/2023 0:47	55029	0	0	Good Meter Reading	55029
13252546	997	1/20/2023 23:47	55029	0	0	Good Meter Reading	55029
13252546	998	1/20/2023 22:47	55029	0	0	Good Meter Reading	55029
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13252546	1000	1/20/2023 20:47	55029	1	0	Good Meter Reading	55029
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13252546	1003	1/20/2023 17:47	55028	0	0	Good Meter Reading	55028
13252546	1004	1/20/2023 16:47	55028	0	0	Good Meter Reading	55028
13252546	1005	1/20/2023 15:47	55028	0	0	Good Meter Reading	55028
13252546	1006	1/20/2023 14:47	55028	1	0	Good Meter Reading	55028

13252546	1007	1/20/2023 13:47	55027	0	0	Good Meter Reading	55027
13252546	1008	1/20/2023 12:47	55027	3	0	Good Meter Reading	55027
13252546	1009	1/20/2023 11:47	55024	0	0	Good Meter Reading	55024
13252546	1010	1/20/2023 10:47	55024	0	0	Good Meter Reading	55024
13252546	1011	1/20/2023 9:47	55024	1	0	Good Meter Reading	55024
13252546	1012	1/20/2023 8:47	55023	0	0	Good Meter Reading	55023
13252546	1013	1/20/2023 7:47	55023	0	0	Good Meter Reading	55023
13252546	1014	1/20/2023 6:47	55023	0	0	Good Meter Reading	55023
13252546	1015	1/20/2023 5:47	55023	0	0	Good Meter Reading	55023
13252546	1016	1/20/2023 4:47	55023	0	0	Good Meter Reading	55023
13252546	1017	1/20/2023 3:47	55023	0	0	Good Meter Reading	55023
13252546	1018	1/20/2023 2:47	55023	0	0	Good Meter Reading	55023
13252546	1019	1/20/2023 1:47	55023	0	0	Good Meter Reading	55023
13252546	1020	1/20/2023 0:47	55023	0	0	Good Meter Reading	55023
13252546	1021	1/19/2023 23:47	55023	1	0	Good Meter Reading	55023
13252546	1022	1/19/2023 22:47	55022	1	0	Good Meter Reading	55022
13252546	1023	1/19/2023 21:47	55021	0	0	Good Meter Reading	55021
13252546	1024	1/19/2023 20:47	55021	1	0	Good Meter Reading	55021
13252546	1025	1/19/2023 19:47	55020	1	0	Good Meter Reading	55020
13252546	1026	1/19/2023 18:47	55019	3	0	Good Meter Reading	55019
13252546	1027	1/19/2023 17:47	55016	0	0	Good Meter Reading	55016
13252546	1028	1/19/2023 16:47	55016	1	0	Good Meter Reading	55016
13252546	1029	1/19/2023 15:47	55015	0	0	Good Meter Reading	55015
13252546	1030	1/19/2023 14:47	55015	0	0	Good Meter Reading	55015
13252546	1031	1/19/2023 13:47	55015	0	0	Good Meter Reading	55015
13252546	1032	1/19/2023 12:47	55015	0	0	Good Meter Reading	55015
13252546	1033	1/19/2023 11:47	55015	0	0	Good Meter Reading	55015
13252546	1034	1/19/2023 10:47	55015	13	0	Good Meter Reading	55015
13252546	1035	1/19/2023 9:47	55002	21	0	Good Meter Reading	55002
13252546	1036	1/19/2023 8:47	54981	19	0	Good Meter Reading	54981
13252546	1037	1/19/2023 7:47	54962	20	0	Good Meter Reading	54962
13252546	1038	1/19/2023 6:47	54942	21	0	Good Meter Reading	54942
13252546	1039	1/19/2023 5:47	54921	20	0	Good Meter Reading	54921
13252546	1040	1/19/2023 4:47	54901	20	0	Good Meter Reading	54901
13252546	1041	1/19/2023 3:47	54881	21	0	Good Meter Reading	54881
13252546	1042	1/19/2023 2:47	54860	19	0	Good Meter Reading	54860
13252546	1043	1/19/2023 1:47	54841	19	0	Good Meter Reading	54841
13252546	1044	1/19/2023 0:47	54822	20	0	Good Meter Reading	54822
13252546	1045	1/18/2023 23:47	54802	19	0	Good Meter Reading	54802
13252546	1046	1/18/2023 22:47	54783	21	0	Good Meter Reading	54783
13252546	1047	1/18/2023 21:47	54762	20	0	Good Meter Reading	54762
13252546	1048	1/18/2023 20:47	54742	20	0	Good Meter Reading	54742
13252546	1049	1/18/2023 19:47	54722	21	0	Good Meter Reading	54722
13252546	1050	1/18/2023 18:47	54701	22	0	Good Meter Reading	54701
13252546	1051	1/18/2023 17:47	54679	24	0	Good Meter Reading	54679
13252546	1052	1/18/2023 16:47	54655	21	0	Good Meter Reading	54655
13252546	1053	1/18/2023 15:47	54634	12	0	Good Meter Reading	54634

13252546	1054	1/18/2023 14:47	54622	0	0	Good Meter Reading	54622
13252546	1055	1/18/2023 13:47	54622	0	0	Good Meter Reading	54622
13252546	1056	1/18/2023 12:47	54622	0	0	Good Meter Reading	54622
13252546	1057	1/18/2023 11:47	54622	1	0	Good Meter Reading	54622
13252546	1058	1/18/2023 10:47	54621	0	0	Good Meter Reading	54621
13252546	1059	1/18/2023 9:47	54621	1	0	Good Meter Reading	54621
13252546	1060	1/18/2023 8:47	54620	1	0	Good Meter Reading	54620
13252546	1061	1/18/2023 7:47	54619	0	0	Good Meter Reading	54619
13252546	1062	1/18/2023 6:47	54619	0	0	Good Meter Reading	54619
13252546	1063	1/18/2023 5:47	54619	1	0	Good Meter Reading	54619
13252546	1064	1/18/2023 4:47	54618	0	0	Good Meter Reading	54618
13252546	1065	1/18/2023 3:47	54618	0	0	Good Meter Reading	54618
13252546	1066	1/18/2023 2:47	54618	0	0	Good Meter Reading	54618
13252546	1067	1/18/2023 1:47	54618	0	0	Good Meter Reading	54618
13252546	1068	1/18/2023 0:47	54618	1	0	Good Meter Reading	54618
13252546	1069	1/17/2023 23:47	54617	0	0	Good Meter Reading	54617
13252546	1070	1/17/2023 22:47	54617	0	0	Good Meter Reading	54617
13252546	1071	1/17/2023 21:47	54617	2	0	Good Meter Reading	54617
13252546	1072	1/17/2023 20:47	54615	1	0	Good Meter Reading	54615
13252546	1073	1/17/2023 19:47	54614	0	0	Good Meter Reading	54614
13252546	1074	1/17/2023 18:47	54614	3	0	Good Meter Reading	54614
13252546	1075	1/17/2023 17:47	54611	1	0	Good Meter Reading	54611
13252546	1076	1/17/2023 16:47	54610	1	0	Good Meter Reading	54610
13252546	1077	1/17/2023 15:47	54609	0	0	Good Meter Reading	54609
13252546	1078	1/17/2023 14:47	54609	0	0	Good Meter Reading	54609
13252546	1079	1/17/2023 13:47	54609	1	0	Good Meter Reading	54609
13252546	1080	1/17/2023 12:47	54608	0	0	Good Meter Reading	54608
13252546	1081	1/17/2023 11:47	54608	0	0	Good Meter Reading	54608
13252546	1082	1/17/2023 10:47	54608	1	0	Good Meter Reading	54608
13252546	1083	1/17/2023 9:47	54607	0	0	Good Meter Reading	54607
13252546	1084	1/17/2023 8:47	54607	2	0	Good Meter Reading	54607
13252546	1085	1/17/2023 7:47	54605	0	0	Good Meter Reading	54605
13252546	1086	1/17/2023 6:47	54605	0	0	Good Meter Reading	54605
13252546	1087	1/17/2023 5:47	54605	0	0	Good Meter Reading	54605
13252546	1088	1/17/2023 4:47	54605	1	0	Good Meter Reading	54605
13252546	1089	1/17/2023 3:47	54604	0	0	Good Meter Reading	54604
13252546	1090	1/17/2023 2:47	54604	0	0	Good Meter Reading	54604
13252546	1091	1/17/2023 1:47	54604	0	0	Good Meter Reading	54604
13252546	1092	1/17/2023 0:47	54604	0	0	Good Meter Reading	54604
13252546	1093	1/16/2023 23:47	54604	1	0	Good Meter Reading	54604
13252546	1094	1/16/2023 22:47	54603	1	0	Good Meter Reading	54603
13252546	1095	1/16/2023 21:47	54602	2	0	Good Meter Reading	54602
13252546	1096	1/16/2023 20:47	54600	3	0	Good Meter Reading	54600
13252546	1097	1/16/2023 19:47	54597	0	0	Good Meter Reading	54597
13252546	1098	1/16/2023 18:47	54597	3	0	Good Meter Reading	54597
13252546	1099	1/16/2023 17:47	54594	1	0	Good Meter Reading	54594
13252546	1100	1/16/2023 16:47	54593	1	0	Good Meter Reading	54593

