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SEP 16 2020

PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LAWRENCE J. WOLTER)

Complainant,)

v.)

JONATHAN CREEK WATER DISTRICT)

Defendant.)

CASE NO.
2020-00080

**RESPONSE OF JONATHAN CREEK WATER DISTRICT
TO
COMMISSION'S ORDER ENTERED SEPTEMBER 8, 2020**

Defendant Jonathan Creek Water District ("District"), by and through counsel, for its Response to the Commission's Order entered September 8, 2020, hereby files the attached Declaration of the District's Superintendent, David Lovett, and Exhibits attached thereto.



KIP C. MATHIS
JOHNSON & MATHIS, PLLC
1114 Main Street
P. O. Box 450
Benton, KY 42025
Phone: 270-527-3153
Fax: 270-527-9276
Email: mj@mjohnson-law.com

CERTIFICATE OF FILING


The undersigned hereby certifies that pursuant to the Commission's Order in Case No. 2020-00085 issued March 16, 2020, and the Commission's Order issued herein on May 22, 2020, the foregoing was filed with the Commission by electronic mail on this 16th day of September, 2020, at the following address: PSCED@ky.gov.


KIP C. MATHIS

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served upon the following by U.S. first class mail, postage prepaid, on this 16th day of September, 2020:

Hon. Robert L. Prince
Prince & Brien, P.S.C.
P.O. Box 466
Benton, KY 42025-0466
Counsel for Complainant
Lawrence J. Wolter


KIP C. MATHIS

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LAWRENCE J. WOLTER)
)
Complainant,)
)
v.)
)
JONATHAN CREEK WATER DISTRICT)
)
Defendant.)
)
_____)

CASE NO.
2020-00080

**DECLARATION OF DAVID LOVETT
IN SUPPORT OF JONATHAN CREEK WATER DISTRICT'S
RESPONSE TO COMMISSION'S ORDER ENTERED SEPTEMBER 8, 2020**

The undersigned, David Lovett, being first duly sworn, states and deposes as follows:

1. I am the Superintendent of Jonathan Creek Water District ("District").
2. I have personal knowledge of the matters set forth herein and the answers contained herein are true and correct to the best of my information, knowledge and belief.
3. I make this Declaration in support of the District's Response to the Commission's Order entered September 8, 2020 ("Order").
4. The following sets forth the District's Response to the Order:

Request 1: File copies of bills rendered to Mr. Wolter for 2015-2019

Response: The District is unable to provide copies of the bills rendered to Mr. Wolter for 2015 through 2019. The District cannot reprint the 2015 through 2019 bills. The District outsources its billing. The vendor responsible for the District's billing can only reprint bills for the previous 13 months. Mr. Wolter did not have a bill in 2019 at 7564 U.S. Highway 68 E,

Benton, Kentucky 42025, in 2019. The last bill to Mr. Woelter at that address between 2015 and 2019 was November 16, 2018.

However, the District digitally stores and is able to reproduce its billing and meter reading information for 2015 through 2019. In lieu of filing the bills for 2015 through 2019, the District submits herewith the Customer History Report showing the billing and payment history on the subject account for 2015 through 2019, which is attached hereto as Schedule 1(a), and the Reading History Report showing the meter reading history for the subject account for 2015 through 2019, which is attached hereto as Schedule 1(b).

Request 2: File copies of any work orders associated with 7564 U.S. Highway 68 E, Benton, Kentucky 42025, for 2015-2019.

Response: Attached hereto as Schedule 2 are copies of any work orders associated with 7564 U.S. Highway 68 E, Benton, Kentucky 42025, for 2015-2019.

Request 3: File copies of recorded communications with Lawrence J. Wolter or other residents at the same address.

Response: Attached hereto as Schedule 3 are copies of recorded communications with Lawrence J. Wolter or other residents at the same address.

This the 15th day of September 2020.



DAVID LOVETT

STATE OF KENTUCKY
COUNTY OF MARSHALL

Subscribed, sworn to and acknowledged before me by David Lovett on this 15th
day of September, 2020.

 KNP4454
NOTARY PUBLIC

My commission expires: 3-9-2024

JONATHAN CREEK WATER DISTRICT
Response to the Commission's Order entered September 8, 2020
Case No. 2020-00080

SCHEDULE

1(a)

Jonathan Creek Water District Customer History Report

Service Type All Use Reading Factor Print Transaction in Descending Order
 AR Code All Start Balance With Zero
 Beginning Date 01/01/2015 Print Breakdown By Transaction Service Taxes Totals Only
 Ending Date 12/31/2019 Usage Service None

History For Account XXXXXXXXXX Wolter, Lawrence J.

