

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELIZABETH L. EICHELBERGER)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2022-00289
)	
DUKE ENERGY KENTUCKY, INC.)	
)	
DEFENDANT)	

COMMISSION STAFF'S FIFTH REQUEST FOR INFORMATION
TO DUKE ENERGY KENTUCKY, INC.

Duke Energy Kentucky, Inc. (Duke Kentucky), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due on April 12, 2024. The Commission directs Duke Kentucky to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Duke Kentucky shall make timely amendment to any prior response if Duke Kentucky obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Duke Kentucky fails or refuses to furnish all or part of the requested information, Duke Kentucky shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Duke Kentucky shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Ky. P.S.C. Gas No. 2, Seventh Revised Sheet No. 25 (issued October 27, 2023), effective October 13, 2023.

a. State whether Duke Kentucky applied its current gas tariff Annual Budget Billing language to all affected customer accounts (1) immediately by changing

budget billing amounts, (2) only upon regularly scheduled annual settle-up, or (3) upon quarterly review.

b. State how many gas budget billing customers, if any, had their budget billing amounts changed prior to their regularly scheduled annual settle-up after the current gas tariff Annual Budget Billing language took effect on January 4, 2022.

2. Refer to Duke Kentucky's Response to Commission Staff's Fourth Request for Information (Staff's Fourth Request), Item 3, Attachment.

a. State why Duke Kentucky began making quarterly changes to Ms. Eichelberger's gas bills in October 2022.

b. State how many gas budget billing customers received quarterly changes within the first year after the current gas tariff took effect on January 4, 2022.

c. State why Duke Kentucky began making quarterly changes to Ms. Eichelberger's electric bills in October 2022.

d. State how many electric budget billing customers received unrequested quarterly changes since 2018.

3. State whether Duke Kentucky currently divides gas annual budget billing customer usage by 12 or 11 when calculating bills and state when this practice began.

4. State whether Duke Kentucky currently divides electric annual budget billing customer usage by 12 or 11 when calculating bills and state when this practice began.

5. Refer to Duke Kentucky's Response to Staff's Fourth Request, Item 2(b).

a. State when Duke Kentucky began calculating gas budget bills as (12 months of monthly usage x rate at time of billing)/11 or 12 month divisor.

- b. State how many gas budget billing customers have been affected by this change.
- c. State when Duke Kentucky began calculating electric budget bills as (12 months of monthly usage x rate at time of billing)/11 or 12 month divisor.
- d. State how many electric budget billing customers have been affected by this change.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
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DATED MAR 22 2024

cc: Parties of Record

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