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OCT 23 2020

PUBLIC SERVICE
COMMISSION

Joe and Dottie Kuhr
701 Persimmon Ridge Dr.
Louisville, KY 40245

To: Public Service Commission
P.O. Box 615
Frankfort, KY 40602

Dear Public Service Commission:

We, Joe and Dottie Kuhr, are requesting an intervention of Bluegrass Water Utility Operating Co. for increasing our usage service rates from \$35.00/month to \$96.14/mo. The case number is 2020-00290.

We want to know:

- 1) Why do they want to charge a flat rate fee increase no matter what your actual usage is?
- 2) Why is there a flat rate for everyone no matter what state, county or city you live in?
- 3) Rates should ONLY be applied to AREA OF RESIDENCY and not general locations around the state.
- 4) Are all locations in Shelby County or are they all over the country? Are we paying for these areas also?

Thank you for help in this matter.

Dottie Kuhr *Joe Kuhr*

10/20/2020