Re: Data Log results

From: [REDACTED]
To: Erica.Schreffler@amwater.com
Date: Tuesday, March 21, 2023 at 11:28 PM EDT

On Tuesday, March 21, 2023 at 03:27:46 PM EDT, Erica Schreffler <erica.schreffler@amwater.com> wrote:

Mr. Jouett,

We received your meter test results and the meter passed the bench test, which means it was functioning correctly. To answer your previous question, the numbers in pink in that column represent 1/100th of a meter unit, which is 7.48 gallons for the meter that you had. I've included a picture of where you can find this information on page three of your bill as well. I hope this answers the question you were asking.



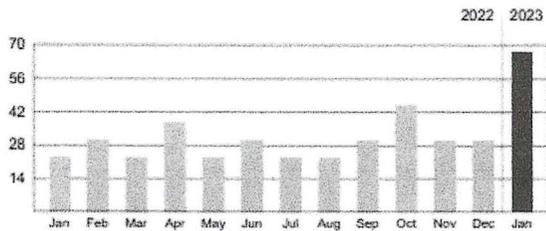
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	12/28/2022	01/30/2023	543 (A)	552 (A)	9	67.32	6,732

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons Total Gallons: 6,732

Billed Usage History (graph shown in 100 gallons)

- 6,732 gallons = usage for this period
- 2,244 gallons = usage for same period last year



Next Scheduled Read Date: on or about February 23, 2023
Account Type: Residential

Average daily use for this period is: (34 days)



Year to Date Billed Usage: 6,732 gallons

Thank you,

Erica Schreffler

Customer Advocacy

Kentucky American Water

2300 Richmond Rd. Lexington, KY 40502

Advocate Office: 859.269.2386 option 6

Richard H. Jouett
2379 Harrods Pointe Trace
Lexington, Kentucky 40514

KAWC Account No. [REDACTED]

Re: Billing Period 12/28/2022 – 1/30/2023

February 2, 2023

- Received monthly email advising that my new statement is available for viewing.
- Statement showed consumption of 6732 gallons, more than 3 times the amount used during the same period one year prior.
- Inspected all sources of water usage in the house, all faucets, sinks, toilets, dishwasher, washing machine, hot water heater and surveyed the yard above outside water pipes.
- Called KAWC to request assistance. 1st available inspection appointment set for 2/17/23.

February 17, 2023

- KAWC representative came out to read our meter. He did not call in advance. I only knew he was here because I looked out our side window. He told me that the meter appears to be functioning properly and offered that he would request a data log for the period in question. I was told to expect to hear from someone locally within 72 business hours.

February 24, 2023

- When I still had not heard from my data log request, I called what I thought was the local Lexington, KY office at (859) 269-2386 but was connected to a customer service call center in North Carolina. The folks in this office can quote company policy and procedure, but are not equipped or authorized to give customer service. I insisted that I wanted to speak with someone in the Lexington, KY office to no avail.

March 1, 2023

- I wrote and mailed a letter to the Lexington, KY office of KAWC detailing my frustrating experience thus far.
- At this point, I am simply trying to be able to discuss this matter with someone in our local office who is likely to be familiar with the local environment and proceedings.
- I received a phone call from Erica Schreffler in the Customer Advocacy department in the Lexington, KY office. She assured me that she would forward me a copy of the data log for a 90 day period ending at the end of the billing period in question.

March 7, 2023

- I received an email from Customer Advocate Erica Schreffler with an attachment showing the data log dated from 9/13/2022 – 3/3/2023. The print out is 170 pages and not in a format that shows the actual consumption amounts. Erica resent an attachment showing the consumption amounts. The data log shows a major spike in our consumption during a 20-hour period from 14:47 on 1/18/23 until 10:47 on 1/19/23 showing a consumption of 2,940 gallons.

March 10 – 16, 2023

- Several emails with Erica. She has stated several times that KAWC is not able to determine where the water goes after it passes through the meter, but apparently there was a significant event on 1/19/2023. I agreed to schedule a meter replacement and testing on March 20, 2023.

March 20, 2023

- Technician Richard Young arrived and replaced the meter.

March 21, 2023

- Received email from Erica stating that our meter passed the bench test which means it was functioning correctly.

Comments

- We have lived at this address since our house was built in 1989. The meter reading for the 20-hour period in question is extremely excessive. KAWC admits that they do not have an explanation for the cause, but there was a significant event during this period.
- What could explain that for 34 years, our consumption has remained consistent before and after the period in question and has resumed at the same rate for two months since.
- Research of both the news media and social media indicates that there was some type of incident with some equipment at KAWC in December 2022 and according to the technician at our house today, there are still over 300 unresolved cases as a result.
- We have spent considerable personal time and resources to determine that we do not have a leak on our property.
- KAWC insists that because their tests indicate the meter was working properly, they are not responsible for the unexplained, excessive amount of water supposedly consumed during the 20 hour period in question. Yet, they are aware of a significant event that occurred in December 2022 that adversely affected 1000's of customers.

Unanswered Question

- How could we have possibly consumed nearly 3,000 gallons of water in just 20 hours? And yet our consumption rate is currently near 75 gallons per day or 2500 per billing period. After the 20 hour period in question passed, our consumption rate returned to what has been normal for 34 years. Don't you think we would know if we used that much water in such a short period of time?



