

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

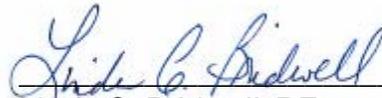
In the Matter of:

ELECTRONIC INVESTIGATION INTO EXCESSIVE	)	CASE NO.
WATER LOSS BY KENTUCKY'S	)	2019-00041
JURISDICTIONAL WATER UTILITIES	)	

COMMISSION STAFF'S NOTICE OF INFORMAL CONFERENCE

Commission Staff hereby schedules an informal videoconference with Big Sandy Water District on November 9, 2021, at 9 a.m. Eastern Standard Time. Commission Staff will contact participants by electronic mail to provide details for joining the conference via video link. Discussion will focus on the utility's progress improving its water loss reduction, including:

- Water audit filed January 28, 2021;
- Water meter testing policy and meter and valve testing schedule;
- Status of the general manager position;
- Any new policies for better business practices;
- Any policy regarding frequency of rate cases; and
- Whether the utility has performed a recent rate sufficiency study.



Linda C. Bridwell, PE  
Executive Director  
Public Service Commission  
P.O. Box 615  
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DATED SEP 14 2021

cc: Parties of Record

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Estill County Water District #1  
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