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August 30, 2021

Ms. Linda C. Bridwell, P.E.
Executive Director
Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602-0615

RECEIVED
AUG 30 2021
PUBLIC SERVICE
COMMISSION

Re: Case No. 2021-00319
Dexter-Almo Heights Water District

Dear Ms. Bridwell:

Enclosed for filing in the above-referenced matter are Dexter-Almo Heights Water District's Response to Commission's Order of August 18, 2021 and Answer to the Complaint of Donald Roberts.

Sincerely,

Stoll Keenon Ogden PLLC

A handwritten signature in blue ink that reads "Gerald E. Wuetcher".

Gerald E. Wuetcher

GEW
Enclosures

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD ROBERTS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2021-00319
)	
DEXTER-ALMO HEIGHTS WATER)	
DISTRICT)	
)	
DEFENDANT)	

ANSWER

In accordance with the Kentucky Public Service Commission’s Order of August 18, 2021 in the above-captioned proceeding, Defendant Dexter-Almo Heights Water District (“the District” or “Defendant”) submits its Answer to the Complaint of Donald Roberts (“Complainant”).

First Defense

The Complaint fails to set forth any claim upon which relief can be granted by this Commission and, therefore, should be dismissed.

Second Defense

The Complaint fails to set forth a *prima facie* case that Defendant has violated its tariff or any statute or Commission regulation, and the Complaint should be dismissed for that reason.

Third Defense

To the extent that the Complaint seeks an accounting of the service provided to 112 O’Bryan Circle, Almo, Kentucky, the Defendant has satisfied the Complaint by previously providing the Complainant with an account summary that addresses service from the initiation of

service to the present and by attaching the most recent account summary as Exhibit D to this Answer.

Fourth Defense

In response to the specific averments contained in the Complaint, the District states as follows¹:

1. As to the allegation in the first paragraph of the Complaint, on or about March 19, 2019, Defendant installed a meter to provide water service to Complainant at 112 O'Bryan Circle, Almo, Kentucky. Water service was not immediately provided as the Complainant had not yet installed a service line connecting his structure to the meter. On or about April 2, 2019, Complainant paid his deposit of \$75.00 and Defendant established an account for Complainant in its billing system.

2. As to the allegations in the remaining paragraphs on the first page of the Complaint, Defendant is without sufficient knowledge or information to form a belief to the allegations contained therein and, therefore, denies same.

3. As to the allegations in the first seven paragraphs in the second page of the Complaint, Defendant is without sufficient knowledge or information to form a belief to the allegations contained therein and, therefore, denies same.

4. As to the allegations in the eighth and ninth paragraphs on the second page of the Complaint in which Complaint makes allegations regarding the volumetric and dollar amounts appearing on the document attached to the Complaint and containing the heading "Audit History,"

¹ When filing his complaint, Complainant attached to the standard complaint form a five-page document labelled "Compliant" [sic] (hereinafter referred to as "the Complaint"). Attached to the Complaint was an additional document with the heading "Audit History." Neither the paragraphs nor the pages of the Complaint are numbered. To make clear the allegations to which it is addressing, the Defendant has numbered the pages and paragraphs of the Complaint and attached this version of the Complaint to its Answer as Exhibit A.

the document speaks for itself. Defendant affirmatively states that it issued a bill for water service to Defendant in May 2019 in error, but subsequently removed the charge after its meter reader visually confirmed that the meter had not registered any water usage. Removal of the charge was based upon the assumption that the service line from the meter to Complainant's structure had not yet been completely installed and operational and that water service was not yet available. If water service was available, Defendant's filed rate schedule would require the assessment of a minimum bill even if no water had been used.

5. As to the allegations in the tenth and eleventh paragraphs on the second page of the Complaint in which Complainant makes allegations regarding the volumetric and dollar amounts appearing on the document attached to the Complaint and containing the heading "Audit History," the document speaks for itself. Defendant affirmatively states that a meter reading of Complainant's meter indicated that some water had been run through the meter and that the service line connection to Complainant's structure was completed and operational. Defendant's meter readings are based upon units of 100 gallons. Accordingly, any usage between zero and 100 gallons would result in a billing for 100 gallons usage.

6. As to the allegations in twelfth paragraph of the second page of the Complaint, Defendant states that the document labelled "Audit History" speaks for itself. Defendant affirmatively states that in response to Complainant's complaints about his June 2019 billing, the unfinished and unoccupied state of Complainant's structure and the lack of any additional usage in July 2019, Defendant did not to issue a bill to Complainant for the month of July 2019.

7. As to the allegations in the thirteenth through eighteenth paragraphs of the second page of the Complaint, Defendant states that the document labelled "Audit History" speaks for itself. As to any other allegations set forth in those paragraphs not related to that document,

Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

8. As to the allegations in the first paragraph of the third page of the Complaint, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

9. As to the allegations in the second paragraph of the third page of the Complaint, Defendant states that on or about October 31, 2019, it replaced the meter at 112 O'Bryan Circle, Almo, Kentucky. Defendant affirmatively states that the removed meter was tested by a certified meter tester on November 26, 2019 and the results of those tests showed the meter was registering within the accuracy standards set forth in 807 KAR 5:066, Section 15. A copy of the test results is attached as Exhibit B to this Answer.

10. As to the allegations in the remaining paragraphs on the third page of the Complaint (paragraphs 3 through 19), Defendant states that the document labelled "Audit History" speaks for itself. As to any other allegations set forth in those paragraphs not related to that document, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

11. As to the allegations in the first three paragraphs on the fourth page of the Complaint, Defendant states that the document labelled "Audit History" speaks for itself. As to any other allegations set forth in those paragraphs not related to that document, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

12. As to the allegations in the fourth through eighth paragraphs on the fourth page of the Complaint, Defendant denies the allegations therein.

13. As to the allegations in the ninth through fourteenth paragraphs on the fourth page of the Complaint, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

14. Defendant denies the allegations contained in fifteenth paragraph on the fourth page of the Complaint.

15. As to the allegations contained in the sixteenth paragraph on the fourth page of the Complaint, Defendant admits the allegations to the extent that Complainant has discussed his allegations with Defendant. Defendant affirmatively states that, in response to these discussions, it has adjusted Complainant's bill, has replaced and tested the meter serving Complainant's property twice, as well as more frequently inspected the meter and meter pit serving that property for possible leaks. Meter tests showed that the replaced meters were registering within the accuracy standards set forth in 807 KAR 5:066, Section 15. Inspections did not show any signs of leaks in the meter pit.