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.
- Your charges contain a change in pricing that was effective on 03/31/23. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com

 View your account information or pay your bill anytime at: www.amwater.com/MyAccount

 Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply

 Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

 KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Statement

Account No. [REDACTED]

Total Amount Due: **\$35.26**

Payment Due By: **May 17, 2023**

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: May 01, 2023

Service Period: Mar 28 to Apr 27 (31 Days)

Total Gallons: 2,800

Account Summary – See page 3 for Account Detail

Prior Billing:	\$34.25
Payments - Thank You!	\$34.25
Balance Forward:	\$0.00
Service Related Charges:	\$33.26
Taxes:	\$2.00
Total Amount Due:	\$35.26

Account No. [REDACTED]

Total Amount Due: **\$35.26**

Payment Due By: **May 17, 2023**

Amount Enclosed \$ Paid Electronically on Due Date

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

0001012210008415830000000000003526011

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
64892336	100 gal	5/8"	03/28/2023	04/27/2023	4 (A)	32 (A)	28	28.00	2,800

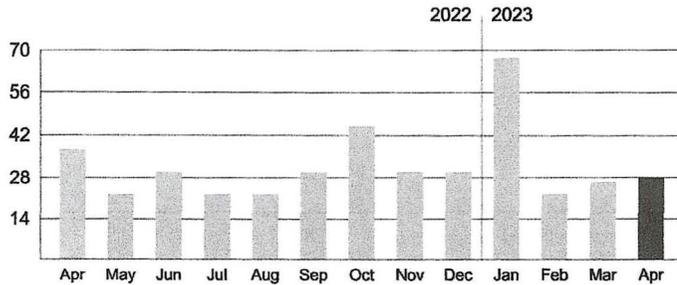
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 2,800

Billed Usage History (graph shown in 100 gallons)

- 2,800 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about May 24, 2023
Account Type: Residential

Average
daily use for
this period is:
(31 days)



Year to Date Billed Usage: 14,420 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	34.25
Payments	-34.25
Total payments as of Apr 17. Thank you!	
Balance Forward	0.00
Service Related Charges - 03/28/23 to 04/27/23	
Water Service	31.12
Water Service Charge	15.00
Water Usage Charge (28 x \$0.5757)	16.12
Other Charges	2.14
QIP Surcharge Water (\$31.12 x 4.49%)	1.40
KRA Withdrawal Fee	
03/28/23 to 03/30/23 (2.7 x \$0.0275)	0.07
03/31/23 to 04/27/23 (25.3 x \$0.0265)	0.67
Total Service Related Charges	33.26
Taxes	2.00
Franchise Taxes (\$33.26 x 3.000%)	1.00
School District Tax (\$33.26 x 3.000%)	1.00
Total Current Period Charges	35.26

Total Amount Due

\$35.26

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

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- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.
• On 03/20/23, the meter serving your property was removed and replaced with a new meter. Please see Meter Reading and Usage Summary for more detail.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Statement

Account No. [Redacted]

Table with 2 columns: Description, Amount. Row 1: Total Amount Due: \$34.25. Row 2: Payment Due By: April 17, 2023

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Table with 2 columns: Description, Amount. Row 1: Billing Date: March 30, 2023. Row 2: Service Period: Mar 02 to Mar 27 (26 Days). Row 3: Total Gallons: 2,644

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Row 1: Prior Billing: \$31.63. Row 2: Payments - Thank You!: \$31.63. Row 3: Balance Forward: \$0.00. Row 4: Service Related Charges: \$32.31. Row 5: Taxes: \$1.94. Row 6: Total Amount Due: \$34.25

Account No. [Redacted]

Table with 2 columns: Description, Amount. Row 1: Total Amount Due: \$34.25. Row 2: Payment Due By: April 17, 2023

Amount Enclosed \$ Paid Electronically on Due Date

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
64892336	100 gal	5/8"	03/20/2023	03/27/2023	0 (A)	4 (A)	4	4.00	400
H013252546	100 CF	5/8"	03/02/2023	03/19/2023	555 (A)	558 (A)	3	22.44	2,244

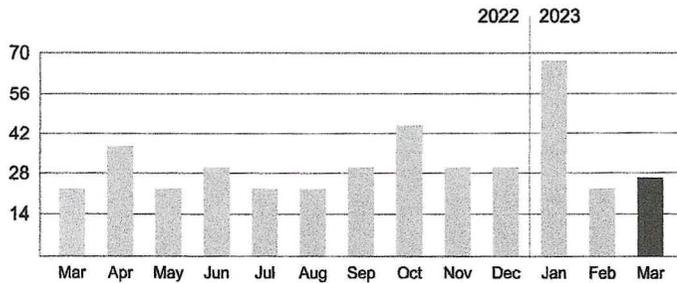
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 2,644

Billed Usage History (graph shown in 100 gallons)

- 2,644 gallons = usage for this period
- 2,244 gallons = usage for same period last year


Next Scheduled Read Date: on or about April 25, 2023
Account Type: Residential

Average
daily use for
this period is:
(26 days)

102
gallons

Year to Date Billed Usage: 11,620 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	31.63
Payments	-31.63
<hr/>	
Total payments as of Mar 20. Thank you!	-31.63
Balance Forward	0.00
<hr/>	
Service Related Charges - 03/02/23 to 03/27/23	
<hr/>	
Water Service	30.22
Water Service Charge	
03/02/23 to 03/19/23	10.38
03/20/23 to 03/27/23	4.62
Water Usage Charge (26.44 x \$0.5757)	15.22
Other Charges	2.09
QIP Surcharge Water (\$30.22 x 4.49%)	1.36
KRA Withdrawal Fee (26.44 x \$0.0275)	0.73
Total Service Related Charges	32.31
<hr/>	
Taxes	1.94
Franchise Taxes (\$32.31 x 3.000%)	0.97
School District Tax (\$32.31 x 3.000%)	0.97
Total Current Period Charges	34.25

Total Amount Due

\$34.25

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For more information about your charges and rates, please visit:
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WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.kentuckyamwater.com to learn more about the services we provide.
• Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckyamwater.com

Statement

Account No.

Total Amount Due: \$31.63

Payment Due By: March 20, 2023

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: March 02, 2023
Service Period: Jan 31 to Mar 01 (30 Days)
Total Gallons: 2,244

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description and Amount. Rows include Prior Billing (\$61.59), Payments - Thank You! (\$61.59), Balance Forward (\$0.00), Service Related Charges (\$29.83), Taxes (\$1.80), and Total Amount Due (\$31.63).



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Account No.

Total Amount Due: \$31.63

Payment Due By: March 20, 2023



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010122100084158300000000000003163013

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	01/31/2023	03/01/2023	552 (A)	555 (A)	3	22.44	2,244

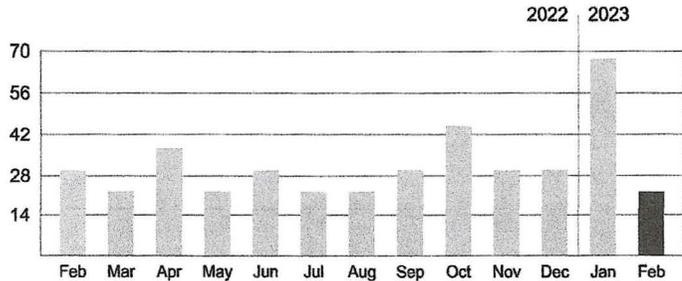
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 2,244

Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 2,992 gallons = usage for same period last year


Next Scheduled Read Date: on or about March 24, 2023
Account Type: Residential

Average
daily use for
this period is:
(30 days)

75
gallons

Year to Date Billed Usage: 8,976 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	61.59
Payments	-61.59
Total payments as of Feb 21. Thank you!	-61.59
Balance Forward	0.00
Service Related Charges - 01/31/23 to 03/01/23	
Water Service	27.92
Water Service Charge	15.00
Water Usage Charge (22.44 x \$0.5757)	12.92
Other Charges	1.91
QIP Surcharge Water (\$27.92 x 4.61%)	1.29
KRA Withdrawal Fee (22.44 x \$0.0275)	0.62
Total Service Related Charges	29.83
Taxes	1.80
Franchise Taxes (\$29.83 x 3.000%)	0.90
School District Tax (\$29.83 x 3.000%)	0.90
Total Current Period Charges	31.63

Total Amount Due  **\$31.63**

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Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.kentuckiamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No. [REDACTED]

Total Amount Due:	\$61.59
Payment Due By:	February 21, 2023

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	February 02, 2023
Service Period:	Dec 28 to Jan 30 (34 Days)
Total Gallons:	6,732

Account Summary – See page 3 for Account Detail

Prior Billing:	\$36.59
Payments - Thank You!	\$36.59
Balance Forward:	\$0.00
Service Related Charges:	\$58.09
Taxes:	\$3.50
Total Amount Due:	\$61.59



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Account No. [REDACTED]

Total Amount Due:	\$61.59
Payment Due By:	February 21, 2023

If paying after 2/21/23, pay this amount: \$64.67

Amount Enclosed \$ **Paid Electronically on Due Date**

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010122100084158300000000000006159018

