

From: Samantha Ruth |
Sent: Thursday, November 17, 2022 06:08 AM
To: PSC Comments
Subject: 2022-00361 - Louisville Gas and Electric Company

I have have a complaint with my electric company service, I keep getting charged other charges that are almost the price of my electric bill, also as of 11/16/22 the disconnected my server over 0.003 cents, I pay my bill every month yet the don't even give a reasonable time frame if I'm late my gas and electric was off and I have small children and it was 28 degrees in my home over night, I just started a new job and had to wait because they hold 2 weeks I the bill fluctuation is ridiculous I have not used my air or heat in the last month yet my bill is ridiculously high and all my lights in my house are LED I changed every one of them when I bought the home, I don't understand how they are just guessing the rate of the meter and keep over charging me with other charges it's completely ridiculous

Respectfully,
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