16. As to the allegations contained in the seventeenth paragraph on the fourth page of the Complaint, Defendant denies that its meters have failed to properly register the water that Complainant has used or is otherwise defective and affirmative states that it has provided adequate proof of the volume of water provided to Complainant.

17. As to the allegations in the first paragraph on the fifth page of the Complaint, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

18. The second paragraph on the fifth page of the Complaint does not contain any allegations and therefore no response is required.

19. As to the allegations in the third paragraph on the fifth page of the Complaint, Defendant is without sufficient knowledge or information to form a belief and, therefore, denies same.

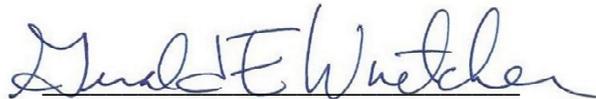
20. Defendant affirmatively states that on or about August 26, 2021, it removed the meter that had been serving 112 O'Bryan Circle since on or about October 31, 2019 and requested an independent party test that meter. The meter was tested on August 26, 2021 and was found to be within the accuracy standards set forth in 807 KAR 5:066, Section 15. The test results are attached to this Answer as Exhibit C.

21. Defendant affirmatively states that a complete billing summary for Complainant's account for service at 112 O'Bryan Circle since April 2, 2019 is attached to this Answer as Exhibit D.

WHEREFORE, Dexter-Almo Heights Water District requests that the Commission enter an Order dismissing the Complaint with prejudice.

Dated: August 30, 2021

Respectfully submitted,

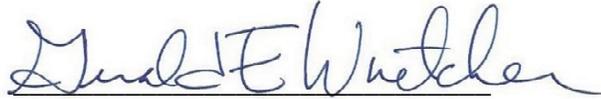


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Counsel for Dexter-Almo Heights Water District

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's Order of July 22, 2021 in Case No. 2020-00085, I certify that this document was transmitted to the Public Service Commission on August 30, 2021 by electronic mail and that a true and accurate copy of this document was mailed by U.S. Mail First Class, postage prepaid, to Donald Roberts, 112 O'Bryan Circle, Almo, Kentucky 42020.

A handwritten signature in blue ink that reads "Gerald E. Wuetcher". The signature is written in a cursive style with a horizontal line underneath the name.

Gerald E. Wuetcher

EXHIBIT A

DONALD ROBERTS

V

DEXTER/ALMO

WATER DISTRICT

compliant no:2021-00901

FROM MY UNDERSTANDING, THE PSC HAS THE COMPLETE
PRINTOUT OF WATER USAGE FROM THE PERIODS OF

FROM APRIL 2 , 2019 TO APRIL 14, 2021

COMPLAINT

1 I HAD WATER TURNED ON **2 APRIL 2019**

2 BETWEEN THIS DATE AND WHEN I **ACTUALLY** MOVED INTO
PREMISES ON **1 NOVEMBER 2019** I SPENT (APPROXIMATELY) **20**
HOURS MONTHLY AT MY RESIDENCE.

3 REASON-----I WAS BUILDING IT AND LIVED WITH MY SISTER DURING
THIS TIME FRAME FOR WHICH, **IF REQUESTED**, I CAN PROVIDE AN
AFFADAVIT, AVERING TO THIS FACT.

4 PLUS, AN **AFFIDAVIT** FROM MY SECOND SISTER WHO ACTUALLY
DROVE ME OVER DURING HER WORK OFF DAYS.

5 MY HOUSE IS

6 14 feet wide x 40 feet long ==560 square feet

7 CONSISTING OF

8 **1) SHOWER** (no tub)

9 **2) 1 ENERGY EFFICIENT TOILET**

10 **3) (CURRENTLY) NO BATHROOM SINK**

11 **4) TANKLESS WATER HEATER**

12 **5) DOUBLE KITCHEN SINK WITH 1 FAUCET**

13 **6) 1 OUTSIDE SPIGET**

1 **7) 1 WASH MACHINE**
2 NOW ----
3 I **SHOWER 2 X WEEKLY** AND WHILE IN PROCESS I TURN WATER OFF
4 I **WASH CLOTHES 2 X MONTHLY ---1 LOAD EACH TIME**
5 I DON'T WATER LAWN
6 **FROM**
7 **4/2019 UNTIL I PHYSICALLY & PERMANENTLY MOVED IN ON 1**
8 **NOVEMBER 2019** (which can be verified via dmv since i must notify them
9 of change of address by law)
10 THIS DISTRICT CLAIMS IN THESE MONTHS
11 5/2019----I **USED 0 WATER BUT CHARGED ME \$16.56** FOR USING
12 ABSOLUTELY **NO WATER WHY????**
13 6/2019 -----THEY CLAIM I **USED 100 GALLONS**
14 QUESTION----*HOW CAN A PERSON USE THAT AMOUNT WHEN A*
15 *TOILET SINK NOR SHOWER WAS EVEN INSTALLED UNTIL AUGUST*
16 *2019??????*
17 **IN MY COPY OF THE AUDIT JULY 2019 IS MISSING ENTIRELY-----**
18 **WHY?????**
19 8/2019---THEY CLAIM I USED **800 GALLONS-----HOW** WHEN DURING
20 THIS TIME FRAME IF I NEEDED TO UTILIZE THE BATHROOM-----THE
21 WOODS THEN BECAME MY BATHROOM THERBY ELIMINATING A
22 **TOILET, SINK THAT WASN'T EVEN INSTALLED YET.**
23 **THIS IS A RADICAL INCREASE OF 700 GALLONS**
24 **WHY?????**
25 9/2019----THEY SHOW A **DECREASE OF USAGE OF 100 GALLONS TO**
26 **700**
27 10/2019---AGAIN THEY SHOW A **DECREASE IN USAGE TO 200**
28 **GALLONS**
29 **WHY?????**

1 **DURING SEPTEMBER & AUGUST I INSTALLED THE SHOWER TOILET**
2 **AND KITCHEN SINK. HOWEVER, THE TOILET WAS BROKEN AND**
3 **NOT USEABLE.**

4 **DECEMBER 2019 I COMPLAINED ABOUT THIS MATTER & THEY CAME**
5 **AND REPLACED THE ORIGINAL METER INSTALLED WITH AN**
6 **UPDATED MODEL.**

