

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION OF HOME	)	
ENERGY ASSISTANCE PROGRAMS OFFERED	)	CASE NO.
BY INVESTOR-OWNED UTILITIES PURSUANT	)	2019-00366
TO KRS 278.285(4)	)	

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION  
TO KENTUCKY-AMERICAN WATER COMPANY

Kentucky-American Water Company (Kentucky-American), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic version of the following information. The information requested herein is due on January 3, 2020. Responses to requests for information in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Kentucky-American shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or,

though correct when made, is now incorrect in any material respect. For any request to which Kentucky-American fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Kentucky-American shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Confirm that Kentucky-American's HEA program is a crisis program and does not provide recurring benefits to eligible enrolled applicants.

2. Explain how Kentucky-American or Dollar Energy Fund, or both, developed the fixed fees and percentage fee amount in order to administer the HEA program.

3. Explain whether Kentucky-American conducts or authorizes a third party to conduct an audit of Dollar Energy Fund's administration of the HEA program to ensure funds are spent appropriately.

4. Refer to Kentucky-American's Response to Commission Staffs First Request (Staff's First Request), Item 1. Explain what Kentucky-American meant when it stated that in the most recent rate case that it "included \$11,764 in its proposed revenue

requirement which is now embedded in current rates,” and how Kentucky-American is taking steps to use those proceeds to go towards H2O.

5. Refer to Kentucky-American's Response to Staff's First Request, Item 1. Provide the actual administrative fee paid, in absolute terms and as a percentage of disbursements/donations, to Community Action Council from 2010 to 2014.



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DATED DEC 16 2019

cc: Parties of Record

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