

RECEIVED

APR 15 2022

PUBLIC SERVICE
COMMISSION

TO Whom it May CONCERN

SENDING Following

1. Copy of Bill in QUESTION
2. Copies of last THREE Bills FOR HOUSE
AT 3950 E. Hwy 70. WE DON'T HAVE
ANY for 3810 the HOUSE in QUESTION
this is RENTAL and they pay ELECTRIC
Bill.
3. SKRECC will NOT provide me with copy
of RESULTS of METER TEST.

Thank You.
David Kelly

SK South Kentucky RECC

(800) 264-5112

Somerset
(606) 678-4121
7:30 A.M. - 4:30 P.M. EST

Monticello
(606) 348-6771
7:30 A.M. - 4:30 P.M. EST

Whitley City
(606) 376-5997
7:30 A.M. - 4:30 P.M. EST

Albany
(606) 387-8476
7:30 A.M. - 4:30 P.M. CST

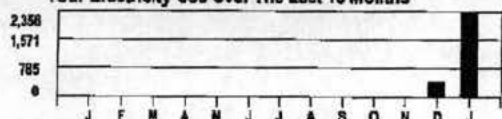
Jamestown
(270) 343-7500
7:30 A.M. - 4:30 P.M. CST

ACCOUNT NUMBER		ACCOUNT NAME		METER NUMBER	
[REDACTED]		KILBY NANCY		214081	
LOCATION		CYCLE NUMBER	RATE	BC	TELEPHONE
123376001		929	1	4	[REDACTED]
SERVICE ADDRESS					
EAST HIGHWAY 70 3810					
PREVIOUS	READING	PRESENT	READ CODE	SERVICE FROM	TO
28684		31040	92	12/05/20	01/04/21
				MULTIPLIER	KWH
				1	2356
					204.48
					-13.41
					31.95
					13.11
					7.08
					243.21
					52.29
					295.50
FUEL ADJUSTMENT [-0.005690 x 2356 kWh] ENVIRONMENTAL SURCHARGE [15.65%] 1*LED SEC LT 23KWH SCHOOL TAX 3% TOTAL CURRENT BILL DUE 01/24/21 PREVIOUS UNPAID BALANCE TOTAL AMOUNT DUE (CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE DUE)					

FINAL BILL

COMPARISONS	DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	AVG. TEMP/DAY	TOTAL DUE	\$
CURRENT BILLING PERIOD	30	2356	79	39.0		295.50
PREVIOUS BILLING PERIOD	12	444	37			
SAME PERIOD LAST YEAR	0	0	0			
AFTER DUE DATE PAY					\$	295.50

Your Electricity Use Over The Last 13 Months



Due Date is for current months bill only and does not apply to previous amounts
Conveniently pay your bill online at www.skrecc.com

SKRECC will resume disconnection for non-payment on Nov. 5.
We have several options available for members with balances.
Visit www.skrecc.com or Call (800) 264-5112.

Ask Us About These Services

Bank Drafting 24 Hour Dispatching Outdoor Lighting
Levelized Billing Ky Living Magazine Elect. Code/Design Consultation
E-Billing/Pay Online Energy Audits Long Distance Phone Service

Rate Codes

1=Residential 5=Optional Power 9=Large Power 1 20,22 = Net Mtr
2=Small Comm. 6=Res. Mktg. 10=Large Power 2
3=Public Building 7=Small Comm. Mktg. 13=Contracts Loan
4=Large Power 8=Street Lighting 11, 12, 14-19=Special Contract LP

Meter Reading Codes

0=Estimated Reading
1=Consumer Reading
2=Normal Reading
3=Manual Estimated

If your power is off, first check to see that all fuses and breakers are working properly. If this does not correct the problem, call your local Cooperative office at the number listed above.
Please provide your Account Number, Name, and Address as it appears on your statement. Phone dispatch is available 24 hours a day, 7 days a week. Please call our office with any question or problem you may have. If your local office is a toll call then call our toll free number listed above.

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

DO NOT ATTACH PAYMENT TO REMITTANCE SLIP

KY00540B

SK South Kentucky PO BOX 910
RECC SOMERSET KY 42502-0910
ADDRESS SERVICE REQUESTED

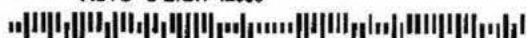


Scan Here at Payment Kiosk

ACCOUNT #	INVOICE #	AMOUNT DUE
[REDACTED]	0	295.50
CYCLE	BILLING DATE	AFTER DUE DATE PAY
929	01/08/21	295.50
This Due Date does not apply to previous past due amounts	DUE DATE	ENTER AMOUNT PAID
	01/24/21	

PLEASE INDICATE CHANGE OF ADDRESS OR PHONE NUMBER HERE

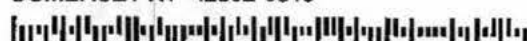
*****AUTO**5-DIGIT 42539



KILBY NANCY
3810 E HIGHWAY 70
EUBANK KY 42567-7523

3
723

SOUTH KENTUCKY RECC
PO BOX 910
SOMERSET KY 42502-0910





Whitley City

Jamestown
(270) 343-7500

7:30 A.M. - 4:30 P.M. CST

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ACCOUNT NUMBER		ACCOUNT NAME		METER NUMBER			
[REDACTED]		KILBY NANCY HART		214083			
LOCATION		CYCLE NUMBER		RATE	BC	TELEPHONE	SERVICE ADDRESS
123376023		105		1	0	[REDACTED]	EAST HIGHWAY 70 3950
PREVIOUS	READING	PRESENT	READ CODE	FROM	SERVICE TO	MULTIPLIER	KWH
94453		96585	2	03/05/22	04/05/22	1	2132
							193.08
FUEL ADJUSTMENT [0.003650 x 2132 kWh]							7.78
ENVIRONMENTAL SURCHARGE [7.86%]							15.79
SCHOOL TAX 3%							6.50
TOTAL CURRENT BILL DUE 04/24/22							223.15
PREVIOUS AMOUNT DUE							699.90
THANK YOU FOR YOUR PAYMENT 03/22/22							-323.49
PREVIOUS UNPAID BALANCE							376.41
TOTAL AMOUNT DUE							599.56
(CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE DUE)							