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	12/28/2022	01/30/2023	543 (A)	552 (A)	9	67.32	6,732

A = Actual E = Estimate

1 CF = 7.48 gallons

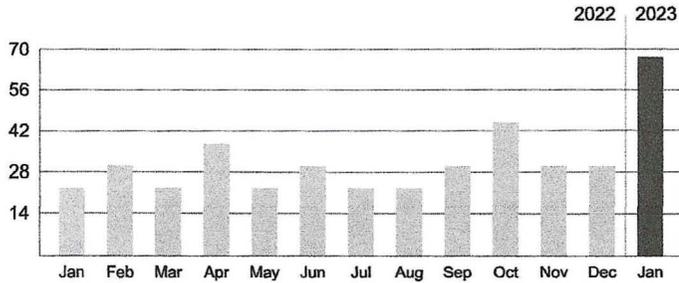
1 Billing Unit = 100 gallons

Total Gallons:

6,732

Billed Usage History (graph shown in 100 gallons)

- 6,732 gallons = usage for this period
- 2,244 gallons = usage for same period last year


Next Scheduled Read Date: on or about February 23, 2023
Account Type: Residential

Average
daily use for
this period is:
(34 days)

198
gallons

Year to Date Billed Usage: 6,732 gallons

Account Detail

Account No.

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		36.59
Payments		-36.59
Total payments as of Jan 17. Thank you!		
Balance Forward		0.00
Service Related Charges - 12/28/22 to 01/30/23		
 Water Service		53.76
Water Service Charge		15.00
Water Usage Charge	(67.32 x \$0.5757)	38.76
 Other Charges		4.33
QIP Surcharge Water	(\$53.76 x 4.61%)	2.48
KRA Withdrawal Fee	(67.32 x \$0.0275)	1.85
Total Service Related Charges		58.09
 Taxes		3.50
Franchise Taxes (\$58.09 x 3.000%)		1.75
School District Tax (\$58.09 x 3.000%)		1.75
Total Current Period Charges		61.59

Total Amount Due

\$61.59

Understanding Your Bill

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- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
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- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

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WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

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Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No.

Total Amount Due: \$36.59

Payment Due By: January 17, 2023

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: December 29, 2022

Service Period: Nov 29 to Dec 27 (29 Days)

Total Gallons: 2,992

Account Summary -- See page 3 for Account Detail

Table with 2 columns: Description and Amount. Rows include Prior Billing (\$36.59), Payments - Thank You! (\$36.59), Balance Forward (\$0.00), Service Related Charges (\$34.53), Taxes (\$2.06), and Total Amount Due (\$36.59).



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Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Account No.

Total Amount Due: \$36.59

Payment Due By: January 17, 2023

If paying after 1/17/23, pay this amount: \$38.42

Amount Enclosed \$ Paid Electronically on Due Date



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	11/29/2022	12/27/2022	539 (A)	543 (A)	4	29.92	2,992

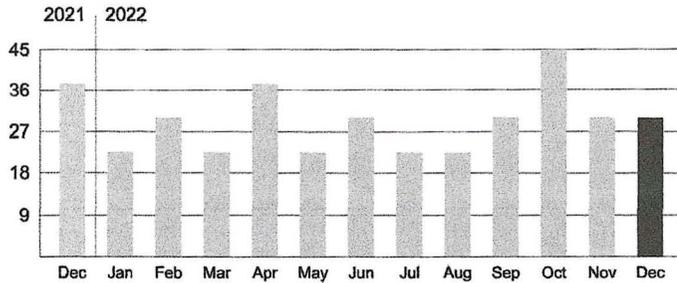
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 2,992

Billed Usage History (graph shown in 100 gallons)

- 2,992 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about January 26, 2023
Account Type: Residential

Average daily use for this period is: (29 days)



Year to Date Billed Usage: 34,408 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	36.59
Payments	-36.59
Total payments as of Dec 15. Thank you!	-36.59
Balance Forward	0.00
Service Related Charges - 11/29/22 to 12/27/22	
Water Service	32.22
Water Service Charge	15.00
Water Usage Charge (29.92 x \$0.5757)	17.22
Other Charges	2.31
QIP Surcharge Water (\$32.22 x 4.61%)	1.49
KRA Withdrawal Fee (29.92 x \$0.0275)	0.82
Total Service Related Charges	34.53
Taxes	2.06
Franchise Taxes (\$34.53 x 3.000%)	1.03
School District Tax (\$34.53 x 3.000%)	1.03
Total Current Period Charges	36.59

Total Amount Due



\$36.59

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For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

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Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$36.59, Payment Due By: December 15, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Table with 2 columns: Description, Amount. Billing Date: November 29, 2022, Service Period: Oct 28 to Nov 28 (32 Days), Total Gallons: 2,992

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Prior Billing: \$46.59, Payments - Thank You!: \$46.59, Balance Forward: \$0.00, Service Related Charges: \$34.53, Taxes: \$2.06, Total Amount Due: \$36.59

View your account information or pay your bill anytime at: www.amwater.com/MyAccount

Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply

Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$36.59, Payment Due By: December 15, 2022

If paying after 12/15/22, pay this amount: \$38.42

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

0001012210008415830000000000003659010

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	10/28/2022	11/28/2022	535 (A)	539 (A)	4	29.92	2,992

A = Actual E = Estimate

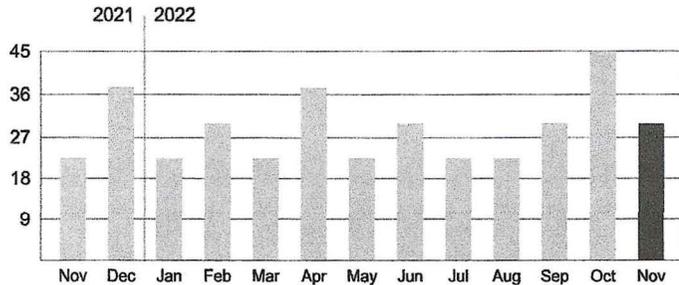
1 CF = 7.48 gallons

1 Billing Unit = 100 gallons

Total Gallons: 2,992

Billed Usage History (graph shown in 100 gallons)

- 2,992 gallons = usage for this period
- 2,244 gallons = usage for same period last year



Next Scheduled Read Date: on or about December 27, 2022
Account Type: Residential

Average daily use for this period is:
(32 days)



Year to Date Billed Usage: 31,416 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		46.59
Payments		-46.59
Total payments as of Nov 14. Thank you!		
Balance Forward		0.00
Service Related Charges - 10/28/22 to 11/28/22		
Water Service		32.22
Water Service Charge		15.00
Water Usage Charge	(29.92 x \$0.5757)	17.22
Other Charges		2.31
QIP Surcharge Water	(\$32.22 x 4.61%)	1.49
KRA Withdrawal Fee	(29.92 x \$0.0275)	0.82
Total Service Related Charges		34.53
Taxes		2.06
Franchise Taxes (\$34.53 x 3.000%)		1.03
School District Tax (\$34.53 x 3.000%)		1.03
Total Current Period Charges		36.59

Total Amount Due



\$36.59

Understanding Your Bill

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WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.kentuckyamwater.com to learn more about the services we provide.
Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckyamwater.com

Statement

Account No.

Table with 2 columns: Description, Amount. Total Amount Due: \$46.59, Payment Due By: November 14, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Table with 2 columns: Description, Amount. Billing Date: October 28, 2022, Service Period: Oct 02 to Oct 27 (26 Days), Total Gallons: 4,488

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Prior Billing: \$36.59, Payments - Thank You!: \$36.59, Balance Forward: \$0.00, Service Related Charges: \$43.95, Taxes: \$2.64, Total Amount Due: \$46.59



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

Account No.