Tm Date	Vold	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/06/15		CMathis	CHK	Check Payment	1567	(\$18.11)	\$0.00	\$0.00
01/19/15		CMathis	100	Water Billing		\$16.34	\$0.00	\$16.34
02/02/15		CMathis	CHK	Check Payment	1573	(\$16.34)	\$0.00	\$0.00
02/19/15		CMathis	100	Water Billing		\$15.15	\$0.00	\$15.15
03/03/15		user14	CHK	Check Payment	1585	(\$15.15)	\$0.00	\$0.00
03/20/15		CMathis	100	Water Billing		\$18.70	\$0.00	\$18.70
04/02/15		JadaH	CHK	Check Payment	1590	(\$118.70)	(\$100.00)	(\$100.00)
04/20/15		CMathis	100	Water Billing		\$6,590.90	\$0.00	\$6,490.90
04/20/15		CMathis	OVP	Over Payment Appli		\$0.00	\$100.00	\$6,490.90
04/28/15		JadaH	CHK	Check Payment	1597	(\$540.00)	\$0.00	\$5,950.90
04/30/15		CMathis	MIN	Mova Instalment Amt		(\$5,940.00)	\$0.00	\$10.90
05/06/15		CMathis	900	Penalty Charges		\$1.09	\$0.00	\$11.99
05/20/15		CMathis	100	Water Billing		\$557.52	\$0.00	\$569.51
06/05/15		JadaH	CHK	Check Payment	1605	(\$569.51)	\$0.00	\$0.00
06/19/15		CMathis	100	Water Billing		\$556.92	\$0.00	\$556.92
07/06/15		JadaH	CHK	Check Payment	1613	(\$556.92)	\$0.00	\$0.00
07/17/15		CMathis	100	Water Billing		\$556.34	\$0.00	\$556.34
08/04/15		CMathis	CHK	Check Payment	1618	(\$16.34)	\$0.00	\$540.00
08/20/15		CMathis	100	Water Billing		\$556.34	\$0.00	\$1,096.34
09/02/15		CMathis	CHK	Check Payment	1629	(\$16.34)	\$0.00	\$1,080.00
09/08/15		JadaH	900	Penalty Charges		\$1.63	\$0.00	\$1,081.63
09/21/16		CMathis	100	Water Billing		\$558.11	\$0.00	\$1,639.74
10/05/15		JadaH	CHK	Check Payment	1637	(\$18.11)	\$0.00	\$1,621.63
10/05/15		CMathis	900	Penalty Charges		\$1.81	\$0.00	\$1,623.44
10/19/15		CMathis	100	Water Billing		\$558.34	\$0.00	\$2,179.78
11/03/15		CMathis	CHK	Check Payment	1647	(\$16.34)	\$0.00	\$2,163.44
11/05/15		CMathis	900	Penalty Charges		\$1.63	\$0.00	\$2,165.07
11/19/15		CMathis	100	Water Billing		\$556.92	\$0.00	\$2,721.99
12/04/15		CMathis	CHK	Check Payment	1654	(\$16.92)	\$0.00	\$2,705.07
12/07/16		CMathis	900	Penalty Charges		\$1.69	\$0.00	\$2,706.76
12/18/15		JadaH	100	Water Billing		\$557.52	\$0.00	\$3,264.28
01/04/16		JLamb	CHK	Check Payment	1658	(\$17.52)	\$0.00	\$3,246.76
01/07/16		CMathis	900	Penalty Charges		\$1.75	\$0.00	\$3,248.51
01/19/16		CMathis	100	Water Billing		\$556.34	\$0.00	\$3,804.85
02/02/16		JLamb	CHK	Check Payment	check	(\$16.34)	\$0.00	\$3,788.51
02/05/16		CMathis	900	Penalty Charges		\$1.63	\$0.00	\$3,790.14
02/19/16		CMathis	100	Water Billing		\$555.74	\$0.00	\$4,345.88
03/01/16		BHull	CHK	Check Payment	1676	(\$15.74)	\$0.00	\$4,330.14
03/07/16		CMathis	900	Penalty Charges		\$1.57	\$0.00	\$4,331.71
03/18/16		CMathis	100	Water Billing		\$555.74	\$0.00	\$4,887.45
03/29/16		CMathis	CHK	Check Payment	1682	(\$15.74)	\$0.00	\$4,871.71
04/05/16		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,873.28
04/19/16		BHull	100	Water Billing		\$15.15	\$0.00	\$4,888.43
04/29/16		BHull	CHK	Check Payment	1690	(\$15.15)	\$0.00	\$4,873.28
05/05/16		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,874.80
05/19/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,891.72
05/31/16		BHull	CHK	Check Payment	1695	(\$16.92)	\$0.00	\$4,874.80
06/06/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,876.49
06/21/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,892.83

History For Account

Wolter, Lawrence J.

