

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHERRY L. BASORE)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2018-00312
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

ORDER

On September 13, 2018, Sherry L. Basore filed a complaint against Kentucky-American Water Company (Kentucky-American). On October 19, 2018, Kentucky-American filed a response to the complaint and a motion to dismiss the complaint as satisfied. The Commission subsequently entered an Order dated October 29, 2018, allowing Ms. Basore to respond to Kentucky-American's motion. On November 6, 2018, Ms. Basore responded to the Commission's Order by emailed letter to the Commission's Consumer Services Branch, wherein she stated she had received most of the relief she sought and expressed satisfaction with the Commission's handling of the matter. However, Ms. Basore's response was ambiguous as to whether she felt her complaint had been fully satisfied and should be dismissed. On January 16, 2019, the Commission issued an Order that requested Ms. Basore to clarify her position. On February 1, 2019, Ms. Basore filed in the official record a statement that she wished to withdraw her complaint.

Having reviewed the evidence of record and being otherwise sufficiently advised, the Commission finds that Ms. Basore's complaint should be dismissed as satisfied with prejudice.

IT IS THEREFORE ORDERED that this case is dismissed as satisfied with prejudice and is removed from the Commission's docket.

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By the Commission

ENTERED
APR 12 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:


Executive Director

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