Table with 2 columns: Description, Amount. Total Amount Due: \$46.59, Payment Due By: November 14, 2022

If paying after 11/14/22, pay this amount: \$48.92

Amount Enclosed \$ Paid Electronically on Due Date

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

00010122100084158300000000000004659019

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	10/02/2022	10/27/2022	529 (A)	535 (A)	6	44.88	4,488

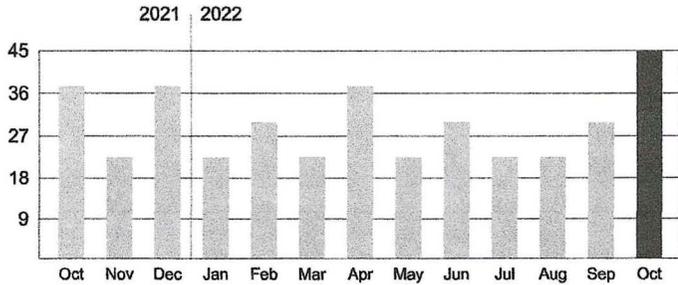
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 4,488

Billed Usage History (graph shown in 100 gallons)

- 4,488 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about November 23, 2022
Account Type: Residential

Average daily use for this period is: (26 days)



Year to Date Billed Usage: 28,424 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	36.59
Payments	-36.59
Total payments as of Oct 21. Thank you!	-36.59
Balance Forward	0.00
Service Related Charges - 10/02/22 to 10/27/22	
Water Service	40.84
Water Service Charge	15.00
Water Usage Charge (44.88 x \$0.5757)	25.84
Other Charges	3.11
QIP Surcharge Water (\$40.84 x 4.61%)	1.88
KRA Withdrawal Fee (44.88 x \$0.0275)	1.23
Total Service Related Charges	43.95
Taxes	2.64
Franchise Taxes (\$43.95 x 3.000%)	1.32
School District Tax (\$43.95 x 3.000%)	1.32
Total Current Period Charges	46.59

Total Amount Due



\$46.59

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WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

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Statement

Account No. [REDACTED]

Total Amount Due:	\$36.59
Payment Due By:	October 21, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	October 05, 2022
Service Period:	Aug 27 to Oct 01 (36 Days)
Total Gallons:	2,992

Account Summary – See page 3 for Account Detail

Prior Billing:	\$31.63
Payments - Thank You!	-\$31.63
Balance Forward:	\$0.00
Service Related Charges:	+\$34.53
Taxes:	+\$2.06
Total Amount Due:	\$36.59



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**A convenience fee may apply*



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M-F 7:00am to 7:00pm – Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Account No. [REDACTED]

Total Amount Due:	\$36.59
Payment Due By:	October 21, 2022

If paying after 10/21/22, pay this amount: \$38.42

Amount Enclosed \$ **Paid Electronically on Due Date**

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010122100084158300000000000003659010

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	08/27/2022	10/01/2022	525 (A)	529 (A)	4	29.92	2,992

A = Actual E = Estimate

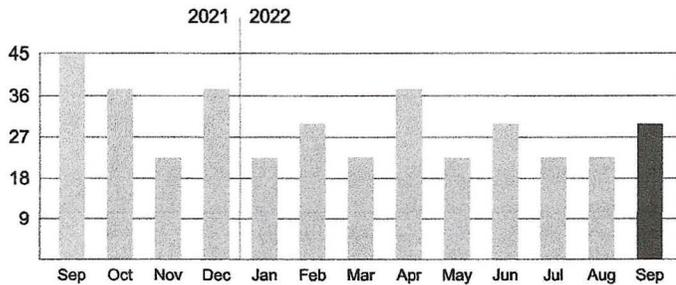
1 CF = 7.48 gallons

1 Billing Unit = 100 gallons

Total Gallons: 2,992

Billed Usage History (graph shown in 100 gallons)

- 2,992 gallons = usage for this period
- 4,488 gallons = usage for same period last year


Next Scheduled Read Date: on or about October 26, 2022

Account Type: Residential

Average
daily use for
this period is:
(36 days)

83
gallons

Year to Date Billed Usage: 23,936 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	31.63
Payments	-31.63
Total payments as of Sep 15. Thank you!	
Balance Forward	0.00
Service Related Charges - 08/27/22 to 10/01/22	
Water Service	32.22
Water Service Charge	15.00
Water Usage Charge (29.92 x \$0.5757)	17.22
Other Charges	2.31
QIP Surcharge Water (\$32.22 x 4.61%)	1.49
KRA Withdrawal Fee (29.92 x \$0.0275)	0.82
Total Service Related Charges	34.53
Taxes	2.06
Franchise Taxes (\$34.53 x 3.000%)	1.03
School District Tax (\$34.53 x 3.000%)	1.03
Total Current Period Charges	36.59

Total Amount Due  **\$36.59**

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- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.kentuckyamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.

For more information, visit www.kentuckyamwater.com

Statement

Account No. [REDACTED]

Total Amount Due:	\$31.63
Payment Due By:	September 15, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	August 30, 2022
Service Period:	Jul 30 to Aug 26 (28 Days)
Total Gallons:	2,244

Account Summary – See page 3 for Account Detail

Prior Billing:	\$31.46
Payments - Thank You!	-\$31.46
Balance Forward:	\$0.00
Service Related Charges:	+\$29.83
Taxes:	+\$1.80
Total Amount Due:	\$31.63

 **View your account information or pay your bill anytime at:** www.amwater.com/MyAccount

 **Pay by Phone*:** Pay anytime at 1-855-748-6066
**A convenience fee may apply*

 **Customer Service:** 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

 **KENTUCKY AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Account No. [REDACTED]

Total Amount Due:	\$31.63
Payment Due By:	September 15, 2022

If paying after 9/15/22, pay this amount: \$33.21

Amount Enclosed \$ **Paid Electronically on Due Date**

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	07/30/2022	08/26/2022	522 (A)	525 (A)	3	22.44	2,244

A = Actual E = Estimate

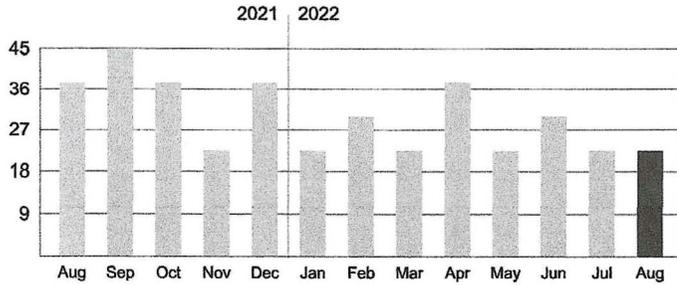
1 CF = 7.48 gallons

1 Billing Unit = 100 gallons

Total Gallons: 2,244

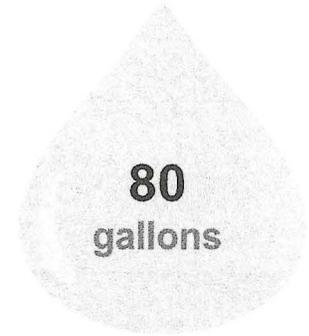
Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 27, 2022
Account Type: Residential

Average daily use for this period is: (28 days)



Year to Date Billed Usage: 20,944 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		31.46
Payments		-31.46
Total payments as of Aug 18. Thank you!		-31.46
Balance Forward		0.00
Service Related Charges - 07/30/22 to 08/26/22		
 Water Service		27.92
Water Service Charge		15.00
Water Usage Charge	(22.44 x \$0.5757)	12.92
 Other Charges		1.91
QIP Surcharge Water	(\$27.92 x 4.61%)	1.29
KRA Withdrawal Fee	(22.44 x \$0.0275)	0.62
Total Service Related Charges		29.83
 Taxes		1.80
Franchise Taxes (\$29.83 x 3.000%)		0.90
School District Tax (\$29.83 x 3.000%)		0.90
Total Current Period Charges		31.63