Trm Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
06/29/16		BHull	CHK	Check Payment	1701	(\$16.34)	\$0.00	\$4,876.49
07/06/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,878.12
07/19/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,895.04
08/01/16		BHull	CHK	Check Payment	1709	(\$16.92)	\$0.00	\$4,878.12
08/05/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,879.81
08/19/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,886.15
09/01/16		BHull	CHK	Check Payment	1717	(\$16.34)	\$0.00	\$4,879.81
09/08/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,881.44
09/19/16		BHull	100	Water Billing		\$17.52	\$0.00	\$4,898.96
10/04/16		BHull	CHK	Check Payment	1724	(\$17.52)	\$0.00	\$4,881.44
10/05/16		BHull	900	Penalty Charges		\$1.75	\$0.00	\$4,883.19
10/19/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,899.53
11/03/16		BHull	CHK	Check Payment	1731	(\$16.34)	\$0.00	\$4,883.19
11/08/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,884.82
11/16/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,901.74
11/28/16		BHull	CHK	Check Payment	1738	(\$16.92)	\$0.00	\$4,884.82
12/05/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,886.51
12/15/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,902.85
12/27/16		BHull	CHK	Check Payment	1734	(\$16.34)	\$0.00	\$4,886.51
01/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,888.14
01/17/17		BHull	100	Water Billing		\$15.15	\$0.00	\$4,903.29
01/25/17		BHull	CHK	Check Payment	1748	(\$15.15)	\$0.00	\$4,888.14
02/06/17		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,889.66
02/16/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,905.40
03/03/17		BHull	CHK	Check Payment	1758	(\$15.74)	\$0.00	\$4,889.66
03/08/17		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,891.23
03/17/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,906.97
03/29/17		BHull	CHK	Check Payment	1762	(\$15.74)	\$0.00	\$4,891.23
04/05/17		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,892.80
04/18/17		BHull	100	Water Billing		\$15.15	\$0.00	\$4,907.95
05/01/17		CBurnett	CHK	Check Payment	1768	(\$15.15)	\$0.00	\$4,892.80
05/05/17		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,894.32
05/17/17		BHull	100	Water Billing		\$16.34	\$0.00	\$4,910.66
05/31/17		BHull	CHK	Check Payment	1776	(\$16.34)	\$0.00	\$4,894.32
06/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,895.95
06/16/17		BHull	100	Water Billing		\$18.11	\$0.00	\$4,914.06
08/26/17		BHull	CHK	Check Payment	1781	(\$18.11)	\$0.00	\$4,895.95
07/18/17		BHull	100	Water Billing		\$18.11	\$0.00	\$4,914.06
07/26/17		BMedley	CHK	Check Payment	1785	(\$18.11)	\$0.00	\$4,895.95
08/07/17		BHull	900	Penalty Charges		\$1.81	\$0.00	\$4,897.78
08/17/17		BHull	100	Water Billing		\$16.34	\$0.00	\$4,914.10
08/28/17		BMedley	CHK	Check Payment	1793	(\$16.34)	\$0.00	\$4,897.76
09/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,899.39
09/19/17		BHull	100	Water Billing		\$16.92	\$0.00	\$4,916.31
09/29/17		BMedley	CHK	Check Payment	1802	(\$16.92)	\$0.00	\$4,899.39
10/05/17		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,901.08
10/06/17		BHull	ERR	Voided payment	Voided Pay	\$16.92	\$0.00	\$4,918.00
10/08/17		BHull	CHK	Check Payment	9/28/2017	(\$16.92)	\$0.00	\$4,901.08
10/08/17		BHull	901	Penalty Adjustment	9/28/2017	(\$1.69)	\$0.00	\$4,899.39
10/18/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,915.13
10/30/17		BMedley	CHK	Check Payment	6543	(\$15.74)	\$0.00	\$4,899.39
11/06/17		BMedley	900	Penalty Charges		\$1.57	\$0.00	\$4,900.96
11/16/17		BMedley	100	Water Billing		\$16.34	\$0.00	\$4,917.30
11/27/17		BHull	CHK	Check Payment	1815	(\$16.34)	\$0.00	\$4,900.96
12/19/17		BMedley	100	Water Billing		\$15.74	\$0.00	\$4,916.70
01/03/18		JMiller	CHK	Check Payment	1819	(\$15.74)	\$0.00	\$4,900.96

History For Account

Wolter, Lawrence J.

