

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

PAUL MATTHEW TAYLOR)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2018-00215
KENTUCKY UTILITIES COMPANY AND)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

ORDER

On November 5, 2018, Paul Matthew Taylor (Complainant) filed a motion to continue, which contained a request for an extension of time within which to respond to the Commission's Order of October 8, 2018.

On June 21, 2018, Complainant tendered a formal complaint (Complaint) with the Commission against Kentucky Utilities Company and Louisville Gas and Electric Company (KU/LG&E) in which he alleges that KU/LG&E issued a bill that is confusing and misleading. Additionally, Complainant explains that he is not willing to pay the deposit and reconnect fee due to the confusing and misleading way the bill reads. Complainant also alleges that he made five calls and spent five hours attempting to add his name to his bill. KU/LG&E was notified by Order dated October 8, 2018, that they have been named as defendants in a formal complaint.

Based on a review of the motion to continue and in consideration of Complainant's pro se status, the Commission finds that Complainant's motion to continue should be

granted and Complainant should file, within 30 days of the date of this Order, copies of the bills issued to him by KU/LG&E for each month in question, and 2018 to date.

When Complainant files the requested documents or parties file documents of any kind with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

IT IS THEREFORE ORDERED that:

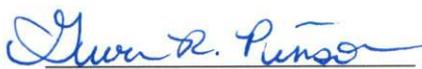
1. Complainant's motion is granted.
2. Within 30 days of the date of this Order, Complainant shall file copies of the bills issued to him by KU/LG&E for each month in question, and 2018 to date.

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By the Commission



ATTEST:


Executive Director

Paul Taylor
2908 Belknap Beach Road
Louisville, KENTUCKY 40027

*Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010

*Kentucky Utilities Company
Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010

*Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010

*Louisville Gas and Electric Company
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40232-2010