

GRANT, ROSE & PUMPHREY

ATTORNEYS-AT-LAW
51 SOUTH MAIN STREET

WINCHESTER, KENTUCKY 40391

PHONE (859) 744-6828

FAX (859) 744 6855

BRIAN N. THOMAS
JOHN S. PUMPHREY

OF COUNSEL
ROBERT L. ROSE

R. RUSSELL GRANT
(1915 1977)
WILLIAM R. PUMPHREY
(1948)

August 6, 2021

Linda C. Bridwell
Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Kentucky 40602-0615

FILED ELECTRONICALLY

Re: PSC Case No. 2021-00254

Dear Ms. Bridwell:

On behalf of Clark Energy Cooperative, Inc. ("Clark Energy") and in conformity with the Commission's request dated July 26, 2021, in the above-referenced Case, please find enclosed Clark Energy's responses to the Commission Staff's First Request for Information.

Very truly yours,

GRANT, ROSE & PUMPHREY

By: 
John S. Pumphrey

Enclosures

cc: Mr. Michael Bishop
128 Spring Meadows Drive
Jeffersonville, Kentucky 40337

RECEIVED

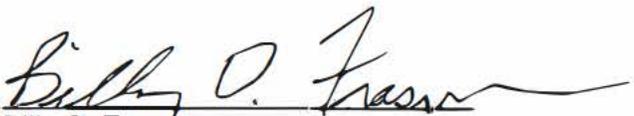
AUG 06 2021

PUBLIC SERVICE
COMMISSION

CERTIFICATION

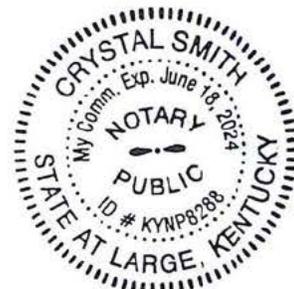
COMMONWEALTH OF KENTUCKY)
COUNTY OF CLARK)

Billy O. Frasure, Vice President of Finance & Office Services for Clark Energy Cooperative, Inc., being duly sworn, states that he has supervised the preparation of the response of Clark Energy Cooperative to the Public Service Commission Staff's Request for information in Case No. 2021-00254 dated July 26, 2021 and that the matters and things set forth therein are true and accurate to the best of his knowledge, information, and belief formed after reasonable inquiry.


Billy O. Frasure

Subscribed and sworn before me on this 6th day of August 2021.


Notary Public



Request:

Refer to Michael Bishop's (Mr. Bishop) complaint. Explain whether Mr. Bishop currently receives service from Clark Energy.

Response:

Yes, Mr. Bishop is currently provided electric service by Clark Energy Cooperative, Inc.

Request:

Refer to Mr. Bishop's complaint. Explain whether Mr. Bishop's outstanding balance has been paid in full.

Response:

Mr. Bishop's account is current; however, not paid in full.

Mr. Bishop applied to receive assistance with his outstanding balance from the Low Income Home Energy Assistance Program (LIHEAP). On July 12, 2021, Clark received notification, by the LIHEAP program provider Mr. Bishop applied through, that he had been approved for sufficient funds to satisfy his balance due in full. Upon being notified, Clark restored Mr. Bishop's service and made his account status current.

Clark has currently received one hundred dollars (\$100.00) of the funds Mr. Bishop was approved for, but anticipates receiving the remainder in the coming weeks.

Request:

Refer to Mr. Bishop's complaint. If Mr. Bishop's outstanding balance has not been paid in full, provide the full balance outstanding, including any payment arrangements made with Mr. Bishop and any supporting documentation.

Response:

Mr. Bishop's total outstanding balance, as of August 4, 2021, is nine hundred sixteen dollars and sixty cents (\$916.60).

This account balance includes Mr. Bishop's previous outstanding balance of eight hundred fifty-seven dollars and twenty-four cents (\$857.24), which is scheduled to be paid with LIHEAP funds, and Mr. Bishop's most recent bill of fifty-nine dollars and thirty-six cents (\$59.36).

Please see attached Exhibit 7 for Mr. Bishop's most recent bill and Exhibit 8 for the LIHEAP vouchers Clark received on July 12, 2021.

YNNN

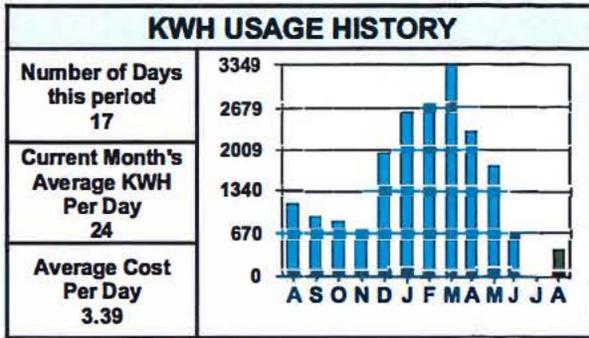


PO Box 748
Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

1475 1 AV 0.398
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

5 1475
C-5



GO PAPERLESS! Ebilling is available at clarkenergy.com. Click on the "Pay Bill" link to access your account information. You can register to receive an email notification when your account bills and also have your mailed paper statement stopped.

Paying your bill online is fast, easy and FREE! Please make sure you are on Clark Energy's website, www.clarkenergy.com or clarkenergy.smarthub.coop, before setting up and submitting your payment.