7 **NOW THE FUN PART FOR A LOGICAL EXPLANATION-----**

8 **JANUARY 2020----**

9 **SHOWS A DECREASE TO 500 GALLONS FROM DECEMBER 2019**
10 **USAGE OF 800 GALLONS**

11 **2/2020 SHOWS A USAGE 700 GALLONS AN INCREASE OF 200**
12 **GALLONS**

13 **3/2020---USAGE--400 GALLONS A DECREASE OF 300 GALLONS**

14 **4/2020 USAGE---1000 GALLONS AN INCREASE OF 600 GALLONS**

15 **5/2020---USAGE--1000 GALLONS REMAINED THE SAME**

16 **6/2020--USAGE 800 GALLONS A DECREASE OF 200 GALLONS**

17 **7/2020--USAGE--1500 GALLONS AN INCREASE OF 700 GALLONS (this**
18 **number would indicate in this month i was using an average of 50 gallons**
19 **daily)**

20 **8/2020--USAGE 1400 GALLONS A DECREASE OF 100 GALLONS**

21 **9/2020---USAGE 1600 GALLONS AN INCREASE OF 200 GALLONS**

22 **10/2020--USAGE 2400 GALLONS AN INCREASE OF 800 GALLONS**
23 **(average daily use----80 gallons)**

24 **11/2020--USAGE--1800 GALLONS A DECREASE OF 600 GALLONS**

25 **12/2020---USAGE --1600 GALLONS A DECREASE OF 200 GALLONS**

26 **1/2021---USAGE--1600 GALLONS SAME AS PREVIOUS MONTH**

27 **2/2021--USAGE---1600 GALLONS SAME AS PREVIOUS MONTH**

28 **3/2021--USAGE --1800 GALLONS AN INCREASE OF 200 GALLONS**

1 4/2021--USAGE--**2400 GALLONS A WHOPPING INCREASE OF 1100 GALLONS** (daily average ---**80** gallons)

2 5/ 2021 USAGE **2710 GALLONS AN INCREASE OF 300 GALLONS**

3 6/2021--USAGE **4500 GALLONS ANOTHER WHOPPING INCREASE OF 2100 GALLONS FROM APRIL 2021** (daily average **150** gallons)

4 THIS DISTRICT EITHER IS

5 A) NOT ACTUALLY READING THE METERS

6 B) GUESSSING

7 C) ADDING A FICTIOUS STATIONARY ZERO ON (~~i've enclosed a picture of my actual water meter for reference~~) (DPR)

8 D) COMMITTING FRAUD

9 IT'S VIRTUALLY IMPOSSIBLE THAT A HOUSE OF THIS SIZE AND A **SINGLE** RESIDENT CAN USE THAT MUCH WATER IN ANY GIVEN MONTH

10 **EXCEPT**

11 **1) FILLING A SWIMMING POOL**

12 **2) SERIOUS PLUMBING LEAKS** (which i don't have)

13 **3) WATER LINE IS CONNECTED TO 2 HOUSES**

14 I HAVE SPOKEN WITH MY NEIGHBORS AND, THEY TOO, HAVE EXPRESSED DEEP CONCERNS OVER THE ESCALATING WATER BILLS.

15 THIS MATTER NEEDS TO BE INVESTIGATED BY **COMPETENT EXPERTS, NOT THE DISTRICT ITSELF, WITH NOT ONLY A NEW DIGITAL METER** BEING INSTALLED, BUT A METER INSTALLED IN LINE WITHIN THE HOUSE TO SHOW PRECISE AMOUNT OF WATER EXPENDED ON A DAILY BASIS.

16 I'VE TRIED TO SPEAK TO THEM ABOUT THIS AND WAS **SIMPLY BLOWN OFF.**

17 **I'LL BE DAMNED IF I CONTINUE TO PAY FOR SOMETHING I'M NOT USING NOR CAN THEY ACTUALLY PROVE WELL BEYOND WHAT**

THE CLAIM A METER SHOWS.

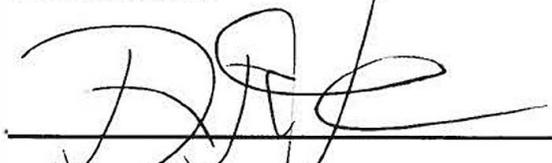
1 IF IT COMES DOWN TO IT I'LL INSTALL A WELL.

CONCLUSION

2 PLEASE, VIA SOLID DATA, EXPLAIN TO ME WHERE 4500 GALLONS OF WATER ARE GOING.

3 MY SEPTIC TANK IS ONLY 1500 GALLONS AND AS OF THIS COMPLIANT AIN'T FILLED TO THE BRIM NOR IS MY YARD FLOODED FROM THE EXCESSIVE OVERFLOW OF 3000 GALLONS. I DO NOT HAVE A DRAIN FIELD BUT CONNECTED TO A SEWER SYSTEM THAT RUNS OFF INTO A 2 ACRE LAGOON.

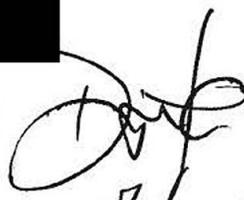
UNDER PENALTIES OF PERJURY, I DECLARE, THAT ALL INFORMATION CONTAINED IN THIS COMPLIANT CAME FROM THE AUDIT THAT WAS CONDUCT AT MY BEHEST AND THAT COPY IS INCLUDED.

 7/21/2021

DONALD ROBERTS

112 O'BRYAN CIRCLE

ALMO, (CALLOWAY COUNTY) KY 42020


RE-Signed  7/28/2021

5/5/2021
9:49:49AM

AUDIT HISTORY

Dexter-Almo Water Dist.

