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COMMISSION

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, April 14, 2023 9:38 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, April 14, 2023 at 9:38 AM

Name: Laura McEachern

Address: 106 Harp Ct

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: This is a request for Intervention regarding the rate increase requested by Bluegrass Water Utility Operating Company (BW) under case #2022-00432. I wish to file a formal complaint and request for intervention regarding BW's request for a further rate increase. For starters, the rates are unjustified. They use legal exceptions to avoid providing information pertinent to the cost of providing the service. They should be made to prove that the costs are necessary and are not being used for unnecessary things such as high executive salaries. Second, the current rates are already ridiculously high. We pay nearly \$90 per month already with their required electronic payment fee. The current costs are at least twice what is reasonable, and yet they ask for more money! Third, we don't have an option with sewer service. We are stuck with an obviously for-profit enterprise trying to take all they can. The rate increases need to stop. I suggest putting in a rate increase hold for a minimum of five years to stop BW from wasting our time and money. In summary, I am 100% against another sewer rate increase. Please don't let them get away with this. Sincerely, Laura McEachern

Have you contacted the utility about the problem:
