

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

MAY 25 2022

PUBLIC SERVICE
COMMISSION

In the matter of:

Nicholas Coleman)
(Your Full Name))
COMPLAINANT)

VS.

Kentucky Utilities)
(Name of Utility))
DEFENDANT)

COMPLAINT

The complaint of Nicholas Coleman respectfully shows:
(Your Full Name)

(a) Nicholas Coleman
(Your Full Name)

3418 Montavesta Rd., Lexington Ky 40502
(Your Address)

(b) Kentucky Utilities
(Name of Utility)

1 Quality St., Lexington Ky 40507
(Address of Utility)

(c) That: See attached.
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

Nicholas Coleman vs. Kentucky Utilities

Page 2 of 2

Wherefore, complainant asks See attached.
(Specifically state the relief desired.)

Dated at Lexington, Kentucky, this 23rd day
(Your City)

of May, 2022
(Month)

[Signature]
(Your Signature*)

(Name and address of attorney, if any)

5/23/22
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



Complaint to Kentucky Public Service Commission
Against Kentucky Utilities

May 23, 2022

Complainant/Customer: Nicholas P. Coleman
3418 Montavesta Road
Lexington, KY 40502
[REDACTED]

Public Utility: Kentucky Utilities
[REDACTED]

SUMMARY

Nicholas P. Coleman ("Customer"), a customer of Kentucky Utilities ("KU"), invested a substantial sum of money to install a solar panel generation system in September 2021. Customer's system was installed and operational prior to the Kentucky Public Service Commission's ("Commission") September 24, 2021 Order in 2020-349 and 2020-350 ("Order"). Customer was provided service under NMS-1 for a period of months. Then, KU sent Customer what KU described as a "corrected bill" retroactively changing Customer from NMS-1 to NMS-2 service. As a result of this action, Customer has experienced and will continue to experience financial harm as a result of KU's action.

FACTS

1. Customer became interested in and conducted research on installing a solar panel generation system in 2021. Customer collected bids from multiple solar installers. To assist Customer in the decision to undertake such a substantial financial commitment, bids included projected energy generation and utility billing using NMS-1, the only available rate upon which to rely prior to the Commission's September 24, 2021 Order.
2. As part of his consideration whether or not to invest such a substantial sum of money in a solar panel generation system, Customer also conducted his own financial calculations and projections using NMS-1, the only available rate upon which to rely prior to the Commission's September 24, 2021 Order.
3. Based on the bids, projections, and calculations described in paragraphs (1) and (2) above, Customer decided to move forward with installation of a solar panel generation system prior to the Commission's September 24, 2021 Order.
4. Relying upon NMS-1, Customer paid over \$40,000 for this solar panel generation system. Again, at this time NMS-1 was the only available rate upon which to rely prior to the Commission's September 24, 2021 Order.
5. Customer's selected contractor submitted a net metering application to KU prior to September 24, 2021. See Exhibit 1.

6. Customer's solar panel generation system was installed and operational prior to September 24, 2021. In fact, Customer could view the digital "wheel" on his meter indicate that Customer was generating energy going back onto the grid. That is, the digital indicator on the meter would move in one direction when Customer consumed energy off the grid, and in the opposite direction when he generated energy onto the grid.
7. Many weeks following installation, a KU representative appeared at Customer's home to install what the representative called a "solar meter."
8. KU mailed a bill to Customer on October 15, 2021 which appeared to be the same format as previous bills. The October 15, 2021 bill reflected usage and charges from an "estimated" reading on September 15, 2021 through an "actual" reading on October 14, 2021. See Exhibit 2.
9. KU mailed a bill to Customer on November 15, 2021 reflecting a meter read date of November 11, 2021. The November 15, 2021 bill changed in format from the previous bill to specifically record power generation and reflected NMS-1. See Exhibit 3.
10. KU mailed a bill to Customer on December 15, 2021 reflecting a meter read date of December 14, 2021. The December 15, 2021 bill reflected NMS-1. See Exhibit 4.
11. KU mailed a bill to Customer on December 30, 2021 which KU marked as a "corrected bill" and reflected NMS-2 for the meter reading periods October 15, 2021 through December 14, 2021. See Exhibit 5.
12. Following receipt of the December 30, 2021 bill, Customer contacted KU numerous times. KU's customer service representatives did not understand net metering and were unable to provide any useful information. After multiple calls, Customer was told KU's "net metering department" would contact Customer.
13. KU mailed Customer a letter dated January 28, 2022 regarding the change from NMS-1 to NMS-2. See Exhibit 6.
14. After receipt of the January 28, 2022 letter from KU, a representative from KU's "net metering department" called Customer. This KU representative did understand net metering and was able to provide answers to Customer's questions. The KU representative confirmed that KU changed Customer from NMS-1 service to NMS-2. The representative explained he was unable to correct the issue and that Customer's only remaining option to correct the issue was to contact the Commission.
15. As of the date of this complaint, KU has not corrected the issue and continues to bill Customer using NMS-2.

