

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DEREK ENGINEERING, INC	)	
	)	
_____	)	CASE NO.
	)	2022-00164
ALLEGED VIOLATION OF UNDERGROUND	)	
FACILITY DAMAGE PREVENTION ACT	)	

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY  
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

Derek Engineering, Inc (Derek Engineering) has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).<sup>1</sup> A hearing in this case shall take place on July 29, 2022.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for the third and any subsequent offense. Additionally, any person whose violation of the Act

---

<sup>1</sup> KRS 367.4901 through KRS 367.4917.

results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites Derek Engineering for violation of the following provision of the Act:

KRS 367.4911(8) – The excavator shall contact the protection notification center to request remarking two (2) working days in advance of the expiration of each twenty-one (21) day period while excavation or demolition continues . . . .

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that Derek Engineering violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. Derek Engineering shall submit to the Commission, via email sent to [PSCED@ky.gov](mailto:PSCED@ky.gov) with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.
2. Derek Engineering shall appear on July 29, 2022, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.
3. The July 29, 2022 hearing shall be conducted via video conferencing.

4. Derek Engineering shall attend the hearing by using the following link: <https://global.gotomeeting.com/join/308551245>; information and instructions are attached to this Order as Appendix B.

5. Derek Engineering shall notify the Commission at least ten days prior to the hearing if Derek Engineering is unable to appear by video conferencing and will therefore appear in person.

**6. Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.**

7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

8. The Staff Incident Report 43238, attached to this Order as Appendix A, is made a part of the record in this case.

9. The July 29, 2022 hearing shall be recorded by video only.

**10. Please note that notice of a hearing to be held in this matter will be mailed to Derek Engineering once proof of service is received by the Commission. Parties who fail to appear after service will be subject to entry of a default judgment against them.**

PUBLIC SERVICE COMMISSION



Chairman

Vice Chairman

Commissioner



ATTEST:



Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2022-00164 DATED JUN 20 2022

FORTY-ONE PAGES TO FOLLOW

# PIPELINE DAMAGE INVESTIGATION REPORT

## Investigation Information

**Investigator** Eric Tout **Incident ID** 43238 **Investigation** 8255  
**Incident Date** 11/24/2020 10:30:00 AM **Report Submitted** 12/21/2020

## Operator Information

**Operator** Atmos Energy Corporation **Reported By** Jonathon Bledsoe  
**Phone** 270-925-6312 **Email** jonathon.bledsoe@atmosenergy.com

**Incident Location** 108 Old Main St **Locate Ticket Number** 2010290347  
 Munfordville KY 42675  
 108 OLD MAIN ST,  
 MUNFORDVILLE  
**County** Hart

## Excavator Information

**Excavator** Ryan Dial **Organization ID** 0233993  
 Derek Engineering, Inc.  
**Phone** 502-338-9291 **Email** bknauer@derekengineering.com  
**Address** 2800 Constant Comment Pl **Locate Ticket Number** 2010290347  
 Louisville KY 40299

## Damage Report (DR) Summary

Excavation Within18" (Approximate Location)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
Expired Locate Ticket (LT)	Yes	Yes	Non-mechanized/ Hand, Driving	\$819.00	\$819.00

The Operator reports that the Excavator damage a ¾ inch gas service driving a stake to install curbing and LT 2010290347 was expired. The operator indicates that the LT was cleared as no conflict, a new service was installed, the Operator properly marked the new service in response and those markings were removed due to excavation.

**The DR is included as Attachment 1.**

Locate Ticket Summary						
Ticket #	Valid	Initial Date	ExpirationDate (21 calendar days from initial date)	Incident Date	# of Days Expired	Within Scope of Excavation
2010290347	No	10/29/20	11/19/20	11/24/20	5	Yes

A review of LT...0347 revealed the Excavator obtained it on 10/29/20 it expired on 11/19/20 indicating the LT was expired 35 days prior the incident date of 11/24/20.

**The LT is include as Attachment 2.**

## INVESTIGATION

On 12/07/21, via telephone, the Operator, Atmos's Jonathon Bledsoe, stated that the stake that was being driven was made of metal. Mr. Bledsoe stated that, per policy, all new services are marked after installation regardless of an active LT.

On 12/08/21 the Excavator, Derek Engineering's (502- 266-0041) Project Manager Russ Gates was receptive to attending the Damage Prevention Course and paying the reduced penalty of \$250.00.

## VIOLATIONS

## PIPELINE DAMAGE INVESTIGATION REPORT

**KRS 367.4911(8)** The excavator shall contact the protection notification center to request remarking two (2) working days in advance of the expiration of each twenty-one (21) day period while excavation or demolition continues.

**# of Offences**  
(Including this incident)

<b>Excavator</b>	<b>Last Offence Incident #</b>	<b>Last Offence Incident Date</b>	<b>Revert to 1<sup>st</sup> Offence Date</b> (Last Offence Date +365 Days)
1 <sup>st</sup>	31362	02/15/19	02/16/20

# Attachment 1

# Gas Excavation Damage Report

## Atmos Energy Corporation

Submitted 12/21/2020 Incident ID: 43238

[Set back to Edit](#)[Staff Edit](#)[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=43238\)](#)

### Reported By:

**Name:** Jonathon Bledsoe  
**Phone:** 270-925-6312  
**Email:** jonathon.bledsoe@atmosenergy.com

### Gas Line Incident Occured:

**Date:** 11/24/2020  
**Time:** 10:30 AM

### Details:

**Reported Date:** 11/25/2020 11:41 AM

### Incident Location Address:

**Location:** 108 OLD MAIN ST, MUNFORDVILLE  
**Address:** 108 Old Main St  
**City:** Munfordsville  
**State:** KY  
**County:** Hart  
**Zip:** 42675

