

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF COLUMBIA)	
GAS OF KENTUCKY, INC. TO EXTEND ITS)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION)	2021-00386
SERVICE)	

ORDER

In order to ensure a robust record upon which the Commission will make a final decision in this matter, the Commission, on its own motion, HEREBY ORDERS that:

1. At the hearing in this matter to be held on July 26, 2023, at 9 a.m. Eastern Daylight Time and continuing until called from the bench by the presiding officer, Columbia Gas of Kentucky, Inc. (Columbia Kentucky) shall present to the Commission a demonstration of its website that will thoroughly illustrate:

a. How a CHOICE and a non-CHOICE customer access paperless billing and locate information concerning the price each is paying for natural gas and who is providing the natural gas.

b. The tools and information on Columbia Kentucky's website available to customers interested in enrolling in the CHOICE program.

c. The steps a customer must use to access CHOICE marketer pricing information and how the customer would calculate example bills to compare Columbia Kentucky's commodity sales rates to marketer rates.

2. Parties shall have the opportunity to present direct testimony concerning their position in this matter.

3. Witnesses who sponsor schedules, testimony, or responses to requests for information shall participate in person at the July 26, 2023 hearing.

4. Columbia Kentucky shall give notice of the hearing in compliance with 807 KAR 5:001, Section 9(2)(b). In addition, the notice of hearing shall include the following statements: "This hearing will be streamed live and may be viewed on the PSC website, psc.ky.gov" and "Public comments may be made at the beginning of the hearing. Those wishing to make oral public comments may do so by following the instructions listed on the PSC website, psc.ky.gov." At the time the notice is mailed or publication is requested, Columbia Kentucky shall forward a duplicate of the notice and request to the Commission.

5. Pursuant to KRS 278.360 and 807 KAR 5:001, Section 9(9), a digital video transcript shall be made of the hearing.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner



ATTEST:


Executive Director

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