

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF COLUMBIA)	
GAS OF KENTUCKY, INC. TO EXTEND ITS)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION)	2021-00386
SERVICE)	

COMMISSION STAFF'S POST-HEARING REQUEST FOR INFORMATION
TO XOOM ENERGY KENTUCKY, LLC

XOOM Energy Kentucky, LLC (XOOM), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due no later than August, 18, 2023. The Commission directs XOOM to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

XOOM shall make timely amendment to any prior response if XOOM obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which XOOM fails or refuses to furnish all or part of the requested information, XOOM shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, XOOM shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Provide the amount XOOM has spent on education efforts directed at Columbia Kentucky's service territory over the last five years.

2. Provide a copy of the renewal letter or the communication that notifies XOOM's Columbia Kentucky CHOICE Program customers that their current contract is expiring and the next steps required to receive a new offer from XOOM. Include with the response what happens to the customers' gas commodity service if they do not enter into

a new contract with specific elections as to price, fixed versus variable pricing, and contract length.

3. Provide the number of years XOOM has participated in the CHOICE program, and whether XOOM's customer counts have tended to remain steady, increase, or decrease over the years of its participation.

4. Provide a copy of XOOM's SureLock 12 Program contract and highlight any provision concerning the XOOM program to which the customer will default following the expiration of the contract in the event a new contract is not executed.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
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DATED JUL 28 2023

cc: Parties of Record

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