DISCUSSION

I. Customer took service under NMS-1.

There can be no dispute that Customer was granted service under NMS-1. In fact, from the time of installation and operation through December 29, 2020, KU recognized Customer as an NMS-1 customer. In its September 24, 2021 Order, the Commission held:

Initiating Date for Legacy Customers per KRS 278.466(8)

Consistent with our finding in Case No. 2020-00174 and the plain language of KRS 278.466(6), we conclude that the triggering event that starts the 25-year legacy period for NMS 1 customers is the effective date of a net metering successor rate. Therefore, the Commission finds that the 25-year legacy period established in KRS 278.466(6) begins to run as of the effective date of a Commission Order establishing a net metering successor rate. Here, the effective date of NMS 1 is the effective date of this Order.¹

From the date of the Commission's Order through December 29, 2021, KU recognized Customer as a "legacy customer" and properly provided service under NMS-1. It wasn't until December 30, 2021, over three months following the Commission's Order, that KU unilaterally changed Customer from NMS-1 to NMS-2 via what KU called a "corrected bill."

Furthermore, the Commission's September 24, 2021 Order states:

[T]he net metering tariff provisions in place when the eligible customer generator began taking net metering service, including the one-to-one (1:1) kilowatt-hour denominated energy credit provided for electricity fed into the grid, shall remain in effect at those premises for a twenty-five (25) year period, regardless of whether the premises are sold or conveyed during that twenty-five (25) year period. For any eligible customer-generator to whom this subsection applies, each net metering contract or tariff under which the customer takes service shall be identical, with respect to energy rates, rate structure, and monthly charges, to the contract or tariff to which the same customer would be assigned if the customer were not an eligible customer-generator.²

Once again, there can be no dispute that Customer took net metering service under NMS-1 from the time of installation and operation through December 29, 2021. Prior to the Commission's September 24, 2021 Order, Customer had a solar panel generation system installed and operational. Customer fed electricity onto the grid and was provided 1:1 NMS-1 service. That NMS-1 service should have continued through September 24, 2046 pursuant to the Commission's Order. Instead, it was improperly and retroactively terminated by KU on December 30, 2021.

II. KU should not be permitted to manipulate rates depending on when it decides to act on applications and install a certain meter.

KU is "allowed to charge their customers 'only 'fair, just and reasonable rates.'"³ It cannot be fair, just or reasonable for KU to manufacture processes and requirements that permit it to delay the date it determines Customer was "in service," thereby denying NMS-1 to Customer and securing a more favorable rate for KU. In the Commission's September 24, 2021 Order, it commented that "LG&E/KU's arguments throughout this proceeding demonstrate that LG&E/KU are in their infancy with respect to realizing the value of DERs, and therefore has not begun to comprehensively integrate these resources into their planning or operational processes."⁴ KU

¹ *In re: Kentucky Utilities Company & Louisville Gas & Electric*, 2020-349 and 2020-350, Kentucky Public Service Commission, Sept. 24, 2021 Order, pg. 60.

² *Id.* at 5, quoting KRS 278.466. Emphasis added.

³ *Id.* at 4, quoting KRS 278.030; and *Pub. Serv. Comm'n v. Com. ex rel. Conway*, 324 S.W.3d 373, 377 (Ky. 2010).

⁴ *Id.* at 43.

has demonstrated its resistance to consumer solar generation and its opposition to financial benefits favorable to its customers for solar generation. It stands to reason that KU's processes and requirements which permit it to delay action to its own benefit should be questioned.

KU's representative explained to Customer that because KU failed to install a certain meter at Customer's residence prior to September 24, 2021, KU retroactively changed Customer's service from NMS-1 to NMS-2 on December 30, 2021. This is consistent with KU's letter to Customer dated January 28, 2022 which explains, "For a net metering installation to be 'in service,' a net metering application must be approved by KU and an electric meter must be installed by us for net metering service. Customers whose installations were 'in service' after September 23, 2021 are served under NMS-2." This scheme allows KU to manipulate the rates of customers simply by delaying its processing of applications and installation of certain meters. Such a scheme is not fair, just, or reasonable.

First, a meter was installed at Customer's residence prior to September 24, 2021. As indicated above, upon the solar generation system being installed and operational, Customer could immediately view the digital "wheel" on his meter indicating Customer was generating energy going back onto the grid. In the purest sense, the meter installed at Customer's residence was capable of one-to-one energy credit provided for electricity fed onto the grid, although it may not have been KU's preferred meter. Furthermore, Customer submitted an application to KU prior to September 24, 2021.

In its September 24, 2021 Order the Commission stated:

The express language of KRS 278.466(6) states that customers with an "eligible electric generating facility in service prior to the effective date of the initial net metering order by the commission" are eligible to take service under the tariff in place when "the eligible customer-generator began taking net metering service." Based on the plain language of KRS 278.466(6), the Commission finds that the eligible generating facility must be in service prior to the effective date of the Commission's approval of NMS 2 in order for the eligible customer-generator to be eligible to take service under NMS 1.

