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COMMISSION

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, March 1, 2023 3:02 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on
Wednesday, March 1, 2023 at 3:01 PM

Name: Gavin Williams
Address: 3410 Sierra Dr
City: West Paducah
State: KY

Zip Code: 42086

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water utility Operating Co.

State the nature of your concern: This is a written request for intervention to the PSC regarding the proposed rate change by the Bluegrass Water Utility Operating Company. I purchased my home in West Paducah, Kentucky in December of 2019. If the current proposed rate change from Bluegrass Water is approved, my sewer bill will have tripled (yes you read that correctly - tripled!) in the four short years since buying my home. Should this proposed rate change be approved my sewer bill will rival my electric bill as the most expensive utility bill that I am responsible for. This is unacceptable and entirely unreasonable especially given the region in which I live. I understand that Bluegrass Water services much larger cities where these rates may be considered reasonable but that is certainly not the case in West Paducah. Would you please further explain what changes have been made at our service location in particular that have justified the previous rate increase that was proposed not too long ago, let alone the current rate change proposal? The only "improvements" made to the system in our subdivision to my knowledge would be the new signage and fencing surrounding the facility! Please do not approve this rate change increase at least for West Paducah. These high percentage rate increases at the frequency at which they are being proposed and approved are simply not sustainable for the residents here!

Have you contacted the utility about the problem: No
