

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION OF HOME)	
ENERGY ASSISTANCE PROGRAMS OFFERED)	CASE NO.
BY INVESTOR-OWNED UTILITIES PURSUANT)	2019-00366
TO KRS 278.285(4))	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO COMMUNITY ACTION KENTUCKY, INC.

Community Action Kentucky, Inc., (CAK), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic version of the following information. The information requested herein is due on January 3, 2020. Responses to requests for information in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

CAK shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when

made, is now incorrect in any material respect. For any request to which CAK fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, CAK shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. For each of the home energy assistance (HEA) programs funded by utility ratepayers or utility shareholders that is administered by a community action agency, provide a description of the administrative processes beginning with a ratepayer contacting a community action agency and ending with notification to the utility of the ratepayer receiving a bill credit.

2. Given that the purpose of this administrative proceeding is to create, to the extent possible, uniformity in eligibility, funding, and access to HEA programs funded by utility ratepayers or utility shareholders, discuss the recommendations from community action agencies to achieve those goals and identify the impediments to achieve those goals.

3. Describe the computer system, both hardware and software, used by each community action agency to administer utility-funded HEA programs, including whether

the software is an off-the-shelf product or was developed for that community action agency, and identify any impediments to developing a standardized computer system across all agencies that administer utility-funded HEA programs.

4. Explain who pays for ongoing maintenance of computer systems used by each community action agency to administer utility-funded HEA programs.

5. On October 3, 2019, the U.S. Department of Agriculture Food and Nutrition Service published a proposed rule¹ that would revise Supplemental Nutrition Assistance Program (SNAP) regulations that, among other things, would set the heating and cooling standard utility allowance (HCSUA) at the 80th percentile of low-income households' utility costs in a state and cap standard allowances for other utility costs at a percentage of HCSUA. If the proposed rule goes into effect, explain what impact, if any, the proposed rule would have on federal Low Income Home Energy Assistance Program (LIHEAP) benefits and, if LIHEAP benefits are impacted, whether there is an impact on HEA programs as a consequence of the impact on LIHEAP benefits.



Gwen R. Pinson
Executive Director
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DATED DEC 16 2019

cc: Parties of Record

¹ Supplemental Nutrition Assistance Program: Standardization of State Heating and Cooling Standard Utility Allowances, 84 Fed. Reg 52809 (proposed Oct. 3, 2019) (to be codified at 7 CFR Part 273).

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