

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF ROWAN)	CASE NO.
WATER, INC. FOR AN ALTERNATIVE RATE)	2022-00252
ADJUSTMENT)	

COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION
TO ROWAN WATER, INC.

Rowan Water, Inc. (Rowan Water), pursuant to 807 KAR 5:001E, is to file with the Commission an electronic version of the following information. The information requested is due on February 24, 2023. The Commission directs Rowan Water to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Rowan Water shall make timely amendment to any prior response if Rowan Water obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Rowan Water fails or refuses to furnish all or part of the requested information, Rowan Water shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Rowan Water shall, in accordance with 807 KAR 5:001E, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Rowan Water's responses to Commission Staff's Second Request for Information (Staff's Second Request), Item 6. Also refer to Rowan Water's tariff on file with the Commission. The response to Item 6 indicated \$21.20 was collected in bad check charges, but there is no bad check charge in the tariff.

- a. State the amount that Rowan Water charges for each bad check charge.
- b. Provide cost justification forms to support the bad check charge.

2. Refer to Rowan Water's response to Staff's Second Request, Item 6. Also refer to Rowan Water's tariff on file with the Commission. The response indicated \$10.00 was charged for each collection on a delinquent account. Rowan Water's tariff on file with the Commission states \$20.00 will be charged for a delinquent account. Explain the discrepancy.

3. Refer to Rowan Water's response to Staff's Second Request, Item 6. Also refer to Rowan Water's tariff on file with the Commission. The response indicated that Rowan Water collected \$43,500 from deposits on rental property during the test period. The tariff lists \$100 for deposits on rental property, but no deposits for other types of accounts.

a. Explain why Rowan Water assesses a customer deposit on rental properties but not all other customer accounts.

b. Refer to the cost justification form for Rowan Water's deposits on rental property. Explain and provide any supporting documentation to justify labor and supplies for a customer deposit.

4. Refer to Rowan Water's response to Staff's First Request, Item 12. Provide an update on this loan, including any supporting documentation with regard to approval and proposed rate increase.

5. Refer to Application, Information for Pro Forma Adjustment Materials and Supplies. Provide a copy of the invoices for materials and supplies for the remainder of 2022.

6. Provide a list for all current employees displaying the current salaries and wage rates.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
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DATED FEB 09 2023

cc: Parties of Record

Case No. 2022-00252

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