

**Bruner, Brandon S (PSC)**

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**From:** Bruner, Brandon S (PSC) on behalf of PSC-Executive Director  
**Sent:** Friday, May 15, 2020 4:42 PM  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry - Case No. 2020-00141

Randall Baker,

Thank you for your comments on the application of Hyden-Leslie County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00141, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00141](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00141).

Thank you for your interest in this matter.

Best Regards,  
Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601  
502-782-6329

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**From:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Sent:** Friday, May 15, 2020 4:18 PM  
**To:** PSC-Executive Director <PSCED@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

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**From:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Friday, May 15, 2020 8:09 AM  
**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

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**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, May 14, 2020 11:21 PM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, May 14, 2020 at 11:20 PM

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Name: Randall Baker  
Address: 17846 Highway 421  
City: Hyden  
State: Kentucky  
Zip Code: 41749  
Phone number where you can be reached: [REDACTED]  
Home phone:

Utility Name: Leslie County Water HYDEN KY

State the nature of your concern: To Whom This May Concern: Hello. Please do not allow the Leslie County Water Company to raise their prices. I am a veteran and I only recieve Social Security. I would estimate that about 85% of the people that live in Leslie County are on SSI or Social Security Benefits. We barely scrape by as it is now; and if they raise their prices anymore there will be children and elderly people without water. This is no lie! How are we supposed to pay our electricity, water bill, get our medicine, and feed our families? I have had to choose between my medicine and my water bill. Please, help us. The water company and the sewer company are robbing us. The sewer is even worse! I was promised a \$14 per month; but I am getting bills form\$169; \$189 and even \$236 for ONE MONTH!! Please stop them from robbing us! We need your help before our children and the elderly end up starving to pay a water and a sewer bill. Thank you for your time. My telephone number is [REDACTED]. Please give me a call. You can save our children and the elderly from starving to death. Thanks! Randall Baker.

Have you contacted the utility about the problem: No

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Kentucky Rural Water Association  
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\*Hyden-Leslie County Water District  
356 Wendover Road  
Hyden, KY 41749

\*L.J. Turner  
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