

**From:** [Melnykovych, Andrew \(PSC\)](#)  
**To:** [REDACTED]  
**Subject:** your comments in case 2019-00101 - Grayson RECC management audit.  
**Date:** Monday, September 9, 2019 4:22:00 PM

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Dear Mr. LeMaster:

Thank you for your comments to the Kentucky Public Service Commission regarding the Grayson RECC management audit.

Your comments will be placed into the case file for the Commission's consideration. That file is available at [https://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2019-00101](https://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2019-00101).

Please continue to cite the case number, 2019-00101, in future correspondence to the PSC regarding this matter.

Thank you for your interest.

**RECEIVED**  
**By PSC at 4:40 pm, Sep 09, 2019**

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**From:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Monday, August 19, 2019 8:01 AM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

Grayson RECC comments for 2019-00101.

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Saturday, August 17, 2019 11:30 PM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, August 17, 2019 at 11:29 PM

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Name: Eric LeMaster  
Address: 111 Lakewood Drive  
City: South Shore  
State: Kentucky  
Zip Code: 41175

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Grayson Rural Electric

State the nature of your concern: I just received my Grayson Rural Electric bill for the month of July and my bill has increased \$106.00 from the previous month of June. June's bill was \$312.06 and July's bill is \$418.82. During July 8-13, me and my family were on vacation in North Carolina and nobody was home, and I can provide proof. We only left one little light on in the house when we were gone. A helical 10 Watt bulb that ironically was given to my son at school by American Electric Power. Our thermostat stays on 76-77 degrees with our upstairs thermostat set on 80 degrees every day. By no means do we have a cool house because we know that we can not afford Grayson RECC's electric costs. My electric bill also increased by \$72.00 the month prior to July. My May electric bill was \$264.77 and my June electric bill was \$312.06. I ate that cost without complaining because any complaints to Grayson RECC falls on deaf ears. They could explain away a rotting corpse. There seems to be a trend for my electric bill to increase astronomically. Also, I forgot to mention that we have a geothermal system--a \$20,000 dollar investment when we built our home in 2005. We have since had to install gas logs and switch to propane heat in the winter because our Grayson RECC electric bills soared well over \$600.00 per month during the winter. This month after receiving my electric bill, I began checking with my neighbors who are also on Grayson Rural Electric; I discovered that their electric bills also increased by anywhere from \$50.00 to \$75.00 from the previous month. Their electric bill is significantly less year round due to other factors, but they too were shocked that their bills took the rate hike from the previous month, and were left trying to figure out where to come up with the extra money to pay it since they are on fixed incomes. You mentioned in your audit of Grayson RECC that you might recommend that they merge with another electric utility company. I beg that you investigate them more and force the merger, hopefully with American Electric Power. I have spoken with numerous individuals, including my own mother and father, who have AEP, and their electric bills are substantially lower and have many more electric driven luxuries than what I power. Grayson RECC operates like a mafia where they seem to have no oversight and no rules. I have called Grayson RECC numerous times to complain about unexplained hikes in my electric bill, and they have always explained it away as my children are using an Xbox more or I have let my pool pump run too many hours, or 100 other absurd excuses, but in the end, I am left paying an electric bill, that I know does not represent an accurate kilowatt usage. It was reported in our local newspaper, The Daily Independent, on March 29th that the PSC has ordered an audit of Grayson RECC and their practices. I can tell you right now that Grayson RECC in your words is a "self-serving" organization, but in the words of the people who scrape to come up with the exorbitant electricity bills that they cram down our throats we know them as a dirty organization. They pay for their board of directors along with their spouses to fly all over the country, accommodations included, to attend electricity related meetings. I would imagine the board of directors could not explain to one paying member of Grayson RECC how knowledge gained at these meetings could help the people of Eastern Kentucky. In addition to free health care, the board of directors are also getting a free annual vacation. The article in the newspaper stated that the audit to be conducted was at the expense of Grayson RECC. Well, it has become quite clear as to how they intend to come up with the funding--increase every electric bill. After all, it wouldn't be prudent of the Grayson RECC management to redirect some of their personal fat cat kickbacks that they have come to enjoy. As part of your audit, if it is possible to poll the people who struggle monthly to pay their Grayson RECC electric bills to determine if they would like to see Grayson RECC merge with AEP or another electric utility, I implore you to do so. After all, Grayson Rural Electric Cooperative Corporation states even in its name that it is a cooperative, and we all know that a cooperative, or co-op, is an

organization owned and controlled by the people who use the products or services the business. This cooperative member has had enough of the greedy practices of Grayson RECC and desperately wants a fair utility bill for the electric actually used on a monthly basis. Please help the working poor of Eastern Kentucky who are served by Grayson RECC receive a fair electric bill.

Have you contacted the utility about the problem: Yes

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