Neither KRS 278.466, nor the Commission's September 24, 2021 Order define "in service" as narrowly as KU does in its January 28, 2022 letter to Customer. In establishing NMS-2 rates the Commission held that it would "not penalize customers, through decreased compensation for distributed generation, simply because LG&E/KU is in the early stages of cost-effective DER integration."⁵ The same logic should apply here to prevent KU from instituting a scheme that allows it to manipulate rates depending on when it decides to act on applications and install its preferred meters.

III. Customer should not be denied NMS-1 as it was the only known rate upon which to rely at the time of solar investment.

KU, by way of its position as set forth in its January 28, 2022 letter, creates a situation where customers who invested significant amounts of money in solar generation prior to September

⁵ *Id.* at 46.

24, 2021, relying upon NMS-1, are denied the very benefits of NMS-1. Customer trusts this cannot be the intent of the Kentucky General Assembly or the Commission. "A utility makes economic decisions that consider the entire life of a project, and such long-term analysis should also apply to an eligible customer-generator."⁶ Yet, by retroactively changing Customer from NMS-1 to NMS-2 as KU did on December 30, 2021, KU denies Customer the benefit of his long-term analysis and economic decision making which relied upon NMS-1, the only known rate upon which to rely at the time of solar investment. Here, Customer specifically utilized and relied upon NMS-1 to calculate the financial worthiness of investing over \$40,000 in a solar panel generation system, comparing the cost of purchasing and installing the system with expected energy savings and credits from KU over the life of the system. Customer's reliance on NMS-1 was the only known rate upon which to rely at this time as the Commission had not yet established NMS-2. As such, Customer's reliance on NMS-1 is not only reasonable - reliance upon any other rate would have been mere speculation and guesswork. To deny Customer the benefit of NMS-1 would be grossly unfair. It would not extend the same benefits to Customer as those granted to KU (i.e. known rates upon which to rely for investment).

"[T]he legislature determined that there should be some allowance for customer expectation of and reliance on existing rate structures when the eligible generating facility was placed in service."⁷ Customer invested in, installed, and placed a solar generation system in service prior to September 24, 2021 when the only known rate for any solar customer was NMS-1. Denying Customer the benefit of NMS-1 is not fair, just, or reasonable. Such a denial financially harms Customer, denies him the benefit of the solar generation investment he bargained for, and stands to chill future alternative emergency investment based on lack of trust.

CONCLUSION

Customer relied upon NMS-1 and invested a substantial sum of money in solar panel generation prior to September 24, 2021. Customer was properly recognized as an NMS-1 legacy customer pursuant to KRS 276.466 between September 24, 2021 and December 29, 2021. However, on December 30, 2021, KU unilaterally and improperly changed Customer's service from NMS-1 to NMS-2. For the reasons set forth herein, KU's actions to change Customer to NMS-2 are inconsistent with the holdings of this Commission. Moreover, KU's actions are unfair, unjust, and unreasonable. Customer requests to be restored to NMS-1 service for a period of 25 years beginning September 24, 2021, and to all billing credits and adjustments to which he is entitled.



Nicholas P. Coleman

⁶ *In re: Kentucky Power*, 2020-17, Kentucky Public Service Commission, Sept. 24, 2021 Order, pg. 41

⁷ *In re: Kentucky Utilities Company & Louisville Gas & Electric*, 2020-349 and 2020-350 at pg. 59-60

Kentucky Utilities Company

P.S.C. No. 18, Original Sheet No. 57.6

Standard Rate Rider

NMS
Net Metering Service

LEVEL 1

Application for Interconnection and Net Metering

Use this application form only for a generating facility that is inverter based and certified by a nationally recognized testing laboratory to meet the requirements of UL 1741.

Submit this Application to:

Kentucky Utilities Company, Attn: Customer Commitment, P. O. Box 32010, Louisville, KY 40232

If you have questions regarding this Application or its status, contact KU at:

502-627-2202 or customer.commitment@lge-ku.com

Customer Name: NICHOLAS COLEMAN (TODD ALLEN - OWNER) Account Number: [REDACTED]

Customer Address: 3418 MONTAVESTA RD LEXINGTON KY

Customer Phone No: [REDACTED] Customer E-mail Address: [REDACTED]

Project Contact Person: JAMIE CLARK

Phone No.: 859-806-4069 E-mail Address (Optional): JAMIE@MYSYNERGYHOME.COM

Provide names and contact information for other contractors, installers, or engineering firms involved in the design and installation of the generating facilities:

Energy Source: Solar Wind Hydro Biogas Biomass

Inverter Manufacturer and Model #: ENPHASE IQ7

Inverter Power Rating: 295 W Inverter Voltage Rating: 240 V

Power Rating of Energy Source (i.e., solar panels, wind turbine): 315 watt 42 panels

Is Battery Storage Used: No Yes If Yes, Battery Power Rating:

Attach documentation showing that inverter is certified by a nationally recognized testing laboratory to meet the requirements of UL 1741.