Program Version 21.4.100

Account: XXXXXXXXXX

Roberts, Donald
112 O'Bryan Circle

Date	Amount	Description	Balance
		Beginning Month Balance	\$0.00
4/2/2019	\$75.00	Deposit (New Deposit)	\$0.00
		Beginning Month Balance	\$0.00
5/15/2019	\$16.56	Usage of 0 Water	\$16.56
5/15/2019	\$0.50	School Tax	\$17.06
5/31/2019	(\$16.56)	Manually Removed Water	\$0.50
5/31/2019	(\$0.50)	Manually Removed School Tax	\$0.00
		Beginning Month Balance	\$0.00
6/3/2019	(\$18.00)	Payment Check # 0	(\$18.00)
6/12/2019	\$16.56	Usage of 100 Water	(\$1.44)
6/12/2019	\$0.50	School Tax	(\$0.94)
		Beginning Month Balance	(\$0.94)
		Beginning Month Balance	(\$0.94)
8/14/2019	\$16.56	Usage of 800 Water	\$15.62
8/14/2019	\$0.50	School Tax	\$16.12
		Beginning Month Balance	\$16.12
9/3/2019	(\$16.12)	Payment Check # 0	\$0.00
9/12/2019	\$16.56	Usage of 700 Water	\$16.56
9/12/2019	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
10/14/2019	(\$17.00)	Payment Check # 0	\$0.06
10/16/2019	\$16.56	Usage of 200 Water	\$16.62
10/16/2019	\$0.50	School Tax	\$17.12
		Beginning Month Balance	\$17.12
11/4/2019	(\$20.00)	Payment Check # 0	(\$2.88)
		Beginning Month Balance	(\$2.88)
12/12/2019		Changeout Final Read: 19/Usage=0 New Meter Read: 0	
12/12/2019	\$16.56	Usage of 800 Water	\$13.68
12/12/2019	\$0.50	School Tax	\$14.18
		Beginning Month Balance	\$14.18
1/13/2020	\$1.38	Late Charge	\$15.56
1/13/2020	\$16.56	Usage of 500 Water	\$32.12
1/14/2020	\$0.50	School Tax	\$32.62
1/15/2020	(\$0.03)	Adjustment-Creit on int. from your deposit	\$32.59
1/15/2020		interest for 2019	
1/17/2020	(\$15.56)	Payment Check # 0	\$17.03
		Beginning Month Balance	\$17.03
2/10/2020	(\$17.03)	Payment Check # 0	\$0.00
2/14/2020	\$16.56	Usage of 700 Water	\$16.56
2/14/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
3/5/2020	(\$17.06)	Payment Check # 0	\$0.00
3/12/2020	\$16.56	Usage of 400 Water	\$16.56
3/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
4/2/2020	(\$17.06)	Payment Check # 0	\$0.00
4/8/2020	\$16.56	Usage of 1000 Water	\$16.56
4/8/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06

2019

Changed out the meter.

2020

5/5/2021
9:49:49AM

Dexter-Almo Water Dist.

AUDIT HISTORY

Program Version 21.4.100

Account: XXXXXXXXXX

Roberts, Donald
112 O'Bryan Circle

Date	Amount	Description	Balance
5/4/2020	(\$17.06)	Payment Check # 0	\$0.00
5/6/2020	(\$75.00)	Deposits - Refunded Deposit	\$0.00
5/12/2020	\$16.56	Usage of 1000 Water	\$16.56
5/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
6/2/2020	(\$17.06)	Payment Check # 0	\$0.00
6/11/2020	\$20.56	Usage of 800 Water	\$20.56
6/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
7/6/2020	(\$21.18)	Payment Check # 0	\$0.00
7/13/2020	\$20.56	Usage of 1500 Water	\$20.56
7/13/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
8/3/2020	(\$21.18)	Payment Check # 0	\$0.00
8/7/2020	\$20.56	Usage of 1400 Water	\$20.56
8/7/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
9/2/2020	(\$21.18)	Payment Check # 0	\$0.00
9/11/2020	\$20.56	Usage of 1600 Water	\$20.56
9/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
10/2/2020	(\$21.18)	Payment Check # 0	\$0.00
10/21/2020	\$23.80	Usage of 2400 Water	\$23.80
10/21/2020	\$0.71	School Tax	\$24.51
		Beginning Month Balance	\$24.51
11/2/2020	(\$24.51)	Payment Check # 0	\$0.00
11/11/2020	\$20.56	Usage of 1800 Water	\$20.56
11/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
12/2/2020	(\$21.18)	Payment Check # 0	\$0.00
12/11/2020	\$20.56	Usage of 1600 Water	\$20.56
12/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
1/5/2021	(\$21.18)	Payment Check # 0	\$0.00
1/13/2021	\$20.56	Usage of 1600 Water	\$20.56
1/13/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
2/3/2021	(\$21.18)	Payment Check # 0	\$0.00
2/17/2021	\$20.56	Usage of 1600 Water	\$20.56
2/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
3/2/2021	(\$21.18)	Payment Check # 0	\$0.00
3/17/2021	\$20.56	Usage of 1800 Water	\$20.56
3/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
4/6/2021	(\$21.18)	Payment Check # 0	\$0.00
4/14/2021	\$27.86	Usage of 2900 Water	\$27.86
4/14/2021	\$0.84	School Tax	\$28.70
		Beginning Month Balance	\$28.70

2020

2021

TOTAL ON/BEFORE PENALTY DATE
\$ 35.38
PAY NOW - SAVE \$3.54
TOTAL AFTER PENALTY DATE
\$ 38.92

Billing Statement

Dexter-Almo Water Dist.
 351 Almo Rd
 Almo, KY 42020
 270-753-9101

MAY
2021

Roberts, Donald
 112 O'Brayn Circle
 Almo KY 42020

ACCOUNT NO. [REDACTED]

PENALTY DATE

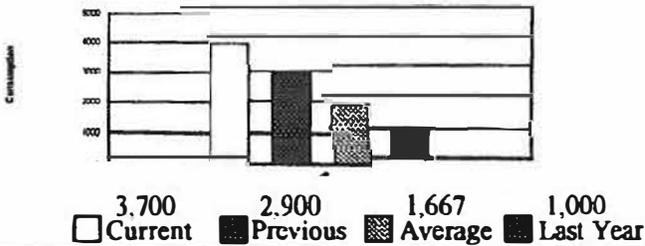
6/10/2021

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
 PLEASE RETURN TOP PORTION WITH PAYMENT

Route #2	BILLING PERIOD	FROM	TO	ACCOUNT NO.	Roberts, Donald
Rate Code #1	Service From 4/7/2021 TO 5/7/2021			[REDACTED]	
Reading Date 5/7/2021	Print Date 5/19/2021				
SERVICE ADDRESS:					
112 O'Bryan Circle					Charges
PRESENT READING	Water				34.35
27100	School Tax				1.03
PREVIOUS READING					
23400					

Usage 3,700

Monthly Usage



Dexter-Almo Water Dist.
 351 Almo Rd
 Almo, KY 42020
 270-753-9101

www.dexteralmowater.com to pay online

Emergency contact
 Jasper Wyatt 270-227-3498

Account # 936

TOTAL DUE NOW	35.38
----------------------	--------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$3.54	6/10/2021 38.92

**PAID
JULY
2021**

TOTAL ON/BEFORE PENALTY DATE	\$ 42.07
PAY NOW - SAVE	\$4.21
TOTAL AFTER PENALTY DATE	\$ 46.28

*Carol
502
782-2573
PSC*

Billing Statement

Dexter-Almo Water Dist.
351 Almo Rd
Almo, KY 42020
270-753-9101

Roberts. Donald
112 O'Brayn Circle
Almo KY 42020

ACCOUNT NO. [REDACTED]

