

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BRANDON AND TABITHA SWAFFORD	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2019-00457
NORTH MANCHESTER WATER ASSOCIATION,	)	
INC.	)	
	)	
DEFENDANT	)	

ORDER

On March 9, 2020, the Commission issued an Order directing both parties to file monthly reports in paper format, beginning on April 1, 2020, providing the status of North Manchester Water Association, Inc.'s (North Manchester Water) construction project to address low water pressure at a residence owned by Brandon and Tabitha Swafford (the Swaffords), and whether the completed construction project satisfied Swaffords' complaint. The Commission issued Orders on March 16, 2020, and March 24, 2020, in Case No. 2020-00085<sup>1</sup> that, among other things, temporarily suspended the filing of physical documents with the Commission and directed parties in non-electronic cases, such as this case, to file electronic copies of case documents by sending an electronic mail to [PSCED@ky.gov](mailto:PSCED@ky.gov).

---

<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

Consistent with the Orders in Case No. 2020-00085, the Commission finds that the parties should file monthly status reports electronically. To allow sufficient time for the construction project to be completed during the public health state of emergency, the Commission, on its own motion, will extend the date for the parties to file the first monthly report from April 1, 2020, to June 1, 2020.

IT IS THEREFORE ORDERED that:

1. Beginning on June 1, 2020, and continuing on the first day of every subsequent month, North Manchester Water shall file with the Commission a status report updating the progress of the construction project described in North Manchester Water's January 16, 2020 and February 14, 2020 filings in this proceeding.

2. Beginning on June 1, 2020, and continuing on the first of every subsequent month, the Swaffords shall file with the Commission a status report stating whether North Manchester Water has satisfied their complaint.

3. The status report shall be filed by electronic mail at the email address, [PSCED@ky.gov](mailto:PSCED@ky.gov), and shall include the Case No. 2019-00457.

4. The status reports shall be filed as set forth in ordering paragraphs 1, 2, and 3 until further Order of the Commission.

By the Commission

ENTERED  
APR 15 2020 rcs  
KENTUCKY PUBLIC  
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2019-00457

Brandon Swafford  
2885 Upper Rader Road  
Manchester, KENTUCKY 40962

\*North Manchester Water Association, Inc.  
7362 N Highway 421  
Manchester, KY 40962

\*Steve Davis  
President  
North Manchester Water Association, Inc.  
7362 N Highway 421  
Manchester, KY 40962

\*Raleigh P. Shepherd  
Attorney at Law  
305 Main Street  
Manchester, KENTUCKY 40962

\*Tabitha Swafford  
2885 Upper Rader Road  
Manchester, KENTUCKY 40962