Attach site drawing or sketch showing location of Utility's meter, energy source, (optional: Utility accessible disconnect switch) and inverter.

Attach single line drawing showing all electrical equipment from the Utility's metering location to the energy source including switches, fuses, breakers, panels, transformers, inverters, energy source, wire size, equipment ratings, and transformer connections.

Expected Start-up Date: 9/19/21

DATE OF ISSUE: July 7, 2017

DATE EFFECTIVE: November 1, 2010

ISSUED BY: /s/ Robert M. Conroy, Vice President
State Regulation and Rates
Lexington, Kentucky

Issued by Authority of an Order of the
Public Service Commission in Case No.
2009-00548 dated July 30, 2010 and
2010-00204 dated September 30, 2010

Exhibit 1



a PPL company

BILLING SUMMARY

Previous Balance	237.85
Payment(s) Received	-207.85
Balance as of 10/14/21	\$0.00
Current Electric Charges	143.29
Current Taxes and Fees	10.01
Total Current Charges as of 10/14/21	\$153.30
Total Amount Due	\$153.30

Mailed 10/15/21 for Account # [REDACTED]

AMOUNT DUE
\$153.30

DUE DATE
11/8/21

Online or phone payments made before 7 pm ET will be posted same day.

Account Name: NICHOLAS P COLEMAN

Service Address: 3418 Montavesta Rd
LEXINGTON KY

Online Payments: pge-ku.com

Telephone Payments: (859) 255-0394, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (859) 255-0394

M-F, 7am-7pm ET

Walk-in Center: 1 Quality Street

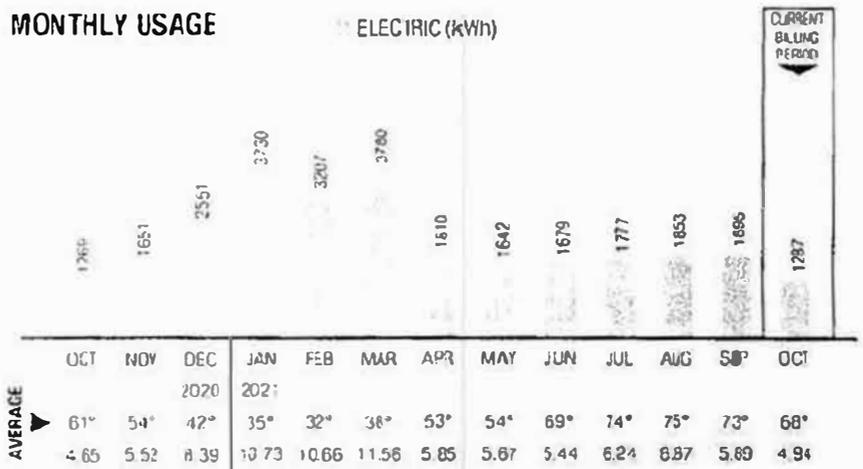
Lexington, KY 40507

M-F, 9am-5pm ET

Next read will occur 11/9/21 - 11/12/21 (Meter Read Portion 09)

MONTHLY USAGE

ELECTRIC (kWh)



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	68°	61°
Number of Days Billed	29	28
Avg. Electric Charges per Day	\$4.94	\$4.65
Avg. Electric Usage per Day (kWh)	44.38	45.32

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 11/3/21 \$153.30

After Due Date, Pay this Amount: \$157.90

WinterCare Donation

Total Amount Enclosed: **AUTOPAY**

\$153.30 will be deducted from your account on payment due date.



a PPL company

PO Box 25212
Lehigh Valley, PA 18002-5212

Account [REDACTED]
Service Address: 3418 MONTAVESTA RD

#218723040 1#
210006269 01 AV U 426
NICHOLAS P COLEMAN
3418 MONTAVESTA RD
LEXINGTON, KY 40502-3514

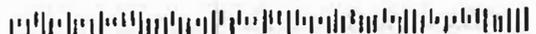


Exhibit 2





CURRENT USAGE

⚡ ELECTRIC

Meter Reading Information	Meter # 2508184
Actual (A) kWh Reading on 10/14/21	27823
Estimated (E) kWh Reading on 9/15/21	26536
Current kWh Usage	1287
Meter Multiplier	1
Metered kWh Usage	<u>1287</u>

CURRENT CHARGES

⚡ ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 29 Days)	15.37
Energy Charge (\$0.0967 x 1,287 kWh)	124.45
Electric DSM (\$0.0083 x 1,287 kWh)	1.07
Fuel Adjustment (\$-0.00028 x 1,287 kWh)	-0.36
Economic Relief Surcredit (\$-0.00068 x 1,287 kWh)	-0.88
Environmental Surcharge (2.390% x \$139.65)	3.34
Home Energy Assistance Fund Charge	0.30
Total Charges	<u>\$143.29</u>

Taxes & Fees

Rate Increase For School Tax (3.00% x \$142.99)	4.29
Franchise Fee-Lexington-Fayette (4.00% x \$142.99)	5.72
Total Taxes and Fees	<u>\$10.01</u>

BILLING INFORMATION

Late Payment Charge
Late Charge to be Assessed After Due Date \$4.60

Rate Schedules
For a copy of your rate schedule, visit ige-ku.com/rates or call our Customer Service Department.