PENALTY DATE

7/10/2021

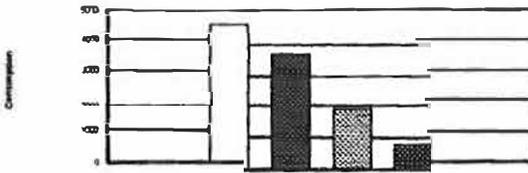
IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN TOP PORTION WITH PAYMENT

Route #2	BILLING PERIOD	FROM	TO	ACCOUNT NO.
Rate Code #1	Service From	5/7/2021	TO 6/3/2021	[REDACTED] Roberts. Donald
Reading Date 6/3/2021	Print Date:	6/22/2021		
	SERVICE ADDRESS:	112 O'Bryan Circle		

		Charges
PRESENT READING	Water	40.84
31600	School Tax	1.23
PREVIOUS READING		
27300		
Usage 4.500		

*3941
3160
5.10*

Monthly Usage



Current
 Previous
 Average
 Last Year

Dexter-Almo Water Dist.
351 Almo Rd
Almo, KY 42020
270-753-9101

www.dexteralmowater.com to pay online

Emergency contact
Jasper Wyatt 270-227-3498

Account # [REDACTED]

TOTAL DUE NOW	42.07
----------------------	--------------

SAVE THIS PENALTY	PAY THIS AMOUNT AFTER
\$4.21	7/10/2021
	46.28

EXHIBIT B

METER TEST WORK SHEET

SERIAL NUMBER: 11102861 METER SIZE: 5/8 MAKE: Master Meter TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 85201.8 ENDING READ: 85211.8 ENDING READ: 85312.7

BEG. READ: 85192.5 BEG. READ: 85201.8 BEG. READ: 85211.8

% ACCURACY: 93 % ACCURACY: 100 % ACCURACY: 100.9

SERIAL NUMBER: 11462147 METER SIZE: 5/8 MAKE: Master Meter TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 2504.6 ENDING READ: 2514.5 ENDING READ: 2615.3

BEG. READ: 2495.2 BEG. READ: 2504.6 BEG. READ: 2514.5

% ACCURACY: 94 % ACCURACY: 99 % ACCURACY: 100.8

SERIAL NUMBER: 18269913 METER SIZE: 5/8 MAKE: Amco TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 359283.5 ENDING READ: 359293.6 ENDING READ: 359392.4

BEG. READ: 359273.7 BEG. READ: 359283.5 BEG. READ: 359293.6

% ACCURACY: 98 % ACCURACY: 101 % ACCURACY: 98.8

5/8 X 3/4 - MIN: 1/4 GPM, 10 GAL. 95%-101%
INT: 2 GPM, 10 GAL. 98.5%-101.5%
MAX: 15 GPM, 100 GAL. 98.5%-101.5%

1" - MIN: 1/4 GPM, 10 GAL. 95%-101%
INT: 4 GPM, 10 GAL. 98.5%-101%
MAX: 40 GPM, 100 GAL. 98.5%-101.5%

EXHIBIT C

METER TEST WORK SHEET

Name: Donald Roberts

Account # 936

Service Address 112 O'Byrne Circle

Serial Number 01328549

Meter: Size 5/8 x 3/4 Make Zenker

Test Scheduled: Date 8-26-2 Time 0900

1
GPM 1/4
Low Flow

2
GPM 2
Int. Flow

3
GPM 15
Max Flow

Ending Read. 42110.9
Beg. Read. 42101.0

Ending Read. 42120.9
Beg. Read. 42110.9

Ending Read. 42223.2
Beg. Read. 42120.9

% Accuracy 99

% Accuracy 100

% Accuracy 102.3

Average of Test 2 & 3

2. 100.0

3. 102.3

101.15

If average exceeds 102% or is Less than 98%
Then further testing is required below

Flow Rate % Capacity

25%
Ending Read. _____
Beg. Read _____

50%
Ending Read _____
Beg. Read _____

75%
Ending Read _____
Beg. Read _____

Average

25% _____
50% _____
75% _____

Average of all 3 tests _____
Less Standard _____ 100%
Equals % of Error _____

Length of time error is known to exist: _____

Basis for Refund _____

Amount of Refund _____

Basis for additional bill: _____

Amount of additional bill: _____

EXHIBIT D

8/30/2021

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AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
		Beginning Month Balance	\$0.00
4/2/2019	\$75.00	Deposit (New Deposit)	\$0.00
		Beginning Month Balance	\$0.00
5/15/2019	\$16.56	Usage of 0 Water	\$16.56
5/15/2019	\$0.50	School Tax	\$17.06
5/31/2019	(\$16.56)	Manually Removed Water	\$0.50
5/31/2019	(\$0.50)	Manually Removed School Tax	\$0.00
		Beginning Month Balance	\$0.00
6/3/2019	(\$18.00)	Payment Check # 0	(\$18.00)
6/12/2019	\$16.56	Usage of 100 Water	(\$1.44)
6/12/2019	\$0.50	School Tax	(\$0.94)
		Beginning Month Balance	(\$0.94)
		Beginning Month Balance	(\$0.94)
8/14/2019	\$16.56	Usage of 800 Water	\$15.62
8/14/2019	\$0.50	School Tax	\$16.12
		Beginning Month Balance	\$16.12
9/3/2019	(\$16.12)	Payment Check # 0	\$0.00
9/12/2019	\$16.56	Usage of 700 Water	\$16.56
9/12/2019	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
10/14/2019	(\$17.00)	Payment Check # 0	\$0.06
10/16/2019	\$16.56	Usage of 200 Water	\$16.62
10/16/2019	\$0.50	School Tax	\$17.12
		Beginning Month Balance	\$17.12
11/4/2019	(\$20.00)	Payment Check # 0	(\$2.88)
		Beginning Month Balance	(\$2.88)
12/12/2019		Changeout Final Read: 19/Usage=0 New Meter Read: 0	
12/12/2019	\$16.56	Usage of 800 Water	\$13.68
12/12/2019	\$0.50	School Tax	\$14.18
		Beginning Month Balance	\$14.18
1/13/2020	\$1.38	Late Charge	\$15.56
1/14/2020	\$16.56	Usage of 500 Water	\$32.12
1/14/2020	\$0.50	School Tax	\$32.62
1/15/2020	(\$0.03)	Adjustment-Creit on int.from your deposit	\$32.59
1/15/2020		interest for 2019	
1/17/2020	(\$15.56)	Payment Check # 0	\$17.03
		Beginning Month Balance	\$17.03
2/10/2020	(\$17.03)	Payment Check # 0	\$0.00
2/14/2020	\$16.56	Usage of 700 Water	\$16.56
2/14/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
3/5/2020	(\$17.06)	Payment Check # 0	\$0.00
3/12/2020	\$16.56	Usage of 400 Water	\$16.56