Trm Date	Vold	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/08/18		BMedley	900	Penalty Charges		\$1.57	\$0.00	\$4,902.53
01/18/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,919.75
01/29/18		BMedley	CHK	Check Payment	1824	(\$17.22)	\$0.00	\$4,902.53
02/05/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,904.25
02/20/18		BMedley	100	Water Billing		\$20.59	\$0.00	\$4,924.84
02/26/18		JMiller	CHK	Check Payment	1831	(\$20.59)	\$0.00	\$4,904.25
03/08/18		BMedley	900	Penalty Charges		\$2.06	\$0.00	\$4,906.31
03/19/18		BMedley	100	Water Billing		\$15.20	\$0.00	\$4,921.51
03/19/18		BMedley	SVC	Service Charge		\$35.00	\$0.00	\$4,956.51
03/26/18		JMiller	CHK	Check Payment	1837	(\$15.20)	\$0.00	\$4,941.31
04/05/18		BMedley	SVC	Service Charge		(\$35.00)	\$0.00	\$4,906.31
04/06/18		BMedley	OVP	Over Payment Appl		\$0.00	\$35.00	\$4,906.31
04/06/18		JMiller	900	Penalty Charges		\$1.52	\$0.00	\$4,907.83
04/20/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,925.05
04/30/18		JMiller	CHK	Check Payment	1846	(\$17.22)	\$0.00	\$4,907.83
05/08/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,909.55
05/21/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,926.77
05/29/18		JMiller	CHK	Check Payment	1849	(\$17.22)	\$0.00	\$4,909.55
06/06/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,911.27
06/20/18		JMiller	100	Water Billing		\$18.57	\$0.00	\$4,929.84
06/25/18		JMiller	CHK	Check Payment	1858	(\$18.57)	\$0.00	\$4,911.27
07/05/18		BMedley	900	Penalty Charges		\$1.86	\$0.00	\$4,913.13
07/19/18		BMedley	100	Water Billing		\$17.89	\$0.00	\$4,931.02
07/27/18		BMedley	CHK	Check Payment	1864	(\$17.89)	\$0.00	\$4,913.13
08/06/18		BMedley	900	Penalty Charges		\$1.79	\$0.00	\$4,914.92
08/17/18		BMedley	100	Water Billing		\$17.89	\$0.00	\$4,932.81
08/27/18		BMedley	CHK	Check Payment		(\$17.89)	\$0.00	\$4,914.92
09/06/18		BMedley	900	Penalty Charges		\$1.79	\$0.00	\$4,916.71
09/19/18		BMedley	100	Water Billing		\$14.52	\$0.00	\$4,931.23
09/27/18		JMiller	CHK	Check Payment	1878	(\$14.52)	\$0.00	\$4,918.71
10/05/18		BMedley	900	Penalty Charges		\$1.45	\$0.00	\$4,918.16
10/17/18		BMedley	100	Water Billing		\$13.85	\$0.00	\$4,932.01
10/29/18		JMiller	CHK	Check Payment	1885	(\$13.85)	\$0.00	\$4,918.16
11/05/18		BMedley	900	Penalty Charges		\$1.39	\$0.00	\$4,919.55
11/16/18		BMedley	100	Water Billing		\$13.85	\$0.00	\$4,933.40
11/30/18		BMedley	CHK	Check Payment	1893	(\$13.85)	\$0.00	\$4,919.55
12/06/18		BMedley	900	Penalty Charges		\$1.39	\$0.00	\$4,920.94
Total For Selection						\$4,902.83	\$35.00	\$4,902.83
Ending Balance						\$4,920.94	\$0.00	\$4,920.94

JONATHAN CREEK WATER DISTRICT

Response to the Commission's Order entered September 8, 2020

Case No. 2020-00080

SCHEDULE

1(b)

Jonathan Creek Water District Reading History Report

Service Type	WA WATER	Starting Date	01/01/2015
Cycle	All Cycles	Ending Date	12/31/2019
Starting Account	[REDACTED]	Sort Order	Account
Ending Account	[REDACTED]	Page Break on Account Group	<input type="checkbox"/>
Print on wide carriage	No	Use Reading Factor	Yes
Date Selection For Report	Posting		All Groups