Total Amount Due



\$31.63

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water (or wastewater) service. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
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- **Surcharges:** Surcharges are used to recover changes to costs that occur between ratemaking cycles. Common surcharges include Purchased Water, Consolidated Expenses, Conservation, Intervenor Compensation and Payment Assistance.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

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For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.
- Your charges contain a change in pricing that was effective on 07/01/22. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com

Statement

Account No. [REDACTED]

Total Amount Due:	\$31.46
Payment Due By:	August 18, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	August 02, 2022
Service Period:	Jun 23 to Jul 29 (37 Days)
Total Gallons:	2,244

Account Summary – See page 3 for Account Detail

Prior Billing:	\$35.75
Payments - Thank You!	\$35.75
Balance Forward:	\$0.00
Service Related Charges:	\$29.68
Taxes:	\$1.78
Total Amount Due:	\$31.46

View your account information or pay your bill anytime at: www.amwater.com/MyAccount

Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*

Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. [REDACTED]

Total Amount Due:	\$31.46
Payment Due By:	August 18, 2022

If paying after 8/18/22, pay this amount: \$33.03



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

Amount Enclosed \$ **Paid Electronically on Due Date**

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	06/23/2022	07/29/2022	519 (A)	522 (A)	3	22.44	2,244

A = Actual E = Estimate

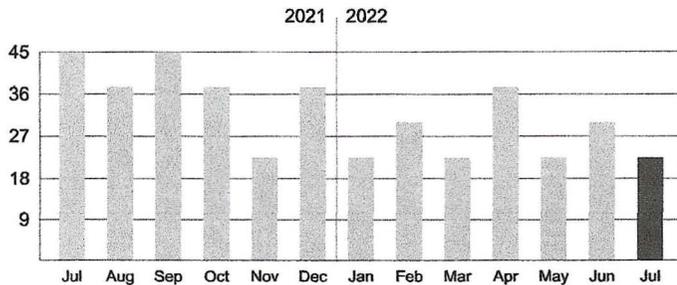
1 CF = 7.48 gallons

1 Billing Unit = 100 gallons

Total Gallons: 2,244

Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 4,488 gallons = usage for same period last year


Next Scheduled Read Date: on or about August 24, 2022
Account Type: Residential

Average daily use for this period is: (37 days)



Year to Date Billed Usage: 18,700 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	35.75
Payments	-35.75
Total payments as of Jul 14. Thank you!	-35.75
Balance Forward	0.00

Service Related Charges - 06/23/22 to 07/29/22

Water Service	27.92
Water Service Charge	
06/23/22 to 06/30/22	3.24
07/01/22 to 07/29/22	11.76
Water Usage Charge	
06/23/22 to 06/30/22 (4.85 x \$0.5757)	2.79
07/01/22 to 07/29/22 (17.59 x \$0.5757)	10.13
Other Charges	1.76
QIP Surcharge Water	
06/23/22 to 06/30/22 (\$6.03 x 2.14%)	0.13
07/01/22 to 07/29/22 (\$21.89 x 4.61%)	1.01
KRA Withdrawal Fee (22.44 x \$0.0275)	0.62

Total Service Related Charges 29.68

Taxes	1.78
Franchise Taxes (\$29.68 x 3.000%)	0.89
School District Tax (\$29.68 x 3.000%)	0.89
Total Current Period Charges	31.46

Total Amount Due \$31.46
Understanding Your Bill

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 For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.kentuckiamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No. [REDACTED]

Total Amount Due: **\$35.75**

Payment Due By: **July 14, 2022**

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: June 28, 2022

Service Period: May 25 to Jun 22 (29 Days)

Total Gallons: 2,992

Account Summary – See page 3 for Account Detail

Prior Billing:		\$30.90
Payments - Thank You!	=	\$30.90
Balance Forward:	=	\$0.00
Service Related Charges:	+	\$33.73
Taxes:	+	\$2.02
Total Amount Due:	=	\$35.75

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 **Pay by Phone*:** Pay anytime at 1-855-748-6066
**A convenience fee may apply*

 **Customer Service:** 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

 **KENTUCKY AMERICAN WATER**
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. [REDACTED]

Total Amount Due: **\$35.75**

Payment Due By: **July 14, 2022**

If paying after 7/14/22, pay this amount: **\$37.54**



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

Amount Enclosed \$ **Paid Electronically on Due Date**

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	05/25/2022	06/22/2022	515 (A)	519 (A)	4	29.92	2,992

A = Actual E = Estimate

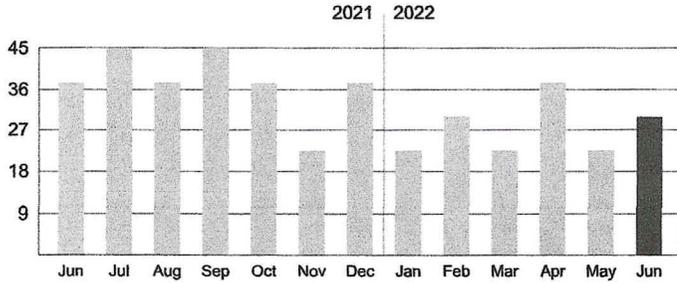
1 CF = 7.48 gallons

1 Billing Unit = 100 gallons

Total Gallons: 2,992

Billed Usage History (graph shown in 100 gallons)

- 2,992 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about July 26, 2022
Account Type: Residential

Average
daily use for
this period is:
(29 days)

103
gallons

Year to Date Billed Usage: 16,456 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		30.90
Payments		-30.90
Total payments as of Jun 13. Thank you!		
Balance Forward		0.00
Service Related Charges - 05/25/22 to 06/22/22		
Water Service		32.22
Water Service Charge		15.00
Water Usage Charge	(29.92 x \$0.5757)	17.22
Other Charges		1.51
QIP Surcharge Water	(\$32.22 x 2.14%)	0.69
KRA Withdrawal Fee	(29.92 x \$0.0275)	0.82
Total Service Related Charges		33.73
Taxes		2.02
Franchise Taxes (\$33.73 x 3.000%)		1.01
School District Tax (\$33.73 x 3.000%)		1.01
Total Current Period Charges		35.75

Total Amount Due

\$35.75

Understanding Your Bill

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<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

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Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$30.90, Payment Due By: June 13, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Table with 2 columns: Description, Amount. Billing Date: May 26, 2022, Service Period: Apr 29 to May 24 (26 Days), Total Gallons: 2,244

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Prior Billing: \$40.65, Payments - Thank You!: \$40.65, Balance Forward: \$0.00, Service Related Charges: \$29.14, Taxes: \$1.76, Total Amount Due: \$30.90



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$30.90, Payment Due By: June 13, 2022

If paying after 6/13/22, pay this amount: \$32.45



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	04/29/2022	05/24/2022	512 (A)	515 (A)	3	22.44	2,244

A = Actual E = Estimate

1 CF = 7.48 gallons

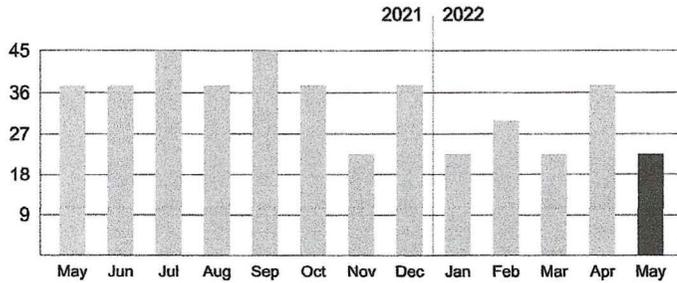
1 Billing Unit = 100 gallons

Total Gallons:

2,244

Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 3,740 gallons = usage for same period last year


Next Scheduled Read Date: on or about June 23, 2022

Account Type:

Residential

Average
daily use for
this period is:
(26 days)



