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OCT 06 2020

From: [PSC Consumer Web Inquiry](#)
To: [PSC Public Information Officer](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, October 6, 2020 1:33:05 PM

PUBLIC SERVICE
COMMISSION

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 12:46 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, October 6, 2020 at 12:46 PM

Name: Jourdain sowle
Address: 256 Airview Dr
City: Elizabethtown
State: KY
Zip Code: 42701
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass water

State the nature of your concern: Request intervention case #2020-00290 I hope that this commission will put a stop to the above mention company's careless attempted at lining their pockets, on the gize that the responsibility of repairs fall upon the consumer. This company has a record of buying sewer and water outfits that are in need of repair. They Bluegrass water hole heartedly new the conditions of the outfits when purchased. They themselves should be held responsible for the repairs at there own cost. Not at the cost of the consumer. If it's to much for them to take on they should just pay to connect use to the city/county sewer, and wash their hands of this. Thank you for your consideration
Have you contacted the utility about the problem: No