**Confirm Code:**

**Number of Customers out:** 0

**Was gas or hazardous liquids contained in the underground facility?**

**Was gas or hazardous liquids released into the atmosphere?**  \*

3/2020

**Locate Request Ticket No.:** 2010290347

**Excavator:** Contractor

### Excavator Address:

**First Name:** Ryan  
**Last Name:** Dial  
**Organization ID:**  
**Company:** Derek Engineering  
**Phone:** 502-338-9291  
**Email:** bknauer@derekengineering.com

**Address:** 2800 Constant Comment Pl  
**City:** Louisville  
**State:** KY  
**Zip:** 40299  
**Confirm Code:** Y  
**Excavation Damage:** One Call notification practices not sufficient

**Description of Incident** Derek Engineering drove a stake into a 3/4" PE service. Locate expired. No injuries.

Summary Information

---

12/21/2020

**Full details such as the cause** Derek Engineering drove a stake into a 3/4" PE service while installing curbs. Derek Engineering had an expired locate ticket. The original ticket (2010290347) had no conflict. A new service was installed, painted and flagged by an Atmos Crew on 11/12/2020. It is estimated 2 foot was excavated off the top of the service after it was installed. No marks were present inside the work area when the crew arrived to repair damage.

**Extent of the damage** 3/4" PE service repaired. EFV controlled the flow of gas. No customers out.

**Cost of the damage** \$819.00

**Steps taken to prevent re-occurance** Derek Engineering was educated on the importance of keeping locates current. Derek Engineering was billed for the damages.

**Amount billed to excavator** \$819.00

# Attachment 2

## NORMAL NOTICE

Ticket : 2010290347 Date: 10/29/2020 Time: 09:35 Oper: ABLOCK Chan:000

State: KY Cnty: HART City: MUNFORDVILLE  
Subdivision:

Address : 108  
Street : OLD MAIN ST  
Cross 1 : MAIN ST  
Location: THIS IS AT TACO BELL - LOCATE ENTIRE PROPERTY  
:  
Boundary: n 37.290099 s 37.279431 w -85.904507 e -85.901548

Work type : INSTALL CURBS/LIGHTS/SIGN  
Done for : TACO BELL  
Start date: 11/02/2020 Time: 09:45 Hours notice: 96/48 Priority: NORM  
Ug/Oh/Both: U Blasting: NO Emergency: N  
Duration : N/A Depth: 8 FEET

Company : DEREK ENGINEERING Type: CONT  
Co addr : 2800 CONSTANT COMET PLACE  
City : LOUISVILLE State: KY Zip: 40299  
Caller : GREG RILEY Phone: (502)266-0041  
Contact : RYAN DIAL - CELL Phone:  
Mobile : (502)338-9291  
Email : BKNAUER@DEREKENGINEERING.COM

Submitted date: 10/29/2020 Time: 09:35  
Members: 0061 0072 0299 0432 0687 0698

\* Responses are current as of 12/07/2021 08:10 AM

<u>Service Area</u>	<u>Utility Type(s)</u>	<u>Customer Service Contact</u>	<u>Positive Response</u>
AT&T TRANSMISSION 0061	FIBER OPTIC, TELEPHONE	AT&T TRANSMISSION CUSTOMER SERVICE (800) 252-1133	
COMCAST COMMUNICATIONS 0072	CABLE TV, FIBER OPTIC		Does conflict, underground facilities have been marked.
CENTURYLINK 0299	FIBER OPTIC		No Conflict
ATMOS ENERGY 0432	PIPELINE	ATMOS ENERGY CUSTOMER SERVICE (888) 954-4321	
KENTUCKY WIRED 0687	FIBER OPTIC		
SOUTH CENTRAL RURAL TELECOMMUNICATIONS COOPERATIVE 0698	COMMUNICATIONS		

# SUPPLEMENTAL PIPELINE DAMAGE INVESTIGATION REPORT

## Investigation Information

**Investigator** Eric Tout **Incident ID** 43238 **Investigation** 8255  
**Incident Date** 11/24/2020 10:30:00 AM **Report Submitted** 12/21/2020

## Operator Information

**Operator** Atmos Energy Corporation **Reported By** Jonathon Bledsoe  
**Phone** 270-925-6312 **Email** jonathon.bledsoe@atmosenergy.com

**Incident Location** 108 Old Main St **Locate Ticket Number** 2010290347  
Munfordville KY 42675  
108 OLD MAIN ST,  
MUNFORDVILLE  
**County** Hart

## Excavator Information

**Excavator** Ryan Dial **Organization ID** 0233993  
Derek Engineering, Inc.  
**Phone** 502-338-9291 **Email** bknauer@derekengineering.com  
**Address** 2800 Constant Comment Pl **Locate Ticket Number** 2010290347  
Louisville KY 40299

## SUPPLEMENTAL INVESTIGATION

On 12/14/21 a Demand Letter was sent to the Excavator.

**The Demand Letter is included as Attachment 3.**

On 01/14/22 a 30 Days Past Due & No Attendance to Training letter was sent to the Excavator.

**The past due letter is included as Attachment 4.**

On 02/15/22 the Operator, Atmos's Jonathon Bledsoe, provided the following documents:

- Damage Report, Gas Excavation Damage Report & Leak Found Report: Which have been outlined in Attachment 1 and the DR Summary.
- Invoice: Billing the Excavator \$818.59 for the damage repairs and screenshot indicating the Excavator paid said invoice.
- Six Photographs: Depicting the incident location.