PLAN FOR **PREDICTABILITY**



Avoid seasonal peaks in your utility bills by leveling your payments out over the course of the entire year.

ige-ku.com/budget

OFFICE USE ONLY
MRU09311589, 000000
P207.85
PF-Y EB-P



a PPL company

BILLING SUMMARY

Previous Balance	153.30
Payment(s) Received	-153.30
Balance as of 11/12/21	\$0.00
Current Electric Charges	100.73
Current Taxes and Fees	7.03
Total Current Charges as of 11/12/21	\$107.76
Total Amount Due	\$107.76

Mailed 11/15/21 for Account # [REDACTED]

AMOUNT DUE
\$107.76

DUE DATE
12/9/21

Online or phone payments made before 7 pm ET will be posted same day.

Account Name: NICHOLAS P COLEMAN
Service Address: 3418 Montavesta Rd
LEXINGTON KY

Online Payments: lge-ku.com
Telephone Payments: (859) 255-0394, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (859) 255-0394
M-F, 7am-7pm ET

Walk-in Center: 1 Quality Street
Lexington, KY 40507
M-F 9am-5pm ET

Next read will occur 12/10/21 - 12/14/21 (Meter Read Portion 09)

⚡ CURRENT METER AND USAGE INFORMATION

Rate: Residential Service - No Metering

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Usage kWh	Demand (kW)
kWh	2112429	10/15/21	0	11/11/21	1202	V	1	1,202	
kWhGEN	2112429	10/15/21	0	11/11/21	346	V	1	-346	
Total Usage								856	

⚡ CURRENT ELECTRIC CHARGES

Rate: Residential Service - No Metering

Basic Service Charge (\$0.53 x 28 Days)	14.84
Energy Charge (\$0.0967 x 856 kWh)	82.78
Electric DSM (\$0.00083 x 856 kWh)	0.71
Fuel Adjustment (\$0.00030 x 856 kWh)	0.26
Economic Relief Surcredit (\$-0.00068 x 856 kWh)	-0.58
Environmental Surcharge (2.470% x \$98.01)	2.42
Home Energy Assistance Fund Charge	0.30
Total Charges	\$107.73

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

\$107.76

After Due Date, Pay this Amount: \$110.99

WinterCare Donation:

Total Amount Enclosed: AUTOPAY

\$107.76 will be deducted from your account on payment due date



a PPL company
PO Box 25212
Lehigh Valley PA 18002-5212

Account Service Address: [REDACTED] 3418 Montavesta Rd

#211600015 6#
0090015
NICHOLAS P COLEMAN
3418 MONTAVESTA RD
LEXINGTON, KY 40502-3514



Exhibit 3



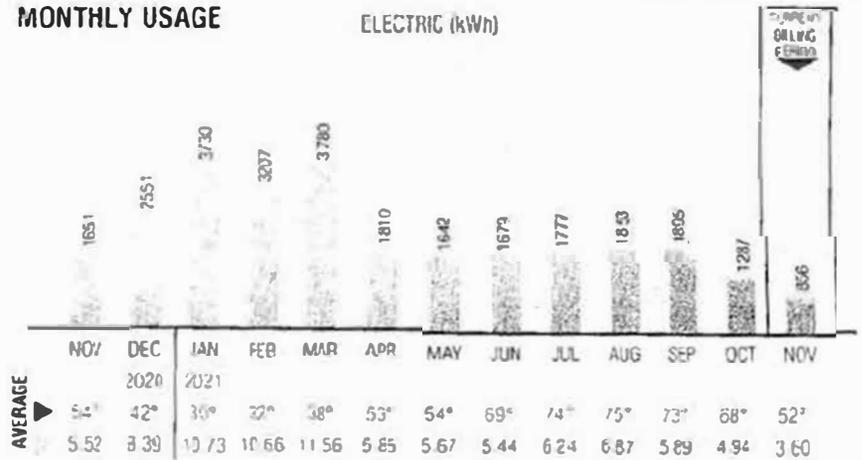


BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	52°	54°
Number of Days Billed	28	30
Avg. Electric Charges per Day	\$3.60	\$5.52
Avg. Electric Usage per Day (kWh)	30.57	55.03

MONTHLY USAGE

ELECTRIC (kWh)



AVERAGE

Month	Temp (°F)	Avg. Usage (kWh)
NOV 2020	54°	5.52
DEC 2020	42°	8.39
IAN 2021	30°	10.73
FEB 2021	32°	10.66
MAR 2021	38°	11.56
APR 2021	53°	5.85
MAY 2021	54°	5.67
JUN 2021	69°	5.44
JUL 2021	74°	6.24
AUG 2021	75°	6.87
SEP 2021	73°	5.89
OCT 2021	68°	4.94
NOV 2021	52°	3.60