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AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
3/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
4/2/2020	(\$17.06)	Payment Check # 0	\$0.00
4/8/2020	\$16.56	Usage of 1000 Water	\$16.56
4/8/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
5/4/2020	(\$17.06)	Payment Check # 0	\$0.00
5/6/2020	(\$75.00)	Deposits - Refunded Deposit	\$0.00
5/12/2020	\$16.56	Usage of 1000 Water	\$16.56
5/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
6/2/2020	(\$17.06)	Payment Check # 0	\$0.00
6/11/2020	\$20.56	Usage of 800 Water	\$20.56
6/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
7/6/2020	(\$21.18)	Payment Check # 0	\$0.00
7/13/2020	\$20.56	Usage of 1500 Water	\$20.56
7/13/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
8/3/2020	(\$21.18)	Payment Check # 0	\$0.00
8/7/2020	\$20.56	Usage of 1400 Water	\$20.56
8/7/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
9/2/2020	(\$21.18)	Payment Check # 0	\$0.00
9/11/2020	\$20.56	Usage of 1600 Water	\$20.56
9/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
10/2/2020	(\$21.18)	Payment Check # 0	\$0.00
10/21/2020	\$23.80	Usage of 2400 Water	\$23.80
10/21/2020	\$0.71	School Tax	\$24.51
		Beginning Month Balance	\$24.51
11/2/2020	(\$24.51)	Payment Check # 0	\$0.00
11/11/2020	\$20.56	Usage of 1800 Water	\$20.56
11/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
12/2/2020	(\$21.18)	Payment Check # 0	\$0.00
12/11/2020	\$20.56	Usage of 1600 Water	\$20.56
12/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
1/5/2021	(\$21.18)	Payment Check # 0	\$0.00
1/13/2021	\$20.56	Usage of 1600 Water	\$20.56
1/13/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
2/3/2021	(\$21.18)	Payment Check # 0	\$0.00

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AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
2/17/2021	\$20.56	Usage of 1600 Water	\$20.56
2/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
3/2/2021	(\$21.18)	Payment Check # 0	\$0.00
3/17/2021	\$20.56	Usage of 1800 Water	\$20.56
3/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
4/6/2021	(\$21.18)	Payment Check # 0	\$0.00
4/14/2021	\$27.86	Usage of 2900 Water	\$27.86
4/14/2021	\$0.84	School Tax	\$28.70
		Beginning Month Balance	\$28.70
5/5/2021	(\$28.70)	Payment Credit Card	\$0.00
5/18/2021	\$34.35	Usage of 3700 Water	\$34.35
5/18/2021	\$1.03	School Tax	\$35.38
		Beginning Month Balance	\$35.38
6/2/2021	(\$35.38)	Payment Credit Card	\$0.00
6/16/2021	\$40.84	Usage of 4500 Water	\$40.84
6/16/2021	\$1.23	School Tax	\$42.07
		Beginning Month Balance	\$42.07
7/6/2021	(\$42.07)	Payment Credit Card	\$0.00
7/13/2021	\$40.02	Usage of 4400 Water	\$40.02
7/13/2021	\$1.20	School Tax	\$41.22
		Beginning Month Balance	\$41.22
8/2/2021	(\$41.22)	Payment Credit Card	\$0.00
8/11/2021	\$35.97	Usage of 3900 Water	\$35.97
8/11/2021	\$1.08	School Tax	\$37.05
8/25/2021		Changeout Final Read: 421/Usage=2200 New Meter Read: 0	\$37.05

Totals for Water	553.48
Totals for Late Charge	1.38
Totals for Adjustments	-0.03
Totals for School Tax	16.67
Payments Received	534.45
Total Usage Amount	31,800

Qualified By: Account # 936

Dexter-Almo Water Dist.

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD ROBERTS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2021-00319
)	
DEXTER-ALMO HEIGHTS WATER)	
DISTRICT)	
)	
DEFENDANT)	

RESPONSE TO THE COMMISSION’S ORDER OF AUGUST 18, 2021

Pursuant to the Kentucky Public Service Commission’s Order of August 18, 2021, Dexter-Almo Heights Water District (“the District” or “Defendant”) provides the following:

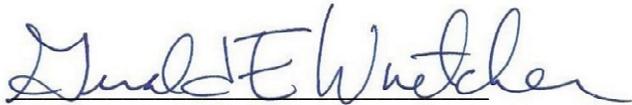
1. A summary of all bills issued to the Complainant since service was initiated on April 2, 2019 is attached as Exhibit A.
2. The first meter (Meter Serial No. 11462147) was install at 112 O’Bryan Circle, Almo, Kentucky on or about March 19, 2019. The District had purchased the meter from the manufacturer in late 2018. The meter was new and had not previously been placed in service. The meter’s manufacturer tested the meter prior to shipping to the District. The results of the manufacturer test are reflected on its Meter Testing Card, which is attached as Exhibit B. The District pulled this meter on or about October 31, 2019. An independent party tested the meter on November 26, 2019. The results of this test are attached Exhibit C.
3. On or about October 31, 2019, the District installed a second meter (Meter Serial No. 01328549) at 112 O’Bryan Circle, Almo, Kentucky. The manufacturer of the meter tested the meter prior to shipping to the District. The results of the manufacturer test are reflected on its

Meter Testing Card, which is attached as Exhibit D. This meter remained in service at 112 O'Bryan Circle until it was pulled on or about August 26, 2021. The results for the test performed on Meter Serial No. 01328549 on August 26, 2021 are attached at Exhibit E.

4. A photo of the Certificate of the person performing the tests on November 26, 2019 and August 26, 2021 is attached as Exhibit F.

