

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|------------------------------------|---|------------|
| ELECTRONIC INVESTIGATION INTO |) | CASE NO. |
| EXCESSIVE WATER LOSS BY KENTUCKY'S |) | 2019-00041 |
| JURISDICTIONAL WATER UTILITIES |) | |

ORDER

By Order entered November 22, 2019, the Commission issued its final Order containing compiled information and findings from its investigations (Final Order). The Final Order fully incorporated the report entitled, *“Confronting the Problems Plaguing Kentucky’s Water Utilities: An Investigative Report by the Kentucky Public Service Commission November 2019”*.

The Commission made several findings of fact that were common among the named utilities and issued recommendations that are necessary to improve the operations and financial health of all the utilities named in this proceeding. In order to ensure that each party to this case is proceeding with the recommendations of the Final Order, Commission Staff will be scheduling meetings with each of the 11 water utilities to provide guidance regarding the Final Order.

Specifically, Staff from the Commission’s Division of Inspections will schedule meetings with the individuals involved in operations to discuss the general and specific orders with regard to those individual utilities. Should the utilities seek additional guidance with regard to the recommendations involving financial recordkeeping or

financial analysis, Commission Staff from the Commission's Division of Financial Analysis can schedule meetings with utilities upon request.

IT IS THEREFORE ORDERED that:

1. Each water utility that is a party to this proceeding shall meet with the Commission's Division of Inspections Staff by April 30, 2020, to discuss specific compliance with the Final Order in addition to any regular inspection.

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By the Commission

ENTERED
MAR 11 2020
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



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