To: Public Service Commission P.O. Box 6 Frankfort, Ky. 40602

RECEIVED

NOV 2 3 2020

PUBLIC SERVICE COMMISSION

From: Ronald Dean and Naomi Adkins P.O. Box 291 Stanville, Ky. 41659

I am writing in response to a notice I received from B & H Gas Company, P.O. Box 447, Betsy Layne, Ky. 41605, received November 5, 2020. The notice was sent to inform customers of a rate increase, if approved, will take effect on May 6, 2021.

If I understand correctly, the rate will be 4 to 8 times the rate that customers are paying now. This will gravely affect households in this area if this purposed rate is approved. With Covid 19 Virus, people are struggling due to survive the effects that are put upon them due to jobs cut or lost. And with this increase at such a high rate, I worry that most will not be able to afford to pay their bill.

I understand about increases in a business. They are needed to keep up with everyday expenses and profits. This is how a business grows. However, I think the customers need to be taken in consideration. How will they survive?

I am sending a copy of the notice I received. It is very hard to read. It would have been nice to receive a readable copy. The print is so small and when it is enlarged, it is still hard to read. This shows a lack of concern on business's part for its customers.

Please, when considering this increase, PLEASE think about EVERYONE. Make the increase reasonable, not just to the business owner.

Thank You, Ronald Dean and Naomi Akins

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B& II GAS COMPANY FO the 487, Retty Leyer, Kentucky 49665 866-875-5851

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