**Atmos's documents are included as Attachment 5.**

# Attachment 3



Andy Beshear  
Governor

Rebecca W. Goodman  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

Kent A. Chandler  
Chairman

Amy D. Cabbage  
Vice Chairman

Marianne Butler  
Commissioner

December 14, 2021

Russ Gates, Project Manager  
Derek Engineering, Inc.  
2800 Constant Comment Pl.  
Louisville KY 40299

Re: Violation of Kentucky Underground Facility Damage Prevention Act  
Incident Number: **43238**

### **DEMAND FOR PENALTY ASSESSMENT AND REMEDIAL MEASURES**

Dear Mr. Gates:

The Kentucky Public Service Commission (Commission) received a report on December 21, 2020, regarding damage to a natural gas or hazardous liquid facility owned and/or operated by the Atmos Energy Corporation. Under the Kentucky Underground Facility Damage Prevention Act (Act), KRS 367.4901 through KRS 367.4917, the Commission has jurisdiction to investigate and assess civil penalties for any violation of the Act that results in excavation damage to underground facilities used to transport gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. secs. 60101 et seq. The Commission regulates the safety of jurisdictional natural gas pipelines in the Commonwealth pursuant to KRS 278.495 and 49 CFR Parts 190, 191, 192 and 195.

Following receipt of the damage notification, Commission Staff (Staff) performed an investigation of the incident and prepared the attached incident report. Based on its investigation of the incident, Staff has determined that Derek Engineering committed the following violation(s) of the Act:

**KRS 367.4911(8)** The excavator shall contact the protection notification center to request remarking two (2) working days in advance of the expiration of each twenty-one (21) day period while excavation or demolition continues.

### **CIVIL PENALTY**

Based on its investigation of this matter, Staff has determined that Derek Engineering **should be assessed a penalty in the total amount of \$1,250, first offense, but that \$1,000 of the penalty should be suspended contingent upon Derek Engineering's completion of Damage Prevention training:**

### **REMEDIAL MEASURE/TRAINING**

A representative of Derek Engineering shall participate in a Damage Prevention training course. The Kentucky Public Service Commission will hold these classes online. Class dates have a limited capacity available on a first come-first served basis. To sign up for the class, go to **<https://psc.ky.gov/classSignUp>**. You will need your incident number: **43238** and assigned key: **8255** to sign-up for one of the available training dates. **Please understand that this training will be required as a contingency for the reduced penalty amount.**

Within **30 days** of the date of this letter Derek Engineering should mail or deliver a cashier's check or money order **made payable to** the:

**“Kentucky State Treasurer”**

**The check should be in the amount of \$250.00 mailed to: 211 Sower Boulevard, Frankfort, Kentucky 40602.**

**Please include the Incident Number 43238 on the cashier's check or money order submitted for payment.**

KRS 367.4917 provides that a person who commits a violation of the Act shall be subject to a civil penalty not to exceed \$250 for the first violation, \$1,000 for the second violation within one year, and \$3,000 for the third and any subsequent violation. If the violation results in damage to an underground pipeline used to transport gas or hazardous liquid, the violator is subject to an additional civil penalty not to exceed \$1,000 per violation.

Payment of the proposed civil penalty and completion of the remedial measure will satisfy and resolve any and all claims against Derek Engineering for any violation of the Act arising out of the November 24, 2020 incident. Derek Engineering's payment of the proposed civil penalty will not be considered an admission by Derek Engineering that it willfully violated any provision of the Act.

If Derek Engineering does not pay the proposed civil penalty within 30 days of the date of this letter, the Commission will institute an administrative proceeding against Derek Engineering and hold a formal hearing during which Derek Engineering will have an opportunity to present evidence.

If you have any questions regarding this demand for remedial measures and penalty assessment, please contact Ashley Rhodes, Division of Inspections at 502-782-2578.

Sincerely,

*Nancy J. Vinsel*

Nancy J. Vinsel  
General Counsel

Attachment

# Attachment 4



Andy Beshear  
Governor

Rebecca W. Goodman  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

Kent A. Chandler  
Chairman

Amy D. Cabbage  
Vice Chairman

Marianne Butler  
Commissioner

January 14, 2022

Russ Gates, Project Manager  
Derek Engineering, Inc.  
2800 Constant Comment Pl.  
Louisville KY 40299

Re: Violation of Kentucky Underground Facility Damage Prevention Act  
Incident Number: 43238

### **30 Days Past Due & No Attendance Remedial Measure/Training**

Dear Mr. Gates:

Attached is the demand letter and investigation report for the above Incident. Our records indicate that a reduced penalty of \$250.00 **has not been paid** and **no representative** has attended the Remedial Measure/Training to receive this reduced penalty. Attendance is required for the penalty reduction to apply.

### **REMEDIAL MEASURE/TRAINING**

A representative of Derek Engineering shall participate in a Damage Prevention training course. The Kentucky Public Service Commission will hold these classes online. Class dates have a limited capacity available on a first come-first served basis. To sign up for the class, go to <https://psc.ky.gov/classSignUp>. You will need your incident number, **43238** and this key **8255** to sign-up for one of the available training dates. **Please understand that this training will be required as a contingency for the reduced penalty amount.**

If we do not hear from you within 10 days from the date of this letter this matter will be referred to the Commission for an Administrative Hearing to be held at the Commission's offices.

Once a referral to the Commission is made, any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky. Thank you for your prompt attention to this matter.

If you have any questions regarding this notice or if you find that these requirements have been met, please contact Ashley Rhodes, Division of Inspections at 502-782-2578.

Sincerely,

Nancy J. Vinsel  
General Counsel

# Attachment 5

## Tout, Eric V (PSC)

---

**From:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Sent:** Tuesday, February 15, 2022 10:24 AM  
**To:** Tout, Eric V (PSC)  
**Cc:** Stanley, Bill E; Kirkham, Nicole A  
**Subject:** RE: 43238, 11/24/2020, 108 Old Main St., Munfordville, Derek Engineering

Eric,

I have provided all documents available and the photos. A screenshot of the paid payment is provided. No actual copy of the check is available.