Trans. Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
0005-07650-002 01 Wolter, Lawrence J.				16984 Us Hwy 68 East Hardin, KY 42048						
01/19/2015 05:32 PM	WATER	03	52890956	26,900	27,600	700	Read	0	0	<input type="checkbox"/>
02/19/2015 02:25 PM	WATER	03	52890956	27,600	28,100	500	Read	0	0	<input type="checkbox"/>
03/20/2015 09:51 AM	WATER	03	52890956	28,100	29,200	1,100	Read	0	0	<input type="checkbox"/>
04/20/2015 03:30 PM	WATER	03	52890956	29,200	1,140,000	1,110,800	Read	0	0	<input type="checkbox"/>
05/20/2015 10:19 AM	WATER	03	52890956	1,140,000	40,900	900	Read	0	0	<input type="checkbox"/>
06/19/2015 09:44 AM	WATER	03	52890956	40,900	41,700	800	Read	0	0	<input type="checkbox"/>
07/17/2015 02:05 PM	WATER	03	52890956	41,700	42,400	700	Read	0	0	<input type="checkbox"/>
08/20/2015 10:10 AM	WATER	03	52890956	42,400	43,100	700	Read	0	0	<input type="checkbox"/>
08/31/2015 11:51 AM	WATER	03	52890956	43,100	44,100	1,000	Read	0	0	<input checked="" type="checkbox"/>
09/21/2015 10:47 AM	WATER	03	8435899	0	0	0	Read	0	0	<input type="checkbox"/>
10/19/2015 01:24 PM	WATER	03	8435899	0	700	700	Read	0	0	<input type="checkbox"/>
11/19/2015 02:16 PM	WATER	03	8435899	700	1,500	800	Read	0	0	<input type="checkbox"/>
12/18/2015 10:36 AM	WATER	03	8435899	1,500	2,400	900	Read	0	0	<input type="checkbox"/>
01/19/2016 12:18 PM	WATER	03	8435899	2,400	3,100	700	Read	0	0	<input type="checkbox"/>
02/19/2016 12:22 PM	WATER	03	8435899	3,100	3,700	600	Read	0	0	<input type="checkbox"/>
03/18/2016 10:30 AM	WATER	03	8435899	3,700	4,300	600	Read	0	0	<input type="checkbox"/>
04/19/2016 11:47 AM	WATER	03	8435899	4,300	4,800	500	Read	0	0	<input type="checkbox"/>
05/19/2016 11:10 AM	WATER	03	8435899	4,800	5,600	800	Read	0	0	<input type="checkbox"/>
06/21/2016 02:00 PM	WATER	03	8435899	5,600	6,300	700	Read	0	0	<input type="checkbox"/>
07/19/2016 10:42 AM	WATER	03	8435899	6,300	7,100	800	Read	0	0	<input type="checkbox"/>
08/19/2016 11:12 AM	WATER	03	8435899	7,100	7,800	700	Read	0	0	<input type="checkbox"/>
09/19/2016 01:10 PM	WATER	03	8435899	7,800	8,700	900	Read	0	0	<input type="checkbox"/>
10/19/2016 09:33 AM	WATER	03	8435899	8,700	9,400	700	Read	0	0	<input type="checkbox"/>
11/16/2016 09:41 AM	WATER	03	8435899	9,400	10,200	800	Read	0	0	<input type="checkbox"/>
12/15/2016 12:50 PM	WATER	03	8435899	10,200	10,900	700	Read	0	0	<input type="checkbox"/>
01/17/2017 10:20 AM	WATER	03	8435899	10,900	11,400	500	Read	0	0	<input type="checkbox"/>
02/16/2017 10:33 AM	WATER	03	8435899	11,400	12,000	600	Read	0	0	<input type="checkbox"/>
03/17/2017 01:37 PM	WATER	03	8435899	12,000	12,600	600	Read	0	0	<input type="checkbox"/>
04/19/2017 11:13 AM	WATER	03	8435899	12,600	13,100	500	Read	0	0	<input type="checkbox"/>
05/17/2017 01:44 PM	WATER	03	8435899	13,100	13,800	700	Read	0	0	<input type="checkbox"/>

JONATHAN CREEK WATER DISTRICT
Response to the Commission's Order entered September 8, 2020
Case No. 2020-00080

SCHEDULE

2

Jonathan Creek Water District
WORK ORDER 1465

Account # [REDACTED]
Name Wolfer, Lawrence J.
Address 16984 Us Hwy 68 East Hardin, KY 42048
Telephone [REDACTED] Job #

Order Date 5/8/2015
Status ASAP
Scheduled 05/06/15 01:51 PM
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435800		409		

