

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

|                                 |   |            |
|---------------------------------|---|------------|
| ELECTRONIC PURCHASED WATER      | ) | CASE NO.   |
| ADJUSTMENT FILING OF EAST LOGAN | ) | 2020-00220 |
| WATER DISTRICT, INC.            | ) |            |

COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION  
TO EAST LOGAN WATER DISTRICT, INC.

East Logan Water District, Inc. (East Logan District), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested herein is due within ten days of the date of this request. Pursuant to the Commission's Orders in Case No. 2020-00085,<sup>1</sup> issued March 16, 2020, and March 24, 2020, East Logan District SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies within 30 days of the lifting of the current state of emergency. All responses in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

East Logan District shall make timely amendment to any prior response if East Logan District obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which East Logan District fails or refuses to furnish all or part of the requested information, East Logan District shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, East Logan District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Provide East Logan District's monthly unaccounted for water loss percentage reports with the underlying data intact for the most recent 48 months.
2. Explain whether there has been any change in the way monthly water loss is being reported for the past five years.
3. Provide any steps East Logan District has taken in the last five years to reduce its unaccounted for water loss percentage.

4. State whether East Logan District has completed a water loss detection plan. If the answer is yes, provide a copy of the last completed plan. If not, explain why.

5. State whether East Logan District completed a comprehensive unaccounted for water loss reduction plan. If the answer is yes, provide a copy of the last completed plan. If not, explain why.

6. Describe and provide the results of water loss projects that East Logan District has initiated from January 2015 to the present.

7. Provide a copy of East Logan District's most recent annual and long range capital improvement plans. Include the names and entities responsible for assisting East Logan District with capital improvements planning, grant application assistance, engineering design and construction services.

8. Provide a copy of East Logan District's preventative maintenance program for the plant, pumps, and storage facilities.

9. State whether leak detection is conducted on a daily basis. If leak detection is not conducted daily, explain why.

10. State the average age of East Logan District's distribution mains.

11. Provide the vintage of East Logan District's oldest distribution main and the vintage of its newest distribution main.

12. State whether East Logan District mapped the entire distribution area for service connections to include mapping of its system, and identifying parts of its system with repeated breaks.

13. Provide the dates on which the utility's master meters were last tested and the results of the tests.

14. Provide copies of each work order generated to investigate leaks reported by customers of the utility for the past four years.

15. Provide a copy of East Logan District's policy for dealing with apparent theft of water.

16. Provide a copy of East Logan District's policy for determining whether a leak adjustment to a customer's account is warranted and identify the persons authorized to approve leak adjustments.



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Kent A. Chandler  
Acting Executive Director  
Public Service Commission  
P.O. Box 615  
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DATED OCT 06 2020

cc: Parties of Record

Case No. 2020-00220

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