The locate was expired and a new service was installed after the original locate. Crews advised they had painted and back flagged the service. No pictures are available of the paint and back flagging. Atmos Crews advised the contractor had removed several inches of cover over the new line. This is the same contractor that requested and witnessed the new service installed.

<https://ae.watchdox.com/ngdox/workspaces/451168/>

Please copy the link above and paste in Google Chrome.

Thank you,

Jonathon Bledsoe

---

**From:** Tout, Eric V (PSC) <ericv.tout@ky.gov>  
**Sent:** Tuesday, February 15, 2022 6:19 AM  
**To:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Subject:** [EXT] 43238, 11/24/2020, 108 Old Main St., Munfordville, Derek Engineering

**CAUTION: Don't be quick to click. This e-mail originated from outside of Atmos Energy. Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Hello Jonathon,

Please send repots, photos, invoices and payment info (copy of check) if paid.

*Thanks,  
Eric V. Tout  
Kentucky Public Services Commission  
Division of Inspections / Damage Prevention  
211 Sower Blvd., Frankfort, KY 40601  
Office: 502-782-2622  
Fax: 502-564-1582*

<b>DIRT ID</b>	<b>Company/Organization</b>	<b>Orig. Event Source</b>	<b>Event Type</b>	<b>Spec. Version</b>
5689986	ATMOS Energy Corporation	Natural Gas	Underground Damage	2018.0

### Part B: Type, Date and Location of the event

<b>*Date of event:</b>	<b>Date Submitted</b>	<b>State</b>	<b>County</b>	<b>City</b>	<b>Street Address:</b>
2020-11-24	2021-02-18 09:44 MST	Kentucky	KY-Hart	Munfordville	108 Old Main St.
<b>Nearest intersection:</b>	<b>lat:</b>	<b>lon:</b>	<b>*Right of way where the event occurred:</b>		
31W	37.2892	-85.9030	Private - Business		

### Part C: Affected Facility Information

<b>*What type of facility operation was affected?</b>	<b>Did this event involve a Cross Bore?</b>	<b>Measured Depth from Grade:</b>	<b>*What type of facility was affected?</b>	<b>Was this facility part of a joint trench?</b>	<b>Was the facility owner a member of one-call?</b>	<b>If no, was the facility owner exempt?</b>
Natural Gas		below grade < 18" (< 46cm)	Distribution		true	

### Part D: Excavation Information

<b>*Type of Excavator:</b>	<b>*Type of Excavation Equipment:</b>	<b>*Type of Work Performed:</b>
Contractor	Hand Tools	Curb/Sidewalk

### Part E: Notification and Locating

<b>*Was the one-call center notified?</b>	<b>Was work area white-lined?</b>	<b>If No, is excavation activity and/or excavator type exempt from notification?</b>
false	false	false

### Part G: Excavator Downtime

<b>Did the excavator incur downtime?</b>	<b>If yes, how much time?</b>	<b>Estimated cost of downtime?</b>
true	1 to < 2 hours	Unknown

### Part H: Interruption and Restoration

<b>*Did the damage cause an interruption in service?</b>	<b>Approximately how many customers were affected?</b>	<b>Estimated cost of repair/restoration:</b>
N	0	\$1 to \$1000

### Part I: Description of the Root Cause

No notification made to One-Call Center / 811

### Part J: Additional Comments

Contractor hit 3/4" service with hand tools working on curb/sidewalk. 811 locate ticket was expired and didn't call to renew.

### Part Z cont. (non-CGA) Images and Attachments

<b>Thumbnail</b>	<b>File Name</b>	<b>Size</b>	<b>Last Modified</b>	<b>Action</b>
(none)				



**Whitney, Lisa S**

---

**From:** Bledsoe, Jonathon T  
**Sent:** Monday, December 21, 2020 8:27 AM  
**To:** KY Third Party Damage Notification List; Benningfield, Ronnie; Lowe, Brett P  
**Subject:** Submitted - 108 Old Main St. Munfordville/Glasgow: Gas Incident - Excavation Damage Notification

This report has been submitted.

Thank you,

Jonathon Bledsoe

**From:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Sent:** Monday, December 21, 2020 8:25 AM  
**To:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Subject:** Submitted - 108 Old Main St. Munfordville/Glasgow: Gas Incident - Excavation Damage Notification

[NEW Excavation Damage](#) [List Excavation Damage Reports](#) [Atmos Energy Corporation](#)

[View Incidents](#) [View Peak Reports](#)

# Gas Excavation Damage Report

## Atmos Energy Corporation

**EDIT Incident ID: 43238**

Reported By:

Name:

Jonathon Bledsoe

Phone:

270-925-6312

Email:

Gas Line Incident Occured:

Date:

11/24/2020mm/dd/yyyy

Time:

10:30 AMhh:mm AM

Details:

Reported Date: 11/25/2020 11:41:21 AM

Incident Location Address:

Location:

108 OLD MAIN ST, MUNFORDVILLE

*enter either a location mark or co-ordinates*

Address:

108 Old Main St

City:

Munfordville

State:

KY

County:

Hart

Zip:

42675

Confirm Code:

[    ]

Address	City	State
---------	------	-------

ZipCode	County	State
---------	--------	-------

Number of Customers out: 0

Was gas or hazardous liquids contained in the underground facility? [X]

Was gas or hazardous liquids released into the atmosphere? [X]

*\* 3/2020*

Locate Request Ticket No.: 2010290347

**Excavator:** [Contractor V] \*

Enter Company Name (minimum of 4 characters required) below

Derek Engineering

Please note: Searches may be performed by keying the entire company name or a portion of the company name.

[Continue]

## No Matching Companies were Found

Select the appropriate check box. Click on the Excavator Details link to get the Excavation Address. Enter the address details in the below Location fields.