ACCOUNT NUMBER	NAME	BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB				
	MICHAEL L BISHOP	08/02/2021						
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
HOUSE		128 SPRING MEADOW DR			-0.0051260	NEW METER		
SERVICE FROM	TO	NO. DAYS	METER NUMBER	READING PREVIOUS	READING PRESENT	RATE	MULTIPLIER	KWH USAGE
07/12/2021	07/29/2021	17		16132	16532	R	1.0000	400
Activity Since Last Bill			\$ Amount	Current Bill Information			\$ Amount	
PREVIOUS BALANCE			557.24	ADJUSTMENTS			40.00	
PAYMENT			-100.00	FACILITY CHARGE			18.00	
OTHER CHARGES/ADJUSTMENTS			40.00	ENERGY			34.60	
DEPOSIT APPLIED			360.00	FUEL ADJUSTMENT @-0.0051260			-2.05	
PRIOR BALANCE			857.24	SCHOOL TAX			1.73	
UNPAID VOUCHER			857.24	ENVIRONMENTAL SURCHARGE @ 14.010%			7.08	
				TOTAL CURRENT CHARGES			59.36	
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.								
Due Date		08/17/2021	Amt Due		\$916.60			
Past Due After		08/17/2021	Gross Due		\$919.57			

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2 account bills and also have

- CHECK HERE TO INDICATE ADDRESS &/OR PHONE NUMBER CHANGE ON BACK
- CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED.

Member Number:	
Account Number:	
Current Charges Due On Or Before 08/17/2021:	\$916.60
Amount Due After 08/17/2021:	\$919.57

CLARK ENERGY * 1
PO BOX 748
WINCHESTER KY 40392-0748



Fax Transmittal

Vendor Payment To:
 Clark Energy Cooperative, Inc. (RECC)
 2640 Ironworks Road
 Winchseter, KY 40392
 Office: 1-859-901-9216 (csmith@clarkenergy.com)
 sgoins@clarkenergy.com; sbashford@clarkenergy.com

Return To:
 Gateway Community Action
 151 University Dr 3rd floor
 West Liberty, KY 41472
 Phone: (606) 743-3133
 Fax: EMAIL ONLY
 jennifer.williamson@gatewaycaa.org

Gateway Community Action
 CSBG Montgomery Outreach Office-LOC#300
 Date: 7/12/2021
 Batch #

OK
 7/12/21

Pol
 7/22/21

Funding Source:

County: Montgomery

Salvation Army 2021-2022

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
7/12/2021	\$100.00	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	
Electric					

of Applications: 1

SubTotal: \$100.00

of Applications: 1

Total Amount on this Transmittal: \$100.00

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date.

Peck

7/12/2021

AGENCY REPRESENTATIVE SIGNATURE

DATE

VENDOR SIGNATURE

DATE

Exhibit 8
 Page 1 of 3

Fax Transmittal

Vendor Payment To:
Clark Energy Cooperative, Inc. (RECC)
2640 Ironworks Road
Winchseter, KY 40392
Office: 1-859-901-9216(csmith@clarkenergy.com)
sgoins@clarkenergy.com;sbashford@clarkenergy.com

Return To:
Gateway Community Action
151 University Dr 3rd floor
West Liberty, KY 41472
Phone: (606) 743-3133
Fax: EMAIL ONLY
jennifer.williamson@gatewaycaa.org

Gateway Community Action
CSBG Montgomery Outreach Office-LOC#300
Date: 7/12/2021
Batch #

Funding Source: LIHEAP Summer Cooling Subsidy 2021

County: Montgomery

LIHEAP Summer Cooling Subsidy 2021

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
7/12/2021	\$300.00	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	
Electric					

of Applications: 1

SubTotal: \$300.00

of Applications: 1

Total Amount on this Transmittal: \$300.00

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date or 30 days after the official end date of the program, whichever comes first.

J Peck

7/12/2021

AGENCY REPRESENTATIVE SIGNATURE

DATE

VENDOR SIGNATURE

DATE

*CSB
7-12-21*

Fax Transmittal

Vendor Payment To:
 Clark Energy Cooperative, Inc. (RECC)
 2640 Ironworks Road
 Winchsester, KY 40392
 Office: 1-859-901-9216 (csmith@clarkenergy.com)
 sgoin@clarkenergy.com; sbashford@clarkenergy.com

Return To:
 Gateway Community Action
 151 University Dr 3rd floor
 West Liberty, KY 41472
 Phone: (606) 743-3133
 Fax: EMAIL ONLY
 jennifer.williamson@gatewaycaa.org

Gateway Community Action
 CSBG Montgomery Outreach Office-LOC#300
 Date: 7/12/2021
 Batch #:

Funding Source: LIHEAP Summer Cooling Crisis 2021

County: Montgomery

LIHEAP Summer Cooling Crisis 2021

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
7/12/2021	\$557.24	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	
Electric					

of Applications: 1

SubTotal: \$557.24

of Applications: 1

Total Amount on this Transmittal: \$557.24

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date or 30 days after the official end date of the program, whichever comes first.

J Peck

7/12/2021

AGENCY REPRESENTATIVE SIGNATURE

DATE

VENDOR SIGNATURE

DATE

CSJ
7-12-21