

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, March 15, 2023 3:03 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on
Wednesday, March 15, 2023 at 3:03 PM

Name: Alexander Stacy
Address: 12821 Sycamore Creek Dr.
City: Alexandria
State: Kentucky
Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Sanitation - Bluegrass Water Utility Operating Company, LLC

State the nature of your concern: This is a request for intervention from the PSC regarding the proposed rate change by the Bluegrass Water Utility Operating Company (2022-00432). We purchased our home in the Darlington Creek subdivision in Alexandria KY in October. I believe our neighborhood has its own sewer system that was recently purchased by Bluegrass Water. I have paid sewer bills for many years, and I thought \$45/month was high considering it's supposedly a percentage of my much cheaper water bill. I think the proposed 120.8% increase is unreasonable and will not benefit me as a customer. I believe it's unfair to keep increasing an already expensive bill to people who have no other option but to pay it, it's not like we can just switch to a more reasonable sewer service. I believe our neighborhood system is newer and I can't imagine the rate increase will benefit us in any way. If the commission does not deny the request, I will not be able to afford this bill.

Have you contacted the utility about the problem: No

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