Taxes & Fees

Rate Increase For School Tax (3.00% x \$100.43)	3.01
Franchise Fee-Lexington-Fayette (4.00% x \$100.43)	4.02
Total Taxes and Fees	\$7.03

BILLING INFORMATION

Late Payment Charge
 Late Charge to be Assessed After Due Date **\$3.23**

Explanation of Meter Reading Codes
 Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Additional Information Regarding Your Net Metering Billing

Consumption credit kWh before billing:	0 kWh
Net kWh consumption for this period:	856 kWh
kWh billed:	856 kWh
Consumption credit kWh after billing:	0 kWh

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

**GIVE THE
GIFT OF
ENERGY**



OFFICE USE ONLY: NM
 MRUC9311589, 0000000
 P153.30
 PF.Y eB.P

Home Utility Gift (HUG) certificates are a unique, convenient and practical gift for anyone. Give the gift of a HUG today!

lge-ku.com/hug



a PPL company

BILLING SUMMARY

Previous Balance	107.76
Payment(s) Received	-107.76
Balance as of 12/14/21	50.00
Current Electric Charges	212.64
Current Taxes and Fees	14.86
Total Current Charges as of 12/14/21	\$227.50
Total Amount Due	\$227.50

Mailed 12/15/21 for Account # [REDACTED]

AMOUNT DUE
\$227.50

DUE DATE
1/11/22

Online or phone payments made before 7 pm ET will be posted same day.

Account Name: NICHOLAS P COLEMAN

Service Address: 3418 Montavesta Rd
LEXINGTON KY

Online Payments: lge-ku.com

Telephone Payments: (859) 255-0394, press 1-2-3
24 hours a day, \$2.00 fee

Customer Service: (859) 255-0394

M-F, 7am-7pm ET

Walk-in Center: 1 Quality Street

Lexington, KY 40507

M-F, 9am-5pm ET

Next read will occur 1/12/22 - 1/14/22 (Meter Read Portion 09)

CURRENT METER AND USAGE INFORMATION

Rate: Residential Service - Net Metering

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code*	Meter Multiplier	Usage kWh	Demand (kW)
kWh	2112429	11/11/21	1202	12/14/21	3385	R	1	2183	
kWhGEN	2112429	11/11/21	346	12/14/21	609	R	1	-263	
Total Usage								1,920	

CURRENT ELECTRIC CHARGES

Rate: Residential Service - Net Metering

Basic Service Charge (\$0.53 x 33 Days)	17.49
Energy Charge (\$0.0967 x 1,364 kWh)	131.90
Energy Charge (\$0.09699 x 556 kWh)	53.93
Electric DSM (\$0.00083 x 1,920 kWh)	1.59
Fuel Adjustment (\$0.00175 x 1,920 kWh)	3.36
Economic Relief Surcredit (\$-0.00068 x 1,920 kWh)	-1.31
Environmental Surcharge (2.600% x \$206.96)	5.38
Home Energy Assistance Fund Charge	0.30
Total Charges	\$212.64

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 1/11/22	\$227.50
After Due Date, Pay this Amount	\$234.32
WinterCare Donation	
Total Amount Enclosed:	AUTOPAY

\$227.50 will be deducted from your account on payment due date

Account [REDACTED]
Service Address: 3418 Montavesta Rd

#214800062 9#
0000062
NICHOLAS P COLEMAN
3418 MONTAVESTA RD
LEXINGTON, KY 40502-3514



a PPL company

PO Box 25212
Lehigh Valley, PA 18002-5212

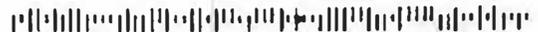


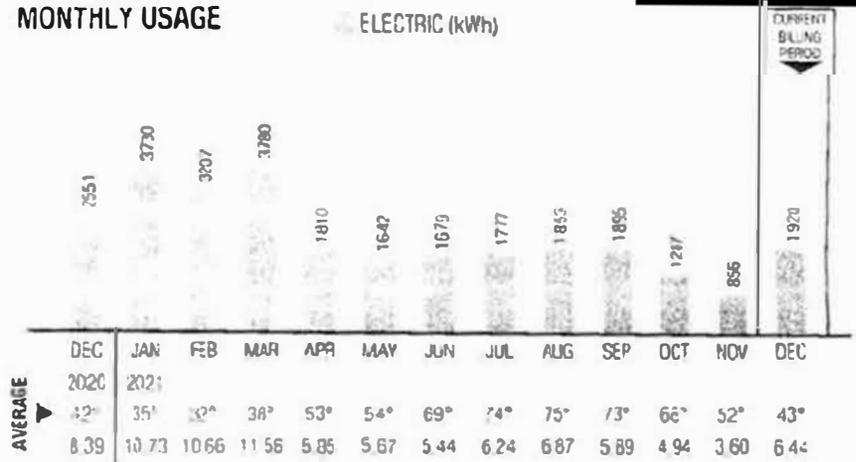
Exhibit 4



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	43°	42°
Number of Days Billed	33	30
Avg. Electric Charges per Day	\$6.44	\$8.39
Avg. Electric Usage per Day (kWh)	58.18	85.03

