

Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
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Angie Hatton
Chair

Mary Pat Regan
Commissioner

Andrew W. Wood
Commissioner

September 3, 2025

PARTIES OF RECORD

Re: Case No. 2021-00386

Notice is given to all parties that the attached Informal Conference Memorandum and attendance list has been filed into the record of this proceeding.

If you have any comments you would like to make regarding the contents of the document, please do so within five days of receipt of this letter. If you have any questions, please contact Moriah Tussey, Assistant General Counsel, at Moriah.Tussey@ky.gov.

Sincerely,

A handwritten signature in blue ink that reads "Linda C. Bridwell".

Linda C. Bridwell, PE
Executive Director

Attachment

INTRA-AGENCY MEMORANDUM

KENTUCKY PUBLIC SERVICE COMMISSION

TO: Case File No. 2021-00386

FROM: Moriah Tussey, Assistant General Counsel

DATE: September 3, 2025

RE: Informal Conference of April 16, 2025

Pursuant to an Order issued on March 4, 2025, an informal conference was conducted on April 16, 2025. Attached is a copy of the attendance roster.

Columbia Gas of Kentucky, Inc. (Columbia Kentucky) did not provide emails for customers because Judy Cooper stated they did not have many email addresses.

Discussion of transfer of service. Currently, unless stopped and started in the same day, the billing system did not allow for a transfer of service from residences when a Choice customer moved. There was some discussion of whether this was a billing issue or a Columbia Kentucky decision. Columbia Kentucky will follow-up on this issue.

Columbia Kentucky did provide the percentage of customers with autopay and the percentage of that percentage that were Choice customers.

Columbia Kentucky does track customer calls. Nothing new with regards to allocation or billing for the Choice time.

There being no further discussion, the informal conference was then adjourned.

cc: Parties of Record

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF COLUMBIA)	
GAS OF KENTUCKY, INC. TO EXTEND ITS)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION)	2021-00386
SERVICE)	

April 25, 2025

Please sign in:

NAME	REPRESENTING
Moriah Tussey_____	PSC_____
Brian Thomas_____	PSC_____
Mike Foley_____	PSC_____
Mary Whitaker_____	PSC_____
Noah Abner_____	PSC_____
John Ryan_____	Columbia Kentucky_____
Matt Malone_____	Intervenors – Choice Servicers_____
Judy Cooper_____	Columbia Kentucky_____
Michael Nugent_____	Choice Servicer_____
Bryan McKinney_____	XOOM_____
Patricia Chang_____	Choice Servicer_____
_____	_____
_____	_____

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