Organization ID	Company	Status	Company Type
-----------------	---------	--------	--------------

Excavator Address:

First Name:

Ryan

Last Name:

Dial

Organization ID:

[     ]

Company:

Derek Engineering

Phone:

502-338-9291

Email:

Address:

2800 Constant Comment PI

City:

Louisville

State:

KY

Zip:

40299

Confirm Code:

Y

<b>Address</b>	<b>City</b>	<b>State</b>
----------------	-------------	--------------

<b>ZipCode</b>	<b>County</b>	<b>State</b>
----------------	---------------	--------------

Excavation Damage: [One Call notification practices not sufficient V]

**Description of Incident**     Derek Engineering drove a stake into a 3/4" PE service. Locate expired. No injuries.  
**Summary Information**

You have 5000 characters in each text area

<b>Full details such as the cause</b>	Derek Engineering drove a stake into a 3/4" PE service while installing curbs. Derek Engineering had an expired locate ticket. The original ticket (2010290347) had no conflict. A new service was installed, painted and flagged by an Atmos Crew on 11/12/2020. It is estimated 2 foot was excavated off the top of the service after it was installed. No marks were present inside the work area when the crew arrived to repair damage.
<b>Extent of the damage</b>	3/4" PE service repaired. EFV controlled the flow of gas. No customers out.
<b>Cost of the damage</b>	\$819.00
<b>Steps taken to prevent re-occurrence</b>	Derek Engineering was educated on the importance of keeping locates current. Derek Engineering was billed for the damages.
<b>Amount billed to excavator</b>	\$819.00



## Whitney, Lisa S

---

**From:** Bledsoe, Jonathon T  
**Sent:** Monday, December 21, 2020 8:28 AM  
**To:** Whitney, Lisa S; Stallins, Anthony A  
**Subject:** FW: [EXT] Report Submitted Gas Excavation Damage at 11/24/2020 10:30:00 AM involving Atmos Energy Corporation REFERENCE 43238

108 Old Main St Munfordville

Thank you,

Jonathon Bledsoe

**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Monday, December 21, 2020 8:24 AM  
**To:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Subject:** [EXT] Report Submitted Gas Excavation Damage at 11/24/2020 10:30:00 AM involving Atmos Energy Corporation REFERENCE 43238

**CAUTION: Don't be quick to click. This e-mail originated from outside of Atmos Energy. Do not click links or open attachments unless you recognize the sender and know the content is safe.**

The completed report has been submitted. A gas digIn incident has occurred at approximately: 11/24/2020 10:30:00 AM  
Involving Utility: Atmos Energy Corporation  
at Location: 108 OLD MAIN ST, MUNFORDVILLE  
Description: Derek Engineering drove a stake into a 3/4" PE service. Locate expired. No injuries.  
Customers Affected: 0  
Person completing this report: Jonathon Bledsoe  
Contact filer at: 270-925-6312 [jonathon.bledsoe@atmosenergy.com](mailto:jonathon.bledsoe@atmosenergy.com)

see more: <https://psc.ky.gov/ORS/GasIncident.aspx?IG=43238>

12/21/2020 9:24:00 AM [jonathon.bledsoe@atmosenergy.com](mailto:jonathon.bledsoe@atmosenergy.com)

Utility filers receipt. This email is automatically generated please do not reply to this email address.



# LEAK FOUND REPORT

3.9108

eAM WO#: 19348646 Construction Order Number: C 0410538

Leak Asset #: 709919 Project Number: 050-23950

Division: 009 District / Cost Center: 2735 County / Parish: Hart Town: Mundysville

State: Ky Tax District: 91602  ICL  OCL Map Sheet #: J44-150

Address / Location: 108 old main st Cross Street: 31-w

Asset Description: \_\_\_\_\_ Land Description: \_\_\_\_\_

GPS Coordinates: Latitude 37.289247 Longitude -85.903007 Leak Survey Area: \_\_\_\_\_

Class Location:  1  2  3  4 Facilities Class:  Distribution  Transmission  Gathering  Storage  Production

Date Leak Found: 11/24/2020 (MM/DD/YYYY) Time Leak Found: 10:30  AM  PM

Time Leak Classified: 10:45  AM  PM Leak Grade:  1  2 (5 day)  3  2 (30 day)  4  2 (180 day)

(M15) Leak Graded By: 30061 (M1) Surveying Leaks ID#: 30061

Suspected Facility:  Main  Service  Riser  Yardline  Meter Loop  Other Feet to Building: 10ft

CGI Reading: 100 % Gas ~~000~~ % LEL Surface Type:  Dirt  Brick  Concrete  Asphalt  Rock  Liquid  Other

Leak Found:  Yes  No Third Party Damage:  Yes (If Yes, complete Third Party Damage Form)  No

Leak Located:  Above Ground  Below Ground Residual Gas:  Yes  No

Notes: Contractor cut 3/4 service, locate had expired

Reason Not Repaired:
<input type="checkbox"/> Duplicate Order
<input type="checkbox"/> Customer Line
<input type="checkbox"/> Not Natural Gas
<input type="checkbox"/> Other Company
<input type="checkbox"/> No Leak Found

### Initial Leak Cause:

- Corrosion Group
  - Corrosion
- Excavation Group
  - Operator Personnel / Contractors Excavating
  - Other Third Party Excavators
  - Locator
  - Vehicle (Auto / Truck / Etc.)
- Natural Forces Group
  - Lightning
  - Washout
  - Ground Movement
  - Ice
  - Static Electricity
- Other Outside Forces Group
  - Vandalism
  - Fire / Explosion First
  - Excessive Strain
- N/A

- Materials & Welds Group
  - Dent
  - Gouge
  - Factory Defect
  - Wrinkle / Bend
  - Weld (Steel)
  - Fusion Defect (Plastic)
- Equipment Group
  - Equipment Malfunction
  - Gasket / O-Ring
  - Packing
- Operations Group
  - Inadequate / Failure to Follow Procedures
  - Stripped Threads
  - Backfill
- Other
  - Not Excavation
  - Other Explanation



### THIRD PARTY DAMAGE FORM

eAM WO#: 19348646

Construction Order Number: C 0410538

Leak Asset #: 709919

Project Number: 050.23950

Rate Division: 009

#### INCIDENT DETAILS

Date of Damage: 11/24/2020 Time of Damage: 10:30 AM

Was the Regulatory Commission called? No Incident Number: 42765

Address/Location: 108 old main st Cross Street: 31-w

City: moundsville County/Parish: Hart State: Ky

- ROW: Public-City Street, Private Business, Dedicated Public Utility Easement, etc.