COMPARISONS	DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	AVG. TEMP/DAY	TOTAL DUE	
CURRENT BILLING PERIOD	31	2132	69	48.6	\$	599.56
PREVIOUS BILLING PERIOD	28	2966	106		DUE DATE 04/24/22 BILL IS DELINQUENT AFTER DUE DATE	
SAME PERIOD LAST YEAR	31	2140	69		AFTER DUE DATE PAY \$ 610.39	

Your Electricity Use Over The Last 13 Months



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Conveniently pay your bill online at www.skrecc.com

With longer USPS mailing times, pay your bill with Auto Pay,
by phone, on our website, by smart phone app, or with
CheckOut - see skrecc.com for more info.

Ask Us About These Services			Rate Codes			Meter Reading Codes	
Bank Drafting	24 Hour Dispatching	Outdoor Lighting	1=Residential	5=Optional Power	9=Large Power 1	20,22 = Net Mtr	0=Estimated Reading
Levelized Billing	Ky Living Magazine	Elect. Code/Design Consultation	2=Small Comm.	6=Res. Mktg.	10=Large Power 2		1=Consumer Reading
E-Billing/Pay Online	Energy Audits	Long Distance Phone Service	3=Public Building	7=Small Comm. Mktg.	13=Contracts Loan		2=Normal Reading
			4=Large Power	8=Street Lighting	11, 12, 14-19=Special Contract LP		3=Manual Estimated

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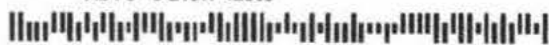


Scan Here at Payment Kiosk

ACCOUNT #	INVOICE #	AMOUNT DUE
[REDACTED]	0	599.56
CYCLE	BILLING DATE	AFTER DUE DATE PAY
105	04/08/22	610.39
This Due Date does not apply to previous past due amounts		DUE DATE ENTER AMOUNT PAID
		04/24/22

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4
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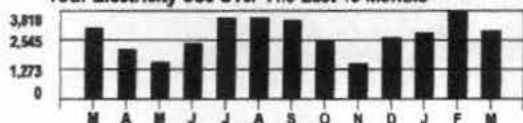
ACCOUNT NUMBER	ACCOUNT NAME	METER NUMBER	LOCATION	CYCLE NUMBER	RATE	BC	TELEPHONE	SERVICE ADDRESS
██████████	KILBY NANCY HART	214083	123376023	105	1	0	██████████	EAST HIGHWAY 70 3950

PREVIOUS	READING	PRESENT	READ CODE	FROM	SERVICE TO	MULTIPLIER	KWH	\$AMOUNT
91487		94453	2	02/05/22	03/05/22	1	2966	263.41
								FUEL ADJUSTMENT [0.007270 x 2966 kWh]
								21.56
								ENVIRONMENTAL SURCHARGE [10.21%]
								29.10
								SCHOOL TAX 3%
								9.42
								TOTAL CURRENT BILL DUE 03/24/22
								323.49
								PREVIOUS AMOUNT DUE
								821.67
								THANK YOU FOR YOUR PAYMENT 02/28/22
								-460.96
								PREVIOUS UNPAID BALANCE
								360.71
								TOTAL AMOUNT DUE
								684.20

(CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE DUE)

COMPARISONS	DAYS SERVICE	TOTAL KWH	AVG. KWH/DAY	AVG. TEMP/DAY	TOTAL DUE	\$	684.20
CURRENT BILLING PERIOD	28	2966	106	44.6	DUE DATE	03/24/22	BILL IS DELINQUENT AFTER DUE DATE
PREVIOUS BILLING PERIOD	31	3818	123				
SAME PERIOD LAST YEAR	28	3049	109		AFTER DUE DATE PAY	\$	699.90

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NANCY AND DAVID KILBY)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2022-00082
)	
SOUTH KENTUCKY RURAL ELECTRIC)	
COOPERATIVE CORPORATION)	
)	
DEFENDANT)	

ORDER

On March 11, 2022, Nancy and David Kilby tendered a formal complaint with the Commission alleging that they were overbilled by South Kentucky Rural Electric Cooperative Corporation (South Kentucky RECC) for electric usage.

Pursuant to 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint the Commission must determine whether the complaint states a *prima facie* case. To establish a *prima facie* case under 807 KAR 5:001, Section 20(1)(c), the complaint must state:

Fully, clearly, and with reasonable certainty, the act or omission, of which complaint is made, with a reference, if practicable, to the law, order, or administrative regulation, of which a failure to comply is alleged, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged failure.

Based on a review of the Complaint, the Commission is unable to determine at this time whether the Complaint establishes a *prima facie* case, but the allegations support further investigation into the merits of the complaint.

IT IS THEREFORE ORDERED that Mr. and Mrs. Kilby shall file, within 20 days of the date of this Order, the following to support their claim against South Kentucky RECC:

1. A copy of the electric bill or bills in question.
2. Copies of their last three electric bills.
3. A statement whether they requested that South Kentucky RECC test their electric meter, and, if the meter was tested, a copy of the test if it is in their possession.
4. The requested information with the Commission by U.S. mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. They shall include the Case No. 2022-00082 in all filings with the Commission.