MONTHLY USAGE



Taxes & Fees

Rate Increase For School Tax (3.00% x \$212.34)	6.37
Franchise Fee-Lexington-Fayette (4.00% x \$212.34)	8.49
Total Taxes and Fees	\$14.86

BILLING INFORMATION

Late Payment Charge
Late Charge to be Assessed After Due Date \$6.82

Explanation of Meter Reading Codes
Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Additional information Regarding Your Net Metering Billing

Consumption credit kWh before billing:	0 kWh
Net kWh consumption for this period:	1,920 kWh
kWh billed:	1,920 kWh
Consumption credit kWh after billing:	0 kWh

Rate Schedules
For a copy of your rate schedule, visit lqe-ku.com/rates or call our Customer Service Department

**HELP YOUR NEIGHBORS
STAY WARM**



KU matches customers' donations to the WinterCare Energy Assistance Fund. Make your donation TODAY!

lqe-ku.com



a PPL company

BILLING SUMMARY

Previous Balance	153.30
Payment(s) Received	-261.06
Balance as of 12/29/21	-107.76
Current Electric Charges	328.43
Current Taxes and Fees	22.94
Total Current Charges as of 12/29/21	\$351.37
Total Amount Due	\$243.61

This is a corrected bill.

Mailed 12/30/21 for Account

AMOUNT DUE
\$243.61

DUE DATE
1/25/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: NICHOLAS P COLEMAN
Service Address: 3418 Montavesta Rd
LEXINGTON KY

Online Payments: lge-ku.com
Telephone Payments: (859) 255-0394, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (859) 255-0394
M-F, 7am-7pm ET

Walk-in Center: 1 Quality Street
Lexington, KY 40507
M-F, 9am-5pm ET

Next read will occur 1/12/22 - 1/14/22 (Meter Read Portion 09)

⚡ CURRENT METER AND USAGE INFORMATION

Rate: Residential Service - Net Metering

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code*	Meter Multiplier	Usage kWh	Demand (kW)
kWh	2112429	10/15/21	0	11/11/21	1202	V	1	1,202	
kWhGEN	2112429	10/15/21	0	11/11/21	346	V	1	-346	
Total Usage								856	

⚡ CURRENT ELECTRIC CHARGES

Rate: Residential Service - Net Metering

Basic Service Charge (\$0.53 x 28 Days)	14.84
Energy Charge (\$0.0967 x 1,202 kWh)	116.23
Electric DSM (\$0.00083 x 1,202 kWh)	1.00
Fuel Adjustment (\$0.0030 x 1,202 kWh)	0.36
Economic Relief Surcredit (\$-0.0068 x 1,202 kWh)	-0.82
NMS-2 Billing Credit Applied	-25.49
Environmental Surcharge (2.470% x \$106.12)	2.62
Home Energy Assistance Fund Charge	0.30
Total Charges	\$109.04

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

AMOUNT DUE 1/25/22 **\$243.61**

After Due Date, Pay this Amount: \$254.15

WinterCare Donation:

Total Amount Enclosed: AUTOPAY

\$243.61 will be deducted from your account on payment due date.

Account: [REDACTED]
Service Address: 3418 Montavesta Rd

#216300051 3#
0000051
NICHOLAS P COLEMAN
3418 MONTAVESTA RD
LEXINGTON, KY 40502-3514



a PPL company
PO Box 25212
Lehigh Valley, PA 18002-5212

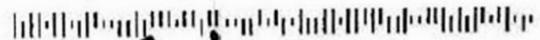


Exhibit 5



⚡ CURRENT METER AND USAGE INFORMATION

Rate: Residential Service - Net Metering

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Usage kWh	Demand (kW)
kWh	2112429	11/11/21	1202	12/14/21	3385	R	1	2,183	
kWhGEN	2112429	11/11/21	346	12/14/21	609	R	1	-263	
Total Usage								1,920	

