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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

NOV 09 2022

PUBLIC SERVICE
COMMISSION

In the matter of:

John A. Daniel
Marilyn S. Daniel
(Your Full Name)
COMPLAINANTS

VS.

KU
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of John and Marilyn Daniel respectfully shows:
(Your Full Name)

(a) John and Marilyn Daniel
(Your Full Name)

3935 Cummins Ferry Rd, Versailles, KY 40383
(Your Address)

(b) KU
(Name of Utility)

One Quality St, Lexington, KY 40507
(Address of Utility)

(c) That: (see attachment)
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

(c) Our complaint is as follows:

1. We are new net-metering customers of KU. When our solar system produces more energy than we use from it, the excess goes back to KU. They pay us \$.0737 per kWh for that energy. They resell that to someone else for \$.09699 per kWh. They make \$.0232 per kWh for every kWh we produced and did not use. In addition, the energy we produced supplements their supply and helps them meet demand. We had more than \$58,000 of infrastructure costs to install this system, yet KU makes \$.0232 per kWh on energy we produce. We have no complaint about paying their Basic Service Charge, because we need their system when our system is not producing energy. But we do not think they should be able to make money on the energy we produced. KU tells us the PSC set the rate they pay us, so I am complaining about that rate. Were our infrastructure costs included in that rate?
2. Because KU does not apply all of my credit for their payment to us to a particular bill, we have a carry-over credit. We understand that KU will offset future bills with these credits, when our system may not be producing as much energy. But KU is holding our money and there appears to be no limit on how much they can hold for how long and they do not pay interest on these credits. After 2 1/2 months, they are holding \$73 of our money. We have not been through a winter with this system, so we do not know how much "credit" may accumulate. We are asking that there be some reasonable limit to the amount of the credit and a reasonable time for them to hold our money without refunding it to us.
3. The bill itself appears deceptive to us. Our understanding of our new meter is that we use our system's energy first and that the meter does not measure how much of our own energy we are using. The first reading on the meter is the number of kWh KU sends to us. The second number is the number of kWh we send to KU, which is the excess energy we have produced over and above what we have used. The bill subtracts those two numbers and calls it "Total Usage." That is not our total electric usage that month. A KU representative told me they do not know what our total usage is. At least the bill should not be misleading. Remove the term "Total Usage" and do not subtract those two numbers.

Wherefore, complainant asks:

- (1) that KU pay us the same amount per kWh that we pay them.
- (2) that KU be limited to holding no more than \$50 credit for no more than 2 months.
- (3) that KU's bill remove the designation "Total Usage."

Formal Complaint

vs.

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Wherefore, complainant asks (see attachment)
(Specifically state the relief desired.)

Dated at Morehead, Kentucky, this 4th day
(Your City)

of November, 2022
(Month)

Marilyn S. Daniel
[Signature]
(Your Signature*)

(Name and address of attorney, if any) 15
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



a PPL company

BILLING SUMMARY

Previous Balance	17.16
Payment(s) Received	-17.16
Balance as of 10/14/22	\$0.00
Current Electric Charges	16.61
Current Taxes and Fees	0.49
Total Current Charges as of 10/14/22	\$17.10
Total Amount Due	\$17.10

AMOUNT DUE
\$17.10

DUE DATE
11/8/22

Online or phone payments made before 7 pm ET will be posted same day.

Account Name: JOHN A DANIEL
Service Address: 3935 Cummins Ferry Rd Fg 51a
 VERSAILLES KY
Online Payments: lge-ku.com
Telephone Payments: (800) 981-0600, press 1-2-3
 24 hours a day; \$2.50 fee as of 8/1/22
Customer Service: (800) 981-0600
 M-F, 7am-7pm ET
Walk-In Center: 250 Crossfield Drive
 Versailles, KY 40383
 M-F, 9am-5pm ET

Next read will occur 11/9/22 - 11/14/22 (Meter Read Portion 09)

⚡ CURRENT METER AND USAGE INFORMATION							Rate: Residential Service - Net Metering		
	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code*	Meter Multiplier	Usage kWh	Demand (kW)
kWh	2117698	9/14/22	2233	10/14/22	2818	R	1	585	
kWhGEN	2117698	9/14/22	2551	10/14/22	4076	R	1	-1,525	
Total Usage								-940	

⚡ CURRENT ELECTRIC CHARGES		Rate: Residential Service - Net Metering
Basic Service Charge (\$0.53 x 30 Days)		15.90
Energy Charge (\$0.09699 x 585 kWh)		56.74
Electric DSM (\$0.00074 x 585 kWh)		0.43
Fuel Adjustment (\$0.00975 x 585 kWh)		5.70
NMS-2 Billing Credit Applied		-62.87
Environmental Surcharge (2.550% x \$15.90)		0.41
Home Energy Assistance Fund Charge		0.30
Total Charges		\$16.61

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	63°	68°
Number of Days Billed	30	29
Avg. Electric Charges per Day	\$0.55	\$4.08
Avg. Electric Usage per Day (kWh)	19.50	35.48

MONTHLY USAGE

ELECTRIC (kWh)



CURRENT BILLING PERIOD

Taxes & Fees

Rate Increase For School Tax (3.00% x \$16.31)

0.49

Total Taxes and Fees

\$0.49

BILLING INFORMATION

Additional Information Regarding Your Net Metering Service-2 Billing

Accumulated generation credit before this bill:	\$23.76
Generation credit for 1525 kWh on this bill:	\$112.33
Credit applied to current energy charges:	\$62.87
Generation credit remaining after billing (if any):	\$73.22

\$1.07365902 per kWh

Generation credit is calculated using the approved NMS-2 rate.

Late Payment Charge

Late Charge to be Assessed After Due Date \$0.51

Explanation of Meter Reading Codes

Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Rate Schedules

For a copy of your rate schedule, visit gg-ku.com/rates or call our Customer Service Department.