Dated: August 30, 2021

Respectfully submitted,

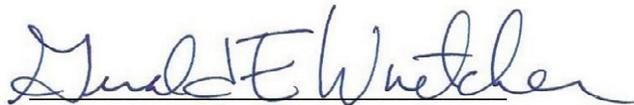


Gerald E. Wuetcher
Stoll Keenon Ogden PLLC
300 West Vine Street
Suite 2100
Lexington, Kentucky 40507-1801
Telephone: (859) 231-3017
Fax: (859) 259-3517
gerald.wuetcher@skofirm.com

Counsel for Dexter-Almo Heights Water District

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's Order of July 22, 2021 in Case No. 2020-00085, I certify that this document was transmitted to the Public Service Commission on August 30, 2021 by electronic mail and that a true and accurate copy of this document was mailed by U.S. Mail First Class, postage prepaid, to Donald Roberts, 112 O'Bryan Circle, Almo, Kentucky 42020.



Gerald E. Wuetcher

EXHIBIT A

8/30/2021

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AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
		Beginning Month Balance	\$0.00
4/2/2019	\$75.00	Deposit (New Deposit)	\$0.00
		Beginning Month Balance	\$0.00
5/15/2019	\$16.56	Usage of 0 Water	\$16.56
5/15/2019	\$0.50	School Tax	\$17.06
5/31/2019	(\$16.56)	Manually Removed Water	\$0.50
5/31/2019	(\$0.50)	Manually Removed School Tax	\$0.00
		Beginning Month Balance	\$0.00
6/3/2019	(\$18.00)	Payment Check # 0	(\$18.00)
6/12/2019	\$16.56	Usage of 100 Water	(\$1.44)
6/12/2019	\$0.50	School Tax	(\$0.94)
		Beginning Month Balance	(\$0.94)
		Beginning Month Balance	(\$0.94)
8/14/2019	\$16.56	Usage of 800 Water	\$15.62
8/14/2019	\$0.50	School Tax	\$16.12
		Beginning Month Balance	\$16.12
9/3/2019	(\$16.12)	Payment Check # 0	\$0.00
9/12/2019	\$16.56	Usage of 700 Water	\$16.56
9/12/2019	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
10/14/2019	(\$17.00)	Payment Check # 0	\$0.06
10/16/2019	\$16.56	Usage of 200 Water	\$16.62
10/16/2019	\$0.50	School Tax	\$17.12
		Beginning Month Balance	\$17.12
11/4/2019	(\$20.00)	Payment Check # 0	(\$2.88)
		Beginning Month Balance	(\$2.88)
12/12/2019		Changeout Final Read: 19/Usage=0 New Meter Read: 0	
12/12/2019	\$16.56	Usage of 800 Water	\$13.68
12/12/2019	\$0.50	School Tax	\$14.18
		Beginning Month Balance	\$14.18
1/13/2020	\$1.38	Late Charge	\$15.56
1/14/2020	\$16.56	Usage of 500 Water	\$32.12
1/14/2020	\$0.50	School Tax	\$32.62
1/15/2020	(\$0.03)	Adjustment-Creit on int.from your deposit	\$32.59
1/15/2020		interest for 2019	
1/17/2020	(\$15.56)	Payment Check # 0	\$17.03
		Beginning Month Balance	\$17.03
2/10/2020	(\$17.03)	Payment Check # 0	\$0.00
2/14/2020	\$16.56	Usage of 700 Water	\$16.56
2/14/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
3/5/2020	(\$17.06)	Payment Check # 0	\$0.00
3/12/2020	\$16.56	Usage of 400 Water	\$16.56

8/30/2021

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AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
3/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
4/2/2020	(\$17.06)	Payment Check # 0	\$0.00
4/8/2020	\$16.56	Usage of 1000 Water	\$16.56
4/8/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
5/4/2020	(\$17.06)	Payment Check # 0	\$0.00
5/6/2020	(\$75.00)	Deposits - Refunded Deposit	\$0.00
5/12/2020	\$16.56	Usage of 1000 Water	\$16.56
5/12/2020	\$0.50	School Tax	\$17.06
		Beginning Month Balance	\$17.06
6/2/2020	(\$17.06)	Payment Check # 0	\$0.00
6/11/2020	\$20.56	Usage of 800 Water	\$20.56
6/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
7/6/2020	(\$21.18)	Payment Check # 0	\$0.00
7/13/2020	\$20.56	Usage of 1500 Water	\$20.56
7/13/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
8/3/2020	(\$21.18)	Payment Check # 0	\$0.00
8/7/2020	\$20.56	Usage of 1400 Water	\$20.56
8/7/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
9/2/2020	(\$21.18)	Payment Check # 0	\$0.00
9/11/2020	\$20.56	Usage of 1600 Water	\$20.56
9/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
10/2/2020	(\$21.18)	Payment Check # 0	\$0.00
10/21/2020	\$23.80	Usage of 2400 Water	\$23.80
10/21/2020	\$0.71	School Tax	\$24.51
		Beginning Month Balance	\$24.51
11/2/2020	(\$24.51)	Payment Check # 0	\$0.00
11/11/2020	\$20.56	Usage of 1800 Water	\$20.56
11/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
12/2/2020	(\$21.18)	Payment Check # 0	\$0.00
12/11/2020	\$20.56	Usage of 1600 Water	\$20.56
12/11/2020	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
1/5/2021	(\$21.18)	Payment Check # 0	\$0.00
1/13/2021	\$20.56	Usage of 1600 Water	\$20.56
1/13/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
2/3/2021	(\$21.18)	Payment Check # 0	\$0.00

8/30/2021

9:13:17AM

AUDIT HISTORY

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Dexter-Almo Water Dist.

Program Version 21.4.100

Account: 936

Roberts, Donald

112 O`Bryan Circle

Date	Amount	Description	Balance
2/17/2021	\$20.56	Usage of 1600 Water	\$20.56
2/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
3/2/2021	(\$21.18)	Payment Check # 0	\$0.00
3/17/2021	\$20.56	Usage of 1800 Water	\$20.56
3/17/2021	\$0.62	School Tax	\$21.18
		Beginning Month Balance	\$21.18
4/6/2021	(\$21.18)	Payment Check # 0	\$0.00
4/14/2021	\$27.86	Usage of 2900 Water	\$27.86
4/14/2021	\$0.84	School Tax	\$28.70
		Beginning Month Balance	\$28.70
5/5/2021	(\$28.70)	Payment Credit Card	\$0.00
5/18/2021	\$34.35	Usage of 3700 Water	\$34.35
5/18/2021	\$1.03	School Tax	\$35.38
		Beginning Month Balance	\$35.38
6/2/2021	(\$35.38)	Payment Credit Card	\$0.00
6/16/2021	\$40.84	Usage of 4500 Water	\$40.84
6/16/2021	\$1.23	School Tax	\$42.07
		Beginning Month Balance	\$42.07
7/6/2021	(\$42.07)	Payment Credit Card	\$0.00
7/13/2021	\$40.02	Usage of 4400 Water	\$40.02
7/13/2021	\$1.20	School Tax	\$41.22
		Beginning Month Balance	\$41.22
8/2/2021	(\$41.22)	Payment Credit Card	\$0.00
8/11/2021	\$35.97	Usage of 3900 Water	\$35.97
8/11/2021	\$1.08	School Tax	\$37.05
8/25/2021		Changeout Final Read: 421/Usage=2200 New Meter Read: 0	\$37.05

Totals for Water	553.48
Totals for Late Charge	1.38
Totals for Adjustments	-0.03
Totals for School Tax	16.67
Payments Received	534.45
Total Usage Amount	31,800

Qualified By: Account # 936

Dexter-Almo Water Dist.