⚡ CURRENT ELECTRIC CHARGES

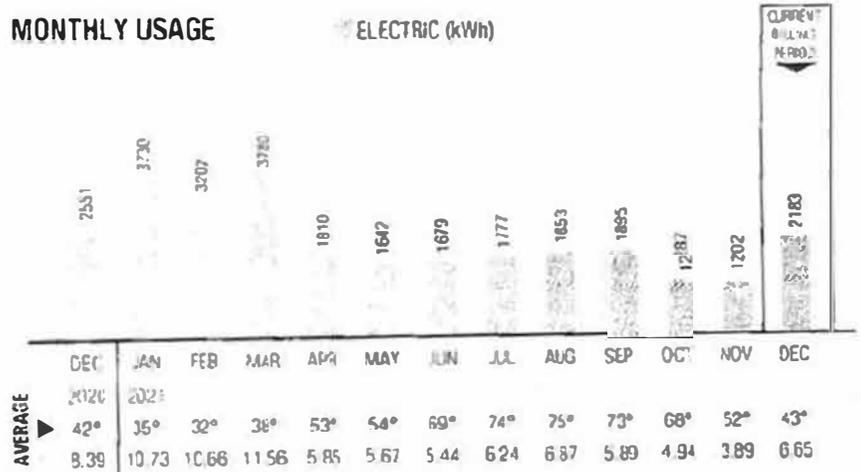
Rate: Residential Service - Net Metering

Basic Service Charge (\$0.53 x 33 Days)	17.49
Energy Charge (\$0.0967 x 1,581 kWh)	152.88
Energy Charge (\$0.09699 x 602 kWh)	58.39
Electric DSM (\$0.00083 x 2,183 kWh)	1.81
Fuel Adjustment (\$0.00175 x 2,183 kWh)	3.82
Economic Relief Surcredit (\$-0.00068 x 2,183 kWh)	-14.8
NMS-2 Billing Credit Applied	-19.37
Environmental Surcharge (2.600% x \$213.54)	5.55
Home Energy Assistance Fund Charge	0.30
Total Charges	\$219.39

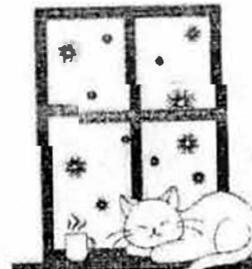
BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	43°	42°
Number of Days Billed	33	30
Avg. Electric Charges per Day	\$6.65	\$8.39
Avg. Electric Usage per Day (kWh)	66.15	85.03

MONTHLY USAGE



**HELP YOUR NEIGHBORS
STAY WARM**



OFFICE USE ONLY: NM
MRU09311589, G000000
P153.30
PF.Y eB.P

KU matches customers' donations to the WinterCare Energy Assistance Fund. Make your donation TODAY!

lge-ku.com

Taxes & Fees

Rate Increase For School Tax (3.00% x \$327.83)	9.83
Franchise Fee-Lexington-Fayette (4.00% x \$327.83)	13.11
Total Taxes and Fees	\$22.94

BILLING INFORMATION**Additional Information Regarding Your Net Metering Service-2 Billing**

Accumulated generation credit before this bill	\$0.00
Generation credit for 609 kWh on this bill	\$44.86
Credit applied to current energy charges	\$44.86
Generation credit remaining after billing (if any)	\$0.00

Generation credit is calculated using the approved NMS-2 rate.

Late Payment Charge

Late Charge to be Assessed After Due Date \$10.54

Explanation of Meter Reading Codes

Meter Read Codes: A - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Corrected Bill

After preparing your original bill, we discovered an error. We have made the necessary changes to correct the bill. Please accept our apologies for any confusion or inconvenience this may have caused. Contact our Customer Service Department if you have any questions.

Rate Schedules

For a copy of your rate schedule, visit ge-ky.com/rates or call our Customer Service Department.





NICHOLAS P COLEMAN
3418 MONTAVESTA RD
LEXINGTON, KY 40502-3514

January 28, 2022

Dear NICHOLAS P COLEMAN,

Thank you for recently becoming a net metering customer with us.

We are writing to you to help explain bill adjustments you have seen recently regarding your net metering service with us as an NMS-2 customer.

Recent orders and tariff approvals by the Kentucky Public Service Commission created two kinds of net metering service for KU as of September 24, 2021: (1) a kilowatt-hour energy credit service called NMS-1 and (2) a dollar-based credit service called NMS-2.

Under Kentucky law and the Public Service Commission's orders, NMS-1 service is available only to customers whose net metering installations were "in service" before September 24, 2021. For a net metering installation to be "in service," a net metering application must be approved by KU and an electric meter must be installed by us for net metering service. Customers whose installations were "in service" after September 23, 2021 are served under NMS-2.

According to our records, your net metering service with us began after September 23, 2021. Therefore, our net metering service to you is under NMS-2.

The Commission's September 24, 2021 order set out the terms of NMS-2, requiring us to create new billing procedures. In the interim, we provided a temporary credit to NMS-2 customers by providing them a kilowatt-hour energy credit. With the new billing procedures now in place, we are reconciling those temporary kilowatt-hour energy credits to the appropriate NMS-2 dollar-based credit levels. That is why you recently received an adjusted billing statement showing the appropriate NMS-2 credit adjustment for your service. Going forward you will receive credit for the electricity you export to the energy grid at the NMS-2 dollar-based credit rate.

Please note that this letter does not require you to take any action. The only purpose of this letter is to provide additional information you might find helpful.

Exhibit 6

If you would like additional information about net metering, please visit ke-ku.com/netmetering.

Sincerely,

The Customer Services Team