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COMMONWEALTH OF KENTUCKY  
CASE NO.: 2019-00457  
BEFORE: THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE  
COMMISSION

BRANDON AND TABITHA SWAFFORD,

COMPLAINANTS,

V.

NORTH MANCHESTER WATER ASSOCIATION, INC.,

DEFENDANT.

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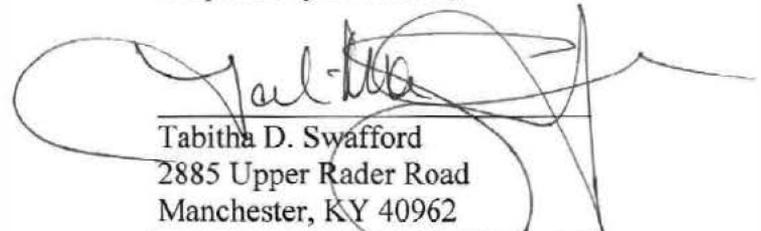
**STATUS REPORT**

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COME the Complainants, Brandon and Tabitha Swafford, and pursuant to the Commission's Order of April 15, 2020, hereby states that the project has still not begun and the senior citizen living at this address still has no water. The Defendants status report of July 31, 2020 stated that construction began on July 27, 2020 and would be complete by August 14, 2020. Unfortunately, both the Complainants and the Commission have been duly misinformed.

It has been nearly a year since the complaint was originally filed and numerous Orders rendered by this Honorable Commission; however, the Defendant is clearly not taking this matter seriously. A 77-year old individual is suffering from their negligence and the Defendant is not the least bit concerned.

Respectfully submitted,



Tabitha D. Swafford  
2885 Upper Rader Road  
Manchester, KY 40962



**CERTIFICATE OF SERVICE**

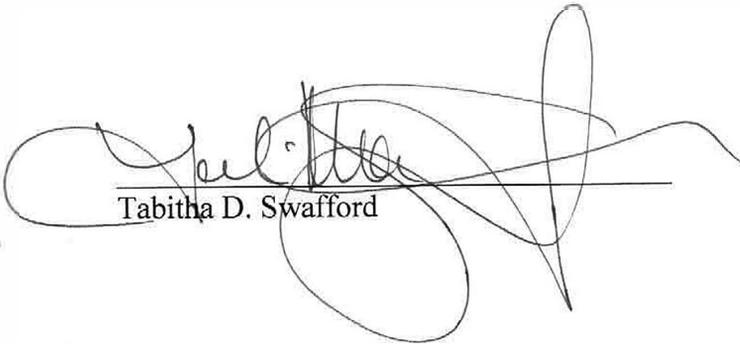
I hereby certify that the above response was served to the following, on this the 4<sup>th</sup> day of  
September, 2020:

**ORIGINAL:**

Kentucky Public Service Commission  
P.O. Box 615  
211 Sower Boulevard  
Frankfort, KY 40602-0615  
**VIA E-MAIL: PSCED@ky.gov**

**COPY:**

Hon. Raleigh P. Shepherd  
305 Main Street  
Manchester, KY 40962



Tabitha D. Swafford