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From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, November 30, 2022 9:41 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on
Wednesday, November 30, 2022 at 9:40 AM

Name: Thomas Dickson Sr. Chief of Police/City Administrator

Address: 106 Barber Road

City: Clinton

State: KY

Zip Code: 42031

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Water service Corp of Kentucky

State the nature of your concern: Water rate case 2022-00147. I know that this hearing is this morning but this MUST be known. The City of Clinton operates off of 2 water towers, located to gravity feed the water service to residents/consumers on the water system. The towers hold approximately 225,000 gallons of "treated and usable" water serving approximately 562 customers. On November 3rd 2022 I was contacted by WSCK employee that the Pruitt Road tower had to be taken off line "for a problem" (this tower was recently rehabbed) The means of draining this tower was to open it and allow that already treated usable water to drained onto the ground and into the storm drains over several days. Would it not have been a more economical decision to close the tank and allow customer usage to have drained the tank in what would have reasonably been less time being that the average household statistically uses 400 gallons per day and there are currently 2 local schools in session? What was the cost of treating this water? How does this action justify a request for rate increase and not show poor management decisions? Furthermore the City of Clinton and Hickman County are also "Businesses" working toward future economic and development goals and feel strongly that Water Service Corporation of Kentucky or whatever it is now, DOES NOT act in good faith to benefit future plans. The city has 52 fire hydrants with only 24 usable, with those being located in areas that leave CRITICAL public safety concern for fire protection. This issue has been addressed and ignored. Requests for development that would require new water lines and service have been denied with WSCK saying that they aren't interested. The city recently assumed operation of its waste water sanitation system back from Utilities Inc due to several operational and managerial issue and poor cooperation from parent companies. I'm sorry, but I feel that the city is being held hostage over the water. I've even researched files and found an old franchise agreement in efforts to verify ownership as the city wrote previous grants for meters, pairs etc. The city feels WSCK and its parent companies simply DO NOT act in good faith. Sincerely Thomas Dickson Chief of Police/ City Administrator City of Clinton

Have you contacted the utility about the problem: Yes