EXHIBIT B

Dexter-Almo Water District

Water Meter Test Card

Customer Name: Donald Roberts

Service Address: 112 O'Bryan Circle

Account Number: 936

Date Installed: March 2019

Beginning Reading: 1

Next Test Due	Manufacturer	Type of Meter	Meter Size	Serial Number
2018	Master	Multi-jet	5/8 X 3/4	11462147

Date of Test	Tested By	Reason For Test	Flow	%F	%S	Flow	%F	%S	Flow	%F	%S
2028	Company	New	H	0.3		M		0.1	L		1.1

Change-out Information:

Change Out Date:		New Meter Test Date:	
Old Reading:		New Meter Tested By:	
New Reading:		High Flow:	
New Serial #:		Medium Flow:	
New Meter Manuf.:		Low Flow:	

EXHIBIT C

METER TEST WORK SHEET

SERIAL NUMBER: 11102861 METER SIZE: 5/8 MAKE: Master Meter TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 85201.8 ENDING READ: 85211.8 ENDING READ: 85312.7
BEG. READ: 85192.5 BEG. READ: 85201.8 BEG. READ: 85211.8
% ACCURACY: 93 % ACCURACY: 100 % ACCURACY: 100.9

SERIAL NUMBER: 11462147 METER SIZE: 5/8 MAKE: Master Meter TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 2504.6 ENDING READ: 2514.5 ENDING READ: 2615.3
BEG. READ: 2495.2 BEG. READ: 2504.6 BEG. READ: 2514.5
% ACCURACY: 94 % ACCURACY: 99 % ACCURACY: 100.8

SERIAL NUMBER: 18269913 METER SIZE: 5/8 MAKE: Amco TEST DATE: 11-26-19

LOW FLOW GPM: 1/4 INT. FLOW GPM: 2 MAX FLOW GPM: 15

ENDING READ: 359283.5 ENDING READ: 359293.6 ENDING READ: 359392.4
BEG. READ: 359273.7 BEG. READ: 359283.5 BEG. READ: 359293.6
% ACCURACY: 98 % ACCURACY: 101 % ACCURACY: 98.8

5/8 X 3/4 – MIN: 1/4 GPM, 10 GAL. 95%-101%
INT: 2 GPM, 10 GAL. 98.5%-101.5%
MAX: 15 GPM, 100 GAL. 98.5%-101.5%

1" – MIN: 1/4 GPM, 10 GAL. 95%-101%
INT: 4 GPM, 10 GAL. 98.5%-101%
MAX: 40 GPM, 100 GAL. 98.5%-101.5%

EXHIBIT D

Dexter-Almo Water District

Water Meter Test Card

Customer Name: Donald Roberts

Service Address: 112 O'Bryan Circle

Account Number: 936

Date Installed: October 2019

Beginning Reading: 0

Next Test Due	Manufacturer	Type of Meter	Meter Size	Serial Number
2029	Zenner	Multi-jet	5/8 X 3/4	01328549

Date of Test	Tested By	Reason For Test	Flow	%F	%S	Flow	%F	%S	Flow	%F	%S
2019	Company	New	H		0.1	M	0.5		L		0.1

Change-out Information:

Change Out Date:		New Meter Test Date:	
Old Reading:		New Meter Tested By:	
New Reading:		High Flow:	
New Serial #:		Medium Flow:	
New Meter Manuf.:		Low Flow:	

EXHIBIT E

METER TEST WORK SHEET

Name: Donald Roberts

Account # 936

Service Address 112 O'Byrne Circle

Serial Number 01328549

Meter: Size 5/8 x 3/4 Make Zenker

Test Scheduled: Date 8-26-21 Time 0900

1
GPM 1/4
Low Flow

2
GPM 2
Int. Flow

3
GPM 15
Max Flow

Ending Read. 42110.9
Beg. Read. 42101.0

Ending Read. 42120.9
Beg. Read. 42110.9

Ending Read. 42223.2
Beg. Read. 42120.9

% Accuracy 99

% Accuracy 100

% Accuracy 102.3

Average of Test 2 & 3

2. 100.0

3. 102.3

101.15

If average exceeds 102% or is Less than 98%
Then further testing is required below

Flow Rate % Capacity

25%
Ending Read. _____
Beg. Read _____

50%
Ending Read _____
Beg. Read _____

75%
Ending Read _____
Beg. Read _____

Average

25% _____
50% _____
75% _____

Average of all 3 tests _____
Less Standard _____ 100%
Equals % of Error _____

Length of time error is known to exist: _____

Basis for Refund _____

Amount of Refund _____

Basis for additional bill: _____

Amount of additional bill: _____

EXHIBIT F



NO. W1374

COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

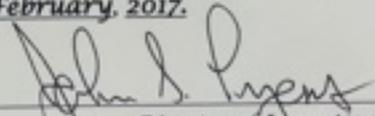
This is to certify that Greg Roberts, having met the requirements of the Public Service Commission, and demonstrated competency in the theory and practice of Water Meter Testing and having satisfactorily passed the examination therefore, is hereby designated a Certified Meter Tester, for Murray Water System.

By virtue of this certificate the above-designated individual is authorized to act as a licensee of the Public Service Commission in regard to the metering of Water to public consumers, and is bound by his oath to faithfully discharge his duties in conformity with the rules of this Commission.

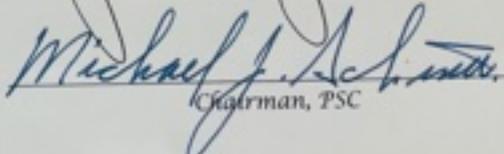
This certificate is valid until suspended, surrendered, or revoked, or until individual leaves the employ of the above-named utility.

Given in Frankfort, Kentucky, this the 9th day of February, 2017.





Director of Inspections



Chairman, PSC