#### EXCAVATOR DETAILS

Company Name: Derek Engineering

Address: 2860 Constant Commerce dr

City: Louisville State: Ky Zip: 40299

Contact Name: Ryan Dial Phone: 502-338-9291

Excavator Type: Contractor

Pipeline Damage With:

- Auger, Drilling, Grader/Scraper, Probing Device, Milling Equipment, etc.

Work Performed:

- Agriculture, Engineering/Survey, Road Work, Traffic Sign, Bldg Construction, etc.

Excavator Incur Downtime: Yes How much Downtime? 2 hrs Downtime Cost Incurred?

#### AFFECTED FACILITY DETAILS

Was any Facility Damaged? Yes Release of Product? Yes Location: Below Ground

Did Excavator Notify Atmos Energy through the OneCall Notification Center? No

Center Name: Locate Ticket Number: 2010290347

Did Excavator Notify Atmos Energy Directly? Yes

Excavator Notified 911? No Name:

Facility Type: Distribution

Pipeline Material: PE

Facility Damaged On: Body of Pipe

Type of Pipeline Damaged: Intrastate

Pipeline Status: Active

Damaged Pipe Diameter: 34 inches Depth of Facility: 1 feet

Joint Trench: No

#### DAMAGE & IMPACT DETAILS

Damaged by: Third Party Caused Service Interruption: No

Requires Regulatory Notification: No Customer Affected:

Death/Hospitalization Number of Injuries:

Property Damage > \$50,000 Type of Injuries:

Estimated gas loss > 3 million cubic feet Number of Fatalities:

Outage Hours:

Restoration Cost:

**DAMAGE & IMPACT DETAILS CONT'D**

Root Cause of Damage:  No notification made to the OneCall Center  
 Notification to OneCall Center made, but not sufficient  
 Wrong information provided to OneCall Center  
 Facility could not be found or located  
 Facility marking or location not sufficient  
 Facility was not located or marked  
 Incorrect facility maps  
 Failure to maintain marks  
 Failure to support exposed facilities  
 Failure to use hand tools where required  
 Failure to test-hole (pot hole)  
 Improper backfilling practices  
 Failure to maintain clearance  
 Other insufficient excavation practices  
 OneCall Center error  
 Abandoned facility  
 Deteriorated facility  
 Previous damage  
 Data not collected  
 Other

Impact:  Fire/ignition occur  Any evacuation (Number of people: \_\_\_\_\_)  Any media coverage  Any explosions  
 Any street blocked  Any other impact Comments: Ticket expired

**NOTIFYING, LOCATING, MARKING DETAILS**

Locate Request to OneCall Center Prior to Excavation:  Yes  No  
Center Name: \_\_\_\_\_ OneCall Ticket Number: \_\_\_\_\_  
Date of Notification: [ ] [ ] / [ ] [ ] / [ ] [ ] [ ] [ ]  
Original Locator:  Pipeline Operator  Utility Owner  Data Not Collected  Unknown/Other  
 Contract Locator Locator Name: \_\_\_\_\_  
Marked by White Lining:  Yes  No  Unknown  
Atmos Energy Rep Onsite:  Yes  No  Unknown  
Any Special Instructions:  Yes  No  Unknown  
Locator met with Excavator:  Yes  No  Unknown  
Facility Gave Positive Response:  Yes  No  Unknown  
Marked using Maps:  Yes  No  Unknown  
Excavator Gave Proper Notice:  Yes  No  Unknown  
Locate Procedures Followed:  Yes  No  Unknown  
Date of Positive: [ ] [ ] / [ ] [ ] / [ ] [ ] [ ] [ ] Time of Positive: [ ] [ ] : [ ] [ ]  AM  PM

Excavator made 2nd call to OneCall:  Yes  No  Unknown  
Reason:  No positive response to first call  Positive response is unclear or incorrect  All clear appears questionable  Other  
2nd Notice Ticket Number: \_\_\_\_\_ Date of 2nd Notice: [ ] [ ] / [ ] [ ] / [ ] [ ] [ ] [ ]  
Facility gave positive response to 2nd notice:  Yes  No  Unknown  
Date of Positive: [ ] [ ] / [ ] [ ] / [ ] [ ] [ ] [ ] Time of Positive: [ ] [ ] : [ ] [ ]  AM  PM

Facility Marks Visible:  Yes  No  Unknown  
Marked by Paint:  Yes  No  Unknown  
Marked by Flags:  Yes  No  Unknown  
Method used to Locate:  Conductive  Inductive  Unknown  Other: \_\_\_\_\_  
Another type of Marking Use:  Yes  No  Unknown: \_\_\_\_\_  
Facility Marked Correctly:  Yes  No  Unknown/Other: \_\_\_\_\_  
Reason Not Marked:  Pipeline was not marked  Portion of pipeline was not marked  Pipeline was not marked accurately  
 Improper type of marking  Other: \_\_\_\_\_  
Distance of Inaccurate Marks from Pipeline: \_\_\_\_\_ feet \_\_\_\_\_ inches

