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COMMISSION

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, March 22, 2023 12:50 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, March 22, 2023 12:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Wednesday, March 22, 2023 at 12:20 PM

Name: Angela Costello
Address: 5950 Oakwood Dr
City: Paducah
State: Ky
Zip Code: 42003
Phone number where you can be reached:
Home phone:
Utility Name: Bluegrass Water

State the nature of your concern: I am writing to express my concern over the outrageous rate increase request from water. Originally my bill was \$28 a month. Then there was a rate increase to where The bill jumped from \$28 to \$86 a month. As if that wasn't enough, Bluegrass water is now proposing a rate increase to \$99 a month! For sewer alone in a one person home that is ridiculous. It has put undue hardship on myself and many others. This is my request for intervention. I don't see where all of this money is going and it needs to be provided what improvements have been made for the rate that was already granted. I still see many people concerned with things not being fixed. The mission to guarantee reasonable rates has definitely failed all involved. I am 100% against another rate increase. Thank you, Angela Costello

Have you contacted the utility about the problem: No