Year to Date Billed Usage: 13,464 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		40.65
Payments		-40.65
Total payments as of May 16. Thank you!		
Balance Forward		0.00
Service Related Charges - 04/29/22 to 05/24/22		
Water Service		27.92
Water Service Charge		15.00
Water Usage Charge	(22.44 x \$0.5757)	12.92
Other Charges		1.22
QIP Surcharge Water	(\$27.92 x 2.14%)	0.60
KRA Withdrawal Fee	(22.44 x \$0.0275)	0.62
Total Service Related Charges		29.14
Taxes		1.76
Franchise Taxes (\$29.14 x 3.000%)		0.88
School District Tax (\$29.14 x 3.000%)		0.88
Total Current Period Charges		30.90

Total Amount Due

\$30.90

Understanding Your Bill

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- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
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<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.
- Your charges contain a change in pricing that was effective on 03/31/22. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



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**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

Statement

Account No. [REDACTED]

Total Amount Due:	\$40.65
Payment Due By:	May 16, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	April 29, 2022
Service Period:	Mar 25 to Apr 28 (35 Days)
Total Gallons:	3,740

Account Summary – See page 3 for Account Detail

Prior Billing:	\$30.93
Payments - Thank You!	\$30.93
Balance Forward:	\$0.00
Service Related Charges:	\$38.35
Taxes:	\$2.30
Total Amount Due:	\$40.65

Account No. [REDACTED]

Total Amount Due:	\$40.65
Payment Due By:	May 16, 2022

If paying after 5/16/22, pay this amount: \$42.68

Amount Enclosed \$ Paid Electronically on Due Date

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	03/25/2022	04/28/2022	507 (A)	512 (A)	5	37.40	3,740

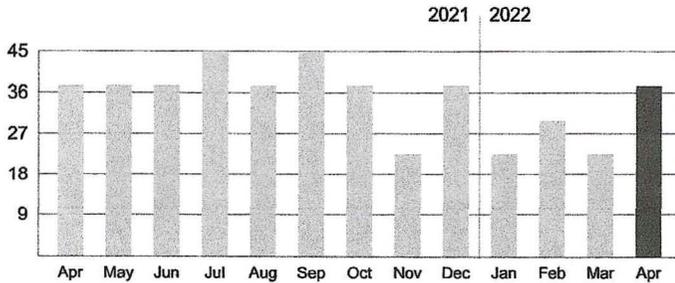
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 3,740

Billed Usage History (graph shown in 100 gallons)

- 3,740 gallons = usage for this period
- 3,740 gallons = usage for same period last year


Next Scheduled Read Date: on or about May 24, 2022
Account Type: Residential

Average
daily use for
this period is:
(35 days)

107
gallons

Year to Date Billed Usage: 11,220 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	30.93
Payments	-30.93
Total payments as of Apr 13. Thank you!	
Balance Forward	0.00
Service Related Charges - 03/25/22 to 04/28/22	
Water Service	36.53
Water Service Charge	15.00
Water Usage Charge (37.4 x \$0.5757)	21.53
Other Charges	1.82
QIP Surcharge Water (\$36.53 x 2.14%)	0.78
KRA Withdrawal Fee	
03/25/22 to 03/30/22 (6.41 x \$0.029)	0.19
03/31/22 to 04/28/22 (30.99 x \$0.0275)	0.85
Total Service Related Charges	38.35
Taxes	2.30
Franchise Taxes (\$38.35 x 3.000%)	1.15
School District Tax (\$38.35 x 3.000%)	1.15
Total Current Period Charges	40.65

Total Amount Due

\$40.65

Understanding Your Bill

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For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want to get to know us better? Visit www.kentuckiamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckiamwater.com

Statement

Account No. [REDACTED]

Total Amount Due:	\$30.93
Payment Due By:	April 13, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date:	March 28, 2022
Service Period:	Feb 25 to Mar 24 (28 Days)
Total Gallons:	2,244

Account Summary – See page 3 for Account Detail

Prior Billing:	\$35.82
Payments - Thank You!	\$35.82
Balance Forward:	\$0.00
Service Related Charges:	\$29.17
Taxes:	\$1.76
Total Amount Due:	\$30.93



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. [REDACTED]

Total Amount Due:	\$30.93
Payment Due By:	April 13, 2022

If paying after 4/13/22, pay this amount: \$32.48



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	02/25/2022	03/24/2022	504 (A)	507 (A)	3	22.44	2,244

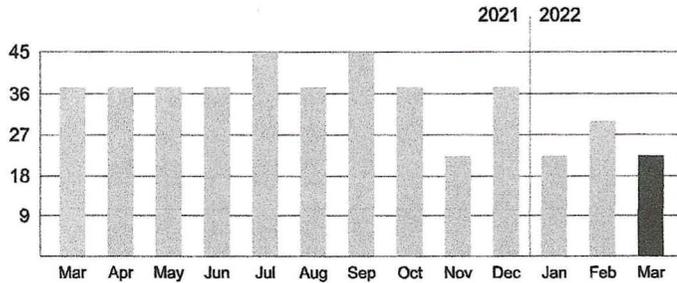
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 2,244

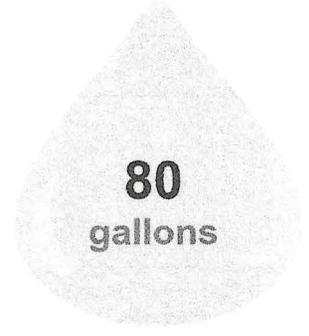
Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 3,740 gallons = usage for same period last year



Next Scheduled Read Date: on or about April 26, 2022
Account Type: Residential

Average
daily use for
this period is:
(28 days)



Year to Date Billed Usage: 7,480 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	35.82
Payments	-35.82
Total payments as of Mar 16. Thank you!	-35.82
Balance Forward	0.00
Service Related Charges - 02/25/22 to 03/24/22	
Water Service	27.92
Water Service Charge	15.00
Water Usage Charge (22.44 x \$0.5757)	12.92
Other Charges	1.25
QIP Surcharge Water (\$27.92 x 2.14%)	0.60
KRA Withdrawal Fee (22.44 x \$0.029)	0.65
Total Service Related Charges	29.17
Taxes	1.76
Franchise Taxes (\$29.17 x 3.00%)	0.88
School District Tax (\$29.17 x 3.00%)	0.88
Total Current Period Charges	30.93

Total Amount Due

\$30.93

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<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

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- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable – our customers deserve nothing less.

For more information, visit www.kentuckyamwater.com

Statement

Account No. [REDACTED]

Total Amount Due:	\$35.82
Payment Due By:	March 16, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: February 28, 2022
Service Period: Jan 28 to Feb 24 (28 Days)
Total Gallons: 2,992

Account Summary – See page 3 for Account Detail

Prior Billing:		\$30.88
Payments - Thank You!	---	\$30.88
Balance Forward:	---	\$0.00
Service Related Charges:	+	\$33.78
Taxes:	+	\$2.04
Total Amount Due:	---	\$35.82



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7



KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Account No. [REDACTED]

Total Amount Due:	\$35.82
Payment Due By:	March 16, 2022

If paying after 3/16/22, pay this amount: \$37.61



WE KEEP LIFE FLOWING™



P.O. BOX 91623
RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT
2379 HARRODS POINTE TRCE
LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

00010122100084158300000000000003582014

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	01/28/2022	02/24/2022	500 (A)	504 (A)	4	29.92	2,992

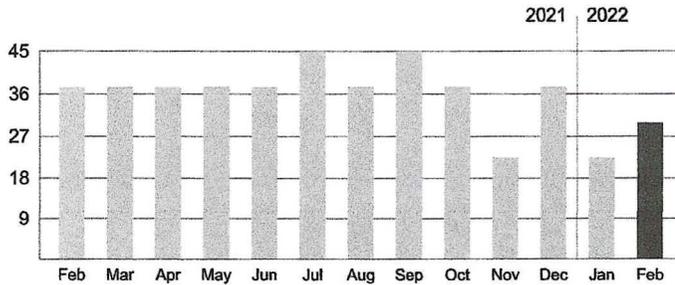
A = Actual E = Estimate

1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Total Gallons: 2,992

Billed Usage History (graph shown in 100 gallons)

