

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00160 - Water Bill Increase
Date: Monday, July 27, 2020 2:40:00 PM
Attachments: [FB_IMG_1594999281623.pdf](#)

Becky North,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, July 20, 2020 9:25 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: Water Bill Increase

-----Original Message-----

From: [REDACTED]
Sent: Saturday, July 18, 2020 3:37 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Water Bill Increase

I Becky North, oppose to the water bill increase for Middlesboro, Ky. residents. I live at 108 Bella Gardens Middlesboro, Ky. 40965. I will leave my digital signature at the bottom of this message as my digital signature. Thank you!

Becky North

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: _____

SIGNATURE: _____

PHYSICAL ADDRESS: _____

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