Description

Comment READ METER

Requested By

Assigned To David Lovett

Completed By David Lovett

Start Date 05/06/15 01:48 PM

Completed Date 05/06/15 01:49 PM

Notes

Total Employee Cost	\$6.53	Comments	_____
Total Equipment Cost	\$0.00		_____
Total Inventory Cost	\$0.00		_____
Miscellaneous Costs	\$0.00		_____
Total Order Cost	\$6.53		_____

Jonathan Creek Water District
WORK ORDER 1470

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **16984 Us Hwy 68 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **5/8/2015**
Status **ASAP**
Scheduled **05/08/15 09:12 AM**
Order Type **Read Meter**

METER# _____ **ERT/INTERNAL ID#** _____ **READING** _____ **LOCATOR TAG** _____ **READING IN / OUT** _____

WA 6435899 _____ **409** _____

Description _____

Comment read meter

Requested By _____ **Assigned To** David Lovett **Completed By** David Lovett

Start Date 03/26/15 11:34 AM **Completed Date** 03/26/15 11:35 AM

Notes

Total Employee Cost	\$6.53	Comments _____
Total Equipment Cost	\$0.00	_____
Total Inventory Cost	\$0.00	_____
Miscellaneous Costs	\$0.00	_____
Total Order Cost	\$6.53	_____

Jonathan Creek Water District
WORK ORDER 1475

Account # [REDACTED]
Name Walter, Lawrence J.
Address 18984 Us Hwy 68 East Hardin, KY 42048
Telephone [REDACTED] Job #

Order Date 5/11/2015
Status ASAP
Scheduled 05/11/15 08:46 AM
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		409		

Description
Comment read meter; 41360-not sure what is going on with meter

Requested By Assigned To David Lovett Completed By David Lovett

Start Date 05/11/15 12:55 PM Completed Date 05/11/15 01:00 PM

Notes checking on reading

Cost Category	Amount	Comments
Total Employee Cost	\$6.53	
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$6.53	

Signature _____

Jonathan Creek Water District
WORK ORDER 1505

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **16984 Us Hwy 68 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **5/18/2015**
Status **ASAP**
Scheduled **05/18/15 11:27 AM**
Order Type **Read Meter**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		409		

Description
Comment **reread meter-issues with reading changed usage**

Requested By _____ Assigned To _____ Completed By **David Lovett**

Start Date **05/18/15 02:52 PM** Completed Date **05/18/15 02:57 PM**

Notes **read and decide what to do before billing 5/19/15**
David & Christina decided to change usage to 9 instead of 8900, going to keep an eye on his readings to see if anything happens 5/19/15 CAM

Cost Category	Amount	Comments
Total Employee Cost	\$8.53	
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$8.53	

Signature _____

Jonathan Creek Water District
WORK ORDER 2325

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **16984 Us Hwy 68 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **8/31/2015**
Status **ASAP**
Scheduled **08/31/15 12:21 PM**
Order Type **Meter Change Out**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		431		

Description

Comment **changed meter**

Requested By

Assigned To

Completed By **David & Jada**

Start Date **08/31/15 02:35 PM**

Completed Date **08/31/15 02:40 PM**

Notes **replace meter
READING 441, changed**

Total Employee Cost	\$7.41	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$7.41	

Signature _____

Jonathan Creek Water District
WORK ORDER 6655

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **16984 Us Hwy 88 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **3/19/2018**
Status **ASAP**
Scheduled **03/19/18 12:51 PM**
Order Type **Lock Meter**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		209		

Description **Lock Meter**
Comment **Turned off - locked - reads 213**

Requested By _____ Assigned To _____ Completed By _____
Start Date **03/19/18 10:03 AM** Completed Date **03/19/18 10:04 AM**

Notes **Reads 213**

		Comments
Total Employee Cost	\$3.49	_____
Total Equipment Cost	\$0.00	_____
Total Inventory Cost	\$0.00	_____
Miscellaneous Costs	\$0.00	_____
Total Order Cost	\$3.49	_____

Signature _____

Jonathan Creek Water District
WORK ORDER 6665

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **18984 Us Hwy 68 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **3/20/2018**
Status
Scheduled **03/20/18 08:16 AM**
Order Type **Unlock Meter - turn on.**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		209		

Description
Comment **Unlocked and turned on**
Requested By _____ Assigned To _____ Completed By _____
Start Date **03/20/18 08:50 AM** Completed Date **03/20/18 08:55 AM**

Notes
Unlocked and turned on

		Comments
Total Employee Cost	\$3.49	_____
Total Equipment Cost	\$0.00	_____
Total Inventory Cost	\$0.00	_____
Miscellaneous Costs	\$0.00	_____
Total Order Cost	\$3.49	_____