- 2,992 gallons = usage for this period
- 3,740 gallons = usage for same period last year


Next Scheduled Read Date: on or about March 24, 2022
Account Type: Residential

Average
daily use for
this period is:
(28 days)

107
gallons

Year to Date Billed Usage: 5,236 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing	30.88
Payments	-30.88
Total payments as of Feb 16. Thank you!	-30.88
Balance Forward	0.00
Service Related Charges - 01/28/22 to 02/24/22	
Water Service	32.22
Water Service Charge	15.00
Water Usage Charge (29.92 x \$0.5757)	17.22
Other Charges	1.56
QIP Surcharge Water (\$32.22 x 2.14%)	0.69
KRA Withdrawal Fee (29.92 x \$0.029)	0.87
Total Service Related Charges	33.78
Taxes	2.04
Franchise Taxes (\$33.78 x 3.000%)	1.02
School District Tax (\$33.78 x 3.000%)	1.02
Total Current Period Charges	35.82

Total Amount Due

\$35.82

Understanding Your Bill

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For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.
• Your charges contain a change in pricing that was effective on 01/25/22. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com

Statement

Account No. [REDACTED]

Total Amount Due: \$30.88

Payment Due By: February 16, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Billing Date: January 31, 2022

Service Period: Dec 31 to Jan 27 (28 Days)

Total Gallons: 2,244

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description and Amount. Rows include Prior Billing (\$40.66), Payments - Thank You! (\$40.66), Balance Forward (\$0.00), Service Related Charges (\$29.14), Taxes (\$1.74), and Total Amount Due (\$30.88).



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Account No. [REDACTED]

Total Amount Due: \$30.88

Payment Due By: February 16, 2022

If paying after 2/16/22, pay this amount: \$32.42



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	12/31/2021	01/27/2022	497 (A)	500 (A)	3	22.44	2,244

A = Actual E = Estimate

1 CF = 7.48 gallons

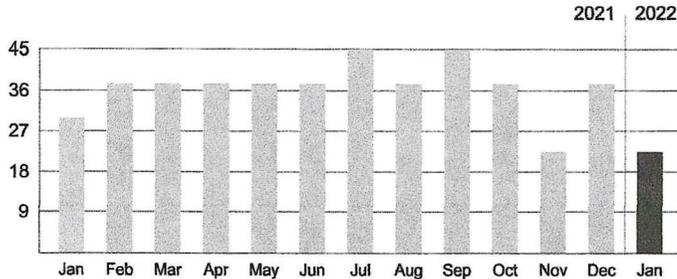
1 Billing Unit = 100 gallons

Total Gallons:

2,244

Billed Usage History (graph shown in 100 gallons)

- 2,244 gallons = usage for this period
- 2,992 gallons = usage for same period last year


Next Scheduled Read Date: on or about February 23, 2022
Account Type: Residential

Average
daily use for
this period is:
(28 days)



Year to Date Billed Usage: 2,244 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		40.66
Payments		-40.66
Total payments as of Jan 19. Thank you!		-40.66
Balance Forward		0.00
Service Related Charges - 12/31/21 to 01/27/22		
 Water Service		27.92
Water Service Charge		
12/31/21 to 01/24/22	13.39	
01/25/22 to 01/27/22	1.61	
Water Usage Charge		
12/31/21 to 01/24/22	(20.04 x \$0.5757)	11.54
01/25/22 to 01/27/22	(2.4 x \$0.5757)	1.38
 Other Charges		1.22
QIP Surcharge Water		
12/31/21 to 01/24/22	(\$24.93 x 2.04%)	0.51
01/25/22 to 01/27/22	(\$2.99 x 2.14%)	0.06
KRA Withdrawal Fee	(22.44 x \$0.029)	0.65
Total Service Related Charges		29.14
 Taxes		1.74
Franchise Taxes (\$29.14 x 3.000%)		0.87
School District Tax (\$29.14 x 3.000%)		0.87
Total Current Period Charges		30.88

Total Amount Due

\$30.88

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WE KEEP LIFE FLOWING™

Service Address:

RICHARD JOUETT
2379 HARRODS POINTE TRLR
LEXINGTON, KY 40514-1449



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

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Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

For more information, visit www.kentuckyamwater.com

Statement

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$40.66, Payment Due By: January 19, 2022

Thank you for using AutoPay. Payment will be automatically deducted on the bill due date.

Table with 2 columns: Description, Amount. Billing Date: January 03, 2022, Service Period: Nov 25 to Dec 30 (36 Days), Total Gallons: 3,740

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Prior Billing: \$30.89, Payments - Thank You!: \$30.89, Balance Forward: \$0.00, Service Related Charges: \$38.36, Taxes: \$2.30, Total Amount Due: \$40.66



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Pay by Phone*: Pay anytime at 1-855-748-6066 *A convenience fee may apply



Customer Service: 1-800-678-6301 M-F 7:00am to 7:00pm - Emergencies 24/7



KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-8029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Account No. [Redacted]

Table with 2 columns: Description, Amount. Total Amount Due: \$40.66, Payment Due By: January 19, 2022

If paying after 1/19/22, pay this amount: \$42.69



WE KEEP LIFE FLOWING™



P.O. BOX 91623 RANTOUL, IL 61866-8623

Service to: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Amount Enclosed \$ Paid Electronically on Due Date

RICHARD JOUETT 2379 HARRODS POINTE TRCE LEXINGTON, KY 40514-1449

KENTUCKY AMERICAN WATER PO BOX 6029 CAROL STREAM, IL 60197-6029

00010122100084158300000000000004066017

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
H013252546	100 CF	5/8"	11/25/2021	12/30/2021	492 (A)	497 (A)	5	37.40	3,740

A = Actual E = Estimate

1 CF = 7.48 gallons

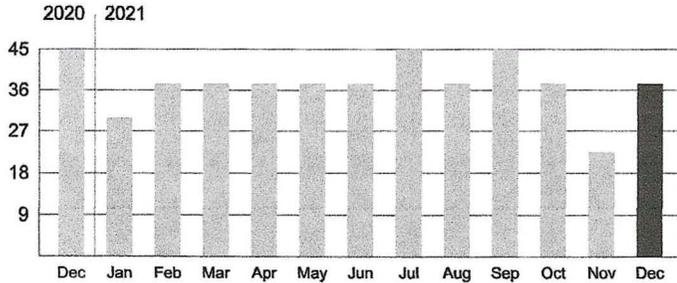
1 Billing Unit = 100 gallons

Total Gallons:

3,740

Billed Usage History (graph shown in 100 gallons)

- 3,740 gallons = usage for this period
- 4,488 gallons = usage for same period last year



Next Scheduled Read Date: on or about January 26, 2022

Account Type:

Residential

Average
daily use for
this period is:
(36 days)



Year to Date Billed Usage: 44,132 gallons

Account Detail

Account No. [REDACTED]

Service To: 2379 HARRODS POINTE TRLR LEXINGTON, KY 40514-1449

Prior Billing		30.89
Payments		-30.89
Total payments as of Dec 15. Thank you!		-30.89
Balance Forward		0.00
Service Related Charges - 11/25/21 to 12/30/21		
Water Service		36.53
Water Service Charge		15.00
Water Usage Charge	(37.4 x \$0.5757)	21.53
Other Charges		1.83
QIP Surcharge Water	(\$36.53 x 2.04%)	0.75
KRA Withdrawal Fee	(37.4 x \$0.029)	1.08
Total Service Related Charges		38.36
Taxes		2.30
Franchise Taxes (\$38.36 x 3.000%)		1.15
School District Tax (\$38.36 x 3.000%)		1.15
Total Current Period Charges		40.66

Total Amount Due



\$40.66

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