**OTHER INFORMATION**

Line Pressure: 60 psig Pipe Damage: (Length) 24 inches (Width) \_\_\_\_\_ inches  
Leak Duration: 60 minutes Locate Priority: \_\_\_\_\_ FERC Account: 8740  
Insurance Company: \_\_\_\_\_ Agent Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
Locate Mark within State Law:  Yes  No Police Report Number: \_\_\_\_\_  
Pre-Damage Photos:  Yes  No Post-Damage Photos:  Yes  No Billing Required:  Yes  No

**LABOR**

Name	Title	Reg Time	Overtime	Drive Time
<u>Brad Keltner</u>	<u>Distribution operator</u>	<u>4hrs</u>		<u>1hr</u>
<u>Carlos Morrison</u>	<u>Construction operator 2</u>	<u>4hrs</u> ✓		<u>1hr</u> ✓

**EQUIPMENT**

Quantity	Time	Quantity	Time
<u>1</u>	<u>1hr</u>	Trencher	
<u>1</u>		Backhoe	<u>1hr</u>
<u>1</u>	<u>1hr</u>	Compressor	
		Boring Machine	
		Other	

Comments: Contractor drove stake through 3/4 gas service  
Completed By: Carlos Morrison Date: 11-24-20

ATMOS ENERGY CORPORATION  
 KENTUCKY / MID-STATES DIVISION  
 KENTUCKY OPERATIONS  
**3RD PARTY DAMAGE BILLING**

NAME: Derek Engineering  
 BILLING ADDRESS: 2800 Constant Commerce Dr.  
 CITY, STATE, & ZIP CODE: Louisville, KY 40299  
 PHONE #: Ryan Dial (502) 338-9291  
 EMAIL ADDRESS:  
 INSURANCE PROVIDER:  
 INSURANCE POLICY #:  
 ATMOS WORK CENTER: 2735 - Glasgow  
 DATE OF DAMAGE: November 24, 2020  
 DAMAGE LOCATION: 108 Old Main St, Munfordville, KY 42765  
 ASSET #: 709919  
 eAM #: 19348646  
 SAP INVOICE #:

LINE NO.	CHARGE TYPE:			
1	LABOR			\$ 673.22
2	MATERIALS			\$ 21.35
3	EQUIPMENT			\$ 81.00
4	GAS LOSS COSTS	Enter PGA Rate (per MCF) \$ 3.9108	Volume (MCF) 11	\$ 43.02
5	OUTSIDE SERVICES			\$ -
6	MISCELLANEOUS COSTS			\$ -
7	TOTAL 3RD PARTY DAMAGE BILLING			\$ 818.59

Pipe Size	0.75
Material Type	PE
Pressure (PSIG)	60
Duration (Minutes)	60
Distance to Feeder Main or Regulator Station (Feet)	208
Main or Service	Service

- 1) Fill out all Information in Rows 1-6
- 2) Click Rectangular Hole if damage is given as length and width. Enter dimensions
- 3) Click Circular Hole if damage is circular. Enter dimensions
- 4) Click Calculate Gas Loss

Calculator uses IGT Flow Formula

Gas Loss Flow Rate	183	Cubic Feet/Min.
Gas Loss in Cubic Feet	11,000	Cubic Feet
Gas Loss in Pounds	505	Pounds
Gas Loss in CCF	110	CCF
Gas Loss in MCF	11	MCF

IF LARGER THAN 1,000 CCF CONTACT TECH. SERVICES



# INVOICE

DEREK ENGINEERING  
2800 CONSTANT COMMERCE DR.  
LOUISVILLE KY 40299

Page: 1  
Claim Number 000200047994  
Invoice No: 301687  
Invoice Date: 09-DEC-20  
Customer No: 162815  
Sales Rep: Brett P.Lowe  
Payment Terms: NET10  
Due date: 19-DEC-20

For billing questions, please call: 270-651-8989 Total Amount Due 818.59 USD

LINE	DESCRIPTION	QUANTITY	UNIT	UNIT AMT	NET AMT
1	Material	1	Job	21.35	21.35
2	Tools and Equipment	1	Job	81.00	81.00
3	Labor	1	Job	673.22	673.22
4	Gas Loss	11	mcf	3.9108	43.02

**PAGE TOTAL 818.59**

Please include Remittance Slip to ensure timely application of your Payment

**CHECK REMITTANCE TO:**

ATMOS ENERGY CORP  
P. O. BOX 841425  
Dallas TX 75284-1425

**ELECTRONIC REMITTANCE TO:**

ATMOS ENERGY CORP  
Bank of America  
ACH Routing# 111000012  
Bank Wire Routing# 026009593  
Acct# 3756617812  
Ref: 301687



**BILL TO:**

DEREK ENGINEERING  
2800 CONSTANT COMMERCE DR.  
LOUISVILLE KY 40299

Customer No: 162815  
Invoice No: 301687  
Total Amount Due: 818.59 USD



## Third Party Damage Claims Recovery

DEREK ENGINEERING  
2800 CONSTANT COMMERCE DR.  
LOUISVILLE KY 40299

<b>Date of Loss:</b>	24-NOV-20	<b>Invoice#</b>	301687
<b>Damages:</b>	\$818.59		
<b>Location of Damage:</b>	108 Old Main St Mundfordville Ky		
<b>Description of Damage:</b>	Contractor Hit 3/4" Service With Hand Tools Working On Curb/Sidewalk. Did Not Call 811 Before Digging.		
<b>Claim #:</b>	000200047994		

Dear Sir/ Madam

The enclosed invoice is for reimbursement of damages to Atmos Energy company property. Our investigation indicates that you are responsible for the damages resulting from the incident referenced above. Payment in full of the enclosed invoice is due upon receipt. **Do not send this Payment with your gas bill.**

You may contact me as shown below if you have any questions. Also, if you are covered by liability insurance, please ask your carrier to contact me so that any further correspondence may be handled with the adjuster. **Any disputes must be submitted in writing within 10 days of the invoice date to the email or mailing address noted below.**