Jonathan Creek Water District
WORK ORDER 7842

Account # [REDACTED]
Name **Wolter, Lawrence J.**
Address **16984 Us Hwy 68 East Hardin, KY 42048**
Telephone [REDACTED] Job #

Order Date **10/22/2018**
Status **ASAP**
Scheduled **10/22/18 01:32 PM**
Order Type **Get Final Reading & Lock**

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		239		

Description
Comment

Requested By	Assigned To	Completed By
Start Date 10/22/18 03:28 PM		Completed Date 10/22/18 03:30 PM

Notes
23930

		Comments
Total Employee Cost	\$3.49	
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$3.49	

Signature _____

JONATHAN CREEK WATER DISTRICT

Response to the Commission's Order entered September 8, 2020

Case No. 2020-00080

SCHEDULE

3

Jonathan Creek Water District

7564 US Highway 68 East
P.O. Box 414
Benton, Kentucky 42025
Office: 270-354-8474
Fax: 270-354-9176
Email: joncrkwater@wk.net



Lawrence Wolter
16984 US Hwy 68 E
Hardin, KY 42048

February 19, 2020

Dear Mr. Wolter

I am writing to you in regard to complaint no: 2015-01520, that was filed with the Public Service Commission on August 28, 2015. That complaint was closed on November 19, 2015 and was in reference to your account no [REDACTED]. The account remains delinquent with a balance of \$4920.94.

I have enclosed a copy of the initial letter that you sent to our office explaining the details of your leak, along with the acknowledgement that you had used the water that you were being billed for. Additionally, I included a copy of the signed payment plan agreement that was made between you and Jonathan Creek Water District. Since there has not been a payment received on this account since July 6, 2015, you are in violation of the payment plan agreement.

This letter serves as your official notice that your services at active account no: [REDACTED] will be terminated on March 16, 2020 unless a payment in the amount of \$4,920.94 is received or prior arrangements are made.

Respectfully,

Jennifer Miller
Office Manager

Jonathan Creek Water District Board
P.O. Box 414
Benton, KY 42025

3-31-15

Dear Board Members:

I am the unfortunate soul to have a million gal. water leak, Lawrence Wolter. On the 24th when your office lady called to inform of the million gals., I thought I would have to call 911 because of chest pains. Based on the 2¢ a gal. I currently pay, I figured a \$20,000.00 bill next month which I do not have.

Just for your info, this leak was totally underground. It occurred at the bottom of an implanted 55 gal. barrel to access a shut off valve to an old motel unit. The leak followed old disconnected lines underneath the building into a steep adjacent hollow. I detected the leak on 3-20 at the meter which I had gone to wipe mud off the site glass.

My known upcoming expenses: New roof on 40 yr. old double wide, New water line from new meter to house, Replace 33 yr. old refrigerator and aging water heater.

I have worked very hard limiting my current expenses to the bear minimum (Home-Electric, Water, sewer, medical, truck, propane, & incidentals). I have given up having a beer now and then and put only 1800 mi. on my truck last year. I eat only once or twice a day on very inexpensive food. My home contains no incandescent lighting and a small 30 gal. water heater.

My current monthly income: \$1486.08 - Monthly expenses; \$1300-1400.

I have been a customer of yours for almost 25 yrs. All bills paid early and in full. This will be my first bill I have no means to pay. I will pay you as much as possible, but I need YOUR help, advice, whatever. If you want to meet, just let me know of the time and and place.

Sincerely,

Lawrence Wolter

Lawrence Wolter
16984 U.S. Hwy. 68E
Hardin, Ky. 42048
[REDACTED]

JONATHAN CREEK WATER DISTRICT
P.O. BOX 414
BENTON, KY 42025
PHONE: 270-354-8474
FAX: 270-354-9176

5940.00
11 pmts
540

TIME PAYMENT PLAN AGREEMENT

DATE: 4-2-15
NAME: Lawrence Walter
ADDRESS: 16984 U.S. Hwy 68E
JCWD ACCOUNT NUMBER: [REDACTED]

PAST DUE AMOUNT: 6,590.90 DATED: 4-2-15
RECONNECT FEE: - 0 -
SERVICE CHARGE: - 0 -
TOTAL DUE AS OF TODAY: 6,590.90
INITIAL PAYMENT 100.00 ✓ CASH, CHECK OR MONEY ORDER
CASH 1590

I, THE UNDERSIGNED, AGREE TO PAY JONATHAN CREEK WATER DISTRICT, THE AMOUNT OF 540 ON THE UNPAID BALANCE ACCORDING TO THE FOLLOWING SCHEDULE:

\$ <u>540</u>	ON	<u>May 5th</u>	2015	\$ <u>540</u>	ON	<u>Nov 5th</u>	2015
\$ <u>540</u> ✓	ON	<u>June 5th</u>	2015	\$ <u>540</u>	ON	<u>Dec 5th</u>	2015
\$ <u>540</u> ✓	ON	<u>July 5th</u>	2015	\$ <u>540</u>	ON	<u>Jan 5th</u>	2015
\$ <u>540</u>	ON	<u>Aug 5th</u>	2015	\$ <u>540</u>	ON	<u>Feb 5th</u>	2015
\$ <u>540</u>	ON	<u>Sept 5th</u>	2015	\$ <u>540</u>	ON	<u>Mar 5th</u>	2015
\$ <u>540</u>	ON	<u>Oct 5th</u>	2015	\$ <u>540</u>	ON	<u>Apr 5th</u>	2015

I ALSO AGREE TO PAY THE CURRENT MONTHS BILL IN ADDITION TO THE PAYMENT PLAN SCHEDULE AND TO HAVE THE PAST DUE AMOUNT AND ALL CURRENT BILLS PAID IN FULL NO LATER THAN _____ 2015. I UNDERSTAND THAT IF MY PAYMENTS ARE NOT MADE ACCORDING TO THE TERMS OF THIS AGREEMENT, MY SERVICE WILL BE DISCONNECTED IMMEDIATELY WITHOUT FURTHER NOTICE.

A RETURNED CHECK(COLD CHECK), received on the above account at anytime will result in discontinuance of service without notification. Should it be necessary to disconnect for this reason, FULL AMOUNT of the payment agreement, plus the current bill and any service charges must be paid BY CASH or MONEY ORDER, in order for service to be restored.

CUSTOMER'S SIGNATURE Lawrence J. Walter DATE 4-7-15
EMPLOYEE SIGNATURE Christine Mattheis

Above All Service, LLC

dba Gibson Plumbing and Mechanical
1512 Main Street Unit 2
Benton, KY 42025

Invoice

Date	Invoice #
4/9/2015	

Bill To Larry Wolter 16984 US Hwy 68 East Hardin, KY 42048
--

PAID
04/17/2015

P.O. No.	Terms	Project
03/27/2015	Net 15	

Quantity	Description	UM	Rate	Amount
	WATER LEAK OUTSIDE			
	PUMPED DOWN WATER.			
	CAPPED WATER SERVICE TO OUT BUILDING.			
1.5	2 SERVICE TECHS		110.00	165.00
1	1" CAP		1.45	1.45
			Total	\$166.45

Phone # 770-527-1914

JONATHAN CREEK WATER DIST.
 P.O. BOX 414
 BENTON, KY 42025 PHONE (270) 354-8474

3-9-20

FIRST CLASS MAIL
 U.S. POSTAGE PAID
 BENTON, KY 42025
 PERMIT NO. 15

ADDRESS CORRECTION REQUESTED

MAIL THIS STUB WITH PAYMENT

ACCOUNT	CUT-OFF DATE	ACCOUNT	CUT-OFF DATE
[REDACTED]	03/16/20	[REDACTED]	03/16/20
DUE DATE	TOTAL AMOUNT DUE	DUE DATE	TOTAL AMOUNT DUE
03/16/20	\$35.00	03/16/20	\$35.00
SERVICE AT 16984 Us Hwy 68 East			

IMPORTANT

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS OVERDUE AND UNPAID. TO AVOID TERMINATION OF SERVICE PLEASE PAY THIS AMOUNT.

SERVICE WILL BE DISCONTINUED IF PAYMENT IS NOT RECEIVED BEFORE 4:00 PM ON THE DUE DATE SHOWN ABOVE.

IF SERVICE IS TERMINATED, A \$70 RECONNECT FEE & THE ENTIRE BILL WILL BE PAID BEFORE SERVICE IS RECONNECTED. FAILURE TO RECEIVE THIS NOTICE OR BILL DOES NOT RELEASE YOU FROM THIS OBLIGATION.

ONLINE PAYMENT AVAILABLE

www.commercialpayments.com/acw.htm

IF PAYMENT HAS BEEN MADE PLEASE DISREGARD THIS BILL. ACCEPT OUR THANKS.

SNGLP MAIL TO

Lawrence J. Woiler
 16984 Us Hwy 68 East
 Hardin, KY
 42048

PLEASE PRINT OR TYPE NAME AND ADDRESS