Sincerely,

Brett P.Lowe  
Phone :270-651-8989  
Fax :N/A  
Brett.Lowe@atmosenergy.com  
Para informacion en espanol, por favor llamar al 270-651-8989

200 N Broadway  
Glasgow KY 42141



\*\*\*\*\*

PRINT BATCH CONTROL

\*\*\*\*\*

Control Count: : 1  
Control Amount : \$818.59

Re: 43238, 11/24/2020, 108 Old Main St., Munfordville, Derek Engineering

Kirkham, Nicole A <Nicole.Kirkham@atmosenergy.com>

Tue 2/15/2022 8:35 AM

To: Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>

Cc: Stanley, Bill E <Bill.Stanley@atmosenergy.com>

 Invoice History

Invoice No	Inv Amt	Inv.Status	Cncl Reas	Claim Re...	Outst Bal	Claim Disp
301687	818.59	Closed			.00	

 Payment History

Ta...	Invoice No	Payor	Doc ...	Doc A...	Doc Date	Inv Act Date	Inv Act	Inv Act Re
1	301687	DEREK ENGINEERING	19977	818.59	01/01/2021	12/31/2020	RECEIPT	

This one was paid on 1/1/21.  
I'll upload to Workspace.

**Nicole Kirkham**  
Operations Assistant  
3510 Coleman Rd  
Paducah, KY 42001  
(270)702-6591



---

**From:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>  
**Sent:** Monday, February 14, 2022 11:32 AM  
**To:** Kirkham, Nicole A <Nicole.Kirkham@atmosenergy.com>  
**Cc:** Stanley, Bill E <Bill.Stanley@atmosenergy.com>  
**Subject:** FW: 43238, 11/24/2020, 108 Old Main St., Munfordville, Derek Engineering

Would you please check this one to see if it has been paid? Please attach a copy of the screenshot in your files in the Q drive.

Would you like to practice loading this one up into workspace? I have time but didn't know if you want to give it a shot or not.

Thank you,

Jonathon Bledsoe

---

**From:** Tout, Eric V (PSC) <ericv.tout@ky.gov>

**Sent:** Wednesday, February 9, 2022 8:11 AM

**To:** Bledsoe, Jonathon T <Jonathon.Bledsoe@atmosenergy.com>

**Subject:** [EXT] 43238, 11/24/2020, 108 Old Main St., Munfordville, Derek Engineering

CAUTION: Don't be quick to click. This e-mail originated from outside of Atmos Energy. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jonathon,

Please send repots, photos, invoices and payment info (copy of check) if paid.

*Thanks,*

*Eric V. Tout*

*Kentucky Public Services Commission*

*Division of Inspections / Damage Prevention*

*211 Sower Blvd., Frankfort, KY 40601*

*Office: 502-782-2622*

*Fax: 502-564-1582*



3  
30  
2  
18  
1  
6

DAMAGED

ZIP SYSTEM  
FLASHING TAPE

SHEATHING

2  
18  
11  
16

D  
A  
M  
←  
G  
E  
T





19  
20  
31

21  
22

23  
24  
25

26  
27

28  
29  
30  
31  
32

D  
A

RAM  
1500



DAMAGE

MARK



DAMAGE

MARK

MARK



APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2022-00164 DATED JUN 20 2022

TWO PAGES TO FOLLOW

## Information and Instructions for Hearing

You are required to attend a formal hearing with the Kentucky Public Service Commission. Please note the hearing is scheduled in the **Eastern Time Zone**, and the hearing date and time are on the Order that accompanied these instructions.

You are **strongly encouraged** to download the GoToMeeting app now and be ready for your hearing. If you cannot appear via video using this app, at least ten days prior to your scheduled hearing you must call the Commission's offices at the number provided below. You will receive instructions on appearing in person in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky at the time and date of your scheduled hearing.

Please direct any questions to Ashley Rhodes, Commission Division of Inspections. [AshleyB.Rhodes@ky.gov](mailto:AshleyB.Rhodes@ky.gov) or 502-782-2578.

**To download the GoToMeeting app go to:**

<https://global.gotomeeting.com/install/258846301>

On the day of your hearing using your computer, tablet, or video enabled smartphone. **Access the proceeding at:**

<https://global.gotomeeting.com/join/308551245>

More information about using GoToMeeting can be found at:

GoToMeeting - Attendee Quick Start

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - How to Join a Meeting

[https://www.youtube.com/embed/Ojl1q\\_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0](https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0)

## Technical Requirements for Using GoToMeeting

### Operating System:

Windows 7 – Windows 10

Mac OS X 10.9 (Mavericks) – mac OS Big Sur (11)

Linux/Ubuntu (Web App only)

Google Chrome OS (Web App only)

iOS 11 – iOS 13

Android OS 5 (Lollipop) – Android 10

### **Web Browser: (Applies to Web App only)**

Google Chrome v72 or newer

Microsoft Edge v77 or newer

### **Internet Connection:**

Computer: 1 Mbps or better (broadband recommended)

Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP)

### **Software:**

GoToMeeting desktop app (JavaScript enabled)

GoToMeeting app from the Apple Store, Google Play Store, or Windows Store

### **Hardware:**

2GB of RAM (minimum), 4GB or more of RAM (recommended)

Webcam device\*

Microphone and speakers\*\* (USB headset recommended)

### **Mobile Device:**

iPhone 5 or newer

iPad 3<sup>rd</sup> gen or newer

Note: \* You MUST have a camera on your device or connected to your device to appear at the hearing.

\*\* Most devices have built-in speakers, but you will get better audio quality while connected via VoIP if you use a headset

\*Derek Engineering, Inc.  
2800 Constant Comment Pl.  
Louisville, KENTUCKY 40299